**SERVICE HISTORY FOR: 2010 GX460** 

**VIN:** JTJJM7FX5A5002267

234858 MILES DATE: 10/03/2019

**REPAIR#** 0569711

**REPORTED BY:** Stevinson Lexus of Lakewood

### **SERVICE:**

WILL PROVIDE A COURTESY RENTAL VEHICLE FOR VIRTUALLY ANY SERVICE VISIT. IN AN EFFO ~I~STEVINSON LEXUS WILL PROVIDE A COURTESY RENTAL VEHICLE FOR VIRTUALLY ANY SERVICE VISIT. IN AN EFFORT TO OFFSET FUEL COSTS, A \$9.75 FEE WILL BE ADDED TO THIS INVOICE FOR THE PERIOD THE RENTAL IS USED. ~I~ ~I~234858STEVINSON LEXUS WILL PROVIDE A COURTESY RENTAL VEHICLE FOR VIRTUALLY ANY SERVICE VISIT. IN AN EFFO

SERVICE: NO MAINTENANCE
INTERVAL DUE AT THIS TIME
DESCRIPTION: NO MAINTENANCE
INTERVAL DUE AT THIS TIME ~I~\*NO
INTERVAL DUEVEHICLE HISTORY
INDICATESNO MAINTENANCE
INTERVAL DUE \*CHECK INSTALLATION
OF DRIVER'S FLOOR MAT \*COURTESY
CAR WASH VACUUM ~I~

**SERVICE:** MULTI-POINT INSPECTION **DESCRIPTION:** MULTI-POINT

INSPECTION ~I~\*LEXUS MULTI-POINT

INSPECTION ~I~

**SERVICE:** REPLACED AIR INJ. MOTOR **DESCRIPTION:** REPLACED AIR INJ. MOTOR ~|~CUSTOMER STATES THE CHECK ENGINE. VSC, ALL WHEEL DRIVE, TRAC OFF LIGHTS ARE ON. VEHICLE WILL NOT SPEED UP OVER 65MPH ~|~ ~|~234851 P2445 AIR INJECTION MOTOR IS SIEZED AND WILL NOT TURN 100 REPLACED AIR INJECTION MOTOR

**233136 MILES DATE**: 08/24/2019

**REPAIR#** 0566401

**REPORTED BY:** Stevinson Lexus of Lakewood

**SERVICE:** BATTERY FAILED LOAD

TESTING - REPLACE BATTERY

**DESCRIPTION:** BATTERY FAILED

LOAD TESTING - REPLACE BATTERY ~|~CUST STATES CK ENGINE LIGHT IS ON. STATES CAR MAY BE SLUGGISH TO ACCELERATE. PERF DIAG ND ADV . SEE HIST T832 ~|~ ~|~233136 60 REPLACE BATTERY

**SERVICE: MULTI-POINT INSPECTION** 

**DESCRIPTION: MULTI-POINT** 

INSPECTION ~I~\*LEXUS MULTI-POINT INSPECTION ~I~

**SERVICE:** LOANER

**DESCRIPTION:** LOANER

~|~STEVINSON LEXUS WILL PROVIDE A COURTESY RENTAL VEHICLE FOR VIRTUALLY ANY SERVICE VISIT. IN AN EFFORT TO OFFSET FUEL COSTS, A \$9.75 FEE WILL BE ADDED TO THIS INVOICE FOR THE PERIOD THE RENTAL IS USED. ~|~ ~|~233136

**SERVICE: NO MAINTENANCE** 

INTERVAL DUE AT THIS TIME

**DESCRIPTION: NO MAINTENANCE** 

INTERVAL DUE AT THIS TIME ~!~\*NO
INTERVAL DUEVEHICLE HISTORY
INDICATESNO MAINTENANCE
INTERVAL DUE \*CHECK INSTALLATION
OF DRIVER'S FLOOR MAT \*COURTESY
CAR WASH VACUUM ~!~

232201 MILES DATE: 07/31/2019

**REPAIR#** 0563943

**REPORTED BY:** Stevinson Lexus of Lakewood

SERVICE:

**DESCRIPTION: STEVINSON LEXUS** 

WILL PROVIDE A COURTESY RENTAL VEHICLE FOR VIRTUALLY ANY SERVICE VISIT. IN AN EFFO ~ | ~ STEVINSON LEXUS WILL PROVIDE A COURTESY RENTAL VEHICLE FOR VIRTUALLY ANY SERVICE VISIT. IN AN EFFORT TO OFFSET FUEL COSTS, A \$9.75 FEE WILL BE ADDED TO THIS INVOICE FOR THE PERIOD THE RENTAL

