

SPECIAL DRIVING CONDITIONS

Also recommended when driving while towing, using a car-top carrier, or heavy vehicle loading

- Torque Nuts And Bolts On Chassis And Body
- Lubricate Propeller Shaft (4WD/AWD, If Applicable)
- Torque Propeller Shaft Bolt (4WD/AWD, If Applicable)

Also recommended when driving off-road, on dirt roads or on dusty roads

- Inspect Ball Joints And Dust Covers
- Inspect Steering Linkage And Boots
- Inspect Engine Air Filter
- Torque Nuts And Bolts On Chassis And Body
- Torque Propeller Shaft Bolt (4WD/AWD, If Applicable)
- Lubricate Propeller Shaft (4WD/AWD, If Applicable)
- Torque Axle Shaft Bolts (4WD/AWD, If Applicable)

*To ensure that you receive the greatest number of miles of satisfying operation from your Lexus, certain maintenance procedures must be performed. Scheduled maintenance is recommended every 6 months or 5,000 miles, whichever occurs first. For a full listing of minimum maintenance requirements and applicable special operating conditions, please refer to your vehicle's Warranty and Services Guide.

SERVICE HISTORY FOR YOUR 2010 GX460

Your vehicle maintenance history can be accessed by any Lexus dealer you visit. You can also use your My Lexus account to view and manually enter additional records should you have service performed elsewhere.

ADD SERVICE

9/5/2023 (201029 miles)

REPAIR NUMBER: 0066373

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: AUTO DETAILING

DESCRIPTION: -|-CUSTOMER REQUEST FULL DETAIL SERVICE INCLUDES EXTERIOR WASH, CLEAN TIRES & WHEELS, APPLY TIRE DRESSING, VAC. INTERIOR, WIPE DOWN INTERIOR. CLEAN WINDOWS. OLD GROUND IN STAINS MAY NOT REMOVE COMPLETELY). BUG & TAR REMOVAL, APPLY WAX TO EXTERIOR PAINTED SUR -|- -|-COMPLETED W/SALE CLEAN-UP

8/2/2023 (199069 miles)

REPAIR NUMBER: 0047227

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: MNT+BAL 1 TIRE

DESCRIPTION: -|-MOUNT AND BALANCE ONE TIRE (OPT-1) PN: DT00039274MI, TIRE IS BY TIRE MACHINE AND IS IN STOCK -|-NAIL IN SIDEWALL -|-MOUNTED AND BALANCED 1 TIRE

SERVICE: CTSY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION TO INCLUDE DRIVER'S SIDE FLOOR MAT INSPECTION FOR PROPER MAT AND HOLD DOWN CLIP -|- -|-COMPLETED COMPLIMENTARY JIM HUDSON WORLD CLASS INSPECTION

3/8/2023 (196411 miles)

REPAIR NUMBER: 0936149

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: 20K MILE SVC

DESCRIPTION: -|-CUSTOMER REQUESTS A 20K MILE SERVICE -|-CUSTOMER REQUESTS A 20K MILE SERVICE -|-PERFORMED A 20K MILE SERVICE PER CUSTOMER'S REQUEST

SERVICE: CTSY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION TO INCLUDE DRIVER'S SIDE FLOOR MAT INSPECTION FOR PROPER MAT AND HOLD DOWN CLIP -|- -|-COMPLETED COMPLIMENTARY JIM HUDSON WORLD CLASS INSPECTION

7/25/2022 (191395 miles)

SERVICE: CTSY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION TO INCLUDE DRIVER'S SIDE FLOOR MAT INSPECTION FOR PROPER MAT AND HOLD DOWN CLIP -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION

SERVICE: 10K MILE SVC

DESCRIPTION: -|-CUSTOMER REQUESTS A 10K MILE SERVICE -|-CUSTOMER REQUESTS A 10K MILE SERVICE -|-PERFORMED A 10K MILE SERVICE PER CUSTOMER'S REQUEST

SERVICE: POWER STEERING FLUID

DESCRIPTION: -|-PERFORM A BATTERY SERVICE INSPECT BATTERY FOR CORROSION, CHECK BATTERY FOR LEAKS, AND MAKE SURE BATTERY IS FULLY CHARGED -|-COMPLETED BATTERY SERVICE. INSPECTED FOR AND CLEANED ANY CORROSION, CHECKED FOR LEAKS, AND INSURED THAT BATTERY WAS FULLY CHARGED.

SERVICE: BG MOA ENG ADDITIVE

DESCRIPTION: -|-INSTALL BG PROFESSIONAL GRADE OIL ADDITIVE -|-CLEAN OIL LUBRICATED PARTS AND CLEAN RESIDUAL CARBON FROM ENGINE

4/5/2022 (188591 miles)

REPAIR NUMBER: 0774897

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: INSPECT BOLTS & NUTS ON CHASSIS & BODY

DESCRIPTION: -|-CUSTOMER STATES THE VEHICLE HAS A ROTATIONAL ROARING NOISE AS IF A WHEEL BEARING IS MAKING NOISE . CHECK AND ADVISE -|-DRIVERS FRONT WHEEL BEARING CAUSE OF NOISE CONCERN. RECOMMEND REPLACING DRIVERS FRONT WHEEL BEARING

SERVICE: FRT XL WHL BRNG

DESCRIPTION: -|-CUSTOMER STATES THE VEHICLE HAS A ROTATIONAL ROARING NOISE AS IF A WHEEL BEARING IS MAKING NOISE. CHECK AND ADVISE -|-DRIVERS FRONT WHEEL BEARING CAUSING NOISE CONCERN, RECOMMEND REPLACING DRIVERS FRONT WHEEL BEARING -|-REPLACED DRIVERS FRONT WHEEL BEARING

SERVICE: CTSY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION TO INCLUDE DRIVER'S SIDE FLOOR MAT INSPECTION FOR PROPER MAT AND HOLD DOWN CLIP -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION

3/31/2022 (188496 miles)

REPAIR NUMBER: 0773203

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: MNT+BAL 4 TIRES

DESCRIPTION: -|-MOUNT AND BALANCE 4 TIRES (OPT-1) PER GUEST REQUEST. DT00039274MI/SPECIAL ORDERED TIRES IN STOCK -|-MOUNT AND BALANCE -|-MOUNT AND BALANCE/LEXUS TIRE PROMOTION CLAIM #13158094

SERVICE: WHEEL ALIGNMENT

DESCRIPTION: -|- (IMMEDIATE) CUSTOMER REQUEST 4 WHEEL ALIGNMENT -|-PERFORM 4 WHEEL ALIGNMENT

SERVICE: CTSY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION TO INCLUDE DRIVER'S SIDE FLOOR MAT INSPECTION FOR PROPER MAT AND HOLD DOWN CLIP -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION

1/24/2022 (186584 miles)

REPAIR NUMBER: 0742532

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: CTSY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION TO INCLUDE DRIVER'S SIDE FLOOR MAT INSPECTION FOR PROPER MAT AND HOLD DOWN CLIP -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION

SERVICE: 95K MILE SVC

DESCRIPTION: -|-CUSTOMER REQUESTS A 95K MILE SERVICE -|-CUSTOMER REQUESTS A 95K MILE SERVICE -|-PERFORMED A 95K MILE SERVICE PER CUSTOMER'S REQUEST

7/30/2021 (184500 miles)

REPAIR NUMBER: 0664457

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: BATTERY

DESCRIPTION: -|- (IMMEDIATE) REPLACE BATTERY 75/25 SPLIT WARRANTY CODE- DCAFWG742NDNC -|-REPLACED BATTERY - CUSTOMER BROUGHT BATTERY IN

SERVICE: R. DSC 1-SD INCL;R&R DSC PAD

DESCRIPTION: -|-CUSTOMER DECLINED SERVICE

SERVICE: BATTERY**DESCRIPTION:** -(IMMEDIATE) REPLACE BATTERY 75/25 SPLIT WARRANTY CODE- DCAFWG742NTDNC -|-REPLACED BATTERY - CUSTOMER BROUGHT BATTERY IN

8/4/2021 (181457 miles)

