

Part 573 Safety Recall Report

20V-012

Manufacturer Name : Toyota Motor Engineering & Manufacturing**Submission Date :** JAN 13, 2020**NHTSA Recall No. :** 20V-012**Manufacturer Recall No. :** See attached report**Manufacturer Information :****Population :**

Manufacturer Name : Toyota Motor Engineering & Manufacturing

Number of potentially involved : 695,541

Address : 6565 Headquarters Drive

Estimated percentage with defect : NR

Plano TX 75024

Company phone : 1-800-331-4331

Vehicle Information :

Vehicle 1 : 2018-2019 Toyota 4Runner

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : (1) Although the involved vehicles are within the above production period, not all vehicles in this range were sold in the U.S.

(2) This recall applies to vehicles with specific fuel pumps produced by Denso in which an increased rate of fuel pump failure is observed. Some hybrid models are equipped with the same fuel pump produced by Denso during this production period; however, if fuel pump failure occurs, these vehicles will enter a fail-safe mode, resulting in illumination of warning lights and reduced motive power in which the vehicle can still be driven for certain distances. This condition does not present an unreasonable risk to safety. Toyota intends to conduct a customer satisfaction campaign for these vehicles in the future. Other Toyota and Lexus vehicles are not equipped with same fuel pumps produced in the same production period or are equipped with different pumps.

Note: Toyota is unable to provide an estimate of the percentage of vehicles to actually contain the defect. Whether the issue in each case will lead to fuel pump failure can depend on many variables, such as vehicle application and geographic location.

Production Dates : AUG 01, 2018 - JAN 31, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 2 : 2018-2019 Toyota Highlander

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : (1) Although the involved vehicles are within the above production period, not all vehicles in this range were sold in the U.S.

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Production Dates : AUG 01, 2018 - JAN 31, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 3 : 2019-2019 Lexus NX

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : (1) Although the involved vehicles are within the above production period, not all vehicles in this range were sold in the U.S.

(2) This recall applies to vehicles with specific fuel pumps produced by Denso in which an increased rate of fuel pump failure is observed. Some hybrid models are equipped with the same fuel pump produced by Denso during this production period; however, if fuel pump failure occurs, these vehicles will enter a fail-safe mode, resulting in illumination of warning lights and reduced motive power in which the vehicle can still be driven for certain distances. This condition does not present an unreasonable risk to safety. Toyota intends to conduct a customer satisfaction campaign for these vehicles in the future. Other Toyota and Lexus vehicles are not equipped with same fuel pumps produced in the same production period or are equipped with different pumps.

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Production Dates : AUG 01, 2018 - JAN 31, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 4 : 2018-2019 Lexus RC

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : (1) Although the involved vehicles are within the above production period, not all

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Production Dates : AUG 01, 2018 - JAN 31, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 5 : 2019-2019 Toyota Avalon

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : (1) Although the involved vehicles are within the above production period, not all vehicles in this range were sold in the U.S.
(2) This recall applies to vehicles with specific fuel pumps produced by Denso in which an increased rate of fuel pump failure is observed. Some hybrid models are equipped with the same fuel pump produced by Denso during this production period; however, if fuel pump failure occurs, these vehicles will enter a fail-safe mode, resulting in illumination of warning lights and reduced motive power in which the vehicle can still be driven for certain distances. This condition does not present an unreasonable risk to safety. Toyota intends to conduct a customer satisfaction campaign for these vehicles in the future. Other Toyota and Lexus vehicles are not equipped with same fuel pumps produced in the same production period or are equipped with different pumps.

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Production Dates : AUG 01, 2018 - JAN 31, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 6 : 2018-2019 Toyota Camry

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : (1) Although the involved vehicles are within the above production period, not all vehicles in this range were sold in the U.S.

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Production Dates : AUG 01, 2018 - JAN 31, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 7 : 2019-2019 Toyota Corolla

Vehicle Type :

Body Style :

Power Train : NR

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Production Dates : AUG 01, 2018 - JAN 31, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 8 : 2018-2019 Toyota Land Cruiser

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : (1) Although the involved vehicles are within the above production period, not all vehicles in this range were sold in the U.S.

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Production Dates : AUG 01, 2018 - JAN 31, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 9 : 2018-2019 Toyota Sequoia

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : (1) Although the involved vehicles are within the above production period, not all vehicles in this range were sold in the U.S.

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Production Dates : AUG 01, 2018 - JAN 31, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 10 : 2018-2019 Toyota Sienna

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : (1) Although the involved vehicles are within the above production period, not all vehicles in this range were sold in the U.S.