**SERVICE:** FULL SYNTHETIC OIL AND

FILTER CHANGE

**DESCRIPTION:** FULL SYNTHETIC OIL

AND FILTER CHANGE ~I~\*LOF SILVER PACKAGE \*CHANGE ENGINE OIL FILTER 0W-20 FULL SYNTHETIC OIL RESET SERVICE INTERVAL INDICATOR \*CHECK INSTALLATION OF DRIVER'S FLOOR MAT \*COURTESY CAR WASH VACUUM ~I~ ~I~232190 30 CHANGE ENGINE OIL AND OIL FILTER. FILL

IS USED. ~I~STEVINSON LEXUS WILL PROVIDE A COURTESY RENTAL VEHICLE FOR VIRTUALLY ANY SERVICE VISIT. IN AN EFFO

**SERVICE: MULTI-POINT INSPECTION** 

**DESCRIPTION: MULTI-POINT** 

INSPECTION ~I~\*LEXUS MULTI-POINT

INSPECTION ~I~

SPECIFIED ENGINE OIL. SET TIRE PRESSURE, FILL WASHER FLUID, BRIEF VISUAL UNDER-HOOD INSPECTION. RESET OIL MAINT LAMP IF APPLICABLE.

**SERVICE: OTHER INSPECTION** 

**DESCRIPTION:** OTHER INSPECTION

~I~HAD JLG RECALL DONE RECENTLY
NOW GETTING ERROR MSG
SECONDARY AIR INJECTION SYSTEM
CONTROL A CIRCUIT - CODES PULLED
FROM AUTO ZONE. CODE P0418 ~I~
~I~232201 DIAG - NO CK ENGINE LIGHTS
ON AT THIS TIME - ONLY HAD CODE IN
HISTORY - CK AIR CK VALVES ALL
OPERATING OK AT THIS TIME - TEST
DRIVE SEVERAL TIMES - OK CODE DID
NOT RE OCCUROTHER INSPECTION
~I~GUEST WOULD LIKE US TO CHECK
THE FUNCTIONALITY OF PARKING
SENSORS ~I~ ~I~232201 WORKING

**229118 MILES DATE**: 06/04/2019

**REPAIR#** 0558671

**REPORTED BY:** Stevinson Lexus of Lakewood

# **SERVICE:**

DESCRIPTION: STEVINSON LEXUS
WILL PROVIDE A COURTESY RENTAL
VEHICLE FOR VIRTUALLY ANY
SERVICE VISIT. IN AN EFFO

∼I∼STEVINSON LEXUS WILL PROVIDE A
COURTESY RENTAL VEHICLE FOR
VIRTUALLY ANY SERVICE VISIT. IN AN
EFFORT TO OFFSET FUEL COSTS, A
\$9.75 FEE WILL BE ADDED TO THIS
INVOICE FOR THE PERIOD THE RENTAL
IS USED. ∼I∼STEVINSON LEXUS WILL
PROVIDE A COURTESY RENTAL

**SERVICE:** GUEST DECLINED

PROPERLY AT THIS TIME

RECOMMENDED MAINTENANCE AT

THIS TIME.

**DESCRIPTION:** GUEST DECLINED

RECOMMENDED MAINTENANCE AT

THIS TIME. ~I~\*DEFERRED

MAINTENANCE INTERVAL CUSTOMER

HAS BEEN INFORMED THAT A

MAINTENANCE INTERVAL IS NOW DUE

\*CHECK INSTALLATION OF DRIVER'S FLOOR MAT \*COURTESY CAR WASH

 $VACUUM \sim I \sim$ 

VEHICLE FOR VIRTUALLY ANY SERVICE VISIT. IN AN EFFO

SERVICE: JLG - INSTALL THE AIR PUMP REPAIR KIT AND REPLACE THE AIR DESCRIPTION: JLG - INSTALL THE AIR PUMP REPAIR KIT AND REPLACE THE AIR ~I~SPECIAL SERVICE CAMPAIGN - JLG CERTAIN 2010 MODEL YEAR LEXUS GX460 AIR INJECTION PUMPS AND AIR SWITCHING VALVES. ~I~JLG CAMPAIGN ~I~229118 JLG001 240 PERF JLG CAMP

**SERVICE:** MULTI-POINT INSPECTION **DESCRIPTION:** MULTI-POINT INSPECTION ~I~\*LEXUS MULTI-POINT INSPECTION ~I~

**SERVICE: OTHER INSPECTION** 

**DESCRIPTION: OTHER INSPECTION** 

~|~GUEST STATES VEHICLE HAS NO POWER IN THE ENGINE WHEN TRYING TO ACCELERATE, VEHICLE WAS IN FOR SAME ISSUE A YEAR AGO CHECK AND ADVISE CODE WAS CLEARED AND CODE WAS A P0445 EVAP CODE ~|~ ~|~229118 TEST DRIVE VEH OPERATING AS DESIGNED - CK CODES - OK - NEED MORE INFO FROM CUST

