

333K

SERVICE HISTORY**SERVICE HISTORY FOR:** 333K**VIN:** JTHBP262185003494**328907 MILES****DATE:** 03/03/2017**REPAIR#** 0342066**REPORTED BY:** Lexus of Highland Park**SERVICE:**

DESCRIPTION: PERFORM VEHICLE MULTI-POINT INSPECTION, INSPECT FLOOR MATS AND FLOOR MAT CLIPS TO ENSURE PROPER IN ~|~VEHICLE INSPECTION FORM AND INSPECT FLOOR MATS AND FLOOR MAT CLIPS FOR PROPER INSTALLATION ~|~ ~|~328902 TECH NOTED FRONT AND REAR BRAKES AT 2-3MM. WILL NEED BRAKES NEXT 5K PERFORM VEHICLE MULTI-POINT INSPECTION, INSPECT FLOOR MATS AND FLOOR MAT CLIPS TO ENSURE PROPER IN RENTAL VEHICLE: CUSTOMER IS RESPONSIBLE FOR GAS, PARKING TICKETS, AND DAMAGE TO THE VEHICLE WHILE ~|~RENTAL VEHICLE: CUSTOMER IS RESPONSIBLE FOR GAS, PARKING TICKETS, AND DAMAGE TO THE VEHICLE WHILE DRIVING. NO PETS OR SMOKING IN VEHICLE. ~|~ RENTAL VEHICLE: CUSTOMER IS RESPONSIBLE FOR GAS, PARKING TICKETS, AND DAMAGE TO THE VEHICLE WHILE

SERVICE: HLA-REPL PANEL AIRBAG MODULE

DESCRIPTION: HLA-REPL PANEL AIRBAG MODULE ~|~CUSTOMER STATES: HLA-SAFETY RECALL HLA - REMEDY NOTICE MULTIPLE MODELS AND MODEL YEARS TAKATA FRONT PASSENGER AIRBAG INFLATOR (ZONE C) ~|~SERVICE CAMPAIGN ~|~328902 FRONT PASSENGER AIRBAG INFLATOR

321901 MILES**DATE:** 10/18/2016**REPAIR#** 0335933**REPORTED BY:** Lexus of Highland Park**SERVICE:**

DESCRIPTION: RE INSTALLED BROKEN SHIELD. NO OTHER PROBLEMS FOUND WITH UNDER SIDE OR SUSPENSION ~|~CUSTOMER STATES: CUSTOMER STATES THE VEHICLE IS PULLING TO THE RIGHT. LOOKS LIKE SOMETHING WAS HIT. CHECK AND ADVISE ~|~ RE INSTALLED BROKEN SHIELD. NO OTHER PROBLEMS FOUND WITH UNDER SIDE OR SUSPENSION OCTOBER TIRE PROMOTION - BUY 2 TIRES AND RECEIVE \$50.00 OFF (VALID ON QUALIFYING TIRES ONLY. LEXU ~|~OCTOBER TIRE PROMOTION - BUY 2 TIRES AND RECEIVE \$50.00 OFF (VALID ON QUALIFYING TIRES ONLY. LEXUS VEHICLES ONLY. 10/1/16-10/31/16) DT00149997CO

SERVICE: DEFAULT

DESCRIPTION: DEFAULT ~|~VEHICLE INSPECTION FORM AND INSPECT FLOOR MATS AND FLOOR MAT CLIPS FOR PROPER INSTALLATION ~|~ DEFAULT ~|~RENTAL VEHICLE: CUSTOMER IS RESPONSIBLE FOR GAS, PARKING TICKETS, AND DAMAGE TO THE VEHICLE WHILE DRIVING. NO PETS OR SMOKING IN VEHICLE. ~|~

~|~ OCTOBER TIRE PROMOTION - BUY 2 TIRES AND RECEIVE \$50.00 OFF (VALID ON QUALIFYING TIRES ONLY. LEXU

SERVICE: PERFORM FOUR WHEEL ALIGNMENT SET TO FACTORY SPECIFICATIONS

DESCRIPTION: PERFORM FOUR WHEEL ALIGNMENT SET TO FACTORY SPECIFICATIONS
~|~PERFORM FOUR WHEEL ALIGNMENT SET TO FACTORY SPECIFICATIONS ~|~OUT OF ALIGNMENT

