

**SERVICE HISTORY FOR:**

**VIN:** JTHCK262372019070

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**235453 MILES**

**DATE:** 06/05/2019

**REPAIR#** 0220158

**REPORTED BY:** Lexus of Chandler

**SERVICE:** 4 WHEEL ALIGN

**DESCRIPTION:** 4 WHEEL ALIGN ~|~  
~|~,CUSTOMER DECLINED SERVICE

**SERVICE:** DRIVE BELTS, ALL

**DESCRIPTION:** DRIVE BELTS, ALL  
~|~ ~|~,CUSTOMER DECLINED  
SERVICE

**SERVICE:** FT DIFF PINION SEAL

**DESCRIPTION:** FT DIFF PINION  
SEAL ~|~ ~|~,CUSTOMER DECLINED  
SERVICE

**SERVICE:** M. TRANS (5-  
SPD)/TRANSXLE

**DESCRIPTION:** M. TRANS (5-  
SPD)/TRANSXLE ~|~ ~|~,CUSTOMER  
DECLINED SERVICE -  
RECOMMENDED NOT DONE

**SERVICE:** NON WARRANTABLE  
OPERATION CODE

**DESCRIPTION:** NON  
WARRANTABLE OPERATION CODE  
~|~CUSTOMER REQUESTS FRONT  
DIFFERENTIAL FLUID EXCHANGE.  
~|~WAS NOT ABLE TO SERVICE THE  
FRONT DIFF DUE TO THE BOLTS  
BEING STRIPPED OUT ~|~NOT NOT  
SERVICE FRONT DIFF NON  
WARRANTABLE OPERATION CODE

**SERVICE:** AC DUST FILTER

**DESCRIPTION:** AC DUST FILTER ~|~  
~|~,CUSTOMER DECLINED SERVICE

**SERVICE:** FT AXLE SHAFT CV BOO

**DESCRIPTION:** FT AXLE SHAFT CV  
BOO ~|~ ~|~,CUSTOMER DECLINED  
SERVICE

**SERVICE:** FT LWR CTRL ARM  
MOUN

**DESCRIPTION:** FT LWR CTRL ARM  
MOUN ~|~ ~|~,CUSTOMER  
DECLINED SERVICE

**SERVICE:** MT & BAL 4 TIRES

**DESCRIPTION:** MT & BAL 4 TIRES  
~|~ ~|~,CUSTOMER DECLINED  
SERVICE

**SERVICE:** R&R ENG AIR FILTER

**DESCRIPTION:** R&R ENG AIR  
FILTER ~|~ ~|~,CUSTOMER  
DECLINED SERVICE

~|~CUSTOMER REQUESTS REAR  
DIFFERENTIAL FLUID EXCHANGE.  
~|~NORMAL VEHICLE  
MAINTENANCE. ~|~SERVICE REAR  
DIFFERENTIAL, W/O LIMITED SLIP  
AWD 06/08 NON WARRANTABLE  
OPERATION CODE ~|~CUSTOMER  
REQUESTS BRAKE FLUID  
EXCHANGE. ~|~NORMAL VEHICLE  
MAINTENANCE. ~|~BRAKE FLUID  
EXCHANGE ALL NON  
WARRANTABLE OPERATION CODE  
~|~GUEST REQUEST 28PT  
INSPECTION ~|~ NON  
WARRANTABLE OPERATION CODE  
~|~ ~|~,CUSTOMER DECLINED  
SERVICE NON WARRANTABLE  
OPERATION CODE ~|~  
~|~,CUSTOMER DECLINED  
SERVICE NON WARRANTABLE  
OPERATION CODE ~|~  
~|~,CUSTOMER DECLINED SERVICE -  
RECOMMENDED NOT DONE

**SERVICE:** SPECIAL SERVICE  
CAMPAIGN

**DESCRIPTION:** SPECIAL SERVICE  
CAMPAIGN ~|~ADVISE ON  
RECOMMENDATIONS TO CHANGE  
OUT TRANS FLUID. ~|~

**SERVICE:** YELLOW FRONT BRAKES  
**DESCRIPTION:** YELLOW FRONT  
BRAKES ~|~FRONT BRAKES MAY  
NEED ATTENTION NEXT VISIT ~|~  
~|~WILL RECHECK FRONT BRAKES  
AT NEXT VISIT AND ADVISE

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**212280 MILES**

**DATE: 11/15/2017**

**REPAIR#** 0462640

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 10000 MILE SERVICE NON  
WARRANTY-NON OEM

**DESCRIPTION:** 10000 MILE SERVICE  
NON WARRANTY-NON OEM ~|~--  
PERFORM 10,000 MILE SERVICE--  
REPLACE ENGINE OIL/FILTER,  
INSTALL NEW DRAIN PLUG GASKET  
REPLACE CABIN AIR FILTER AS  
REQUIRED BY MANUFACTURER +  
ROTATE TIRES, SET TIRE PRESSURE

**SERVICE:** DECLINE

**DESCRIPTION:** DECLINE

~|~CUSTOMER HAS AT THIS TIME  
DECLINED REPAIR/SERVICE OF THE  
FOLLOWING ITEM OR ITEMS. 60K  
MAINT SERVICE. ~|~ ~|~DECLINED  
ITEMS FROM LAST VISIT. WIPER  
BLADES STREAKING, RT FT LOWER  
CONTROL ARM BUSHING REAR IS  
TORN. RT FT INNER CV BOOT

INCLUDING SPARE BATTERY  
SERVICE: CLEAN CABLE ENDS AND  
TOP OFF WATER BRAKE SERVI ~|~  
~|~COMPLETE BRAKES:F-9MM,R-  
7MM.TIRES:F-8/32,R-8/32

LEAKING GREASE, ENGINE AND  
CABIN FILTERS DIRTY.

**SERVICE:** LOANER CAR AHL

**DESCRIPTION:** LOANER CAR AHL

~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS IS PROVIDING  
THIS LOANER CAR AS COURTESY.  
WE ASK ONLY THAT IT BE  
RETURNED IN THE CONDITION IT  
WAS TAKEN. A \$7.45 FUEL  
CONVENIENCE FEE HAS BEEN  
ADDED FOR ITS' USE. PLEASE  
RETURN THIS LOANER 4-6 BUSINESS  
HOURS AFTER YOU'VE ~|~  
~|~LOANER CAR

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**208248 MILES**

**DATE:** 08/31/2017

**REPAIR#** 0453935

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** DECLINE

**DESCRIPTION:** DECLINE

~|~CUSTOMER HAS AT THIS TIME  
DECLINED REPAIR/SERVICE OF THE  
FOLLOWING ITEM OR ITEMS.  
~|~WIPER BLADES STREAKING, RT  
FT LOWER CONTROL ARM BUSHING  
REAR IS TORN. RT FT INNER CV  
BOOT LEAKING GREASE, ENGINE  
AND CABIN FILTERS DIRTY.

**SERVICE:** STARTER (REDUCTION  
TYPE)

**DESCRIPTION:** STARTER

(REDUCTION TYPE) ~|~CUSTOMER  
STATES CAR HAD TO BE JUMP  
STARTED THIS MORNING, BATTERY  
REPLACED RO 378457, 10.9.15, 173585.  
~|~BATTERY TESTER DISPLAYED  
"BAD CELL-REPLACE" WARRANTY  
CODE:D2S2-A0ED5-XKA3J  
~|~REPLACED BATTERY

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**205633 MILES**

**DATE:** 07/14/2017

**REPAIR#** 0448604

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 5,000 MILE SERVICE

**DESCRIPTION:** 5,000 MILE SERVICE

~|~--PERFORM 5,000 MILE SERVICE--  
REPLACE ENGINE OIL/FILTER,  
INSTALL NEW DRAIN PLUG GASKET  
ROTATE TIRES, SET TIRE PRESSURE  
INCLUDING SPARE BATTERY  
SERVICE: CLEAN CABLE ENDS AND  
TOP OFF WATER BRAKE SERVICE:  
CLEAN PADS & LUBRICATE CALIPER  
SLIDE PINS INTAKE SER ~|~  
~|~COMPLETE TIRES FR:10/32 RR:9/32  
BRAKES FR:8MM RR:7MM

**SERVICE:** SEE SECTION

**DESCRIPTION:** SEE SECTION ~|~AC

SERVICE. ~|~RECOVERED 0.38 LBS OF  
REFRIGERANT ~|~CHARGED A/C  
SYSTEM WITH 0.95 OF REFRIGERANT  
VENT TEMP AT 42 DEGREES

