

SERVICE: *BRAKE FL EXCHANGE

DESCRIPTION: *BRAKE FL EXCHANGE~|~PERFORM BRAKE FLUID EXCHANGE (WYNN'S)~|~MAINTENANCE.~|~COMPLETED TO SPECS.

SERVICE: MISC 01

DESCRIPTION: MISC 01~|~704-839-1999~|~ ~|~

SERVICE: OEM OIL CHANGE

DESCRIPTION: OEM OIL CHANGE~|~CUSTOMER STATES: CHANGE OIL AND FILTER~|~CHANGE OIL AND FILTER~|~CHANGE OIL & FILTER MULTI-POINT INSPECTION

SERVICE: ROTATE TIRES

DESCRIPTION: ROTATE TIRES~|~CUSTOMER STATES: ROTATE TIRES~|~ROTATE TIRES~|~ROTATE TIRES

SERVICE: WHEEL ALIGNMENT

DESCRIPTION: WHEEL ALIGNMENT~|~PERFORM WHEEL ALIGNMENT PER FACTORY SPECS~|~MAINTENANCE~|~COMPLETED ALIGNMENT

SERVICE: FRT PADS TURN ROTORS

DESCRIPTION: FRT PADS TURN ROTORS~|~FRONT BRAKES~|~FRONT PADS WORN~|~REPLACE FRONT BRAKE PADS TURN ROTORS

SERVICE: MULTI-POINT INSP.

DESCRIPTION: MULTI-POINT INSP.~|~MULTI-POINT INSPECTION~|~PERFORM MULTI-POINT INSPECTION~|~

SERVICE: RESET MAINT. LIGHT

DESCRIPTION: RESET MAINT. LIGHT~|~RESET MAINTENANCE LIGHT (IF EQUIPPED)~|~ ~|~DONE

SERVICE: TOP ENGINE/EFI COMBO

DESCRIPTION: TOP ENGINE/EFI COMBO~|~PERFORM FUEL SYSTEM CLEANING SERVICE.~|~MAINTENANCE~|~COMPLETED

31882 MILES

DATE: 05/22/2018

REPAIR# 0330397**REPORTED BY:** Hendrick Lexus Charlotte**SERVICE:** *30K MILE SVC

DESCRIPTION: *30K MILE SVC ~|~CUSTOMER REQUESTS A 30K MILE SERVICE. BRAKE FLUID REPLACEMENT, TIRE ROTATION, OIL AND FILTER CHANGE ONLY ~|~CUSTOMER REQUESTS A 30K MILE SERVICE ~|~PERFORMED A 30K MILE SERVICE PER CUSTOMER'S REQUEST

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE ~|~PERFORM MULTIPOINT INSPECTION ~|~MULTIPOINT INSPECTION. ~|~PERFORMED MULTIPOINT INSPECTIONNON WARRANTABLE OPERATION CODE ~|~ORDER PART OF COVER ON THE AUX, USB. WAS ORDERED LAST SERVICE BUT DID NOT COME IN FOR INSTALLMENT ~|~FOUND THE DOOR FOR THE AUX IS NOT LATCHING DOWN AS DESIGNED, SOP ~|~INSTALLED SOP AUX DOOR, WORKING AS DESIGNED NOW.

SERVICE: SPECIAL SERVICE CAMPAIGN

DESCRIPTION: SPECIAL SERVICE CAMPAIGN ~|~C/S TRANSMISSION MAY BE SLIPPING, WHEN PUTTING IT IN REVERSE INTERMITTENTLY THE LIGHTS WILL FLASH AND THE CAR WILL HESITATE AND SOUNDS LIKE SOMETHING IS DROPPING. IN DRIVE WHEN ITS CHANGING GEARS IT FEELS LIKE IT IS HESITATING AND HAVING A HARD TIME SWITC ~|~CONFIRMED HARSH ENGAGEMENT AND HARSH UP SHIFT. ~|~ROAD TESTED AND CONFIRMED CONCERN. PERFORMED HEALTH CHECK AND VERIFIED NO CODES.PERFORMED FLUID INSPECTION PROCEDURE AND ADJUSTED FLUID LEVEL BY APPROX 0.5 QT RESET LEARNED TRANSMISSION SHIFT VALUES AND CONFIRMED COLD FLUID LEVEL ROAD TESTED VEHICLE, CONF

26762 MILES

DATE: 01/11/2018

REPAIR# 0316945**REPORTED BY:** Hendrick Lexus Charlotte**SERVICE:** MISC DIAGNOSIS

DESCRIPTION: MISC DIAGNOSIS ~|~A BLUE LINE COMES ON WHEN BACK UP CAMERA IS IN AFFECT ~|~~|~THIS IS NORMAL. CUSTOMER CAN CHANGE SETTINGS ON NAV SCREEN