317274 MILES

DATE: 07/12/2016

REPAIR# 0331696

REPORTED BY: Lexus of Highland Park

SERVICE:

DESCRIPTION: RENTAL VEHICLE: CUSTOMER IS RESPONSIBLE FOR GAS, PARKING TICKETS, AND DAMAGE TO THE VEHICLE WHILE ~|~RENTAL VEHICLE: CUSTOMER IS RESPONSIBLE FOR GAS, PARKING TICKETS, AND DAMAGE TO THE VEHICLE WHILE DRIVING. NO PETS OR SMOKING IN VEHICLE. ~|~ RENTAL VEHICLE: CUSTOMER IS RESPONSIBLE FOR GAS, PARKING TICKETS, AND DAMAGE TO THE VEHICLE WHILE

SERVICE: REPLACE STUCK MASS AIR FLOW SENSOR

DESCRIPTION: REPLACE STUCK MASS AIR FLOW SENSOR ~|~VEHICLE FELT AS IF IT WAS RUNNING SLUGGISH. ADVISE AND CHECK ENGINE LIGHT IS ON AS WELL ~|~ ~|~317274 PERFORMED ON BOARD DIAG TO FIND CODES P0172,P0175,P1170 SYSTEM TOO RICH BANK 2. FUEL PERFORMANCE PORT. FOUND OPEN CIRCUIT IN MASS AIR FLOW METER. REPLACED SENSOR AND CLEARED CODE. ALSO REPLACED ENGINE AIR FILTER. NO OTHER CODES PRESENT.

SERVICE: MINOR OIL SERVICE REPLACE ENGINE OIL AND FILTER FILL FLUIDS

DESCRIPTION: MINOR OIL SERVICE REPLACE ENGINE OIL AND FILTER FILL FLUIDS ~|~MINOR OIL SERVICE REPLACE ENGINE OIL AND FILTER FILL FLUIDS ~|~

313254 MILES

DATE: 05/07/2016

REPAIR# 0328355

REPORTED BY: Lexus of Highland Park

SERVICE: DEFAULT

DESCRIPTION: DEFAULT ~|~CUSTOMER STATES: CUSTOMERS STATES AT HIGHWAY SPEEDS WHEN HITTING BRAKES STEERING WHEEL ~|~ ~|~313254 FOUND RIGHT FRONT CALIPER SEIZED CAUSING THE ROTOR TO WARP FROM OVERHEATING. WOULD REQUIRE NEW CALIPER AND ROTOR. ATTEMPTED TO LOOSEN UP STICKING PISTON AS

BEST AS POSSIBLE. QUOTED \$1,348.00+TAX DEFAULT
 ~|~RENTAL VEHICLE: CUSTOMER IS RESPONSIBLE
 FOR GAS, PARKING TICKETS, AND DAMAGE TO THE
 VEHICLE WHILE DRIVING. NO PETS OR SMOKING IN
 VEHICLE. ~|~ DEFAULT ~|~VEHICLE INSPECTION
 FORM AND INSPECT FLOOR MATS AND FLOOR MAT
 CLIPS FOR PROPER INSTALLATION ~|~