**SERVICE:** GLH SAFETY RECALL

**DESCRIPTION:** GLH SAFETY

RECALL ~|~SAFETY RECALL GLH  
~|~RECALL ~|~REPLACED AIRBAG  
AS PER GLH GLH SAFETY RECALL  
~|~SAFETY RECALL GLH ~|~RECALL  
~|~REPLACED AIRBAG AS PER GLH

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**179050 MILES**

**DATE:** 02/10/2016

**REPAIR#** 0391067

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 5,000 MILE SERVICE

**DESCRIPTION:** 5,000 MILE SERVICE

~|~--PERFORM 5,000 MILE SERVICE--  
REPLACE ENGINE OIL/FILTER,  
INSTALL NEW DRAIN PLUG GASKET  
ROTATE TIRES, SET TIRE PRESSURE  
INCLUDING SPARE BATTERY  
SERVICE: CLEAN CABLE ENDS AND  
TOP OFF WATER BRAKE SERVICE:  
CLEAN PADS & LUBRICATE CALIPER  
SLIDE PINS INTAKE SER ~|~  
~|~COMPLETE 8/32ND TIRES ALL  
AROUND 8MM FRONT BRAKES 4MM  
REAR BRAKES

**SERVICE:** REAR AXLE-

DIFFERENTIAL

**SERVICE:** RADIATOR-FAN

**DESCRIPTION:** RADIATOR-FAN

~|~PERFORM COOLANT FLUSH.  
~|~COOLANT FLUSH EVERY 90K  
~|~COOLANT FLUSH

**SERVICE:** REAR BRAKE JOB

**DESCRIPTION:** REAR AXLE-DIFFERENTIAL ~|~BOTH REAR AXLES ARE LEAKING GREASE, REPLACE. ~|~FOUND BOTH REAR AXLE LEAKING GREASE ~|~REPLACED BOTH REAR AXLES.

**SERVICE:** SKID CONTROL COMPUTER ASSY  
**DESCRIPTION:** SKID CONTROL COMPUTER ASSY ~|~REPLACE BOTH REAR BRAKE CALIPERS DUE TO SEZED UP FROM RUST. ~|~FOUND BOTH REAR CALIPER SEIZED, DUE TO RUST. ~|~REPLACE BOTH REAR CALIPERS

**SERVICE:** TIRE LIGHT ON  
**DESCRIPTION:** TIRE LIGHT ON ~|~TIRE LIGHT ON ~|~FOUND NAIL IN LEFT REAR TIRE. INNER EDGE NOT REPAIRABLE RECOMMEND NEW TIRE ~|~LEXUS TIRE CENTER TIRE ROAD HAZARD AUTH # 1238180 COVERED REPLACEMENT OF LEFT REAR TIRE, CUSTOMER TO PAY LABOR TO REPLACE TIRE.

**DESCRIPTION:** REAR BRAKE JOB ~|~REPLACE REAR BRAKE PADS AND MACHINE REAR BRAKE ROTORS ~|~REAR BRAKE PADS AT 4MM ~|~REPLACED REAR BRAKE PADS AND MACHINED REAR BRAKE ROTORS.

**SERVICE:** TENTATIVE MAINT.  
**DESCRIPTION:** TENTATIVE MAINT. ~|~10% COUPON ~|~

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**173585 MILES**

**DATE:** 10/09/2015

**REPAIR#** 0378457

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** \*BRAKE FLUID EXCH  
**DESCRIPTION:** \*BRAKE FLUID EXCH ~|~BRAKE SYSTEM FLUID EXCHANGE ~|~ ~|~PERFORMED HYDRAULIC BRAKE SYSTEM FLUID EXCHANGE

**SERVICE:** 15000 MILE SERVICE NON WARRANTY

**SERVICE:** \*REAR DIFF SERVICE  
**DESCRIPTION:** \*REAR DIFF SERVICE ~|~SERVICE DIFFERENTIAL ~|~ ~|~FLUSHED REAR DIFF

**SERVICE:** FUEL SYSTEM FLUSH  
**DESCRIPTION:** FUEL SYSTEM FLUSH ~|~ENGINE TOP END

**DESCRIPTION:** 15000 MILE SERVICE  
NON WARRANTY ~|~--PERFORM  
15,000 MILE SERVICE-- REPLACE  
ENGINE AIR FILTER REPLACE CABIN  
AIR FILTER + REPLACE SMART KEY  
BATTERY REPLACE WINDSHIELD  
WASHER FLUID ROTATE TIRES, SET  
TIRE PRESSURE INCLUDING SPARE  
MEASURE TREAD  
DEPTH/CONDITION OF TIRES &  
ADVISE REPLACE BRAKE SE  
~|~TIRES (LEFT) (RIGHT) / BRAKES  
FRONT.../32 .../32 .....MM REAR .../32  
.../32 .....MM ~|~TIRES 4.5/32 FR 3/32  
RR BRAKES 9MM FR 7MM RR

**SERVICE:** INSPECT BATTERY  
CHARGE LEVEL  
**DESCRIPTION:** INSPECT BATTERY  
CHARGE LEVEL ~|~DURING MAINT  
TECH FOUND BATTERY FAILED  
LOAD TEST BATTERY REPLACED RO  
324785 . 4,28,14M 141098 MILES.  
~|~BATTERY FAILED TEST DUE TO  
INTERNAL FAILURE,. FAIL CODE  
FLXA-C0ED6-LKALG ~|~REPLACED  
BATTERY

**SERVICE:** NON WARRANTABLE  
OPERATION CODE  
**DESCRIPTION:** NON  
WARRANTABLE OPERATION CODE  
~|~MOUNT AND BALANCE FOUR  
TIRES, SEE JOHNNY IN PARTS ~|~  
~|~INSTALLED FOUR TIRES

**SERVICE:** WHEEL ALIGNMENT  
**DESCRIPTION:** WHEEL  
ALIGNMENT ~|~PERFORM FOUR  
WHEEL ALIGNMENT ~|~ ~|~ADJUST  
CASTER, CAMBER AND TOE TO  
FACTORY SPECIFICATION ROAD  
TEST & COMPLETE.

DECARB ~|~ ~|~ENGINE TOP END  
DECARB

**SERVICE:** LOANER CAR AHL  
**DESCRIPTION:** LOANER CAR AHL  
~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS IS PROVIDING  
THIS LOANER CAR AS COURTESY.  
WE ASK ONLY THAT IT BE  
RETURNED IN THE CONDITION IT  
WAS TAKEN. PLEASE RETURN BY  
6PM WHEN YOUR VEHICLE IS  
FINISHED OR A \$50.00 RENTAL  
CHARGE PER DAY WILL BE ADDED  
TO YOUR INVOICE L ~|~ ~|~LOANER  
CAR

**SERVICE:** OTHERS  
**DESCRIPTION:** OTHERS  
~|~CUSTOMER WAS TOLD THAT  
HOSES NEEDED REPLACED. CHECK  
AND REPORT. ~|~INSPECTED  
COOLANT HOSES? NO SEEP OR  
SWELL FOUND..ALL HOSES OK AT  
THIS TIME.