**227459 MILES DATE:** 04/13/2019

**REPAIR#** 0555594

**REPORTED BY:** Stevinson Lexus of Lakewood

**SERVICE:** 

WILL PROVIDE A COURTESY RENTAL VEHICLE FOR VIRTUALLY ANY SERVICE VISIT. IN AN EFFO ~I~STEVINSON LEXUS WILL PROVIDE A COURTESY RENTAL VEHICLE FOR VIRTUALLY ANY SERVICE VISIT. IN AN EFFORT TO OFFSET FUEL COSTS, A \$9.75 FEE WILL BE ADDED TO THIS INVOICE FOR THE PERIOD THE RENTAL IS USED. ~I~STEVINSON LEXUS WILL

**SERVICE:** GUEST DECLINED

RECOMMENDED MAINTENANCE AT

THIS TIME.

**DESCRIPTION:** GUEST DECLINED

RECOMMENDED MAINTENANCE AT THIS TIME. ~!~\*DEFERRED

MAINTENANCE INTERVAL CUSTOMER

HAS BEEN INFORMED THAT A

MAINTENANCE INTERVAL IS NOW DUE \*CHECK INSTALLATION OF DRIVER'S

FLOOR MAT \*COURTESY CAR WASH VACUUM ~|~

PROVIDE A COURTESY RENTAL VEHICLE FOR VIRTUALLY ANY SERVICE VISIT. IN AN EFFO

**SERVICE:** HLA-REPL PANEL AIRBAG

MODULE-IS250/350/F

**DESCRIPTION:** HLA-REPL PANEL

AIRBAG MODULE-IS250/350/F
~I~MANUFACTURER SAFETY RECALL
ISSUED NHTSA #19V005 RECALL #HLA
SAFETY RECALL HLA - REMEDY
NOTICE MULTIPLE MODELS AND
MODEL YEARS TAKATA FRONT
PASSENGER AIRBAG INFLATOR ZONE C
STATUS: REMEDY AVAILABLE ~I~HLA
RECALL ~I~227459 BDC23X 360
PERFORMED HLA RECALL.
AUTHORIZATION #30B14470.

**SERVICE:** MULTI-POINT INSPECTION

**DESCRIPTION:** MULTI-POINT

INSPECTION  $\sim$ 1 $\sim$ \*LEXUS MULTI-POINT

INSPECTION ~I~

DUPLICATE CONCERN AT THIS TIME DESCRIPTION: TECH COULD NOT DUPLICATE CONCERN AT THIS TIME ~I~CUST STATES THE SEAT BELT SENSOR GOES OFF WHEN NO ONE IS SITTING IN THE FRONT PASS SEAT, CHECK AND ADVISE ~I~ ~I~227459 OCCUPANT DETECTION WORKING PROPERLY AT THIS TIME NO CODES

**SERVICE:** TECH REMOVED SEAT AND INSTALLED ROD

AND INSTALLED ROD ~I~CUST STATES
THAT THE FRONT PASS SEAT
MECHANICAL DEVICE DOES NOT
WORK TO RECLINE THE SEAT, CHECK
AND ADVISE ~I~ ~I~227459 200
PERFORMED INSPECTION AND FOUND
ROD SLID OUT OF POSITION THAT
CONNECTS SEAT BACK AND BOTTOM,
REMOVED SEAT AND INSTALLED ROD...
PROPER OPERATION AFTER.

**206913 MILES DATE**: 04/30/2018

**REPAIR#** 0526843

STORED.

**REPORTED BY:** Stevinson Lexus of Lakewood

**SERVICE:** GUEST DECLINED RECOMMENDED MAINTENANCE AT THIS TIME.

SERVICE: MULTI-POINT INSPECTION

DESCRIPTION: MULTI-POINT

INSPECTION ~|~MULTI-POINT INSPECTION ~|~

**DESCRIPTION: GUEST DECLINED** 

RECOMMENDED MAINTENANCE AT THIS TIME. ~I~GUEST DECLINED RECOMMENDED MAINTENANCE AT THIS TIME. ~I~

**SERVICE:** REPLAVED RIGHT REAR

WHEEL SPEED SENSOR AND HARNESS

**DESCRIPTION: REPLAVED RIGHT** 

REAR WHEEL SPEED SENSOR AND HARNESS ~|~VEHICLE TOWED IN, TURNED OFF WHILE DRIVING - NO START - CHECK AND ADVISE ~|~ ~|~206913 250 CK CODES- NEEDS RIGHT REAR WHEEL SPEED SENSOR AND HARNESS - REPLACE HARNESS AND SENSOR -

