



Technical Service Information Bulletin

December 10, 1999

Title:

FRONT SUSPENSION SUPPORT NOISE

Models:

'97-'00 ES 300 & '99-'00 RX 300

SUSPENSION
SU002-99

Introduction To eliminate a noise occurrence from the front suspension on washboard type road surfaces, the suspension support has been changed.

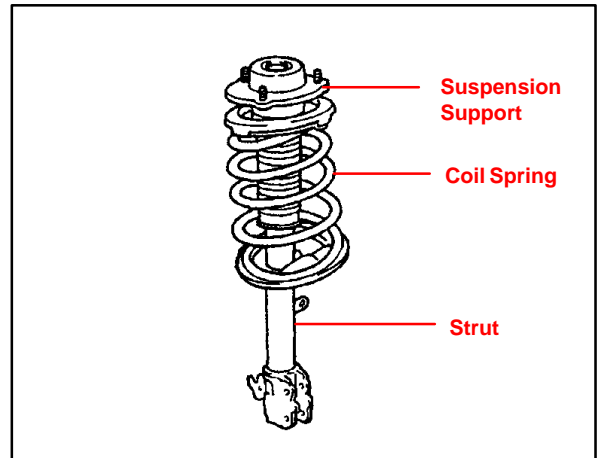
Applicable Vehicles • 1997 – 2000 Model Year ES 300 and 1999 – 2000 Model Year RX 300.

Production Change Information The rubber bushing shape of the suspension support has been changed.

NOTE:

This change is not applicable to "Adaptive Variable Suspension" equipped ES 300 vehicles.

MODEL	STARTING VIN
ES 300	JT8BF28G*Y0237725
	JT8BF28G*Y5075984
RX 300	JT6GF10U*Y0045378
	JT6HF10U*Y0097408



Parts Information

PREVIOUS PART NUMBER	CURRENT PART NUMBER	PART NAME	QTY
48603-33020	48603-33021	Support Sub-Assembly, Front Suspension RH	1
48609-33120	48609-33121	Support Sub-Assembly, Front Suspension LH	1

Warranty Information

ES 300

OP CODE	COMBO	DESCRIPTION	TIME	OPN	T1	T2
431451	A	R & R Front Suspension Support Assembly (RH and LH)	1.6	48603-3302 0	91	99
	B	Adjust Toe-in				

RX 300

OP CODE	COMBO	DESCRIPTION	TIME	OPN	T1	T2
431451	A	R & R Front Suspension Support Assembly (RH and LH)	2.0	48603-3302 0	91	99
	B	Adjust Toe-in				

Applicable Warranty*:

This repair is covered under the Lexus Basic Warranty. This warranty is in effect for 48 months or 50,000 miles, whichever occurs first, from the vehicle's in-service date.

* Warranty application is limited to correction of a problem based upon a customer's specific complaint.