309986 MILES
DATE: 03/21/2016**REPAIR#** 0326553**REPORTED BY:** Lexus of Highland Park**SERVICE:** ADJUST ALIGNMENT. VERFIED ALL WITH
IN SPECS**DESCRIPTION:** ADJUST ALIGNMENT. VERFIED ALL
WITH IN SPECS ~|~CUSTOMER STATES: CUSTOMER
STATES THE STEERING WHEEL IS OFF CENTER TO
THE RIGHT.ALIGNMENT JUST PERFORMED. ~|~**309567 MILES****DATE: 03/17/2016****REPAIR#** 0326085**REPORTED BY:** Lexus of Highland Park**SERVICE:****DESCRIPTION:** PERFORM VEHICLE MULTI-POINT
INSPECTION, INSPECT FLOOR MATS AND FLOOR
MAT CLIPS TO ENSURE PROPER IN ~|~VEHICLE
INSPECTION FORM AND INSPECT FLOOR MATS
AND FLOOR MAT CLIPS FOR PROPER INSTALLATION
~|~ PERFORM VEHICLE MULTI-POINT INSPECTION,
INSPECT FLOOR MATS AND FLOOR MAT CLIPS TO
ENSURE PROPER IN RENTAL VEHICLE: CUSTOMER
IS RESPONSIBLE FOR GAS, PARKING TICKETS, AND
DAMAGE TO THE VEHICLE WHILE ~|~RENTAL
VEHICLE: CUSTOMER IS RESPONSIBLE FOR GAS,
PARKING TICKETS, AND DAMAGE TO THE VEHICLE
WHILE DRIVING. NO PETS OR SMOKING IN
VEHICLE. ~|~ RENTAL VEHICLE: CUSTOMER IS
RESPONSIBLE FOR GAS, PARKING TICKETS, AND
DAMAGE TO THE VEHICLE WHILE**SERVICE:** FOUR WHEEL ALIGNMENT**DESCRIPTION:** FOUR WHEEL ALIGNMENT
~|~RECOMMEND FOUR WHEEL ALIGNMENT
~|~OUT OF ALIGNMENT ~|~309565 PERFORM FOUR
WHEEL ALIGNMENT. SET TO FACTORY
SPECIFICATIONS**SERVICE:** MINOR OIL SERVICE REPLACE ENGINE
OIL AND FILTER FILL FLUIDS**SERVICE:** FINISH, SAND, AND BUFF**DESCRIPTION:****SERVICE:** INSTALL CUSTOMER PROVIDED TIRE**DESCRIPTION:** INSTALL CUSTOMER PROVIDED
TIRE ~|~CUSTOMER STATES WOULD LIKE TO HAVE
RIGHT FRONT SNOW TIRE REPLACE WITH TIRE IN
TRUNK AND THROW TIRE IN RIGHT FRONT AWAY
~|~ ~|~309565 SWAP TIRE. ADVISE TIRE ON FRONT
HAVE EDGE WEAR.**SERVICE:** MOUNT AND BALANCE 2 REAR TIRES

DESCRIPTION: MINOR OIL SERVICE REPLACE ENGINE OIL AND FILTER FILL FLUIDS ~|~MINOR OIL SERVICE REPLACE ENGINE OIL AND FILTER FILL FLUIDS ~|~

SERVICE: REPAIR RIGHT REAR PER DAMAGE

DESCRIPTION: REPAIR RIGHT REAR PER DAMAGE ~|~REPAIR DAMAGE TO RIGHT REAR ~|~NOTICEABLE DING, DENT OR SCRATCH ON BODY NEEDS REPAIR ~|~309565 REPAIR RIGHT REAR PER ESTIMATE

DESCRIPTION: MOUNT AND BALANCE 2 REAR TIRES ~|~RECOMMEND 2 REAR TIRES DT00150004CO ~|~ ~|~309565 MOUNT AND BALANCE 2 REAR TIRES.

SERVICE: REPLACED FRONT BRAKE WITH ROTORS AND PADS WITH SHIMS

DESCRIPTION: REPLACED FRONT BRAKE WITH ROTORS AND PADS WITH SHIMS ~|~CUSTOMER STATES: CUSTOMER STATES VEHICLE NEEDS FRONT BRAKES WITH ROTORS. QUOTED \$1,200.00. PARTS ORDERED BY INAYAT. ~|~ ~|~309565 REPLACED FRONT BRAKE PADS AND ROTORS

296391 MILES

DATE: 08/20/2015

REPAIR# 0318006

REPORTED BY: Lexus of Highland Park

SERVICE:

DESCRIPTION: PERFORM VEHICLE MULTI-POINT INSPECTION, INSPECT FLOOR MATS AND FLOOR MAT CLIPS TO ENSURE PROPER IN ~|~VEHICLE INSPECTION FORM AND INSPECT FLOOR MATS AND FLOOR MAT CLIPS FOR PROPER INSTALLATION ~|~ ~|~296387 RECOMMEND FRONT BRAKES AT 1MM TO SENSOR. RECOMMEND FRONT BRAKES WITH ROTORS QUOTED \$1,069.79. PERFORM VEHICLE MULTI-POINT INSPECTION, INSPECT FLOOR MATS AND FLOOR MAT CLIPS TO ENSURE PROPER IN RENTAL VEHICLE: CUSTOMER IS RESPONSIBLE FOR GAS, PARKING TICKETS, AND DAMAGE TO THE VEHICLE WHILE ~|~RENTAL VEHICLE: CUSTOMER IS RESPONSIBLE FOR GAS, PARKING TICKETS, AND DAMAGE TO THE VEHICLE WHILE DRIVING. NO PETS OR SMOKING IN VEHICLE. ~|~ RENTAL VEHICLE: CUSTOMER IS RESPONSIBLE FOR GAS, PARKING TICKETS, AND DAMAGE TO THE VEHICLE WHILE