161685 MILES

DATE: 02/19/2015

**REPAIR#** 0354370

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** LOANER CAR AHL

**DESCRIPTION:** LOANER CAR AHL

~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS IS PROVIDING  
THIS LOANER CAR AS COURTESY.  
WE ASK ONLY THAT IT BE  
RETURNED IN THE CONDITION IT  
WAS TAKEN. PLEASE RETURN BY  
6PM WHEN YOUR VEHICLE IS  
FINISHED OR A \$50.00 RENTAL  
CHARGE PER DAY WILL BE ADDED  
TO YOUR INVOICE L ~|~ ~|~LOANER  
CAR

**SERVICE:** SAFETY RECALL ELF

**DESCRIPTION:** SAFETY RECALL

ELF ~|~INSPECT FOR FUEL  
PRESSURE SENSOR LEAK,  
CAMPAIGN ELF ~|~ ~|~PERFORM  
ELF

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160481 MILES

DATE: 01/29/2015

**REPAIR#** 0352315

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** \*ROTATE & BALANCE

**DESCRIPTION:** \*ROTATE &  
BALANCE ~|~PERFORM ROAD  
FORCE BALANCE OF ALL FOUR  
TIRES ~|~ ~|~DONE

**SERVICE:** 65000 MILE SERVICE NON  
WARRANTY-NON OEM

**DESCRIPTION:** 65000 MILE SERVICE  
NON WARRANTY-NON OEM  
~|~PERFORM 65,000 MILE SERVICE.  
CHANGE ENGINE OIL AND FILTER.  
ROTATE TIRES,SET TIRE PRESSURE  
INCLUDING SPARE. CHECK  
CONDITION OF TIRES, MEASURE  
TREAD DEPTH CHECK ALL FLUID  
LEVELS AND TOP OFF AS NEEDED.  
ADVISE ON CONDITION. SERVICE  
BATTERY. LOAD TEST, CLEAN C  
~|~SCHEDULED MAINTENANCE  
DUE TO TIME OR MILEAGE ~|~65,000  
MILE SERVICE PERFORMED TIRES  
FRONT 7/32 REAR 6/32 BRAKES  
FRONT AND REAR 6/32

**SERVICE:** LOANER CAR AHL  
**DESCRIPTION:** LOANER CAR AHL  
~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS IS PROVIDING  
THIS LOANER CAR AS COURTESY.  
WE ASK ONLY THAT IT BE  
RETURNED IN THE CONDITION IT  
WAS TAKEN. PLEASE RETURN BY  
6PM WHEN YOUR VEHICLE IS  
FINISHED OR A \$50.00 RENTAL  
CHARGE PER DAY WILL BE ADDED  
TO YOUR INVOICE L ~|~ ~|~LOANER  
CAR

**SERVICE:** WHEEL ALIGNMENT  
**DESCRIPTION:** WHEEL  
ALIGNMENT ~|~PERFORM FOUR  
WHEEL ALIGNMENT ~|~  
~|~PERFORMED FOUR WHEEL  
ALIGNMENT

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**155438 MILES**

**DATE:** 11/07/2014

**REPAIR#** 0344004

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 55000 MILE SERVICE NON  
WARRANTY-NON OEM

**DESCRIPTION:** 55000 MILE SERVICE  
NON WARRANTY-NON OEM  
~|~PERFORM 55,000 MILE SERVICE.  
CHANGE ENGINE OIL AND FILTER.  
ROTATE TIRES,SET TIRE PRESSURE  
INCLUDING SPARE. CHECK  
CONDITION OF TIRES, MEASURE  
TREAD DEPTH CHECK ALL FLUID  
LEVELS & TOP OFF AS NEEDED.  
ADVISE ON CONDITION. SERVICE  
BATTERY, LOAD TEST, CLEAN CAB  
~|~SCHEDULED MAINTENANCE  
DUE TO TIME OR MILEAGE ~|~55,000  
MILE SERVICE PERFORMED TIRES  
FRONT 5/32 REAR 8/32 BRAKES  
FRONT 5.5MM REAR 6MM

**SERVICE:** DETAIL

**DESCRIPTION:** DETAIL ~|~MINI-  
DETAIL ~|~

**SERVICE:** LOANER CAR AHL

**DESCRIPTION:** LOANER CAR AHL  
~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS IS PROVIDING  
THIS LOANER CAR AS COURTESY.  
WE ASK ONLY THAT IT BE



RETURNED IN THE CONDITION IT  
WAS TAKEN. PLEASE RETURN BY  
6PM WHEN YOUR VEHICLE IS  
FINISHED OR A \$50.00 RENTAL  
CHARGE PER DAY WILL BE ADDED  
TO YOUR INVOICE L ~|~ ~|~LOANER  
CAR

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**141099 MILES**

**DATE: 04/28/2014**

**REPAIR#** 0324785

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** BATTERY/COIL SPK PLUG

**DESCRIPTION:** BATTERY/COIL SPK  
PLUG ~|~CUSTOMER STATES THAT  
THE BATTERY HAD TO BE JUMP  
STARTED... REPLACED 08/22/12 RO#  
274109 MILES 105195 ~|~BATTERY  
FAILED LOAD TEST CODE #AO3P  
~|~REPLACED BATTERY

**SERVICE:** MISC

**DESCRIPTION:** MISC ~|~REPLACE  
KEY FOB BATTERY ~|~  
~|~COMPLETED

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**130027 MILES**

**DATE: 03/13/2014**

**REPAIR#** 0319989

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 70000 MILE SERVICE NON

WARRANTY-NON OEM

**DESCRIPTION:** 70000 MILE SERVICE

NON WARRANTY-NON OEM  
~|~PERFORM 70,000 MILE SERVICE.  
CHANGE OIL AND OIL FILTER  
CHECK TIRE PRESSURE AS WELL AS  
ALIGNMENT WEAR. CHECK ALL  
FLUID LEVES AND TOP OFF AS  
NEEDED. ADVISE ON CONDITION.  
CHECK BATTER WATER LEVES AND  
CABLE ENDS. CHECK POWER  
STEERING FLUID AND TOP OFF AS  
NEED ~|~SCHEDULED  
MAINTENANCE DUE TO TIME OR

**SERVICE:** LOANER CAR

**DESCRIPTION:** LOANER CAR

~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS IS PROVIDING  
THIS LOANER CAR AS COURTESY.  
WE ASK ONLY THAT IT BE  
RETURNED IN THE CONDITION IT  
WAS TAKEN. PLEASE RETURN BY  
6PM WHEN YOUR VEHICLE IS  
FINISHED OR A \$50.00 RENTAL  
CHARGE PER DAY WILL BE ADDED  
TO YOUR INVOICE L ~|~ ~|~LOANER  
CAR

MILEAGE ~|~70000 MILE SERVICE  
PERFORMED TIRES FRONT AND  
REAR 7/32 BRAKES FRONT 6MM  
REAR 9MM

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**119557 MILES**

**DATE: 05/08/2013**

**REPAIR#** 0293925

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 120,000 MILE SERVICE

**DESCRIPTION:** 120,000 MILE

SERVICE ~|~PERFORM 120,000 MILE  
SERVICE. CHANGE OIL AND FILTER  
AND LUBE ALL HINGES. CHECK  
AND ADJUST VALVE CLEARANCE.  
REPLACED SPARK PLUGS. REPLACE  
FUEL TANK CAP GASKET. PRESSURE  
TEST RADIATOR CAP AND CHANGE  
ENGINE COOLANT. INSPECT  
COOLING SYSTEM. INSPECT  
EVAPORATIV ~|~ ~|~PERFORMED  
120,000 MILE SERVICE TIRES FRONT  
6/32 REAR 11/32 BRAKES FRONT 2MM  
REAR 7MM

**SERVICE:** INT TRNK RELEASE LVR

**DESCRIPTION:** INT TRNK RELEASE

LVR ~|~PERFORM DLB CAMPAIGN  
~|~ ~|~REPLACED INTERNAL TRUNK  
RELEASE LEVER

**SERVICE:** OTHERS

**DESCRIPTION:** OTHERS

~|~DURING SERVICE TECH FOUND  
FRONT BRAKE PADS AND ROTORS  
BELOW THE MINIMUM SPECS

**SERVICE:** FRONT WIPER ARM NUT

**DESCRIPTION:** FRONT WIPER ARM

NUT ~|~PERFORM DLA CAMPAIGN  
~|~ ~|~PERFORMED FRONT WIPER  
ARMS CAMPAING

**SERVICE:** LOANER CAR

**DESCRIPTION:** LOANER CAR

~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS HAS  
PROVIDED A LOANER FOR YOU. WE  
ONLY ASK A \$10.00 PARTICIPATION  
TO OFFSET FUEL AND  
MAINTENANCE COSTS. PLEASE  
RETURN BY 6PM WHEN YOUR  
VEHICLE IS FINISHED OR A \$50.00  
RENTAL CHARGE PER DAY WILL BE  
ADDED TO YOUR INVOICE LO ~|~  
~|~LOANER CAR