REPAIR NUMBER: 0666407**REPORTED BY:** Jim Hudson Lexus, Augusta**SERVICE:** CTSY VEH INSPECTION**DESCRIPTION:** -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION TO INCLUDE DRIVER'S SIDE FLOOR MAT INSPECTION FOR PROPER MAT AND HOLD DOWN CLIP -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION**SERVICE:** 90K MILE SVC**DESCRIPTION:** -|-CUSTOMER REQUESTS A 90K MILE SERVICE -|-CUSTOMER REQUESTS A 90K MILE SERVICE -|-PERFORMED A 90K MILE SERVICE PER CUSTOMER'S REQUEST**SERVICE:** R. DSC 1-SD INCL;R&R DSC PAD**DESCRIPTION:** -(IMMEDIATE) PERFORM REAR BRAKE SERVICE. PER INSPECTION RESULTS NEED ATTENTION NOW -|- -|-?? REPLACE REAR PADS + TURN REAR ROTORS PER CUSTOMER REQUEST

5/5/2021 (181000 miles)

REPAIR NUMBER: 0353513**REPORTED BY:** Jim Hudson Lexus, Augusta**SERVICE:** WHEELS/TIRES**DESCRIPTION:** -|-CUSTOMER STATES THE VEHICLE HAS ROARING NOISE HEARD COMING FROM THE FRONT WHEN DRIVING AT SPEEDS 35MPH OR HIGHER. NOT SURE IF ITS TIRES OR A BEARING NOISE. CHECK AND ADVISE VEHICLE -|-**SERVICE:** CTSY VEH INSPECTION**DESCRIPTION:** -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION TO INCLUDE DRIVER'S SIDE FLOOR MAT INSPECTION FOR PROPER MAT AND HOLD DOWN CLIP -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION**SERVICE:** FRT XL WHL BRNG**DESCRIPTION:** -|-WHEEL BEARING -|-REC BECAUSE OF EVERYDAY WEAR. WOULD LIKE TO START WITH RF HUB BEARING IT WAS MAKING THE LOUDEST NOISE. WOULD LIKE TO TEST DRIVE TO SEE IF THE HUB BEARING IS WORKING AS IT SHOULD. BECAUSE TRANSFER CASE WAS MAKING SOME NOISE ALSO IF THE NOISE CONTINUES THE**SERVICE:** R. DSC 1-SD INCL;R&R DSC PAD**DESCRIPTION:** -|- -|-CUSTOMER DECLINED SERVICE

1/6/2021 (175995 miles)

REPAIR NUMBER: 0294107**REPORTED BY:** Jim Hudson Lexus, Augusta**SERVICE:** NON WARRANTABLE OPERATION CODE**DESCRIPTION:** -|-GUEST REQUEST NORMAL 5K MILES SVC -|- -|-COMPLETE**SERVICE:** 75000 MILE SERVICE NON WARRANTY**DESCRIPTION:** -|-CUSTOMER REQUESTS A 75K MILE SERVICE -|-CUSTOMER REQUESTS A 75K MILE SERVICE -|-PERFORMED A 75K MILE SERVICE PER CUSTOMER'S REQUEST**SERVICE:** TIRE-WHEEL**DESCRIPTION:** -|-CUSTOMER STATES TIRE LIGHT COMING ON/ AND REQUEST TO HAVE ALL TIRE PRESSURES CHECKED. -|-LF TIRE HAS MULTIPLE NAILS IN TREAD, UN REPAIRABLE, RECOMMEND REPLACING LF TIRE**SERVICE:** WHEEL ALIGNMENT**DESCRIPTION:** -|--(IMMEDIATE) CUSTOMER REQUEST 4 WHEEL ALIGNMENT -|-RECOMMEND ALIGNMENT TO PREVENT UNEVEN TIRE WEAR -|-PERFORM 4 WHEEL ALIGNMENT**SERVICE:** TIRE-WHEEL**DESCRIPTION:** -|-MOUNT AND BALANCE 4 TIRES (OPT-2)/BRIDGESTONE DUELER H/T 265/60 R18/APPROVED -|- -|-REPLACED ALL 4 TIRES**SERVICE:** R. DSC 1-SD INCL;R&R DSC PAD**DESCRIPTION:** -|- -|-CUSTOMER DECLINED SERVICE**SERVICE:** TIRE-WHEEL**DESCRIPTION:** -|- -|-CUSTOMER DECLINED SERVICE**SERVICE:** CTSY VEH INSPECTION**DESCRIPTION:** -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION TO INCLUDE DRIVER'S SIDE FLOOR MAT INSPECTION FOR PROPER MAT AND HOLD DOWN CLIP -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION

9/22/2020 (173700 miles)



SERVICE: TPMS DIAG

DESCRIPTION: -|-CUSTOMER STATES TO HAVE TIRE LIGHT DIAGNOSED -|-ID 3 IS BAD BUT OTHERS ARE LOW IN VOLTAGE REC 5 TPMS

SERVICE: CTSY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION TO INCLUDE DRIVER'S SIDE FLOOR MAT INSPECTION FOR PROPER MAT AND HOLD DOWN CLIP -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION

SERVICE: TIRE LIGHT

DESCRIPTION: -|-REPLACE ALL 5 TIRE SENSOR. -|-TIRE SENSOR ID#1 FAILED/RECOMMENDED ALL 5 TIRE SENSORS DUE TO AGE. -|-REPLACED ALL 5 TIRES SENSORS

4/23/2020 (170912 miles)

REPAIR NUMBER: 0280395

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: 70000 MILE SERVICE NON WARRANTY-NON OEM

DESCRIPTION: -|-CUSTOMER REQUESTS A 70,000 MILE SERVICE -|- -|-PERFORMED A 70K MILE SERVICE PER CUSTOMER'S REQUEST

SERVICE: CTSY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION TO INCLUDE DRIVER'S SIDE FLOOR MAT INSPECTION FOR PROPER MAT AND HOLD DOWN CLIP -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: -|-REPLACE CABIN AIR FILTER -|-AIR FILTER IS DIRTY

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: -|-REPLACE ENGINE AIR FILTER -|-AIR FILTER IS DIRTY

12/11/2019 (165815 miles)

REPAIR NUMBER: 0274098

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: -|- -|-??

SERVICE: CTSY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION TO INCLUDE DRIVER'S SIDE FLOOR MAT INSPECTION FOR PROPER MAT AND HOLD DOWN CLIP -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION

SERVICE: 65000 MILE SERVICE NON WARRANTY-NON OEM

DESCRIPTION: -|-CUSTOMER REQUESTS 65K MILE SERVICE PERFORMED -|- -|-PERFORMED 65K MILE SERVICE PER CUSTOMER'S REQUEST

7/9/2019 (165001 miles)

REPAIR NUMBER: 0264916

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: CTSY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION

SERVICE: 10 GX AIR SWITCH VLV

DESCRIPTION: -|-CUSTOMER REQUESTS TO HAVE RECALL JLG PERFORMED. GUEST WANTS SECONDARY AIR INJECTOR PUMP CHECKED. HE GOT A NOTICE FROM LEXUS AS IT WAS COVERED BY A SPECIAL SERVICE CAMPAIGN. -|-THERE IS A POSSIBILITY THAT MOISTURE IN THE AIR MAY CAUSE A FILTER IN THE VEHICLE EMISSIONS SYSTEM TO DEGRADE. THIS DEGRADATION COULD CAUSE DAMAGE TO OTHER PARTS OF THE VEHICLE EMISSION SYSTEM AND ILLUMINATE THE CHECK ENGINE LIGHT. -|-REPLACE THE AIR PUMP ASSEMBLY AND THE AIR SWITCHING VALVE OPCODE JLG001 / 2.4 HR OR REPLACE THE AIR PUMP ASSEMBLY AND THE AIR SWITCHING VALVE OPCODE JLG002 / 2.4 HR

SERVICE: 10 GX AIR SWITCH VLV

DESCRIPTION:

6/27/2019 (160405 miles)

REPAIR NUMBER: 0264294

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: CTSY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION

SERVICE: 80000 MILE SERVICE NON WARRANTY-NON OEM

DESCRIPTION: -|-CUSTOMER REQUESTS 80K MILE SERVICE PERFORMED -|- -|-PERFORMED 80K MILE SERVICE PER CUSTOMER'S REQUEST

SERVICE: 4 WHEEL ALIGNMENT**DESCRIPTION:** -|--(IMMEDIATE) CUSTOMER REQUEST 4 WHEEL ALIGNMENT -|-PULLING TO THE RIGHT -|-PERFORM 4 WHEEL ALIGNMENT**SERVICE:** VALVE COVER GSKT KIT**DESCRIPTION:** -|-OIL LEAK -|-RIGHT SIDE VCOVER LEAKING OIL -|-REPLACE GASKETS AND TUBE SEALS**SERVICE:** FT PADS & ROTORS**DESCRIPTION:** -|--(IMMEDIATE) REPLACE THE FRONT BRAKE PADS AND ROTORS PER VEHICLE INSPECTION -|-FRONT PADS SQUEALING LOUDLY AND ROTORS ARE WORPED CAUSING PULSATION WHILE BRAKING -|-SERVICE FRONT BRAKES

1/3/2019 (155458 miles)

REPAIR NUMBER: 0254283**REPORTED BY:** Jim Hudson Lexus, Augusta**SERVICE:** 35000 MILE SERVICE NON WARRANTY-NON OEM**DESCRIPTION:** -|-CUSTOMER REQUESTS A 35 K MILE SERVICE PERFORMED -|- -|-PERFORMED 35K MILE SERVICE PER CUSTOMER'S REQUEST**SERVICE:** NON WARRANTABLE OPERATION CODE**DESCRIPTION:** -|-REPLACE WIPERS -|-WIPERS ARE STREAKING; RECOMMEND INSERTS -|-REPLACE WIPERS**SERVICE:** NON WARRANTABLE OPERATION CODE**DESCRIPTION:** -|-REPLACE WIPERS -|- -|-REPLACE WIPERS**SERVICE:** RFID DISCLAIMER**DESCRIPTION:** -|-FOR YOUR CONVENIENCE, WE HAVE REGISTERED YOUR VEHICLE IN OUR AUTOMATED RECOGNITION SYSTEM. THIS WILL ALLOW US TO INSTANTLY IDENTIFY YOUR VEHICLE WHEN YOU ARRIVE IN THE SERVICE DEPARTMENT SO THAT WE MAY SERVE YOU MORE EFFECTIVELY SYSTEM AND THERE IS NO FEE -|-**SERVICE:** CTSY VEH INSPECTION**DESCRIPTION:** -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION

7/30/2018 (150399 miles)

REPAIR NUMBER: 0246055**REPORTED BY:** Jim Hudson Lexus, Augusta**SERVICE:** 150,000 MILE SERVICE**DESCRIPTION:** -|-CUSTOMER REQUESTS A 150K MILE SERVICE -|- -|-PERFORMED A 150K MILE SERVICE PER CUSTOMER'S REQUEST**SERVICE:** CTSY VEH INSPECTION**DESCRIPTION:** -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION

3/29/2018 (145432 miles)

REPAIR NUMBER: 0239610**REPORTED BY:** Jim Hudson Lexus, Augusta**SERVICE:** OTHERS**DESCRIPTION:** -|-CUSTOMER REQUEST 145K MILE SERVICE -|- -|-PERFORMED 145K MILE SERVICE PER CUSTOMER'S REQUEST**SERVICE:** FRT SHOCK ABSORBER**DESCRIPTION:** -|-BOTH FRONT STRUT START LEAK. -|- -|-REPLACE BOTH FRONT STRUT**SERVICE:** FRT STRUT ASSY**DESCRIPTION:** -|- -|-CUSTOMER DECLINED SERVICE**SERVICE:** CTSY VEH INSPECTION**DESCRIPTION:** -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION

10/31/2017 (140040 miles)

REPAIR NUMBER: 0232137**REPORTED BY:** Jim Hudson Lexus, Augusta**SERVICE:** TIRE-WHEEL**DESCRIPTION:** -|-MOUNT AND BALANCE 4 TIRES. TIRES REQUESTED IS THE DT00072599BS -|- -|-MOUNT AND BALANCE 4 TIRES. LEXUS TIRE EVENT CLAIM#7 0 8 8 2 2 6**SERVICE:** WHEEL ALIGNMENT**DESCRIPTION:** -|--(IMMEDIATE) CUSTOMER REQUEST 4 WHEEL ALIGNMENT -|- -|-PERFORM 4 WHEEL ALIGNMENT**SERVICE:** OTHERS**DESCRIPTION:** -|-CUSTOMER REQUEST 140K MILE SERVICE -|- -|-PERFORMED 140K MILE SERVICE PER CUSTOMER'S REQUEST

SERVICE: CTSY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION
-|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION

7/13/2017 (135160 miles)

REPAIR NUMBER: 0226290

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: INSPECT BOLTS & NUTS ON CHASSIS & BODY

DESCRIPTION: -|-CUSTOMER STATES VEHICLE WILL NOT START. JUST MAKES A CLICKING NOISE -|-BATTERY TESTED BAD WITH BAD WITH BAD CELL
-|-REPLACED BATTERY

SERVICE: BATTERY

DESCRIPTION: -|-((IMMEDIATE) REPLACE LEXUS PRORATED BATTERY PER VEHICLE INSPECTION -|-BATTERY HAS BAD CELL/WARRANTY CODE;D8SJ-60ED3-6JHTJ -|-?? REPLACED BATTERY

SERVICE: TIRE-WHEEL

DESCRIPTION: -|- -|-CUSTOMER DECLINED SERVICE

SERVICE: 4 WHEEL ALIGNMENT

DESCRIPTION: -|- -|-CUSTOMER DECLINED SERVICE

SERVICE: BATTERY

DESCRIPTION: -|-((IMMEDIATE) REPLACE LEXUS PRORATED BATTERY PER VEHICLE INSPECTION -|-BATTERY HAS BAD CELL/WARRANTY CODE;D8SJ-60ED3-6JHTJ -|-?? REPLACED BATTERY

SERVICE: CTSY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION
-|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION

7/10/2017 (134987 miles)

REPAIR NUMBER: 0225925

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: OTHER INSPECTION

DESCRIPTION: -|-CUSTOMER REQUESTS A 135K MILE SERVICE -|- -|-PERFORMED A 135K MILE SERVICE PER CUSTOMER'S REQUEST

SERVICE: TIRE-WHEEL

DESCRIPTION: -|- -|-CUSTOMER DECLINED SERVICE

SERVICE: 4 WHEEL ALIGNMENT

DESCRIPTION: -|- -|-CUSTOMER DECLINED SERVICE

SERVICE: RT. A-BAG INFLATOR

DESCRIPTION: -|-CUSTOMER REQUEST TO HAVE SAFETY RECALL GLG PERFORMED INVOLVING REPLACEMENT OF PASSENGER FRONT AIRBAG INFLATOR -|-THE SUBJECT VEHICLES ARE EQUIPPED WITH FRONT PASSENGER AIRBAG INFLATORS PRODUCED BY TAKATA. ACCORDING TO TAKATA, THE PROPELLANT IN THESE INFLATORS MAY DEGRADE AFTER PROLONGED EXPOSURE TO HIGH ABSOLUTE HUMIDITY AND HIGH FLUCTUATING TEMPERATURES. DEGRADED P -|-REPLACE PASSENGER FRONT AIRBAG INFLATOR PER SAFETY RECALL GLG GUIDLINES W/OUT REFRIGERATED CENTER CONSOLE OP CODE AGGC7R / 3.6 HRS WITH REFRIGERATED CENTER CONSOLE OP CODE AGGC7S / 4.6 HRS

SERVICE: RT. A-BAG INFLATOR

DESCRIPTION:

SERVICE: CTSY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION
-|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION

3/28/2017 (130050 miles)

REPAIR NUMBER: 0220280

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: OTHERS

DESCRIPTION: -|-CUSTOMER REQUEST 130K MILE SERVICE -|-DUE BY MILES -|-PERFORMED 130K MILE SERVICE PER CUSTOMER'S REQUEST

SERVICE: TIRE-WHEEL

DESCRIPTION: -|- -|-CUSTOMER DECLINED SERVICE

SERVICE: WHEEL ALIGNMENT

DESCRIPTION: -|- -|-CUSTOMER DECLINED SERVICE

SERVICE: CTSY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION
-|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION

10/31/2016 (124942 miles)