**206815 MILES** DATE: 04/20/2018

**REPAIR#** 0525871

**REPORTED BY:** Stevinson Lexus of Lakewood

### **SERVICE:**

**DESCRIPTION: SPEED SENSOR CODE** IN HISTORY NOT PRESENT AFTER RESET AND TEST DROVE VEHICLE AND CODES DID NOT RETU ~I~GUEST STATES WHEN IT IS COLD OUT, THE CEL, 4WD, AND BATTERY IGHT COME ON AND THE VEHICLE GOING INTO LIMP MODE CHECK AND ADVISE ~ |~ ~1~206815 100 CK FOR CODES - - RIGHT REAR WHEEL SPEED SENSOR CODE IN HISTORY- NO LIGHTS ON AT THIS TIME-TEST DRIVE FOR SEVERAL DAYS LIGHT DID NOT COME BACK ON - CUST DECLINED POS TERMINAL- CK SPEED SENSORS AND WIRING HARNESS -OK -NO VISIBLE DAMAGE- RECC CUSPEED SENSOR CODE IN HISTORY NOT

PRESENT AFTER RESET AND TEST

**SERVICE:** GUEST DECLINED

RECOMMENDED MAINTENANCE AT THIS TIME.

**DESCRIPTION:** GUEST DECLINED

RECOMMENDED MAINTENANCE AT THIS TIME. ~I~\*DEFERRED MAINTENANCE INTERVAL CUSTOMER HAS BEEN INFORMED THAT A MAINTENANCE INTERVAL IS NOW DUE \*CHECK INSTALLATION OF DRIVER'S FLOOR MAT \*CAR WASH INCLUDING:

HAND CAR WASH INTERIOR VACUUM CLEAN WINDOWS TIRE SHINE ∼I∼

DROVE VEHICLE AND CODES DID NOT RETUSTEVINSON LEXUS WILL PROVIDE A COURTESY RENTAL VEHICLE FOR VIRTUALLY ANY SERVICE VISIT. IN AN EFFO ~I~STEVINSON LEXUS WILL PROVIDE A COURTESY RENTAL VEHICLE FOR VIRTUALLY ANY SERVICE VISIT. IN AN EFFORT TO OFFSET FUEL COSTS, A \$9.75 FEE WILL BE ADDED TO THIS INVOICE FOR THE PERIOD THE RENTAL IS USED. ~I~STEVINSON LEXUS WILL PROVIDE A COURTESY RENTAL VEHICLE FOR VIRTUALLY ANY SERVICE VISIT. IN AN EFFO

**SERVICE:** MULTI-POINT INSPECTION

**DESCRIPTION: MULTI-POINT** 

INSPECTION ~ |~\*LEXUS MULTI-POINT

INSPECTION ~I~

**203805 MILES DATE**: 03/08/2018

**REPAIR#** 0522924

**REPORTED BY:** Stevinson Lexus of Lakewood

## **SERVICE:**

**DESCRIPTION:** DIAG AND INSTALL

NEW EVAP AIR PUMP DRIVER,
CLEARED CODES, TEST DROVE
VEHICLE, VEHICLE PASSED EVAP
~I~CUSTOMER STATES CHECK ENGINE
AND OTHER WARNING LIGHT PRESENT.
PLEASE CHECK AND ADVISE. ~I~
~I~203805 250 DIAG AND INSTALL NEW
EVAP AIR PUMP DRIVER - CLEAR
CODES - PERF EVAP TEST - PASSES TEST DRIVE - OKDIAG AND INSTALL
NEW EVAP AIR PUMP DRIVER,
CLEARED CODES, TEST DROVE
VEHICLE, VEHICLE PASSED EVAP

SERVICE: CHECK ENGINE LIGHT IS ON DESCRIPTION: CHECK ENGINE LIGHT IS ON ~|~CHECK ENGINE LIGHT IS ON ~|~

**SERVICE:** GUEST DECLINED

RECOMMENDED MAINTENANCE AT

THIS TIME.