**SERVICE:** SHOCK ABSORBER KIT (1-  
SD)

**DESCRIPTION:** SHOCK ABSORBER

KIT (1-SD) ~|~DURING SERVICE  
TECH FOUND RIGHT REAR SHOCK

~|~FRONT PADS FOUND TO BE AT  
OR BELOW MIN SPEC AND ROTORS  
ALSO FOUND BELOW MIN SPEC  
~|~R&R FRONT PADS AND ROTORS

LEAKING ~|~RIGHT REAR STRUT  
LEAKING AT O-RING ~|~R&R RIGHT  
REAR STRUT

**SERVICE:** WINDSHIELD

WIPER/WASHER

**DESCRIPTION:** WINDSHIELD

WIPER/WASHER ~|~ ~|~ ~|~REPLACE  
WIPER INSERTS WINDSHIELD  
WIPER/WASHER ~|~ ~|~ ~|~REPLACE  
WIPER INSERTS

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**105195 MILES**

**DATE:** 08/22/2012

**REPAIR#** 0274109

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 5,000 MILE SERVICE

**DESCRIPTION:** 5,000 MILE SERVICE

~|~PERFORM 5,000 MILE SERVICE  
CHANGE OIL AND OIL FILTER AND  
ROTATE TIRES CHECK TIRE  
PRESSURE AS WELL AS CONDITION  
OF TIRE. INSPECT AIR FILTER CHECK  
ALL FLUID LEVELS AND TOP OFF AS  
NEEDED. ADVISE ON CONDITION.  
CHECK BATTERY WATER LEVELS  
AND CABLE ENDS. INSPEC  
~|~SCHEDULED MAINTENANCE  
DUE TO TIME OR MILEAGE ~|~5000  
MILE SERVICE PERFORMED TIRES  
FRONT AND REAR 6/32 BRAKES  
FRONT 5MM REAR 8MM

**SERVICE:** BATTERY/COIL SPK PLUG

BATTERY/COIL SPK PLUG

**DESCRIPTION:** BATTERY/COIL SPK

PLUG ~|~DURING SERVICE BATTERY  
FAILED LOAD TEST...REPLACED  
3/14/12 RO# 232554 MILES 75652 ~|~  
~|~REPLACED BATTERY

**SERVICE:** LOANER CAR

**DESCRIPTION:** LOANER CAR

~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS HAS  
PROVIDED A LOANER FOR YOU. WE  
ONLY ASK A \$10.00 PARTICIPATION  
TO OFFSET FUEL AND  
MAINTENANCE COSTS. PLEASE  
RETURN BY 6PM WHEN YOUR  
VEHICLE IS FINISHED OR A \$50.00

**SERVICE:** MISC

**DESCRIPTION:** MISC ~|~REPLACE

KEY FOB BATTERY

RENTAL CHARGE PER DAY WILL BE  
ADDED TO YOUR INVOICE LO ~|~  
~~LOANER CAR

**SERVICE:** NON WARRANTABLE

OPERATION CODE

**DESCRIPTION:** NON

WARRANTABLE OPERATION CODE

~|~ROAD FORCE BALANCE TIRES ~|~

~|~BALANCED ALL FOUR TIRES

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**100199 MILES**

**DATE: 05/25/2012**

**REPAIR#** 0267462

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** FRONT AXLE

**DESCRIPTION:** FRONT AXLE

~|~DURING SERVICE TECH FOUND  
RIGHT FRONT SHOCK LEAKING ~|~  
~|~REPLACED RIGHT FRONT SHOCK

**SERVICE:** LOANER CAR

**DESCRIPTION:** LOANER CAR

~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS HAS  
PROVIDED A LOANER FOR YOU. WE  
ONLY ASK A \$10.00 PARTICIPATION  
TO OFFSET FUEL AND  
MAINTENANCE COSTS. PLEASE  
RETURN BY 6PM WHEN YOUR  
VEHICLE IS FINISHED OR A \$50.00  
RENTAL CHARGE PER DAY WILL BE  
ADDED TO YOUR INVOICE LO ~|~  
~|~LOANER CAR

**SERVICE:** NON WARRANTABLE

OPERATION CODE

**DESCRIPTION:** NON

WARRANTABLE OPERATION CODE

~|~CUSTOMER REQUESTS OVER  
100000 MILE SERVICE  
~|~SCHEDULED MAINTENANCE  
DUE TO TIME OR MILEAGE ~|~OVER  
100000+ MILE SERVICE PERFORMED  
TIRES AT 7/32, FRT BRK 6MM, REAR  
8MM

**SERVICE:** REAR AXLE-

DIFFERENTIAL

**DESCRIPTION:** REAR AXLE-

DIFFERENTIAL ~|~ ~|~INSPECTION  
FOUND FLUID LEAKING FROM THE  
DIFF, INSTALLED DYE TEST DROVE.  
FOUND LEAK FROM THE COVER  
~|~REMOVED DIFF HOUSING TO  
RESEAL THE COVER AND REPLACE  
THE AXLE SEALS, TEST DROVE

**SERVICE:** WHEEL ALIGNMENT

**DESCRIPTION:** WHEEL

ALIGNMENT ~|~PERFORM FOUR  
WHEEL ALIGNMENT ~|~  
~|~PERFORMED FOUR WHEEL  
ALIGNMENT

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**95075 MILES**

**DATE:** 02/29/2012

**REPAIR#** 0260733

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 95000 MILE SERVICE NON  
WARRANTY-NON OEM

**DESCRIPTION:** 95000 MILE SERVICE  
NON WARRANTY-NON OEM  
~|~PERFORM 95,000 MILE SERVICE.  
CHANGE OIL AND OIL FILTER  
ROTATE TIRES AND CHECK TIRE  
PRESSURE AS WELL AS ALIGNMENT  
WEAR. CHECK ALL FLUID LEVELS  
AND TOP OFF AS NEEDED. ADVISE  
ON CONDITION. CHECK BATTERY  
WATER LEVELS AND CABLE ENDS.  
CHECK POWER STEERING FLUID  
~|~SCHEDULED MAINTENANCE  
DUE TO TIME OR MILEAGE ~|~95,000  
MILE SERVICE PERFORMED TIRES AT  
7/32, FRT BRK 6MM, REAR 8MM

**SERVICE:** LOANER CAR

**DESCRIPTION:** LOANER CAR

~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS HAS  
PROVIDED A LOANER FOR YOU. WE  
ONLY ASK A \$10.00 PARTICIPATION  
TO OFFSET FUEL AND  
MAINTENANCE COSTS. PLEASE  
RETURN BY 6PM WHEN YOUR  
VEHICLE IS FINISHED OR A \$50.00  
RENTAL CHARGE PER DAY WILL BE  
ADDED TO YOUR INVOICE LO ~|~  
~|~LOANER CAR

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**90208 MILES**

**DATE:** 11/23/2011

**REPAIR#** 0253310

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 90000 MILE SERVICE NON  
WARRANTY-NON OEM

**DESCRIPTION:** 90000 MILE SERVICE  
NON WARRANTY-NON OEM  
~|~PERFORM 90,000 MILE SERVICE.  
CHANGE OIL AND FILTER. LUBE  
ALL HINGES. CHANGE ENGINE  
COOLANT AND INSPECT COOLING

**SERVICE:** LOANER CAR

**DESCRIPTION:** LOANER CAR

~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS HAS  
PROVIDED A LOANER FOR YOU. WE  
ONLY ASK A \$10.00 PARTICIPATION  
TO OFFSET FUEL AND  
MAINTENANCE COSTS. PLEASE

SYSTEM. INSPECT EVAPORATIVE  
EMISSION SYSTEM & FUEL TAND  
CAP GASKET. CLEAN THROTTLE  
BODY AND ADD FUEL SYSTEM  
CLEANER. CHECK TIRE PRESSURE  
AS WELL ~|~SCHEDULED  
MAINTENANCE DUE TO TIME OR  
MILEAGE ~|~90000 MILE SERVICE  
PERFORMED TIRES FR. 7/32 REAR  
7/32 TIRE PSI35 BRAKES FR. 7MM  
REAR 9MM

**SERVICE:** NON WARRANTABLE

OPERATION CODE

**DESCRIPTION:** NON

WARRANTABLE OPERATION CODE

~|~REPLACE A/C AIR FILTER. ~|~

~|~REPLACED A/C FILTER(S)

RETURN BY 6PM WHEN YOUR  
VEHICLE IS FINISHED OR A \$50.00  
RENTAL CHARGE PER DAY WILL BE  
ADDED TO YOUR INVOICE LO ~|~  
~|~LOANER CAR

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**87897 MILES**

**DATE: 10/08/2011**

**REPAIR#** 0249529

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** NON WARRANTABLE

OPERATION CODE

**DESCRIPTION:** NON

WARRANTABLE OPERATION CODE

~|~CUSTOMER STATES NAIL IN TIRE,

REAIR ~|~ ~|~REMOVED SCREW

FROM TIRE AND REPAIRED

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**85177 MILES**

**DATE: 08/19/2011**

**REPAIR#** 0245517

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 85000 MILE SERVICE NON  
WARRANTY-NON OEM