SERVICE: 15000 MILE SERVICE NON WARRANTY

DESCRIPTION: -|-CUSTOMER REQUEST 5000 MILE SERVICE -|-SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE -|-5000 MILE SERVICE COMPLETED ROTATED AND BALANCED TIRES

SERVICE: OTHERS

DESCRIPTION: -|-CUSTOMER STATES THE VEHICLE HAD TO BE JUMP START/REAR CARGO DOOR LEFT OPEN -|-DOOR LEFT OPEN DRAINED BATTERY -|-BATTERY FULLY CHARGED AND TESTS GOOD AT THIS TIME

SERVICE: CTSY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION

9/30/2016 (124142 miles)

REPAIR NUMBER: 0211212

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: CAR CAR CLINIC

DESCRIPTION: -|-CAR CARE CLINIC -|-BROUGHT VEHICLE IN FOR THE JIM HUDSON LEXUS SPECIAL EVENT -|-PERFORMED THE CAR CARE CLINIC INSPECTION AND PRESENTED THE KNOW YOUR VEHICLE REPORT

SERVICE: CTSY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION

7/5/2016 (121330 miles)

REPAIR NUMBER: 0206389

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: OTHERS

DESCRIPTION: -|-CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON. \$125 DIAGNOSIS -|-AIR INJECTION VALVE/PUMP FAILED STUCK OFF BANK 1 CAUSING CHECK ENGINE LIGHT TROUBLE CODE: -|-REPLACED AIR INJECTION/ PUMP ASSEMBLY. PARTS\$1362.78 LABOR\$276.00 TAX\$109.02 TOTAL\$1747.80 AUTH#VSA3JY7916

SERVICE: CTSY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION

5/25/2016 (120170 miles)

REPAIR NUMBER: 0204305

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: -|-CUSOTMER STATES IT SOUNDS AS IF THE CHAIN FOR THE SPARE TIRE SEEMS TO BE RATTLING WHILD DRIVING. CUSTOMER STATES IS SOUNDS LIKE METAL TO METAL RATTLING TOGET HER -|-LFT REAR FENDER LINER WAS LOOSE AN MAKING CONTACT WITH BODY -|-TIGHTEN LFT REAR FENDER LINER

SERVICE: 120K SVC PREFERRED

DESCRIPTION: -|-CUSTOMER REQUEST 120000 MILE SERVICE -|-RECOMMENDED SERVICES -|-120000 MILE SERVICE COMPLETED ROTATED & BALANCED TIRES

SERVICE: CTSY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION

SERVICE: POWER STEERING

DESCRIPTION: -|-REPLACE REAR SHOCS -|-REAR SHOCKS FAILED INSPECTION/LEAKING -|-REMOVED & REPLACED REAR SHOCKS

SERVICE: OTHERS

DESCRIPTION: -|-REPLACE WATER PUMP ASSEMBLY -|-WATER PUMP FAILED INSPECTION/LEAKING FROM WEEPHOLE -|-REPLACED WATER PUMP AND THERMOSTAT

1/28/2016 (115017 miles)

REPAIR NUMBER: 0198369

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: CTSY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION

SERVICE: 15000 MILE SERVICE NON WARRANTY

DESCRIPTION: -|-CUSTOMER REQUEST 5000 MILE SERVICE -|-SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE -|-5000 MILE SERVICE COMPLETED ROTATED AND BALANCED TIRES

SERVICE: F.DSC 1-SD INCL;R&R DSC PAD

DESCRIPTION: -|-PERFORM FRONT BRAKE SERVICE -|-FRONT BRAKE FAILED INSPECTION -|-REPLACE FRONT PADS AND TURN FRONT ROTORS

9/21/2015 (109462 miles)

REPAIR NUMBER: 0192128**REPORTED BY:** Jim Hudson Lexus, Augusta**SERVICE:** CTSY VEH INSPECTION**DESCRIPTION:** -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION**SERVICE:** 15000 MILE SERVICE NON WARRANTY**DESCRIPTION:** -|-CUSTOMER REQUEST 10000 MILE SERVICE -|-SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE -|-15000 MILE SERVICE COMPLETED ROTATED AND BALANCED TIRES

6/14/2015 (104946 miles)

REPAIR NUMBER: 0187235**REPORTED BY:** Jim Hudson Lexus, Augusta**SERVICE:** 15000 MILE SERVICE NON WARRANTY**DESCRIPTION:** -|-CUSTOMER REQUESTS 15000 MILE SERVICE -|-SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE -|-15000 MILE SERVICE COMPLETED ROTATED AND BALANCED TIRES**SERVICE:** CTSY VEH INSPECTION**DESCRIPTION:** -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION -|-COMPLETED COMPLIMENTARY JIM HUDSON EXPRESS VEHICLE INSPECTION

2/8/2015 (99924 miles)

REPAIR NUMBER: 0181208**REPORTED BY:** Jim Hudson Lexus, Augusta**SERVICE:** QLTY VEH INSPECTION**DESCRIPTION:** -|-COMPLIMENTARY JIM HUDSON QUALITY VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON LEXUS QUALITY VEHICLE INSPECTION -|-COMPLETED JIM HUDSON LEXUS QUALITY VEHICLE INSPECTION**SERVICE:** AUTO DETAILING**DESCRIPTION:** -|-FIRST PLACE FINISH REAPPLY INCLUDES EXTERIOR WASH, CLEAN TIRES & WHEELS, APPLY TIRE DRESSING, VACUUM MATS & SURROUNDING CARPET, CLEAN & VACUUM CUP HOLDERS (IF EMPTY), GENERAL DASH & CONSOLE WIPE DOWN, VACUUM SEATS, CLEAN WINDOWS & DOOR JAMBS. PLUS: REAPPL -|- -|-COMPLETED FIRST PLACE FINISH REAPPLY**SERVICE:** 10000 MILE SERVICE NON WARRANTY-NON OEM**DESCRIPTION:** -|-CUSTOMER REQUEST 100000 MILE SERVICE -|-SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE -|-PERFORMED SCHEDULED SERVICE ROTATED AND BALANCED TIRES**SERVICE:** AUTO DETAILING**DESCRIPTION:** -|-FIRST PLACE FINISH REAPPLY INCLUDES EXTERIOR WASH, CLEAN TIRES & WHEELS, APPLY TIRE DRESSING, VACUUM MATS & SURROUNDING CARPET, CLEAN & VACUUM CUP HOLDERS (IF EMPTY), GENERAL DASH & CONSOLE WIPE DOWN, VACUUM SEATS, CLEAN WINDOWS & DOOR JAMBS. PLUS: REAPPL -|- -|-COMPLETED FIRST PLACE FINISH REAPPLY

10/23/2014 (95345 miles)

REPAIR NUMBER: 0176213**REPORTED BY:** Jim Hudson Lexus, Augusta**SERVICE:** 15000 MILE SERVICE NON WARRANTY**DESCRIPTION:** -|-CUSTOMER REQUEST 5000 MILE SERVICE -|-SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE -|-5000 MILE SERVICE COMPLETED ROTATED AND BALANCED TIRES**SERVICE:** QLTY VEH INSPECTION**DESCRIPTION:** -|-COMPLIMENTARY JIM HUDSON QUALITY VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON LEXUS QUALITY VEHICLE INSPECTION -|-COMPLETED JIM HUDSON LEXUS QUALITY VEHICLE INSPECTION**SERVICE:** AUTO DETAILING**DESCRIPTION:** -|-FIRST PLACE FINISH REAPPLY INCLUDES EXTERIOR WASH, CLEAN TIRES & WHEELS, APPLY TIRE DRESSING, VACUUM MATS & SURROUNDING CARPET, CLEAN & VACUUM CUP HOLDERS (IF EMPTY), GENERAL DASH & CONSOLE WIPE DOWN, VACUUM SEATS, CLEAN WINDOWS & DOOR JAMBS. PLUS: REAPPL -|- -|-COMPLETED FIRST PLACE FINISH REAPPLY

6/18/2014 (90068 miles)

REPAIR NUMBER: 0170514**REPORTED BY:** Jim Hudson Lexus, Augusta**SERVICE:** 90000 MILE SERVICE NON WARRANTY-NON OEM**DESCRIPTION:** -|-CUSTOMER REQUESTS 90000 MILE SERVICE -|-SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE -|-90000 MILE SERVICE PERFORMED ROTATED AND BALANCED TIRES