**DESCRIPTION:** GUEST DECLINED

RECOMMENDED MAINTENANCE AT

THIS TIME. ~I~\*DEFERRED

MAINTENANCE INTERVAL CUSTOMER

HAS BEEN INFORMED THAT A

MAINTENANCE INTERVAL IS NOW DUE

\*CHECK INSTALLATION OF DRIVER'S

FLOOR MAT \*CAR WASH INCLUDING:

HAND CAR WASH INTERIOR VACUUM

CLEAN WINDOWS TIRE SHINE ~ !~

**SERVICE: MULTI-POINT INSPECTION** 

**DESCRIPTION: MULTI-POINT** 

INSPECTION ~ |~\*LEXUS MULTI-POINT

INSPECTION ~I~

139124 MILES DATE: 08/28/2015

**REPAIR#** 0456741

**REPORTED BY:** Stevinson Lexus of Lakewood

SERVICE:

**DESCRIPTION: STEVINSON LEXUS** 

WILL PROVIDE A COURTESY RENTAL
VEHICLE FOR VIRTUALLY ANY
SERVICE VISIT. IN AN EFFO
~I~STEVINSON LEXUS WILL PROVIDE A
COURTESY RENTAL VEHICLE FOR
VIRTUALLY ANY SERVICE VISIT. IN AN

EFFORT TO OFFSET FUEL COSTS, A

\$9.75 FEE WILL BE ADDED TO THIS

INVOICE FOR THE PERIOD THE RENTAL IS USED. ~!~STEVINSON LEXUS WILL

PROVIDE A COURTESY RENTAL

VEHICLE FOR VIRTUALLY ANY

SERVICE VISIT. IN AN EFFO

**SERVICE:** INSPECTION

**DESCRIPTION: INSPECTION** 

~I~CUSTOMER STATES WHEN YOU COME TO A SLOW STOP THE BRAKE PEDAL SEEMS TO BLEED OUT. WAS TOLD THERE WERE CODES C1201M **SERVICE:** CLEANED SEAT BELT

**DESCRIPTION:** CLEANED SEAT BELT

~I~CUSTOMER STATES THE PASS REAR SEAT BELT DOES NOT RETRACT. CHK AND ADV ~I~ ~I~139124 50 CLEANED LR SEATBELT AS BEST POSSIBLE.

RETRACTING BETTER AFTER.

RECOMMEND REPLACING SEATBELT, CUSTOMER DECLINED AT THIS TIME.

**SERVICE:** LEFT SIDE FORWARD SEAT BUTTON

**DESCRIPTION:** LEFT SIDE FORWARD

SEAT BUTTON ~I~CUSTOMER STATES
THE DRIVER SIDE 3RD ROW SEAT IS
STUCK FOLDED DOWN, CHK AND ADV

C1241, AND C1452 IN THE SYSTEM. CHK AND ADV ~I~ ~I~139124 ALL CODES RELATED TO LOW BATTERY VOLTAGE, CLEAR CODES AND ROAD TEST VEH NO CODES AFTER. VEHICLE STOPS SAFELY WHEN BRAKING. FRONT BRAKES 10MM REAR 10MM. NO REPAIR MADE AT THIS TIME. ~I~ ~I~139124 50 LEFT SIDE 3RD ROW SEAT STUCK CLOSE, UNFOLDED 3RD ROW SEAT BY PUSHING UP ON IT. ALSO FOUND LEFT SIDE 3RD ROW SEAT BACK AND FORWARD BUTTON STICKING, REPLACED BUTTON SEAT WORKING PROPERLY AFTER.

SERVICE: MULTI-POINT INSPECTION

DESCRIPTION: MULTI-POINT

INSPECTION ~|~ MULTI-POINT

INSPECTION ~|~

**SERVICE:** RADIO KNOB **DESCRIPTION:** RADIO KNOB

~I~CUSTOMER STATES THE RADIO

KNOB NEEDS PUT BACK ON. CHK AND

ADV ~I~ ~I~139124 20 INSTALLED NEW

RADIO KNOB.

126556 MILES DATE: 02/27/2015

**REPAIR#** 0445273

**REPORTED BY:** Stevinson Lexus of Lakewood

**SERVICE:** LOANER

**DESCRIPTION:** LOANER

~I~STEVINSON LEXUS WILL PROVIDE A COURTESY RENTAL VEHICLE FOR VIRTUALLY ANY SERVICE VISIT. IN AN EFFORT TO OFFSET FUEL COSTS, A \$9.75 FEE WILL BE ADDED TO THIS INVOICE FOR THE PERIOD THE RENTAL IS USED. ~I~

**SERVICE:** LUBE, OIL & FILTER CHANGE

SPECIAL - \$69.95

DESCRIPTION: LUBE, OIL & FILTER
CHANGE SPECIAL - \$69.95 ~ | ~ LUBE, OIL
& FILTER CHANGE SPECIAL - \$69.95 ~ | ~
~ | ~ 126556 30 CHANGE ENGINE OIL AND
OIL FILTER. FILL SPECIFIED ENGINE
OIL. SET TIRE PRESSURE, FILL WASHER
FLUID, BRIEF VISUAL UNDER-HOOD
INSPECTION. RESET OIL MAINT LAMP
IF APPLICABLE.