**DESCRIPTION:** 85000 MILE SERVICE  
NON WARRANTY-NON OEM

**SERVICE:** COMPLETE FUEL SYSTEM

**DESCRIPTION:** COMPLETE FUEL  
SYSTEM ~|~PERFORM COMPLETE  
FUEL SYSTEM SERVICE ~|~

~|~PERFORM 85,000 MILE SERVICE.  
CHANGE OIL AND OIL FILTER  
ROTATE TIRES AND CHECK TIRE  
PRESSURE AS WELL AS ALIGNMENT  
WEAR. CHECK ALL FLUID LEVELS  
AND TOP OFF AS NEEDED. ADVISE  
ON CONDITION. CHECK BATTERY  
WATER LEVELS AND CABLE ENDS.  
CHECK POWER STEERING FLUID  
~|~SCHEDULED MAINTENANCE  
DUE TO TIME OR MILEAGE ~|~85,000  
MILE SERVICE PERFORMED TIRES AT  
0/32, FRT BRK 7MM, REAR 8MM

**SERVICE:** FRONT/REAR BODY

**DESCRIPTION:** FRONT/REAR BODY

~|~PLEASE REATTACH LEFT SIDE  
REAR WHEEL DEFLECTOR ~|~  
~|~COMPLETED

**SERVICE:** NON WARRANTABLE

OPERATION CODE

**DESCRIPTION:** NON

WARRANTABLE OPERATION CODE

~|~~|~~|~REPLACED SPARK  
PLUGS NON WARRANTABLE  
OPERATION CODE ~|~MOUNT AND  
BALANCE FOUR TIRES ~|~  
~|~INSTALLED FOUR TIRES

**SERVICE:** WHEEL ALIGNMENT

**DESCRIPTION:** WHEEL

ALIGNMENT ~|~PERFORM FOUR  
WHEEL ALIGNMENT ~|~  
~|~PERFORMED FOUR WHEEL  
ALIGNMENT

~|~PERFORMED COMPLETE FUEL  
SYSTEM SERVICE. CLEAN AND  
DECARBON THROTTLE BODY,  
INTAKE TRACT AND FUEL  
INJECTION SYSTEM

**SERVICE:** LOANER CAR

**DESCRIPTION:** LOANER CAR

~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS HAS  
PROVIDED A LOANER FOR YOU. WE  
ONLY ASK A \$10.00 PARTICIPATION  
TO OFFSET FUEL AND  
MAINTENANCE COSTS. PLEASE  
RETURN BY 6PM WHEN YOUR  
VEHICLE IS FINISHED OR A \$50.00  
RENTAL CHARGE PER DAY WILL BE  
ADDED TO YOUR INVOICE LO ~|~  
~|~LOANER CAR

**SERVICE:** REAR SUSPENSION (IRS)

**DESCRIPTION:** REAR SUSPENSION

(IRS) ~|~DURING SERVICE TECH  
FOUND REAR AXLE SHAFTS  
LEAKING ~|~~|~REPLACED REAR  
AXLE SHAFTS AUTH #VSA2HP4827

**REPAIR#** 0239836

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 80000 MILE SERVICE NON WARRANTY-NON OEM

**DESCRIPTION:** 80000 MILE SERVICE NON WARRANTY-NON OEM  
~|~PERFORM 80,000 MILE SERVICE CHANGE OIL AND OIL FILTER ROTATE TIRES AND CHECK TIRE PRESSURE AS WELL AS ALIGNMENT WEAR. CHECK ALL FLUID LEVELS AND TOP OFF AS NEEDED. ADVISE ON CONDITION. CHECK BATTERY WATER LEVELS AND CABLE ENDS CHECK POWER STEERING FLUID A  
~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~80,000 MILE SERVICE PERFORMED TIRES AT 5/32, FRT BRK 8MM, REAR 9MM

**SERVICE:** LOANER CAR

**DESCRIPTION:** LOANER CAR

~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS HAS PROVIDED A LOANER FOR YOU. WE ONLY ASK A \$10.00 PARTICIPATION TO OFFSET FUEL AND MAINTENANCE COSTS. PLEASE RETURN BY 6PM WHEN YOUR VEHICLE IS FINISHED OR A \$50.00 RENTAL CHARGE PER DAY WILL BE ADDED TO YOUR INVOICE LO ~|~  
~|~LOANER CAR

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**75652 MILES**

**DATE:** 03/14/2011

**REPAIR#** 0232554

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** BATTERY/COIL SPK PLUG

BATTERY/COIL SPK PLUG

**DESCRIPTION:** BATTERY/COIL SPK PLUG ~|~CUSTOMER STATES HAVE TO JUMP START CAR, WON'T START REPLACED 10/15/2009 RO# 188621 MILES 44673 ~|~BATTERY FAILED LOAD TEST ~|~REPLACED BATTERY

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**75101 MILES**

**DATE:** 03/04/2011

**REPAIR#** 0231693

**REPORTED BY:** Arrowhead Lexus



**SERVICE:** 75000 MILE SERVICE NON WARRANTY

**DESCRIPTION:** 75000 MILE SERVICE NON WARRANTY ~|~PERFORM 75,000 MILE SERVICE. CHANGE OIL AND OIL FILTER CHECK TIRE PRESSURE AS WELL AS ALIGNMENT WEAR. REPLACE AIR FILTER CHECK ALL FLUID LEVELS AND TOP OFF AS NEEDED. ADVISE ON CONDITION. CHECK BATTER WATER LEVEL AND CABLE ENDS. INSPECT EXHAUSE PIPES AND ~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~75000 MILE SERVICE PERFORMED TIRES FRONT AND REAR 5/32 BRAKES FRONT 8MM REAR 4MM

**SERVICE:** LOANER CAR

**DESCRIPTION:** LOANER CAR ~|~INSTRUCTION/NOTES ARROWHEAD LEXUS HAS PROVIDED A LOANER FOR YOU. WE ONLY ASK A \$10.00 PARTICIPATION TO OFFSET FUEL AND MAINTENANCE COSTS. PLEASE RETURN BY 6PM WHEN YOUR VEHICLE IS FINISHED OR A \$50.00 RENTAL CHARGE PER DAY WILL BE ADDED TO YOUR INVOICE LO ~|~ ~|~LOANER CAR

**SERVICE:** OTHERS

**DESCRIPTION:** OTHERS ~|~DURING SERVICE TECH FOUND REAR BRAKE PADS AT THE MINIMUM THICKNESS ~|~ ~|~REPLACED FRONT BRAKE PADS RESURFACED ROTORS AND LUBRICATED CALIPER SLIDES

**SERVICE:** FUEL PRES SNSR GSKT

**DESCRIPTION:** FUEL PRES SNSR GSKT ~|~PERFORM BLA CAMPAIGN ~|~ ~|~TIGHTENED FUEL PRESSURE SENSOR GASKET

**SERVICE:** NON WARRANTABLE OPERATION CODE

**DESCRIPTION:** NON WARRANTABLE OPERATION CODE ~|~REPLACE A/C AIR FILTER. ~|~ ~|~REPLACED A/C FILTER(S)

**REPAIR#** 0225165

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 70000 MILE SERVICE NON WARRANTY-NON OEM

**DESCRIPTION:** 70000 MILE SERVICE NON WARRANTY-NON OEM  
~|~PERFORM 70,000 MILE SERVICE. CHANGE OIL AND OIL FILTER CHECK TIRE PRESSURE AS WELL AS ALIGNMENT WEAR. CHECK ALL FLUID LEVES AND TOP OFF AS NEEDED. ADVISE ON CONDITION. CHECK BATTER WATER LEVES AND CABLE ENDS. CHECK POWER STEERING FLUID AND TOP OFF AS NEED ~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~70000 MILE SERVICE PERFORMED TIRES AT 6/32, FRT BRK 9MM, REAR 5MM

**SERVICE:** LOANER CAR

**DESCRIPTION:** LOANER CAR

~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS HAS PROVIDED A LOANER FOR YOU. WE ONLY ASK A \$10.00 PARTICIPATION TO OFFSET FUEL AND MAINTENANCE COSTS. PLEASE RETURN BY 6PM WHEN YOUR VEHICLE IS FINISHED OR A \$50.00 RENTAL CHARGE PER DAY WILL BE ADDED TO YOUR INVOICE LO ~|~  
~|~LOANER CAR