5/13/2014 (86750 miles) —

REPAIR NUMBER: 0167213

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: AUTOMATIC TRANSMISSION

DESCRIPTION: -|-CUSTOMER STATES HAS A WHINING NOISE COMING FROM UNDER VEHICLE -|-WHINING NOISE HEARD COMING FROM FRONT DIFFERENTIAL SYSTEM -|-REMOVED AND REPLACED FRONT DIFFERENTIAL OIL PER LEXUS GOODWILL OFFER

SERVICE: AUTOMATIC TRANSMISSION

DESCRIPTION:

SERVICE: OTHERS

DESCRIPTION: -|-REPLACE REAR DIFFERENTIAL GEAR FLUID. -|- -|-INSTALLED REAR DIFFERENTIAL GEAR OIL. INSTALLED FRONT GEAR DIFFERENTIAL OIL

SERVICE: OTHERS

DESCRIPTION:

3/30/2014 (85245 miles) —

REPAIR NUMBER: 0166421

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: AUTO DETAILING

DESCRIPTION: -|-JIM HUDSON LEXUS PREFERRED GUEST COURTESY WASH INCLUDES EXTERIOR WASH, CLEAN TIRES & WHEELS, APPLY TIRE DRESSING, VACUUM MATS & SURROUNDING CARPET, CLEAN & VACUUM CUP HOLDERS (IF EMPTY), GENERAL DASH & CONSOLE WIPE DOWN, VACUUM SEATS, CLEAN WINDOWS & DOOR -|- -|-COMPLETED A JIM HUDSON LEXUS PREFERRED GUEST COURTESY WASH A \$25.00 VALUE

SERVICE: ENGINE OIL

DESCRIPTION: -|-CUSTOMER REQUESTS BASIC OIL CHANGE USE SYNTHETIC OIL -|-MAINTENANCE DUE -|-OIL CHANGE COMPLETED

SERVICE: AUTOMATIC TRANSMISSION

DESCRIPTION: -|-GUEST STATES HAS A WHINING NOISE COMING FROM UNDER THE VEHICLE. -|-NOISE COMING FROM FRONT DIFFERENTIAL -|-PER TEST DRIVE AND INSPECTION TO REPLACE FRONT DIFFERENTIAL FLUID ORDERED 75W-90 WEIGHT DIFFERENTIAL FLUID. GUEST TO RETURN WHEN PARTS ARRIVE

2/26/2014 (84075 miles) —

REPAIR NUMBER: 0164940

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: AUTOMATIC TRANSMISSION

DESCRIPTION: -|-CUSTOMER STATES THE TRANSMISSION SEEM TO HAVE HUMMING NOISE HEARD AT SPEEDS OF 70MPH. CUSTOMER STATES HUMMING NOISE SEEMS TO BE MORE LOUDER/AGGRESSIVE SINCE PREVIOUS CONCERN. -|-TIRES FEATHERED ON INSIDE EDGE CAUSING NOISE -|-MOUNTED AND BALANCED 4 TIRES

SERVICE: QLTY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON QUALITY VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON LEXUS QUALITY VEHICLE INSPECTION -|-COMPLETED JIM HUDSON LEXUS QUALITY VEHICLE INSPECTION

SERVICE: AUTO DETAILING

DESCRIPTION: -|-JIM HUDSON LEXUS PREFERRED GUEST COURTESY WASH INCLUDES EXTERIOR WASH, CLEAN TIRES & WHEELS, APPLY TIRE DRESSING, VACUUM MATS & SURROUNDING CARPET, CLEAN & VACUUM CUP HOLDERS (IF EMPTY), GENERAL DASH & CONSOLE WIPE DOWN, VACUUM SEATS, CLEAN WINDOWS & DOOR -|- -|-COMPLETED A JIM HUDSON LEXUS PREFERRED GUEST COURTESY WASH A \$25.00 VALUE

SERVICE: AUTO DETAILING

DESCRIPTION: -|-FIRST PLACE FINISH REAPPLY INCLUDES EXTERIOR WASH, CLEAN TIRES & WHEELS, APPLY TIRE DRESSING, VACUUM MATS & SURROUNDING CARPET, CLEAN & VACUUM CUP HOLDERS (IF EMPTY), GENERAL DASH & CONSOLE WIPE DOWN, VACUUM SEATS, CLEAN WINDOWS & DOOR JAMBS. PLUS: REAPPL -|- -|-COMPLETED FIRST PLACE FINISH REAPPLY

2/7/2014 (83476 miles) —

REPAIR NUMBER: 0164685

REPORTED BY: Jim Hudson Lexus, Augusta


SERVICE: TIRE-WHEEL

DESCRIPTION: -|-CUSTOMER STATES THERE IS A NAIL IN REAR DRIVERSIDE TIRE, PATCHABLE -|- -|-DISMOUNT TIRE AND PATCH

SERVICE: AUTO DETAILING

DESCRIPTION: -|-JIM HUDSON LEXUS PREFERRED GUEST COURTESY WASH INCLUDES EXTERIOR WASH, CLEAN TIRES & WHEELS, APPLY TIRE DRESSING, VACUUM MATS & SURROUNDING CARPET, CLEAN & VACUUM CUP HOLDERS (IF EMPTY), GENERAL DASH & CONSOLE WIPE DOWN, VACUUM SEATS, CLEAN WINDOWS & DOOR -|- -|-DECLINED COURTESY WASH

11/26/2013 (79727 miles) —



SERVICE: TIRE-WHEEL

DESCRIPTION: -|-CUSTOMER STATES THERE IS A LOW TIRE IN THE RIGHT FRONT POSITION. -|-NAIL FOUND ON OUTSIDE SHOULDER. RIGHT FRONT POSITION. -|-MOUNTED AND BALANCED NEW TIRE RIGHT FRONT POSITION IAS INTIRE CLAIM#RP1126813054 \$333.01

SERVICE: QLTY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON QUALITY VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON LEXUS QUALITY VEHICLE INSPECTION -|-COMPLETED JIM HUDSON LEXUS QUALITY VEHICLE INSPECTION

SERVICE: 10000 MILE SERVICE NON WARRANTY-NON OEM

DESCRIPTION: -|-CUSTOMER REQUEST 80000 MILE SERVICE CHANGE ENGINE OIL AND FILTER, ROTATE AND BALANCE TIRES INSPECT:BALL JOINTS,BRAKE LINES,BRAKE LININGS,DIFF OIL, EXHAUST PIPES AND MOUNTS,STEERING RACK AND LINKAGE,CHECK BATTERY WATER LEVEL IF REQUIRED -|-SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE -|-80000 MILE SERVICE COMPLETED

8/14/2013 (75167 miles)

REPAIR NUMBER: 0155316

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: QLTY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON QUALITY VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON LEXUS QUALITY VEHICLE INSPECTION -|-COMPLETED JIM HUDSON LEXUS QUALITY VEHICLE INSPECTION

SERVICE: TIRE-WHEEL

DESCRIPTION: -|-CUSTOMER STATES TIRE LIGHT COMING ON -|- -|-NO PROBLEM FOUND SPRAYED ALL TIRES DID NOT FIND LEAK ADJUSTED ALL TIRE PRESSURES

SERVICE: AUTO DETAILING

DESCRIPTION: -|-JIM HUDSON LEXUS PREFERRED GUEST COURTESY WASH INCLUDES EXTERIOR WASH, CLEAN TIRES & WHEELS, APPLY TIRE DRESSING, VACUUM MATS & SURROUNDING CARPET, CLEAN & VACUUM CUP HOLDERS (IF EMPTY), GENERAL DASH & CONSOLE WIPE DOWN, VACUUM SEATS, CLEAN WINDOWS & DOOR -|- -|-COMPLETED A JIM HUDSON LEXUS PREFERRED GUEST COURTESY WASH A \$25.00 VALUE

SERVICE: 75000 MILE SERVICE NON WARRANTY

DESCRIPTION: -|-CUSTOMER REQUEST 75000 MILE SERVICE -|-SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE -|-75000 MILE SERVICE COMPLETED ROTATED & BALANCED TIRES

5/8/2013 (70119 miles)

REPAIR NUMBER: 0149982

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: 20000 MILE SERVICE NON WARRANTY-NON OEM

DESCRIPTION: -|-CUSTOMER REQUEST 70000 MILE SERVICE CHANGE ENGINE OIL AND FILTER, ROTATE TIRES AND BALANCE TIRES INSPECT: BALL JOINTS, BRAKES LINES, BRAKE LININGS, DIFF OIL, EXHAUST PIPES AND MOUNTS, STEERING LINKAGE. CHECK BATTERY WATER FILL LEVEL. -|-SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE -|-70000 MILE SERVICE COMPLETED

SERVICE: FRAME/BUMPER/HOOD/FENDER

DESCRIPTION: -|-CUSTOMER STATES A DING ON THE LEFT REAR QUARTER PANEL. REMOVE DING IF POSSIBLE. -|- -|-WILL RESCHEDUL FOR DENT ESTIMATE.