**SERVICE:** MULTI-POINT INSPECTION **DESCRIPTION:** MULTI-POINT

INSPECTION ~|~ MULTI-POINT

INSPECTION ~|~

**SERVICE:** REPLACED ENGINE AND CABIN AIR FILTERS

**DESCRIPTION:** REPLACED ENGINE

AND CABIN AIR FILTERS ~I~ENGINE AND CABIN FILTERS DIRTY -REPLACED AS NEEDED ~I~ ~I~126556 ENGINE AND CABIN FILTERS ARE RESTRICTED 30 REPLACED FILTERS **SERVICE:** REPLACED SECONDARY AIR

INJECTION PUMP AND SWITCHING

VALVE ASSEMBLIES 1 AND 2

**DESCRIPTION:** REPLACED

SECONDARY AIR INJECTION PUMP AND SWITCHING VALVE ASSEMBLIES 1 AND

2 ~ |~ CUST STATES THE VEHICLE IS

DOWN ON POWER - IS NOT

ACCELERATING PROPERLY // CHECK

AND ADVISE ~|~ ~|~126556 P0418 P2240

P2442 P2445 AIR PUMP FILTER DEBRIS

L-SB-0028-14 EG1403 230 R&R

SECONDARY AIR INJECTION PUMP

ASSEMBLY, AIR SWITCHING VALVE

ASSEMBLY NO 1 AND NUMBER 2

PERFORMED ECU UPDATE FOR

HESITATION. PROVIDED 1 TIME

GOODWILL SERVICE CREDIT OF \$500.0

**SERVICE:** REPLACED WIPERS FRONT

AND REAR

**DESCRIPTION:** REPLACED WIPERS

FRONT AND REAR ~ |~ WIPERS

STREAKING - REPLACED FRONT AND

REAR ~|~ ~|~126556 WIPERS ARE

STREAKING AND TORN REPLACED

WIPER INSERTS

**DATE:** 12/29/2014 123449 MILES

**REPAIR#** 0442426

**REPORTED BY:** Stevinson Lexus of Lakewood

**SERVICE:** COMPLIMENTARY MULTI-

POINT INSPECTION

**DESCRIPTION:** COMPLIMENTARY

MULTI-POINT INSPECTION

~I~COMPLIMENTARY MULTI-POINT

~I~STEVINSON LEXUS WILL PROVIDE A COURTESY RENTAL VEHICLE FOR

VIRTUALLY ANY SERVICE VISIT, IN AN

INVOICE FOR THE PERIOD THE RENTAL

EFFORT TO OFFSET FUEL COSTS, A

\$9.75 FEE WILL BE ADDED TO THIS

INSPECTION ~I~

**SERVICE:** DIAGNOSTICS

**DESCRIPTION:** DIAGNOSTICS ~I~CUST

STATES THAT THE CHECK ENGINE LIGHT IS ON, PLEASE ADVISE. ~!~

~I~123449 50 FAILED AIR INJECTION

PUMP AND VALVES. CUSTOMER

DECLINED - EST TO REPLACE \$2147.20

**SERVICE:** PROVIDED ESTIMATE FOR

**SERVICE:** LOANER

IS USED. ∼l~

**DESCRIPTION:** LOANER

REPLACEMENT **DESCRIPTION: PROVIDED ESTIMATE** 

FOR REPLACEMENT ~I~CUST STATES

THE DRIVER SEAT BELT IS SLOW TO

RETRACT / CHECK AND ADVISE ~ |~

~I~123449 PRICED SEAT BELT ASSY.

**CUSTOMER DECLINED - EST TO** 

REPLACE \$500.00

**SERVICE:** PROVIDED ESTIMATES

DESCRIPTION: PROVIDED ESTIMATES ~I~CUST STATES THE REAR RIGHT SEAT BELT FOR PASSENGER IS SLOW TO RETRACT / CHECK AND ADVISE ~I~ ~I~123449 PRICED SEAT BELT ASSY. CUSTOMER DECLINED - EST \$580.00

**85917 MILES DATE**: 06/28/2013

**REPAIR#** 0410810

**REPORTED BY:** Stevinson Lexus of Lakewood

**SERVICE:** CLEANED A/C FILTER-FOUND LEAVES- LIKELY CAUSE OF

WHISTLE

**DESCRIPTION:** CLEANED A/C FILTER-

FOUND LEAVES- LIKELY CAUSE OF WHISTLE ~I~C/S THE A/C HAS AN INTERMITTANT WHISTLE- PLEASE CHECK AND ADVISE ~I~ ~I~85917 FOUND IN A/C FILTER LIVES CLEAN A/C FILTER