SERVICE: ELE-INSP FAN/REPL SCREWS

DESCRIPTION: ELE-INSP FAN/REPL SCREWS ~|~RECALL ELE-INSPECT AND REPLACE THE COOLING FAN MOTOR SCREWS ~|~SERVICE CAMPAIGN ~|~296387 INSPECT AND REPLACE THE COOLING FAN MOTOR SCREWS (INSPECTION PASS)

SERVICE: MINOR OIL SERVICE REPLACE ENGINE OIL AND FILTER FILL FLUIDS

DESCRIPTION: MINOR OIL SERVICE REPLACE ENGINE OIL AND FILTER FILL FLUIDS ~|~MINOR OIL SERVICE REPLACE ENGINE OIL AND FILTER FILL FLUIDS ~|~

SERVICE: BATTERY

DESCRIPTION: BATTERY ~|~CUSTOMER STATES VEHICLE NEED TO BE JUMPED. CHECK AND ADVISE ~|~ ~|~296387 REPLACED BATTERY

SERVICE: ELF-REPL FUEL PRESSURE GASKE T-IS F,GS460,LS460,LS600H

DESCRIPTION: ELF-REPL FUEL PRESSURE GASKE T-IS F,GS460,LS460,LS600H ~|~ELF-REPL FUEL PRESSURE GASKE T-IS F,GS460,LS460,LS600H ~|~SERVICE CAMPAIGN ~|~296387 PERFORMED FUEL PRESSURE GASKET RECALL

SERVICE: RESEAL EXHUAST AT FLANGE AND CLEARED CODE

DESCRIPTION: RESEAL EXHUAST AT FLANGE AND CLEARED CODE ~|~CUSTOMER STATE CHECK ENGINE AND VSC LIGHT WILL COME ON AND OFF. ADVISE ~|~ ~|~296387 PERFORMED ON BOARD DIAG TO FIND CODE P0430- CATALYST SYSTEM EFFICIENCY BELOW THRESHOLD B2. FOUND LEAK IN FLANGE BY Y-PIPE. RESEALED AND CLEARED

CODE. ROAD TESTED. NO OTHER CODES PRESENT AT THIS TIME.

SERVICE: RESEALED ENGINE COOLANT PLATE

DESCRIPTION: RESEALED ENGINE COOLANT PLATE ~|~UPON INSPECTION FOUND COOLANT PLATE LEAKING. RESEAL PLATE ~|~

273335 MILES

DATE: 11/21/2014

REPAIR# 0307661

REPORTED BY: Lexus of Highland Park

SERVICE:

DESCRIPTION: VEHICLE INSPECTION FORM AND INSPECT FLOOR MATS AND FLOOR MAT CLIPS FOR PROPER INSTALLATION ~|~VEHICLE INSPECTION FORM AND INSPECT FLOOR MATS AND FLOOR MAT CLIPS FOR PROPER INSTALLATION ~|~ ~|~273334 RECOMMEND 2 REAR TIRES AT 2/32. VEHICLE INSPECTION FORM AND INSPECT FLOOR MATS AND FLOOR MAT CLIPS FOR PROPER INSTALLATION

SERVICE: MINOR OIL SERVICE REPLACE ENGINE OIL AND FILTER FILL FLUIDS

DESCRIPTION: MINOR OIL SERVICE REPLACE ENGINE OIL AND FILTER FILL FLUIDS ~|~MINOR OIL SERVICE REPLACE ENGINE OIL AND FILTER FILL FLUIDS ~|~

258334 MILES

DATE: 06/16/2014

REPAIR# 0301190

REPORTED BY: Lexus of Highland Park

SERVICE:

DESCRIPTION: RENTAL VEHICLE: CUSTOMER IS RESPONSIBLE FOR GAS, PARKING TICKETS, AND DAMAGE TO THE VEHICLE WHILE ~|~RENTAL VEHICLE: CUSTOMER IS RESPONSIBLE FOR GAS, PARKING TICKETS, AND DAMAGE TO THE VEHICLE WHILE DRIVING. NO PETS OR SMOKING IN VEHICLE. ~|~ RENTAL VEHICLE: CUSTOMER IS RESPONSIBLE FOR GAS, PARKING TICKETS, AND DAMAGE TO THE VEHICLE WHILE VEHICLE INSPECTION FORM AND INSPECT FLOOR MATS AND FLOOR MAT CLIPS FOR PROPER INSTALLATION ~|~VEHICLE INSPECTION FORM AND INSPECT FLOOR MATS AND FLOOR MAT CLIPS FOR PROPER INSTALLATION ~|~ VEHICLE INSPECTION FORM AND INSPECT FLOOR MATS AND FLOOR MAT CLIPS FOR PROPER INSTALLATION

SERVICE: LUBED CALIPERS SLIDES

DESCRIPTION: LUBED CALIPERS SLIDES ~|~C/S BRAKES ARE STILL SQUEAKING. SEEMS TO OCCUR AT ALL TIMES ~|~ ~|~258334 LUBE REAR CALIPER SLIDES.

SERVICE: MINOR OIL SERVICE REPLACE ENGINE OIL AND FILTER FILL FLUIDS

DESCRIPTION: MINOR OIL SERVICE REPLACE ENGINE OIL AND FILTER FILL FLUIDS ~|~MINOR OIL SERVICE REPLACE ENGINE OIL AND FILTER FILL FLUIDS ~|~

SERVICE: RADIATOR ASSEMBLY

DESCRIPTION: RADIATOR ASSEMBLY ~|~C/S VEHICLE HAS OVERHEATING. CHECK ADVISE ~|~ ~|~258334 REPLACED RADIATOR ASSEMBLY.

253845 MILES**DATE: 04/29/2014****REPAIR#** 0299143**REPORTED BY:** Lexus of Highland Park**SERVICE:** DEFAULT

DESCRIPTION: DEFAULT ~|~REPLACE FRONT BRAKE PADS, RE- SURFACE ROTORS, LUBE CALIPERS AND BLEED ANY AIR FROM LINES. ~|~ ~|~253841 REPLACED FRONT BRAKE PADS, ROTORS AND SHIMS. DEFAULT ~|~REPLACE REAR BRAKE PADS, RESURFACE ROTORS, LUBE CALIPERS, BLEED ANY AIR FROM LINES AND ADJUST PARKING BRAKE. ~|~ ~|~253841 REPLACED REAR BRAKE PADS, CALIPERS, SHIMS, AND ROTORS. DEFAULT ~|~VEHICLE INSPECTION FORM AND INSPECT FLOOR MATS AND FLOOR MAT CLIPS FOR PROPER INSTALLATION ~|~

SERVICE: REPLACED BOTH REAR FROZEN CALIPERS AND BLEED BRAKE SYSTEM

DESCRIPTION:**226475 MILES****DATE: 08/09/2013****REPAIR#** 0289480**REPORTED BY:** Lexus of Highland Park**SERVICE:** INSPECT

DESCRIPTION: INSPECT ~|~INSPECT ~|~ ~|~226475 RECOMMEND REAR BRAKE WITH ROTORS QUOTED \$756.06. WOULD NEED TO ORDER PARTS.

SERVICE: MINOR OIL SERVICE REPLACE ENGINE OIL AND FILTER FILL FLUIDS

DESCRIPTION: MINOR OIL SERVICE REPLACE ENGINE OIL AND FILTER FILL FLUIDS ~|~MINOR OIL SERVICE REPLACE ENGINE OIL AND FILTER FILL FLUIDS

215285 MILES**DATE: 04/26/2013****REPAIR#** 0285293**REPORTED BY:** Lexus of Highland Park**SERVICE:** ENGINE OL AND FILTER CHANGE

DESCRIPTION: ENGINE OL AND FILTER CHANGE ~|~MINOR OIL SERVICE REPLACE ENGINE OIL AND FILTER FILL FLUIDS ~|~ ~|~215282 CHANGED ENGINE OIL AND FILTER

