

L-TCI-3548

November 18, 2015



F-Sport Seat Heaters Not Hot Enough

Service

Category Vehicle Interior

Section Seat

Market Canada

APPLICABILITY:

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2014 – 2015	IS250/350 F-Sport	Body Type(s): 4Dr. Sedan Drive Type(s): 2WD, AWD WMI(s): JTH

INTRODUCTION:

Some 2014 – 2015 model year IS 250 and 350 F-Sport vehicles may exhibit a condition where the seat heating effectiveness is less than customer expectations. Use the following bulletin to address this condition.

PRODUCTION CHANGE INFORMATION:

This TSB applies to:

- All 2014 model year IS 250 / 350 **F-Sport** vehicles.
- 2015 model year IS 250 / 350 **F-Sport** vehicles produced **BEFORE** the Production Change Effective VIN shown below.

MODEL	PRODUCTION CHANGE EFFECTIVE VIN
IS 250/350 F-Sport	JTH##1D2#F5078514



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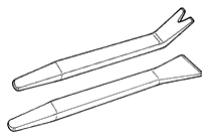


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PARTS INFORMATION:

PART NUMBER		PART NAME	QTY
PREVIOUS	NEW		
	71101-53#30-##	Seat Sub-Assy, FR RH	1
	71102-53#30-##	Seat Sub-Assy, FR LH	1
88650-53400	88650-53401	Amplifier Assy, Air Conditioner*	1

* Only order if required – refer to repair procedure.

REQUIRED TOOLS & EQUIPMENT:

ITEM NO.	SPECIAL SERVICE TOOLS (SSTS)	PART NO.	QTY
1	Plastic Pry Tool Set NOTE: All components from this kit/set are required.	00002-06000-01 (Or equivalent)	1
	COMPONENT(S) OF KIT/SET PLASTIC EMBLEM REMOVAL TOOL (P/N 00002-06002-01) PLASTIC PANEL CLIP REMOVAL TOOL (P/N 00002-06001-01) 		
2	Occupant Classification Seat Weight Set** 	524637	1
3	Techstream** or Techstream LITE NOTE: Software version 10.20.030 or later is required. 	-	1

** Essential SST

NOTE:

- Additional SSTs may be ordered by calling Bosch Automotive Service Solutions at 1-800-933-8335.
- Additional Techstream or Techstream LITE units may be ordered by completing the order form on ETAS (*Tools > Tools and Equipment > Order Form*) and faxing it to (416) 431-8342.



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WARRANTY INFORMATION:

OP CODE	DESCRIPTION	TIME	OFF	CLAIM TYPE	T1	T2
HA1501	Remove and replace front seat lower cushion (One side)	1.3	71101-53#30-## 71102-53#30-##	VE	72	13
HA1501A	Remove and replace front seat lower cushion (Opposite side)	1.3				
HA1502	Remove and replace A/C amplifier assembly	0.5				

* Choose the correct OFF for the vehicle being repaired by searching for the PND (71101 or 71102) in the EPC using the EPC VIN filter. Warranty claims must be submitted with the correct OFF.

APPLICABLE WARRANTY

- This repair is covered under the Lexus Basic Warranty. This warranty is in effect for 48 months from the vehicle's warranty registration date or 80,000 kilometres, whichever occurs first.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

REPAIR PROCEDURE:

1. Verify customer concern while sitting in seat.
2. Is the affected vehicle a **2014 MY IS 250 / 350 F-Sport** vehicle?
 - **Yes** – Proceed to Step 3.
 - **No** – Proceed to Step 4.
3. Replace the A/C amplifier.
Refer to the ETAS/TIS library, applicable model and model year Repair Manual.
 - 2014 IS 250 / IS 350:
Vehicle Interior – Heating / Air Conditioning – “Air Conditioning Amplifier: Removal / Installation”
4. Remove the affected front seat assembly per Repair Manual instructions.
Refer to the ETAS/TIS library, applicable model and model year Repair Manual.
 - 2014 – 2015 IS 250 / IS 350:
Vehicle Interior – Seat – “Front Seat Assembly: Removal”

NOTICE

While removing seat assemblies, take care to NOT damage and/or soil the seat.



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REPAIR PROCEDURE (CONTINUED):

5. Disassemble front seat assembly per Repair Manual instructions in order to access the lower seat cushion pad.

Refer to the ETAS/TIS library, applicable model and model year Repair Manual:

- 2014 – 2015 IS 250 / IS 350:
Vehicle Interior – Seat – “Front Seat Assembly: Disassembly”

NOTE

It is not necessary to separate the seat cover from the seat cushion pad.

NOTICE

While disassembling seat assemblies, take care to NOT damage and/or soil the seat.

6. Reassemble front seat assembly per Repair Manual instructions.

Refer to the ETAS/TIS library, applicable model and model year Repair Manual:

- 2014 – 2015 IS 250 / IS 350:
Vehicle Interior – Seat – “Front Seat Assembly: Reassembly”

7. Reinstall front seat assembly per Repair Manual instructions.

Refer to the ETAS/TIS library, applicable model and model year Repair Manual:

- 2014 – 2015 IS 250 / IS 350:
Vehicle Interior – Seat – “Front Seat Assembly: Installation”

8. Confirm the operation of ALL the seat functions after reassembly.

9. If the passenger front seat was removed, perform seat zero point calibration/sensitivity check.

NOTE:

Issue of this Technical Service Bulletin is to ensure that proper repair information is available. IT DOES NOT CONSTITUTE AN AUTHORIZATION FOR REPAIR. Normal provisions of the formal warranty policy, as applicable, will apply.