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**65277 MILES**

**DATE:** 09/27/2010

**REPAIR#** 0218181

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 65000 MILE SERVICE NON WARRANTY-NON OEM

**DESCRIPTION:** 65000 MILE SERVICE NON WARRANTY-NON OEM  
~|~PERFORM 65,000 MILE SERVICE. CHANGE OIL AND OIL FILTER ROTATE TIRES AND CHECK TIRE PRESSURE AS WELL AS ALIGNMENT WEAR. CHECK ALL FLUID LEVELS AND TOP OFF AS NEEDED. ADVISE ON CONDITION. CHECK BATTERY WATER LEVELS AND CABLE ENDS. CHECK POWER STEERING FLUID ~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~65,000

**SERVICE:** LOANER CAR

**DESCRIPTION:** LOANER CAR

~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS HAS PROVIDED A LOANER FOR YOU. WE ONLY ASK A \$10.00 PARTICIPATION TO OFFSET FUEL AND MAINTENANCE COSTS. PLEASE RETURN BY 6PM WHEN YOUR VEHICLE IS FINISHED OR A \$50.00 RENTAL CHARGE PER DAY WILL BE ADDED TO YOUR INVOICE LO ~|~  
~|~LOANER CAR

MILE SERVICE PERFORMED TIRES AT  
7/32, FRT BRK 10MM, REAR 5MM

**SERVICE:** WHEEL ALIGNMENT

**DESCRIPTION:** WHEEL

ALIGNMENT ~|~PERFORM FOUR  
WHEEL ALIGNMENT ~|~  
~|~PERFORMED FOUR WHEEL  
ALIGNMENT

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**60274 MILES**

**DATE:** 07/22/2010

**REPAIR#** 0212841

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 04 60,000 MILE SVC

**DESCRIPTION:** 04 60,000 MILE SVC

~|~PERFORM 60,000 MILE SERVICE.  
CHANGE OIL & FILTER. LUBE ALL  
HINGES. INSPECT COOLING SYSTEM  
AND TRANSMISSION FLUID.  
INSPECT EVAPORATIVE EMISSION  
SYSTEM & FUEL TANK CAP GASKET.  
CLEAN THROTTLE BODY AND ADD  
FUEL SYSTEM CLEANER. ROTATE  
TIRES & CHECK TIRE PRESSU  
~|~SCHEDULED MAINTENANCE  
DUE TO TIME OR MILEAGE ~|~60,000  
MILE SERVICE PERFORMED TIRES AT  
7/32, FRT BRK 10MM, REAR 6MM

**SERVICE:** NON WARRANTABLE

OPERATION CODE

**DESCRIPTION:** NON

WARRANTABLE OPERATION CODE

~|~REPLACE A/C AIR FILTER. ~|~  
~|~REPLACED A/C FILTER(S)

**SERVICE:** LOANER CAR

**DESCRIPTION:** LOANER CAR

~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS HAS  
PROVIDED A LOANER FOR YOU. WE  
ONLY ASK A \$10.00 PARTICIPATION  
TO OFFSET FUEL AND  
MAINTENANCE COSTS. PLEASE  
RETURN BY 6PM WHEN YOUR  
VEHICLE IS FINISHED OR A \$50.00  
RENTAL CHARGE PER DAY WILL BE  
ADDED TO YOUR INVOICE LO ~|~  
~|~LOANER CAR

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**55275 MILES**

**DATE:** 04/30/2010

**REPAIR#** 0205281

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 55000 MILE SERVICE NON WARRANTY-NON OEM

**DESCRIPTION:** 55000 MILE SERVICE NON WARRANTY-NON OEM ~|~PERFORM 55,000 MILE SERVICE. ROTATE TIRES AND CHECK TIRE PRESSURE AS WELL AS ALIGNMENT WEAR. CHECK ALL FLUID LEVES AND TOP OFF AS NEEDED. ADVISE ON CONDITION. CHECK BATTERY WATER LEVELS AND CABLE ENDS. CHECK POWER STEERING FLUID AND TOP OFF AS NEEDED. INS ~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~55,000 MILE SERVICE PERFORMED TIRES FRONT AND REAR 7/32 BRAKES FRONT 2MM REAR 5MM

**SERVICE:** LOANER CAR

**DESCRIPTION:** LOANER CAR ~|~INSTRUCTION/NOTES ARROWHEAD LEXUS HAS PROVIDED A LOANER FOR YOU. WE ONLY ASK A \$10.00 PARTICIPATION TO OFFSET FUEL AND MAINTENANCE COSTS. PLEASE RETURN BY 6PM WHEN YOUR VEHICLE IS FINISHED OR A \$50.00 RENTAL CHARGE PER DAY WILL BE ADDED TO YOUR INVOICE LO ~|~ ~|~LOANER CAR

**SERVICE:** WINDSHIELD

WIPER/WASHER  
**DESCRIPTION:** WINDSHIELD WIPER/WASHER ~|~REPLACE WIPER INSERTS ~|~WORN ~|~REPLACED

**SERVICE:** ACCEL PDL & FLR MODI

**DESCRIPTION:** ACCEL PDL & FLR MODI ~|~PERFORM 9LG CAMPAIGN ~|~ ~|~PERFORMED 9LG CAMPAIGN

**SERVICE:** OTHERS

**DESCRIPTION:** OTHERS ~|~DURING SERVICE INSPECTION TECH FOUND FRONT BRAKE PADS BELWOW THE MINIMUM THICKNESS ~|~PADS AT MINIMUM THICKNESS ~|~REPLACED FRONT PADS AND ROTORS

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**49950 MILES**

**DATE:** 01/12/2010

**REPAIR#** 0196185

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 50000 MILE SERVICE NON WARRANTY-NON OEM

**DESCRIPTION:** 50000 MILE SERVICE NON WARRANTY-NON OEM  
~|~PERFORM 50,000 MILE SERVICE. CHANGE OIL AND OIL FILTER CHECK TIRE PRESSURE AS WELL AS ALIGNMENT WEAR. CHECK ALL FLUID LEVELS AND TOP OFF AS NEEDED. ADVISE ON CONDITION. CHECK BATTER WATER LEVES AND CABLE ENDS. CHECK POWER STEERING FLUID AND TOP OFF AS NEE ~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~50,000 MILE SERVICE PERFORMED BRAKES 5MM FRONT 6MM REAR, TIRES; NEW

**SERVICE:** NON WARRANTABLE OPERATION CODE

**DESCRIPTION:** NON WARRANTABLE OPERATION CODE  
~|~MOUNT AND BALANCE FOUR TIRES ~|~ ~|~INSTALLED FOUR TIRES

**SERVICE:** LOANER CAR

**DESCRIPTION:** LOANER CAR  
~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS HAS PROVIDED A LOANER FOR YOU. WE ONLY ASK A \$10.00 PARTICIPATION TO OFFSET FUEL AND MAINTENANCE COSTS. PLEASE RETURN BY 6PM WHEN YOUR VEHICLE IS FINISHED OR A \$50.00 RENTAL CHARGE PER DAY WILL BE ADDED TO YOUR INVOICE LO ~|~  
~|~LOANER CAR

**SERVICE:** WHEEL ALIGNMENT

**DESCRIPTION:** WHEEL ALIGNMENT ~|~PERFORM FOUR WHEEL ALIGNMENT ~|~  
~|~PERFORMED FOUR WHEEL ALIGNMENT

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**44673 MILES**

**DATE:** 10/15/2009

**REPAIR#** 0188621

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 45000 MILE SERVICE NON WARRANTY

**DESCRIPTION:** 45000 MILE SERVICE NON WARRANTY ~|~PERFORM 15,000 MILE SERVICE CHANGE OIL AND OIL FILTER CHECK TIRE PRESSURE AND ALIGNMENT WEAR. REPLACE AIR FILTER CHECK ALL FLUID LEVELS AND TOP OFF AS NEEDED. ADVISE ON CONDITION. CHECK BATTERY WATER LEVEL AND CABLE ENDS INSPECT EXHAUST PIPES AND MOUNTS I