SERVICE: AUTOMATIC TRANSMISSION

DESCRIPTION: -|-CUSTOMER STATES AT SPEEDS OF 70-75MPH THERE IS A WHINING NOI SE HEARD. CUSTOMER SINCE 11/22/11 THE WHINING NOISE HAS GOTTEN MORE AGGRESIVE. -|- -|-CANNOT DUPLICATE CUSTOMER CONCERN AT THIS TIME.

SERVICE: QLTY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON QUALITY VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON LEXUS QUALITY VEHICLE INSPECTION -|-COMPLETED JIM HUDSON LEXUS QUALITY VEHICLE INSPECTION

SERVICE: AUTO DETAILING

DESCRIPTION: -|-JIM HUDSON LEXUS PREFERRED GUEST COURTESY WASH INCLUDES EXTERIOR WASH, CLEAN TIRES & WHEELS, APPLY TIRE DRESSING, VACUUM MATS & SURROUNDING CARPET, CLEAN & VACUUM CUP HOLDERS (IF EMPTY), GENERAL DASH & CONSOLE WIPE DOWN, VACUUM SEATS, CLEAN WINDOWS & DOOR -|- -|-COMPLETED A JIM HUDSON LEXUS PREFERRED GUEST COURTESY WASH A \$25.00 VALUE

SERVICE: BATTERY

DESCRIPTION: -|-BATTERY BAD -|-BATTERY FAILED AND INSPECTION WITH A LOW STATE OF HEALTH -|-REPLACE BATTERY

2/14/2013 (65477 miles)

REPAIR NUMBER: 0145871

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: 25000 MILE SERVICE NON WARRANTY-NON OEM

DESCRIPTION: -|-CUSTOMER REQUEST 65000 MILE SERVICE ROTATE AND BALANCE TIRES INSPECT: BALL JOINTS, BRAKES LINES, BRAKE LININGS, DIFF OIL, EXHAUST PIPES AND MOUNTS, STEERING RACK AND LINKAGE. CHECK BATTERY WATER FILL LEVEL. -|-SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE -|-65000 MILE SERVICE COMPLETED

SERVICE: FRAME/BUMPER/HOOD/FENDER

DESCRIPTION: -|-CUSTOMER HAS TWO SMALL GASHES UNDER DRIVERS FRONT HEADLIGHT -|-TOUCHED UP TWO SMALL GASHES ON FRONT BUMPER -|-TOUCHED UP BUMPER PER CUSTOMER REQUEST



SERVICE: AUTO DETAILING

DESCRIPTION: -|-FIRST PLACE FINISH REAPPLY INCLUDES EXTERIOR WASH, CLEAN TIRES & WHEELS, APPLY TIRE DRESSING, VACUUM MATS & SURROUNDING CARPET, CLEAN & VACUUM CUP HOLDERS (IF EMPTY), GENERAL DASH & CONSOLE WIPE DOWN, VACUUM SEATS, CLEAN WINDOWS & DOOR JAMBS. PLUS: REAPPL -|- -|-COMPLETED FIRST PLACE FINISH REAPPLY

11/15/2012 (60443 miles)

REPAIR NUMBER: 0141380

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: 60000 MILE SERVICE NON WARRANTY

DESCRIPTION: -|-CUSTOMER REQUESTS 60000 MILE SERVICE DO NOT ROTATE AND BALANCE TIRES. QUOTED CUSTOMER \$610 + TAX -|- -|-60000 MILE SERVICE COMPLETED

SERVICE: TIRE-WHEEL

DESCRIPTION: -|-MOUNT AND BALANCE 4 TIRES DT00015845MI QUOTED CUSTOMER \$1385.88 += TAX SEE SHELLEY -|- -|-MOUNT AND BALANCE 4 TIRES

SERVICE: WHEEL ALIGNMENT

DESCRIPTION: -|-CUSTOMER REQUESTS 4 WHEEL ALIGNMENT -|- -|-PERFORM 4 WHEEL ALIGNMENT

SERVICE: QLTY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON QUALITY VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON LEXUS QUALITY VEHICLE INSPECTION -|-COMPLETED JIM HUDSON LEXUS QUALITY VEHICLE INSPECTION

SERVICE: AUTO DETAILING

DESCRIPTION: -|-FIRST PLACE FINISH REAPPLY INCLUDES EXTERIOR WASH, CLEAN TIRES & WHEELS, APPLY TIRE DRESSING, VACUUM MATS & SURROUNDING CARPET, CLEAN & VACUUM CUP HOLDERS (IF EMPTY), GENERAL DASH & CONSOLE WIPE DOWN, VACUUM SEATS, CLEAN WINDOWS & DOOR JAMBS. PLUS: REAPPL -|- -|-COMPLETED FIRST PLACE FINISH REAPPLY

7/10/2012 (55042 miles)

REPAIR NUMBER: 0134950

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: 25000 MILE SERVICE NON WARRANTY-NON OEM

DESCRIPTION: -|-CUSTOMER REQUEST 55000 MILE SERVICE ROTATE AND BALANCE TIRES INSPECT: BALL JOINTS, BRAKES LINES, BRAKE LININGS, DIFF OIL, EXHAUST PIPES AND MOUNTS, STEERING RACK AND LINKAGE. CHECK BATTERY WATER FILL LEVEL. -|-SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE -|-55000 MILE SERVICE COMPLETED

SERVICE: QLTY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON QUALITY VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON LEXUS QUALITY VEHICLE INSPECTION -|-COMPLETED JIM HUDSON LEXUS QUALITY VEHICLE INSPECTION

SERVICE: AUTO DETAILING

DESCRIPTION: -|-JIM HUDSON LEXUS PREFERRED GUEST COURTESY WASH INCLUDES EXTERIOR WASH, CLEAN TIRES & WHEELS, APPLY TIRE DRESSING, VACUUM MATS & SURROUNDING CARPET, CLEAN & VACUUM CUP HOLDERS (IF EMPTY), GENERAL DASH & CONSOLE WIPE DOWN, VACUUM SEATS, CLEAN WINDOWS & DOOR -|- -|-COMPLETED A JIM HUDSON LEXUS PREFERRED GUEST COURTESY WASH A \$25.00 VALUE

4/24/2012 (50195 miles)

REPAIR NUMBER: 0130706

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: 20000 MILE SERVICE NON WARRANTY-NON OEM

DESCRIPTION: -|-CUSTOMER REQUEST 50000 MILE SERVICE CHANGE ENGINE OIL AND FILTER, ROTATE TIRES AND BALANCE TIRES INSPECT: BALL JOINTS, BRAKES LINES, BRAKE LININGS, DIFF OIL, EXHAUST PIPES AND MOUNTS, STEERING LINKAGE. CHECK BATTERY WATER FILL LEVEL. -|-SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE -|-50000 MILE SERVICE COMPLETED

SERVICE: QLTY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON QUALITY VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON LEXUS QUALITY VEHICLE INSPECTION -|-COMPLETED JIM HUDSON LEXUS QUALITY VEHICLE INSPECTION

SERVICE: LOANER VEHICLE - RENTAL CAR

DESCRIPTION: -|-LOANER VEH OFFERED AT TIME OF SERVICE AT NO COST TO GUEST A \$75.00 VALUE JTHBF5C26B5146764 11 IS250 RED -|-LOANER VEHICLE -|-LOANER VEH OFFERED AT TIMES OF SERVICE AT NO COST TO GUEST A \$75.00 VALUE