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Production Dates : AUG 01, 2018 - JAN 31, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 11 : 2018-2019 Toyota Tacoma

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : (1) Although the involved vehicles are within the above production period, not all vehicles in this range were sold in the U.S.

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Production Dates : AUG 01, 2018 - JAN 31, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 12 : 2018-2019 Toyota Tundra

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : (1) Although the involved vehicles are within the above production period, not all vehicles in this range were sold in the U.S.

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Production Dates : AUG 01, 2018 - JAN 31, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 13 : 2019-2019 Lexus ES

Vehicle Type :

Body Style :

Power Train : NR

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Production Dates : AUG 01, 2018 - JAN 31, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 14 : 2018-2019 Lexus GS

Vehicle Type :

Body Style :

Power Train : NR

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Production Dates : AUG 01, 2018 - JAN 31, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 15 : 2018-2019 Lexus GX

Vehicle Type :

Body Style :

Power Train : NR

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VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 16 : 2018-2019 Lexus IS

Vehicle Type :

Body Style :

Power Train : NR

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Production Dates : AUG 01, 2018 - JAN 31, 2019

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 17 : 2018-2019 Lexus LC

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : (1) Although the involved vehicles are within the above production period, not all vehicles in this range were sold in the U.S.

(2) This recall applies to vehicles with specific fuel pumps produced by Denso in which an increased rate of fuel pump failure is observed. Some hybrid models are equipped with the same fuel pump produced by Denso during this production period; however, if fuel pump failure occurs, these vehicles will enter a fail-safe mode, resulting in illumination of warning lights and reduced motive power in which the vehicle can still be driven for certain distances. This condition does not present an unreasonable risk to safety. Toyota intends to conduct a customer satisfaction campaign for these vehicles in the future. Other Toyota and Lexus vehicles are not equipped with same fuel pumps produced in the same production period or are equipped with different pumps.

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Production Dates : AUG 01, 2018 - JAN 31, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 18 : 2018-2019 Lexus LS

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : (1) Although the involved vehicles are within the above production period, not all vehicles in this range were sold in the U.S.

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Production Dates : AUG 01, 2018 - JAN 31, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 19 : 2018-2019 Lexus LX

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : (1) Although the involved vehicles are within the above production period, not all vehicles in this range were sold in the U.S.

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Production Dates : AUG 01, 2018 - JAN 31, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 20 : 2018-2019 Lexus RX

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : (1) Although the involved vehicles are within the above production period, not all vehicles in this range were sold in the U.S.

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Production Dates : AUG 01, 2018 - JAN 31, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Description of Defect :

Description of the Defect : The subject vehicles are equipped with a low-pressure fuel pump, located in the fuel tank, that supplies fuel pressure to the fuel injection system. These fuel pumps contain an impeller that could deform due to excessive fuel absorption. Although the cause is unknown, if impeller deformation occurs, the impeller may interfere with the fuel pump body, and this could result in illumination of check engine and master warning indicators, rough engine running, engine no start and/or vehicle stall while driving at low speed. However, in rare instances, vehicle stall could occur while driving at higher speeds, increasing the risk of a crash.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Although the cause is unknown, if impeller deformation occurs, the impeller may interfere with the fuel pump body, and this could result in illumination of check engine and master warning indicators, rough engine running, engine no start and/or vehicle stall while driving at low speed. However, in rare instances, vehicle stall could occur while driving at higher speeds, increasing

the risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : Denso Corporation

Address : 1-1, Showa-cho
Kariya-city, Aichi FOREIGN STATES 448-8661

Country : Japan

Chronology :

Please see the attached Part 573 Defect Information Report for the full chronology

Description of Remedy :

Description of Remedy Program : The final corrective repair action is still under study. When the remedy is available, it will be made at no charge to the owners.

Reimbursement Plan for pre-notification remedies:

The owner letter will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Toyota's General Reimbursement Plan.

How Remedy Component Differs from Recalled Component : See attached Part 573 Defect Information Report

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Notifications to owners of the affected vehicles will occur by March 13, 2020. A copy of the draft owner notification letter will be submitted as soon as available.

Notifications to distributors/dealers will be sent on January 13, 2020.

Copies of dealer communications will be submitted as they are issued.

Planned Dealer Notification Date : JAN 13, 2020 - JAN 13, 2020

Planned Owner Notification Date : MAR 13, 2020 - MAR 13, 2020

* NR - Not Reported