

# Leak in Front Shock Absorbers

**Service Category** Suspension

**Section** Front Suspension

**Market** USA

Lexus Supports  
ASE Certification 

## Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2014 - 2020	GX460	

## Introduction

Some 2014 – 2020 model year GX460 vehicles may exhibit a leak from the front shock absorbers that has been identified by the customer. Improved front shock absorbers have been made available. Please follow the Repair Procedure in this bulletin to address this condition.

### NOTE

The improved shock absorbers may change the ride characteristics of the vehicle and make suspension stiffness more noticeable. Ensure the customer is made aware of this change prior to replacement. If the customer wishes to retain the current ride characteristics, this bulletin does NOT apply.

## Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
SU1920	R & R Both Front Shock Absorbers	2.5	48510-60260	65	55

### APPLICABLE WARRANTY

- This repair is covered under the Lexus Basic Warranty. This warranty is in effect for 48 months or 50,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

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### Parts Information

PART NUMBER		PART NAME	QTY
PREVIOUS	NEW		
48510-60260	48510-60250	Front Shock Absorber Assembly	2

### Repair Procedure

1. Confirm the condition exists.

Does the vehicle exhibit a leak from the front shock absorbers that has been identified by the customer?

- **YES** — Continue to step 2.
- **NO** — This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.

2. Replace BOTH front shock absorbers.

- A. Remove BOTH front shock absorbers.

Refer to TIS, applicable model and model year Repair Manual:

- [2014](#) / [2015](#) / [2016](#) / [2017](#) / [2018](#) / [2019](#) / [2020](#) GX460:  
*Suspension – Front Suspension: "Front Suspension: Front Shock Absorber: Removal"*

- B. Install the NEW front shock absorbers.

Refer to TIS, applicable model and model year Repair Manual:

- [2014](#) / [2015](#) / [2016](#) / [2017](#) / [2018](#) / [2019](#) / [2020](#) GX460:  
*Suspension – Front Suspension: "Front Suspension: Front Shock Absorber: Installation"*

**NOTE**

Due to potential changes in ride characteristics, BOTH front shock absorbers should be replaced at the same time.

3. Confirm the condition is no longer present.