SERVICE: AUTO DETAILING

DESCRIPTION: -|-FIRST PLACE FINISH REAPPLY INCLUDES EXTERIOR WASH, CLEAN TIRES & WHEELS, APPLY TIRE DRESSING, VACUUM MATS & SURROUNDING CARPET, CLEAN & VACUUM CUP HOLDERS (IF EMPTY), GENERAL DASH & CONSOLE WIPE DOWN, VACUUM SEATS, CLEAN WINDOWS & DOOR JAMBS. PLUS: REAPPL -|- -|-COMPLETED FIRST PLACE FINISH REAPPLY

2/6/2012 (45027 miles)

REPAIR NUMBER: 0126291

REPORTED BY: Jim Hudson Lexus, Augusta



SERVICE: AUTO DETAILING

DESCRIPTION: -|-JIM HUDSON LEXUS PREFERRED GUEST COURTESY WASH INCLUDES EXTERIOR WASH, CLEAN TIRES & WHEELS, APPLY TIRE DRESSING, VACUUM MATS & SURROUNDING CARPET, CLEAN & VACUUM CUP HOLDERS (IF EMPTY), GENERAL DASH & CONSOLE WIPE DOWN, VACUUM SEATS, CLEAN WINDOWS & DOOR -|- -|-COMPLETED A JIM HUDSON LEXUS PREFERRED GUEST COURTESY WASH A \$25.00 VALUE

SERVICE: QLTY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON QUALITY VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON LEXUS QUALITY VEHICLE INSPECTION -|-COMPLETED JIM HUDSON LEXUS QUALITY VEHICLE INSPECTION

SERVICE: LOANER VEHICLE - RENTAL CAR

DESCRIPTION: -|-LOANER VEH OFFERED AT TIME OF SERVICE AT NO COST TO GUEST A \$75.00 VALUE 2T2ZK1BAXCC068258 12 RX 350 SILVER -|-LOANER VEHICLE -|-LOANER VEH OFFERED AT TIMES OF SERVICE AT NO COST TO GUEST A \$75.00 VALUE

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: -|-INSTALL ETHANOL KIT -|- -|-INSTALLED BG ETHANOL KIT PER CUSTOMER REQUEST

1/25/2012 (44201 miles)

REPAIR NUMBER: 0125635

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: AUTO DETAILING

DESCRIPTION: -|-FIRST PLACE FINISH REAPPLY INCLUDES EXTERIOR WASH, CLEAN TIRES & WHEELS, APPLY TIRE DRESSING, VACUUM MATS & SURROUNDING CARPET, CLEAN & VACUUM CUP HOLDERS (IF EMPTY), GENERAL DASH & CONSOLE WIPE DOWN, VACUUM SEATS, CLEAN WINDOWS & DOOR JAMBS. PLUS: REAPPL -|- -|-COMPLETED FIRST PLACE FINISH REAPPLY

11/27/2011 (39534 miles)

REPAIR NUMBER: 0122379

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: QLTY VEH INSPECTION

DESCRIPTION: -|-COMPLIMENTARY JIM HUDSON QUALITY VEHICLE INSPECTION -|-COMPLIMENTARY JIM HUDSON LEXUS QUALITY VEHICLE INSPECTION -|-COMPLETED JIM HUDSON LEXUS QUALITY VEHICLE INSPECTION

SERVICE: AUTO DETAILING

DESCRIPTION: -|-JIM HUDSON LEXUS PREFERRED GUEST COURTESY WASH INCLUDES EXTERIOR WASH, CLEAN TIRES & WHEELS, APPLY TIRE DRESSING, VACUUM MATS & SURROUNDING CARPET, CLEAN & VACUUM CUP HOLDERS (IF EMPTY), GENERAL DASH & CONSOLE WIPE DOWN, VACUUM SEATS, CLEAN WINDOWS & DOOR -|- -|-COMPLETED A JIM HUDSON LEXUS PREFERRED GUEST COURTESY WASH A \$25.00 VALUE

SERVICE: LOANER VEHICLE - RENTAL CAR

DESCRIPTION: -|-LOANER VEH OFFERED AT TIME OF SERVICE AT NO COST TO GUEST A \$75.00 VALUE JTHBF5C26B5139393 11 IS250 BLUE -|-LOANER VEHICLE -|-LOANER VEH OFFERED AT TIMES OF SERVICE AT NO COST TO GUEST A \$75.00 VALUE

SERVICE: 20000 MILE SERVICE NON WARRANTY-NON OEM

DESCRIPTION: -|-CUSTOMER REQUEST 40000 MILE SERVICE CHANGE ENGINE OIL AND FILTER, ROTATE TIRES AND BALANCE TIRES INSPECT: BALL JOINTS, BRAKES LINES, BRAKE LININGS, DIFF OIL, EXHAUST PIPES AND MOUNTS, STEERING LINKAGE. CHECK BATTERY WATER FILL LEVEL. -|-SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE -|-40000 MILE SERVICE COMPLETED

SERVICE: AUTOMATIC TRANSMISSION

DESCRIPTION: -|-CUSTOMER STATES THAT THE VEHICLE IS MAKING A WHINNIG NOISE. AT HWY SPEEDS OF 65-70MPH. CHECK AND ADVISE. -|-COULD NOT DUPLICATE NOISE DURING DIAGNOSE. TECH WILL RIDE WITH CUSTOMER IF NEC. -|-NO REPAIR MADE TO VEHICLE

8/29/2011 (34778 miles)

REPAIR NUMBER: 0118104

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: AUTO DETAILING

DESCRIPTION: -|-JIM HUDSON LEXUS PREFERRED GUEST COURTESY WASH INCLUDES EXTERIOR WASH, CLEAN TIRES & WHEELS, APPLY TIRE DRESSING, VACUUM MATS & SURROUNDING CARPET, CLEAN & VACUUM CUP HOLDERS (IF EMPTY), GENERAL DASH & CONSOLE WIPE DOWN, VACUUM SEATS, CLEAN WINDOWS & DOOR -|- -|-COMPLETED A JIM HUDSON LEXUS PREFERRED GUEST COURTESY WASH A \$25.00 VALUE

SERVICE: 25000 MILE SERVICE NON WARRANTY-NON OEM

DESCRIPTION: -|-CUSTOMER REQUEST 35000 MILE SERVICE ROTATE AND BALANCE TIRES INSPECT: BALL JOINTS, BRAKES LINES, BRAKE LININGS, DIFF OIL, EXHAUST PIPES AND MOUNTS, STEERING RACK AND LINKAGE. CHECK BATTERY WATER FILL LEVEL. -|-SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE -|-35000 MILE SERVICE COMPLETED

SERVICE: LOANER VEHICLE - RENTAL CAR

DESCRIPTION: -|-LOANER VEH OFFERED AT TIME OF SERVICE AT NO COST TO GUEST A \$75.00 VALUE JTHBK1EG4B2422017 11 WHITE ES350 -|-LOANER VEHICLE -|-LOANER VEH OFFERED AT TIMES OF SERVICE AT NO COST TO GUEST A \$75.00 VALUE

6/19/2011 (29543 miles)

REPAIR NUMBER: 0114514

REPORTED BY: Jim Hudson Lexus, Augusta



SERVICE: LOANER VEHICLE - RENTAL CAR

DESCRIPTION: -|-LOANER VEH OFFERED AT TIME OF SERVICE AT NO COST TO GUEST A \$75.00 VALUE 2T2ZK1BA6BC046286 11 BLUE RX350 -|-LOANER VEHICLE -|-LOANER VEH OFFERED AT TIMES OF SERVICE AT NO COST TO GUEST A \$75.00 VALUE

5/9/2011 (27619 miles)

REPAIR NUMBER: 0112549

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: MISC

DESCRIPTION: -|-CUSTOMER REQUESTS TO HAVE NEW MASTER KEY CUT AND PROGRAMMED CUSTOMER STATES HE LOST THE OTHER KEY -|-LOANER VEHICLE -|-LOANER VEH OFFERED AT TIMES OF SERVICE AT NO COST TO GUEST A \$75.00 VALUE