SERVICE: OTHERS

DESCRIPTION: OTHERS ~|~C/S WHEN PRESSING ON BRAKES YOU CAN HEAR A VERY FAINT RUBBING SOUND ~|~DROVE CAR WITH "DS" DID NOT HEAR ANY ABNORMAL BRAKE NOISE. DID HEAR TIRE NOISE, VERY AGGRESSIVE TREAD. BRAKES FRONT 5MM REARS 9MM

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE ~|~CHECK OIL LEVEL JUST BOUGHT ~|~OIL WAS .3 LOW TOPPED OFF OILNON WARRANTABLE OPERATION CODE ~|~PERFORM MULTIPOINT INSPECTION ~|~MULTIPOINT INSPECTION. ~|~PERFORMED MULTIPOINT INSPECTION

SERVICE: SFL.MFI

DESCRIPTION: SFL.MFI ~|~C/S: C/S PASSENGER DOOR IS NOT LOCKING OR UNLOCKING. ~|~INTERNAL OPEN IN R/F DOOR LOCK ACTUATOR ~|~REPLACED R/F DOOR LATCH ASSY

25323 MILES**DATE:** 12/15/2017**REPAIR#** 0230595**REPORTED BY:****SERVICE:** BACKUP CAMERA

DESCRIPTION: CUST STATES THAT SOMETIMES WHEN BACKING UP IF THERE IS ~|~INSTALL BACKUP CAMERA ~|~INSTALL BACKUP CAMERA

SERVICE: EXT MIRROR

DESCRIPTION: CUST STATES THAT WHEN EXT MIRROR S ARE ON AUTO SETTING TO ~|~~|~

SERVICE: M/P INSP & EXT WASH

DESCRIPTION: MULTI-POINT INSPECTION AND DRIVE THROUGH CARWASH ~|~PERFORM MULTI-POINT INSPECTIO ~|~PERFORM MULTI POINT INSPECTIO

SERVICE: RESET MAINT. LIGHT

DESCRIPTION: RESET MAINTENANCE LIGHT (IF EQUIPPED) ~|~~|~DONE

SERVICE: BRAKE CONCERN

DESCRIPTION: CUST STATES THE FRONT BRAKES ARE SQUEAKY// PLEASE CHECK AND ~|~~|~

SERVICE: INTERIOR TRIM PANELS

DESCRIPTION: CUST STATES THE LID OF THE STORA GE SPACE NEXT TO THE SHIFTER ~|~~|~

SERVICE: POWER LOCKS

DESCRIPTION: CUST STATES THE PASS FRONT DOOR DOES NOT LOCK/UNLOCK WITH ~|~~|~

SERVICE: WIPER/WASHER

DESCRIPTION: CUST STATES THAT WIPERS WERE ORDERED// PLEASE INSTALL// ~|~~|~REPLACED WIPER ARM SOP

21886 MILES**DATE:** 09/16/2017**REPAIR#** 0209861**REPORTED BY:****SERVICE:** CHECK STARTING SYS

DESCRIPTION: CUSTOMER REQUESTS STARTING SYSTEM CHECK ~|~~|~CHECKED CHARGING AND STARTING SYSTEMS, NO PROBLEM DETECTED

21470 MILES**DATE:** 08/11/2017**REPAIR#** 0201268**REPORTED BY:****SERVICE:** CABIN AIR FILTER**DESCRIPTION:** REPLACE CABIN AIR FILTER ~|~REPLACE CABIN AIR FILTER ~|~REPLACE CABIN AIR FILTER**SERVICE:** LTW USED CAR**DESCRIPTION:** LTW USED CAR ~|~LTW USED CAR ~|~LTW USED CAR**SERVICE:** OEM OIL CHANGE**DESCRIPTION:** CHANGE OIL AND FILTER ~|~CHANGE OIL AND FILTER ~|~CHANGE OIL & FILTER MULTI-POINT INSPECTION**SERVICE:** SAFETY INSPECTION**DESCRIPTION:****SERVICE:** LISCENSE PLATE SCREW**DESCRIPTION:** INSTALL "SCOTT CLARK TOYOTA" LIC PLATE FRAME, PLATE & ~|~ ~|~COMPLETED**SERVICE:** MOUNT 4 TIRES**DESCRIPTION:** MOUNT AND BALANCE 4 TIRES ~|~MOUNT AND BALANCE 4 TIRES ~|~DISMOUNT/MOUNT AND BALANCE 4 TIRES**SERVICE:** R&R ENG AIR FILTER**DESCRIPTION:** REPLACE ENGINE AIR FILTER ~|~REPLACE ENGINE AIR FILTER ~|~REPLACE ENGINE AIR FILTER**SERVICE:** WHEEL ALIGNMENT**DESCRIPTION:** PERFORM WHEEL ALIGNMENT PER FACTORY SPECS ~|~MAINTENANCE ~|~COMPLETED ALIGNMENT**21413 MILES****DATE:** 08/08/2017**REPAIR#** 0200254**REPORTED BY:****SERVICE:** NOTES TO ANY**DESCRIPTION:** VEHICLE SENT TO BODY SHOP BEFORE RECON DONE ~|~ ~|~**16993 MILES****DATE:** 03/10/2017**REPAIR#** 0282392**REPORTED BY:** Hendrick Lexus Charlotte**SERVICE:** *15K MILE HAG SVC**DESCRIPTION:** *15K MILE HAG SVC ~|~CUSTOMER REQUESTS A 15K MILE HENDRICK AUTO MAINTENANCE ~|~CUSTOMER REQUESTS A 15K MILE HENDRICK AUTO MAINTENANCE ~|~PERFORMED A 15K MILE HENDRICK AUTO MAINTENANCE PER CUSTOMER'S REQUEST**SERVICE:** NON WARRANTABLE OPERATION CODE**DESCRIPTION:** NON WARRANTABLE OPERATION CODE ~|~PERFORM MULTIPOINT INSPECTION ~|~MULTIPOINT INSPECTION. ~|~PERFORMED MULTIPOINT INSPECTION**9804 MILES****DATE:** 07/16/2016**REPAIR#** 0257748**REPORTED BY:** Hendrick Lexus Charlotte

