

Thump/Bump When Accelerating From or Decelerating to a Stop

Service Category

Drivetrain

Section Drive Shaft/Propeller Shaft

Market USA



Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2016 - 2022	GX460	

Introduction

Some 2016 – 2022 model year GX 460 vehicles may exhibit a thump sound or a bump feeling when accelerating from or decelerating to a stop. The condition does not set any Diagnostic Trouble Codes (DTCs) or illuminate any warning messages on the dash and is typically more noticeable in below freezing temperatures. Please follow the Repair Procedure in this bulletin to address this condition.

Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL YEAR	MODEL	PLANT	PRODUCTION CHANGE EFFECTIVE VIN	
2022		Tahara	JTJAM7BX#N5323689	
	GX 460		JTJGM7BX#N5323810	
			JTJBM7BX#N5323811	

Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
370011	R & R Rear Drive Shaft Assembly	0.7	3711060A40	91	83

APPLICABLE WARRANTY

- This repair is covered under the Lexus Powertrain Warranty. This warranty is in effect for 72 months or 70,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

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Parts Information

PART NUMBER		PART NAME	OTV
PREVIOUS	NEW	PART NAME	QTY
3711060A40	3711060A41	Shaft Assy, Propeller	1

Repair Procedure

1. Confirm the condition exists.

Does the vehicle exhibit a thump sound heard or a bump felt when accelerating from or decelerating to a stop?

- YES Continue to step 2.
- NO This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
- 2. Remove the rear propeller shaft assembly.

Refer to TIS, applicable model and model year Repair Manual:

- 2016 2022 GX 460:
 Drivetrain Drive Shaft/Propeller Shaft "Drive Shaft / Propeller Shaft: Propeller Shaft Assembly: Removal"
- 3. Install the NEW rear propeller shaft assembly.

Refer to TIS, applicable model and model year Repair Manual:

- 2016 2022 GX 460: Drivetrain – Drive Shaft/Propeller Shaft – "Drive Shaft / Propeller Shaft: Propeller Shaft Assembly: Installation"
- 4. Confirm the condition is no longer present.