**SERVICE:** INSPECT BATTERY

CHARGE LEVEL INSPECT BATTERY CHARGE LEVEL

**DESCRIPTION:** INSPECT BATTERY CHARGE LEVEL ~|~UPON TECHNICIAN INSPECTION FOUND BATTERY TO HAVE FAILED LOAD TEST PLEASE CHECK AND ADVISE ~|~BATTERY FAILED LOAD TEST ~|~REPLACED BATTERY

~|~SCHEDULED MAINTENANCE  
DUE TO TIME OR MILEAGE ~|~45,000  
MILE SERVICE PERFORMED TIRES  
L/F 6/32, R/F 0/32, REAR 3/32, BRAKES  
AT 6MM

**SERVICE:** LOANER CAR

**DESCRIPTION:** LOANER CAR

~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS HAS  
PROVIDED A LOANER FOR YOU. WE  
ONLY ASK A \$10.00 PARTICIPATION  
TO OFFSET FUEL AND  
MAINTENANCE COSTS. PLEASE  
RETURN BY 6PM WHEN YOUR  
VEHICLE IS FINISHED OR A \$50.00  
RENTAL CHARGE PER DAY WILL BE  
ADDED TO YOUR INVOICE LO ~|~  
~|~LOANER CAR

**SERVICE:** NON WARRANTABLE

OPERATION CODE

**DESCRIPTION:** NON

WARRANTABLE OPERATION CODE  
~|~REPLACE A/C AIR FILTER. ~|~  
~|~REPLACED A/C FILTER(S)

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**38000 MILES**

**DATE: 06/08/2009**

**REPAIR#** 0177863

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 40000 MILE SERVICE NON  
WARRANTY-NON OEM

**DESCRIPTION:** 40000 MILE SERVICE

NON WARRANTY-NON OEM  
~|~PERFORM 40,000 MILE SERVICE.  
CHANGE OIL AND OIL FILTER  
ROTATE TIRES AND CHECK TIRE  
PRESSURE AS WELL AS ALIGNMENT  
WEAR. CHECK ALL FLUID LEVELS  
AND TOP OFF AS NEEDED. ADVISE  
ON CONDITION. CHECK BATTERY  
WATER LEVELS AND CABLE ENDS.  
CHECK POWER STEERING FLUID  
~|~SCHEDULED MAINTENANCE  
DUE TO TIME OR MILEAGE ~|~40,000  
MILE SERVICE PERFORMED TIRES AT  
6/32, L/R 9/32, BRAKES AT 6MM

**SERVICE:** LOANER CAR

**DESCRIPTION:** LOANER CAR

~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS HAS  
PROVIDED A LOANER FOR YOU. WE  
ONLY ASK A \$10.00 PARTICIPATION  
TO OFFSET FUEL AND  
MAINTENANCE COSTS. PLEASE  
RETURN BY 6PM WHEN YOUR  
VEHICLE IS FINISHED OR A \$50.00  
RENTAL CHARGE PER DAY WILL BE  
ADDED TO YOUR INVOICE LO ~|~  
~|~LOANER CAR

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**33286 MILES**

**DATE: 04/08/2009**

**REPAIR#** 0172647

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** OTHERS

**DESCRIPTION:** OTHERS

~|~CUSTOMER STATES THAT THE  
CHECK ENGINE LIGHT IS ON  
~|~FOUND FUEL SENSOR NOT  
SECURED ~|~SECURED SENSOR AND  
CLEARED LIGHT - TEST DROVE  
VEHICLE TO VERIFY REPAIR

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**33233 MILES**

**DATE:** 04/07/2009

**REPAIR#** 0172525

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 35000 MILE SERVICE NON  
WARRANTY-NON OEM

**DESCRIPTION:** 35000 MILE SERVICE  
NON WARRANTY-NON OEM  
~|~PERFORM 35,000 MILE SERVICE  
CHANGE OIL AND OIL FILTER  
ROTATE TIRES AND CHECK TIRE  
PRESSURE AS WELL AS ALIGNMENT  
WEAR. CHECK ALL FLUID LEVELS  
AND TOP OFF AS NEEDED. ADVISE  
ON CONDITION. CHECK BATTERY  
WATER LEVELS AND CABLE ENDS.  
CHECK POWER STEERING FLUID  
~|~SCHEDULED MAINTENANCE  
DUE TO TIME OR MILEAGE ~|~35,000  
MILE SERVICE PERFORMED TIRES  
FRONT 7/32 REAR L 10/32 R 7/32  
BRAKES 7MM

**SERVICE:** FUEL DELIVERY PIPES

**DESCRIPTION:** FUEL DELIVERY  
PIPES ~|~PERFORM SERVICE  
CAMPAIGN 9LA ~|~ ~|~PERFORMED  
9LA CAMPAIGN

**SERVICE:** LOANER CAR

**DESCRIPTION:** LOANER CAR

~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS HAS  
PROVIDED A LOANER FOR YOU. WE  
ONLY ASK A \$10.00 PARTICIPATION

TO OFFSET FUEL AND  
MAINTENANCE COSTS. PLEASE  
RETURN BY 6PM WHEN YOUR  
VEHICLE IS FINISHED OR A \$50.00  
RENTAL CHARGE PER DAY WILL BE  
ADDED TO YOUR INVOICE LO ~|~  
~|~LOANER CAR

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**29339 MILES**

**DATE: 02/02/2009**

**REPAIR#** 0221624

**REPORTED BY:** Mungenast Lexus of St. Louis

**SERVICE:** TIRE-WHEEL

**DESCRIPTION:** TIRE-WHEEL

~|~MOUNT AND BALANCE 1 TIRE  
INCLUDES ROAD HAZARD ~|~  
~|~MOUNTED LEFT FRONT TIRE

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**28583 MILES**

**DATE: 01/21/2009**

**REPAIR#** 0151495

**REPORTED BY:** Lexus of Naperville

**SERVICE:** OTHER INSPECTION

**DESCRIPTION:** OTHER

INSPECTION ~|~COUPON FOR ALL  
WEATHER MATS

**SERVICE:** REPLACE ENGINE OIL &  
OIL FILTER, REPLACE A/C FILTER,  
ENGINE AIR FILTER, BRAKE FL

**DESCRIPTION:** REPLACE ENGINE  
OIL & OIL FILTER, REPLACE A/C  
FILTER, ENGINE AIR FILTER, BRAKE  
FL ~|~REPLACE ENGINE OIL & OIL  
FILTER, REPLACE A/C FILTER,  
ENGINE AIR FILTER, BRAKE FLUID,  
INSPECT FRONT DIFFERENTIAL OIL,  
INSPECT MANUAL TRANSMISSION,  
INSPECT TRANSFER CASE, ROTATE  
TIRES, CHECK BRAKES ~|~ ~|~28582  
30,000 MILE SERVICE 230  
PERFORMED 30,000 MILE SERVICE.  
PERFORMED 30,000 MILE SERVICE.  
REPLACED ENGINE OIL AND  
FILTER. ROTATED TIRES AND SET



ALL TIRE PRESSURES TO CORRECT  
LEVELS. REPLACED CABIN AIR  
FILTER. REPLACED BRAKE  
FLUID TOPPED OFF ALL FLUID LEV

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**24061 MILES**

**DATE: 10/22/2008**

**REPAIR#** 0158526

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 25000 MILE SERVICE NON  
WARRANTY-NON OEM

**DESCRIPTION:** 25000 MILE SERVICE  
NON WARRANTY-NON OEM  
~|~PERFORM 25,000 MILE SERVICE  
CHANGE OIL AND OIL FILTER  
ROTATE TIRES AND CHECK TIRE  
PRESSURE AS WELL AS ALIGNMENT  
WEAR. CHECK ALL FLUID LEVELS  
AND TOP OFF AS NEEDED. ADVISE  
ON CONDITION. CHECK BATTERY  
WATER LEVELS AND CABLE ENDS.  
CHECK POWER STEERING FLUID  
~|~SCHEDULED MAINTENANCE  
DUE TO TIME OR MILEAGE ~|~25,000  
MILE SERVICE PERFORMED

**SERVICE:** LOANER CAR

**DESCRIPTION:** LOANER CAR

~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS HAS  
PROVIDED A LOANER FOR YOU. WE  
ONLY ASK A \$10.00 PARTICIPATION  
TO OFFSET FUEL AND  
MAINTENANCE COSTS. PLEASE  
RETURN BY 6PM WHEN YOUR  
VEHICLE IS FINISHED OR A \$50.00  
RENTAL CHARGE PER DAY WILL BE  
ADDED TO YOUR INVOICE LO ~|~  
~|~LOANER CAR