SERVICE: 10,000 MILE FULL SERVICE
DESCRIPTION: 10,000 MILE FULL SERVICE ~|~CUSTOMER REQUESTS A 10K MILE SERVICE ~|~CUSTOMER REQUESTS A 10K MILE SERVICE ~|~PERFORMED A 10K MILE SERVICE PER CUSTOMER'S REQUEST

SERVICE: FRONT/REAR BODY
DESCRIPTION: FRONT/REAR BODY ~|~C/S THAT THE DRIVERS SIDE DOOR EXTERIOR DOOR HANDLE DOESNT OPEN SMOOTHLY. ADVISE ~|~|~REMOVED DRIVER SIDE DOOR PANEL AND CHECKED, ALL FUNCTIONS ARE ATTACHED LUBED ALL MOVING PARTS.CABLES AND SLIDES CONCERN AT THIS TIME.

SERVICE: NON WARRANTABLE OPERATION CODE
DESCRIPTION: NON WARRANTABLE OPERATION CODE ~|~PERFORM MULTIPOINT INSPECTION ~|~MULTIPOINT INSPECTION. ~|~PERFORMED MULTIPOINT INSPECTIONNON WARRANTABLE OPERATION CODE ~|~CUSTOMER REQUEST NC EMISSIONS TEST VEHICLE HAS TINTED WINDOW ~|~|~PERFORMED NC EMISSIONS TEST AND TINT TEST

4477 MILES

DATE: 01/21/2016

REPAIR# 0239403
REPORTED BY: Hendrick Lexus Charlotte

SERVICE: 5,000 MILE SERVICE
DESCRIPTION: 5,000 MILE SERVICE ~|~CUSTOMER REQUESTS A 5K MILE SERVICE ~|~CUSTOMER REQUESTS A 5K MILE SERVICE ~|~PERFORMED A 5K MILE SERVICE PER CUSTOMER'S REQUEST

SERVICE: NON WARRANTABLE OPERATION CODE
DESCRIPTION: NON WARRANTABLE OPERATION CODE ~|~PERFORM MULTIPOINT INSPECTION ~|~MULTIPOINT INSPECTION. ~|~PERFORMED MULTIPOINT INSPECTION

4 MILES

DATE: 07/20/2015

REPAIR# 0218956
REPORTED BY: Hendrick Lexus Charlotte

SERVICE: DMV SAFETY INSPECT
DESCRIPTION: DMV SAFETY INSPECT ~|~DMV SAFETY INSPECTION ONLY ~|~|~PERFORMED DMV SAFETY INSPECTION

SERVICE: NITROGEN
DESCRIPTION: NITROGEN ~|~NITROGEN FILL ~|~NITROGEN FILL ~|~NITROGEN FILL

4 MILES

DATE: 07/17/2015

REPAIR# 0218957
REPORTED BY: Hendrick Lexus Charlotte

SERVICE: ACCESSORY
DESCRIPTION: ACCESSORY ~|~CUSTOMER REQUESTS WINDOW TINT INSTALLATION ~|~|~WINDOW TINT INSTALLATION COMPLETE

SERVICE: DOOR EDGE GUARDS/CUP
DESCRIPTION: DOOR EDGE GUARDS/CUP ~|~INSTALL DOOR EDGE GUARDS AND CUP GUARDS ~|~ACCESSORIES ~|~INSTALLED DOOR EDGE GUARDS AND CUP GUARDS

TERMS AND CONDITIONS

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