SERVICE: LOANER VEHICLE - RENTAL CAR

DESCRIPTION: -|-LOANER VEH OFFERED AT TIME OF SERVICE AT NO COST TO GUEST A \$75.00 VALUE JTJZB1BA8A2401585 10 SILVER RX450H -|-LOANER VEHICLE -|-LOANER VEH OFFERED AT TIMES OF SERVICE AT NO COST TO GUEST A \$75.00 VALUE

4/4/2011 (24240 miles)

REPAIR NUMBER: 0110803

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: 25000 MILE SERVICE NON WARRANTY-NON OEM

DESCRIPTION: -|-CUSTOMER REQUEST 25000 MILE SERVICE ROTATE AND BALANCE TIRES INSPECT: BALL JOINTS, BRAKES LINES, BRAKE LININGS, DIFF OIL, EXHAUST PIPES AND MOUNTS, STEERING RACK AND LINKAGE. CHECK BATTERY WATER FILL LEVEL. -|-SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE -|-25000 MILE SERVICE PERFORMED

SERVICE: LOANER VEHICLE - RENTAL CAR

DESCRIPTION: -|-LOANER VEH OFFERED AT TIME OF SERVICE AT NO COST TO GUEST A \$75.00 VALUE JTHBK1EGXA388650 10 ES350 WHITE -|-LOANER VEHICLE -|-LOANER VEH OFFERED AT TIMES OF SERVICE AT NO COST TO GUEST A \$75.00 VALUE

1/2/2011 (19901 miles)

REPAIR NUMBER: 0106078

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: 20000 MILE SERVICE NON WARRANTY-NON OEM

DESCRIPTION: -|-CUSTOMER REQUEST 20000 MILE SERVICE CHANGE ENGINE OIL AND FILTER, ROTATE AND BALANCE TIRES INSPECT:BALL JOINTS,BRAKE LINES,BRAKE LININGS,DIFF OIL, EXHAUST PIPES AND MOUNTS,STEERING RACK AND LINKAGE,CHECK BATTERY WATER LEVEL IF REQUIRED \$144 -|-SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE -|-20000 MILE SERVICE COMPLETED

SERVICE: LOANER VEHICLE - RENTAL CAR

DESCRIPTION: -|-LOANER VEH OFFERED AT TIME OF SERVICE AT NO COST TO GUEST A \$75.00 VALUE 2T2ZK1BA2AC027829 10 RX350 BLUE -|-LOANER VEHICLE -|-LOANER VEH OFFERED AT TIMES OF SERVICE AT NO COST TO GUEST A \$75.00 VALUE

10/24/2010 (15146 miles)

REPAIR NUMBER: 0103079

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: 15000 MILE SERVICE NON WARRANTY

DESCRIPTION: -|-CUSTOMER REQUESTS 15000 MILE SERVICE FOR THE GX 460-SEE ATTACHED MENU -|-SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE -|-15000 MILE SERVICE COMPLETED

SERVICE: LOANER VEHICLE - RENTAL CAR

DESCRIPTION: -|-LOANER VEH OFFERED AT TIME OF SERVICE AT NO COST TO GUEST A \$75.00 VALUE JTHBJ46G592307276 09 ES350 WHITE -|-LOANER VEHICLE -|-LOANER VEH OFFERED AT TIMES OF SERVICE AT NO COST TO GUEST A \$75.00 VALUE

7/29/2010 (9811 miles)

REPAIR NUMBER: 0099522

REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: 10000 MILE SERVICE NON WARRANTY-NON OEM

DESCRIPTION: -|-CUSTOMER REQUESTS 10000 MILE SERVICE FULL MAINTENANCE SERVICE (INCLUDES OIL CHANGE, TIRE ROTATION, BRAKE INSPECTION) -|-SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE -|-10000 MILE SERVICE PERFORMED INCLUDES OIL CHANGE, TIRE ROTATE, BRAKE INSPECTION

SERVICE: LOANER VEHICLE - RENTAL CAR

DESCRIPTION: -|-LOANER VEH OFFERED AT TIME OF SERVICE AT NO COST TO GUEST A \$75.00 VALUE 2T2ZK1BA4AC033034 10 RX350 WHITE -|-LOANER VEHICLE -|-LOANER VEH OFFERED AT TIMES OF SERVICE AT NO COST TO GUEST A \$75.00 VALUE

5/2/2010 (4896 miles)





SERVICE: SPECIAL SERVICE CAMPAIGN
DESCRIPTION: ~|-VSC ECU UPDATE-REFLASH SOFTWARE ALB ~|- ~|-VSC ECU UPDATE -REFLASH SOFTWARE ALB

4/28/2010 (4896 miles)



REPAIR NUMBER: 0095784
REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: 5,000 MILE SERVICE
DESCRIPTION: ~|-CUSTOMER REQUESTS 5000 MILE SERVICE SERVICE (INCLUDES CHECKING OIL AND OTHER FLUIDS, TIRE ROTATION, BRAKE INSPECTION, LPS IF REQUESTED, NO OIL CHANGE) ~|-SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|-5000 MILE LIGHT MAINTENANCE SERVICE CHECK OIL AND OTHER FLUIDS ROTATE TIRES BRAKE INSPECTION LPS IF REQUESTED, NO OIL CHANGE

SERVICE: LOANER VEHICLE - RENTAL CAR
DESCRIPTION: ~|-LOANER VEH OFFERED AT TIME OF SERVICE AT NO COST TO GUEST A \$75.00 VALUE 10 RX350 BLACK ~|-LOANER VEHICLE ~|-LOANER VEH OFFERED AT TIMES OF SERVICE AT NO COST TO GUEST A \$75.00 VALUE

SERVICE: NON WARRANTABLE OPERATION CODE
DESCRIPTION: ~|-WE ARE TO FILL UP THE VEHICLE WITH PREMIUM FUEL AFTER THE RECALL IS DONE.

3/16/2010 (1708 miles)



REPAIR NUMBER: 0093867
REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: TIRE-WHEEL
DESCRIPTION: ~|-CUSTOMER STATES THAT THE PASSENGER REAR TIRE IS FLAT CHECK AND ADVISE. CUSTOMER STATES THAT THEY PURCHASED THE INTIRE COVERAGE FOR THEIR TIRES. ~|-BRIGDESTONE DUELER DOT#ELXTJAJ2609 11/32 TREAD CHUNK OF METAL IN TIRE THAT CAN NOT BE REPAIRED ~|-REPLACE RIGHT REAR TIRE ENTIRE WARRANTY AUTH# MH 0315100022989 NIS

3/4/2010 (1077 miles)



REPAIR NUMBER: 0093477
REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: FRAME/BUMPER/HOOD/FENDER
DESCRIPTION: ~|-CUSTOMER STATES THAT THERE ARE TWO NICKS ON THE REAR BUMPER THAT WERE THERE WHEN HE PURCHASED THE VEHICLE. THERE ARE SOME SMUDGE MARKS THAT CUSTOMER ADMITS THAT HE DID. MARIA BATIE IS THE SALES REPRESENTATIVE ON THIS VEHICLE. CONFIRM WE OWE PERFORM REFINI ~|- ~|-SPECIALTY AUTO REFINISHED/BUFFED OUT AREAS ON REAR BUMPER CAUSED BY TRANSPORT DAMAGE. PO#24969-A \$150

SERVICE: LOANER VEHICLE - RENTAL CAR
DESCRIPTION: ~|-USED CAR P2793A 06 LEXUS RX WHITE

2/16/2010 (10 miles)



REPAIR NUMBER: 0092805
REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: AUTO DETAILING
DESCRIPTION: ~|-PDI CLEAN UP ~|- ~|-CLEAN UP COMPLETED B

SERVICE: NITRO-INTERNAL
DESCRIPTION: ~|-INSTALL NITROGEN IN ALL 5 TIRES ~|-INSTALL NITROGEN IN ALL 5 TIRES ~|-INSTALL NITROGEN IN ALL 5 TIRES

2/16/2010 (10 miles)



REPAIR NUMBER: 0092804
REPORTED BY: Jim Hudson Lexus, Augusta

SERVICE: PRE-DELIVERY SERVICE FOR USA ALL ALTITUDES
DESCRIPTION: ~|-PRE DELIVERY SERVICE ~|- ~|-COMPLETED PDS

TERMS AND CONDITIONS



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