**SERVICE:** REPLACED 2 PASSENGER

FRONT SEATBACK CLIPS

**DESCRIPTION:** REPLACED 2

PASSENGER FRONT SEATBACK CLIPS ~I~C/S THE BACK OF PASSENGER FRONT SEAT HAS FALLEN OFF- PLEASE CHECK AND ADVISE ~I~ ~I~85917 30 FOUND BROKEN CLIPS, REPLACED CLIPS AND REINSTALL SEAT BACK

**81138 MILES DATE**: 04/23/2013

**REPAIR#** 0406613

**REPORTED BY:** Stevinson Lexus of Lakewood

**SERVICE:** COULD NOT DUPLICATE THE

A/C VENT NOISE

**DESCRIPTION:** COULD NOT

DUPLICATE THE A/C VENT NOISE ~I~CUSTOMER STATES THERE IS A WHISTLE COMING FROM A/C SYSTEM-PLEASE CHK&ADV, HIGH PITCHED NOISE FROM THE VENTS.

**SERVICE:** LOANER

**DESCRIPTION:** LOANER ~I~TO AVOID

SCHEDULING CONFLICTS & TO
PROVIDE THE BEST SERVICE POSSIBLE,
RENTAL VEHICLES MUST BE
RETURNED BY THE SPECIFIED DAY
AND TIME. FAILURE TO RETURN THE
VEHICLE ON TIME WILL RESULT IN A

\$75 CHARGE FOR EACH DAY THE VEHICLE IS PAST DUE.

**SERVICE:** REPLACED LEFT INNER

SENSOR, BY LICENCE PLATE

**DESCRIPTION: REPLACED LEFT** 

INNER SENSOR, BY LICENCE PLATE ~I~CUSTOMER STATES THE CHECK SONAR SYSTEM WARNING IS ON-PLEASE CHK&ADV.ERROR MESSAGE SAYS FRONT NOT WORKING, CHECK FRONT AND BACK ~I~ ~I~81138 200 REPLACED LF CENTER SONAR SENSOR

**SERVICE:** RESET REMINDER.

**DESCRIPTION:** RESET REMINDER.

~I~PLEASE RESET THE MAINTENNCE REMINDER MESSAGE

**SERVICE:** STEVINSON LEXUS WILL

PROVIDE A COURTESY RENTAL VEHICLE FOR VIRTUALLY ANY SERVICE

**DESCRIPTION: STEVINSON LEXUS** 

WILL PROVIDE A COURTESY RENTAL VEHICLE FOR VIRTUALLY ANY SERVICE ~I~STEVINSON LEXUS WILL PROVIDE A COURTESY RENTAL VEHICLE FOR VIRTUALLY ANY SERVICE VISIT. IN AN EFFORT TO OFFSET FUEL & MAINTENANCE COSTS, A \$9.75 FEE WILL BE ADDED TO THIS INVOICE FOR THE PERIOD THE RENTAL IS USED.

**SERVICE:** SWITCH SNAPPED BACK IN PLACE.

**DESCRIPTION:** SWITCH SNAPPED BACK IN PLACE. ~I~CUSTOMER STATES THE SIDE MIRROR CONTROLS ARE PUSHED INTO DASH- CHK&ADV ~I~ ~I~81135 REINSTALLED MIRROR

**SWITCH** 

**SERVICE:** WIPERS ARE OPERATING AS

**DESIGNED** 

**DESCRIPTION: WIPERS ARE** 

OPERATING AS DESIGNED
~I~CUSTOMER STATES: CHECK WIPER
OPERATION ON AUTO SET AND
INTERMITTANT. CHECK AND REPORT
~I~ ~I~81135 UNABLE TO DUPLICATE
CUSTOMER CONCERN NO REPAIR
ATTEMPT MADE AT THIS TIME

14441 MILES DATE: 08/25/2010

**REPAIR#** 0351727

**REPORTED BY:** Stevinson Lexus of Lakewood

**SERVICE:** 10.000 MILE FULL SERVICE

**DESCRIPTION:** 10,000 MILE FULL

SERVICE ~1~10,000 MILE FULL SERVICE

~|~10K ~|~14441 10K 00110F 60

COMPLETED 10K BRAKES AT F9MM

R8MM TIRES AT 6/32 ALL AROUND

**SERVICE:** GENERAL

**DESCRIPTION:** GENERAL ~I~GUEST

STATE THE REAR POWER OUTLET 115 VOLTS DOES NOT WORK ADVISE ~!~ ~!~14441 CUST STATES REAR POWER

OUTLET INOP REAR POWER OUTLET

WORKING AS DEISGNED

6130 MILES DATE: 05/03/2010

**REPAIR#** 0343842

**REPORTED BY:** Stevinson Lexus of Lakewood

**SERVICE:** 6 MO/ 5K MILE LIGHT

MAINTENANCE SERVICE (INCL.