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**19253 MILES**

**DATE: 07/16/2008**

**REPAIR#** 0149940

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 20000 MILE SERVICE NON  
WARRANTY-NON OEM

**DESCRIPTION:** 20000 MILE SERVICE  
NON WARRANTY-NON OEM  
~|~PERFORM 20,000 MILE SERVICE,  
CHANGE OIL AND OIL FILTER  
ROTATE TIRES AND CHECK TIRE  
PRESSURE AS WELL AS ALIGNMENT  
WEAR. CHECK ALL FLUID LEVELS  
AND TOP OFF AS NEEDED. ADVISE

**SERVICE:** LOANER CAR

**DESCRIPTION:** LOANER CAR

~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS HAS  
PROVIDED A LOANER FOR YOU. WE  
ONLY ASK A \$10.00 PARTICIPATION  
TO OFFSET FUEL AND  
MAINTENANCE COSTS. PLEASE  
RETURN BY 6PM WHEN YOUR  
VEHICLE IS FINISHED OR A \$50.00

ON CONDITION. CHECK BATTERY  
WATER LEVEL AND CABLE ENDS.  
CHECK POWER STEERING FLUID  
~|~SCHEDULED MAINTENANCE  
DUE TO TIME OR MILEAGE ~|~20,000  
MILE SERVICE PERFORMED FRT  
TIRES AT 9/32, REAR 8/32, FRT BRK  
8MM, REAR 9MM

**SERVICE:** NON WARRANTABLE  
OPERATION CODE  
**DESCRIPTION:** NON  
WARRANTABLE OPERATION CODE  
~|~BALANCE TIRES ~|~ ~|~NO  
WHEEL BALANCE PERFORMED - OK

RENTAL CHARGE PER DAY WILL BE  
ADDED TO YOUR INVOICE LO ~|~  
~|~LOANER CAR

**SERVICE:** WHEEL ALIGNMENT  
**DESCRIPTION:** WHEEL  
ALIGNMENT ~|~PERFORM FOUR  
WHEEL ALIGNMENT ~|~  
~|~PERFORMED FOUR WHEEL  
ALIGNMENT

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**14455 MILES**

**DATE: 04/10/2008**

**REPAIR#** 0141305

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 15000 MILE SERVICE NON  
WARRANTY  
**DESCRIPTION:** 15000 MILE SERVICE  
NON WARRANTY ~|~PERFORM  
15,000 MILE SERVICE CHANGE OIL  
AND OIL FILTER ROTATE TIRES AND  
CHECK TIRE PRESSURE AS WELL AS  
ALIGNMENT WEAR. REPLACE AIR  
FILTER CHECK ALL FLUID LEVELS  
AND TOP OFF AS NEEDED. ADVISE  
ON CONDITION. CHECK BATTERY  
WATER LEVEL AND CABLE ENDS  
INSPECT EX ~|~SCHEDULED  
MAINTENANCE DUE TO TIME OR  
MILEAGE ~|~15,000 MILE SERVICE  
PERFORMED TIRES AT 9/32, FRT BRK  
10MM, REAR 9MM

**SERVICE:** NON WARRANTABLE  
OPERATION CODE  
**DESCRIPTION:** NON  
WARRANTABLE OPERATION CODE  
~|~REPLACE A/C AIR FILTER. ~|~  
~|~REPLACED A/C FILTER(S)

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**9340 MILES**

**DATE: 01/21/2008**

**REPAIR#** 0133410

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 10000 MILE SERVICE NON WARRANTY-NON OEM

**DESCRIPTION:** 10000 MILE SERVICE NON WARRANTY-NON OEM  
~|~PERFORM 10,000 MILE SERVICE CHANGE OIL AND OIL FILTER ROTATE TIRES AND CHECK TIRE PRESSURE AS WELL AS ALIGNMENT WEAR. CHECK ALL FLUID LEVELS AND TOP OFF AS NEEDED. ADVISE ON CONDITION. CHECK BATTERY WATER LEVELS AND CABLE ENDS CHECK POWER STEERING FLUID A  
~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~10,000 MILE SERVICE PERFORMED TIRES 8/32 BRAKES 8MM

**SERVICE:** LOANER CAR

**DESCRIPTION:** LOANER CAR  
~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS HAS PROVIDED A LOANER FOR YOU. WE ONLY ASK A \$5.00 PARTICIPATION TO OFFSET FUEL AND MAINTENANCE COSTS. PLEASE RETURN BY 6PM WHEN YOUR VEHICLE IS FINISHED OR A \$25.00 RENTAL CHARGE PER DAY WILL BE ADDED TO YOUR INVOICE LOA ~|~  
~|~LOANER CAR

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**4790 MILES**

**DATE:** 09/14/2007

**REPAIR#** 0121209

**REPORTED BY:** Arrowhead Lexus

**SERVICE:** 5,000 MILE SERVICE

**DESCRIPTION:** 5,000 MILE SERVICE  
~|~PERFORM 5,000 MILE SERVICE CHANGE OIL AND OIL FILTER CHECK TIRE PRESSURE AS WELL AS CONDITION OF TIRE. INSPECT AIR FILTER CHECK ALL FLUID LEVELS AND TOP OFF AS NEEDED. ADVISE ON CONDITION. CHECK BATTERY WATER LEVELS AND CABLE ENDS. INSPECT BELTS, HOSES AN  
~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~5000 MILE SERVICE PERFORMED TIRES AT 7/32, FRT BRK 12MM, REAR 11MM

**SERVICE:** LOANER CAR

**DESCRIPTION:** LOANER CAR  
~|~INSTRUCTION/NOTES  
ARROWHEAD LEXUS HAS PROVIDED A LOANER FOR YOU. WE ONLY ASK A \$5.00 PARTICIPATION TO OFFSET FUEL AND MAINTENANCE COSTS. PLEASE RETURN BY 6PM WHEN YOUR VEHICLE IS FINISHED OR A \$25.00 RENTAL CHARGE PER DAY WILL BE ADDED TO YOUR INVOICE LOA ~|~  
~|~LOANER CAR

**SERVICE:** PERSONNAL SETTINGS

**DESCRIPTION:** PERSONNAL SETTINGS ~|~LEXUS PERSONALIZED SETTINGS PER CUSTOMER REQUEST

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**10 MILES**

**DATE: 07/27/2007**

**REPAIR#** 0400935

**REPORTED BY:** Lexus of Orland

**SERVICE:** DETAIL

**DESCRIPTION:** DETAIL ~|~NEW  
CAR DELIVERY

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**6 MILES**

**DATE: 07/27/2007**

**REPAIR#** 0400904

**REPORTED BY:** Lexus of Orland

**SERVICE:** PRE-DELIVERY SERVICE

FOR USA ALL ALTITUDES

**DESCRIPTION:** PRE-DELIVERY

SERVICE FOR USA ALL ALTITUDES

~|~PERFORM PRE-DELIVERY

SERVICE FOR USA

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## **TERMS AND CONDITIONS**

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### **INFORMATION ACCURACY**

Information presented on this website is summarized and standardized from repair orders completed at the time of service and submitted by Lexus dealers. When reviewing a vehicle's service history, please note that all information is provided by the Lexus Dealer that conducted the service, and that dealer is solely responsible for the accuracy, completeness or authenticity of any information contained in this site. Lexus provides this site and all information and materials contained herein "as is" without warranty of any kind. Any questions or concerns regarding this information should be addressed to the applicable Lexus dealer.

### **L/CERTIFIED OWNER INFORMATION**

Dealer-reported service history records are linked to a vehicle's Vehicle Identification Number (VIN). All owner-reported service history records will be made available to the person who input the information on the site, but will not be shared with future owners of the vehicle.

## **OWNER-REPORTED INFORMATION AND PRIVACY TERMS**

Lexus makes every effort to ensure the secure collection and transmission of sensitive user information using industry-accepted data collection and encryption methodologies. The information you provide is used by Lexus and its vendors and dealers to help improve the services we render. It is occasionally provided to Lexus dealers for their marketing use. Lexus will never sell your personally identifiable information to any other company. To learn more about our privacy policies and practices with respect to this website, please [click here](http://www.lexus.com/privacy/online-statement) ([//www.lexus.com/privacy/online-statement](http://www.lexus.com/privacy/online-statement)).