CHECKING OIL & OTHER FLUIDS, TIRE

**DESCRIPTION:** 6 MO/ 5K MILE LIGHT

MAINTENANCE SERVICE (INCL.

CHECKING OIL & OTHER FLUIDS, TIRE

~I~6 MO/ 5K MILE LIGHT

MAINTENANCE SERVICE (INCL.

CHECKING OIL & OTHER FLUIDS, TIRE

ROTATION, BRAKE INSPECTION, LPS IF REQUESTED, NO OIL CHANGE). ~!~.

~|~6130 5K F 10/MM R 9/MM 00105L 4

CHECKING OIL OK 5K DONE

**SERVICE:** LOANER

**DESCRIPTION: LOANER** 

~|~STEVINSON LEXUS WILL PROVIDE A

COURTESY LOANER VEHICLE FOR

VIRTUALLY ANY SERVICE VISIT. IN AN

EFFORT TO OFFSET FUEL &

MAINTENANCE COSTS, A \$6.80 FEE

WILL BE ADDED TO THIS INVOICE FOR

THE PERIOD THE LOANER IS USED.

**SERVICE:** NO CHARGES

**DESCRIPTION:** NO CHARGES ~I~TO

AVOID SCHEDULING CONFLICTS & TO PROVIDE THE BEST SERVICE POSSIBLE,

LOANER VEHICLES MUST BE

RETURNED BY THE SPECIFIED DAY

AND TIME. FAILURE TO RETURN THE VEHICLE ON TIME WILL RESULT IN A

\$75 CHARGE FOR EACH DAY THE

VEHICLE IS PAST DUE.

**SERVICE:** SPECIAL SERVICE

CAMPAIGN - ALB

**DESCRIPTION: SPECIAL SERVICE** 

CAMPAIGN - ALB ~ CUSTOMER IS

CONCERNED WITH CONSUMER

REPORT RECOMMENDATION FOR THE

2010GX. A LOANER WAS PROVIDED WHILE THE VEHICLE IS HELD FOR

INVESTIGATION ~|~. ~|~6130

PERFORMED ALB SERVICE CAMPAIGN

**1339 MILES DATE**: 02/08/2010

**REPAIR#** 0339912

**REPORTED BY:** Stevinson Lexus of Lakewood

**SERVICE:** 1,000 MILE SERVICE

**DESCRIPTION:** 1,000 MILE SERVICE ~I~1,000 MILE SERVICE ~I~MT ~I~1339 001010 40 PERFORMED 1K CHECKED

FLUIDS AND TIRES

**14 MILES DATE**: 01/12/2010

**REPAIR#** 0338322

**REPORTED BY:** Stevinson Lexus of Lakewood

**SERVICE:** NEW CAR DETAIL **DESCRIPTION:** NEW CAR DETAIL

~|~NEW CAR DETAIL ~|~ ~|~14 NCD

COMPLETED 130

**SERVICE:** NITROGEN TIRE INFLATION **DESCRIPTION:** NITROGEN TIRE INFLATION ~|~NITROGEN TIRE INFLATION ~|~ ~|~14 30 FILLED TIRES WITH NITROGEN

**SERVICE:** PRE-DELIVERY SERVICE FOR

USA ALL ALTITUDES

**DESCRIPTION:** PRE-DELIVERY
SERVICE FOR USA ALL ALTITUDES
~|~PRE-DELIVERY SERVICE FOR USA
ALL ALTITUDES ~|~PDI ~|~14 PDS 001013
200 COMPLETED

### **TERMS AND CONDITIONS**

#### **INFORMATION ACCURACY**

Information presented on this website is summarized and standardized from repair orders completed at the time of service and submitted by Lexus dealers. When reviewing a vehicle?s service history, please note that all information is provided by the Lexus Dealer that conducted the service, and that dealer is solely responsible for the accuracy, completeness or authenticity of any information contained in this site. Lexus provides this site and all information and materials contained herein ?as is? without warranty of any kind. Any questions or concerns regarding this information should be addressed to the applicable Lexus dealer.

## L/CERTIFIED OWNER INFORMATION

Dealer-reported service history records are linked to a vehicle's Vehicle Identification Number (VIN). All owner-reported service history records will be made available to the person who input the information on the site, but will not be shared with future owners of the vehicle.

## **OWNER-REPORTED INFORMATION AND PRIVACY TERMS**

Lexus makes every effort to ensure the secure collection and transmission of sensitive user information using industry-accepted data collection and encryption methodologies. The information you provide is used by Lexus and its vendors and dealers to help improve the services we render. It is occasionally provided to Lexus dealers for their marketing use. Lexus will never sell your personally identifiable information to any other company. To learn more about our privacy policies and practices with respect to this website, please <u>click here</u> (//www.lexus.com/privacy/online-statement).