SERVICE: INSPECT**DESCRIPTION:** INSPECT ~|~INSPECT**SERVICE:** REAR BRAKES AND ROTORS

DESCRIPTION: REAR BRAKES AND ROTORS ~|~ ~|~ ~|~CUSTOMER DENIED SERVICE - NO REASON STATED

SERVICE: REPLACE INTERNAL TRUNK RELEASE LEVER

DESCRIPTION: REPLACE INTERNAL TRUNK RELEASE LEVER ~|~REPLACE INTERNAL TRUNK RELEASE LEVER ~|~RECALL ~|~215282 PERFORM RECALL DLB

207952 MILES**DATE: 02/20/2013****REPAIR#** 0282942**REPORTED BY:** Lexus of Highland Park**SERVICE:** REMOVE SERRATION PATTERN &

INSTALL NEW WIPER ARM NUTS

DESCRIPTION: REMOVE SERRATION PATTERN &

INSTALL NEW WIPER ARM NUTS ~|~C/S: DRIVERS

SIDE WIPER IS INOP, CHECK HISTORY. 152/243

~|~PERFOPRM DLA CAMPAIGN ~|~207949

COMPLETED DLA WIPER ARM NUT REPLACEMENT
AND PIVOT CLEANING.**204675 MILES****DATE: 01/18/2013****REPAIR#** 0281741**REPORTED BY:** Lexus of Highland Park**SERVICE:** INSPECT OR REPLACE WINDSHIELD

WIPERS

DESCRIPTION: INSPECT OR REPLACE

WINDSHIELD WIPERS ~|~LEFT WIPER INOP ~|~

~|~204672 INSTALLED SOP WIPER LINKAGE

ASSEMBLY

SERVICE: LOANER**DESCRIPTION:** LOANER ~|~LOANER**SERVICE:** MINOR OIL SERVICE REPLACE ENGINE

OIL AND FILTER FILL FLUIDS

DESCRIPTION: MINOR OIL SERVICE REPLACE

ENGINE OIL AND FILTER FILL FLUIDS ~|~MINOR OIL

SERVICE REPLACE ENGINE OIL AND FILTER FILL
FLUIDS**SERVICE:** RECOMMEND REAR BRAKES REAR PADS

AND ROTORS 1-2MM

DESCRIPTION: RECOMMEND REAR BRAKES REARPADS AND ROTORS 1-2MM ~|~ ~|~ ~|~CUSTOMER
DENIED SERVICE - CUSTOMER WILL HAVE WORK
PERFORMED LATER**SERVICE:** REPLACE LINKAGE ASSMY**DESCRIPTION:****195820 MILES****DATE: 11/02/2012****REPAIR#** 0278957**REPORTED BY:** Lexus of Highland Park**SERVICE:** DRIVE BELT**DESCRIPTION:** DRIVE BELT ~|~C/S: REPLACED

ENGINE DRIVE BELT. QUOTED \$222.57 ~|~ ~|~195820

REPLACED DRIVE BELT

SERVICE: INSPECT**DESCRIPTION:** INSPECT ~|~INSPECT**SERVICE:** LEXUS OF HIGHLAND PARKCOMPLEMENTARY LOANER. CUSTOMER IS
RESPONSIBLE FOR GAS, PA**SERVICE:** MINOR OIL SERVICE REPLACE ENGINE

OIL AND FILTER FILL FLUIDS

DESCRIPTION: MINOR OIL SERVICE REPLACE

ENGINE OIL AND FILTER FILL FLUIDS ~|~MINOR OIL

DESCRIPTION: LEXUS OF HIGHLAND PARK COMPLEMENTARY LOANER. CUSTOMER IS RESPONSIBLE FOR GAS, PA ~|~LEXUS OF HIGHLAND PARK COMPLEMENTARY LOANER. CUSTOMER IS RESPONSIBLE FOR GAS, PARKING TICKETS, AND DAMAGE TO THE VEHICLE WHILE DRIVING. PLEASE BE CONSIDERATE TO OTHERS. NO PETS OR SMOKING IN VEHICLE. THANK YOU! L.H.P.

SERVICE REPLACE ENGINE OIL AND FILTER FILL FLUIDS

SERVICE: REPLACE FRONT BRAKE PADS, ROTORS, LUBE CALIPERS AND BLEED ANY AIR FROM LINES

DESCRIPTION: REPLACE FRONT BRAKE PADS, ROTORS, LUBE CALIPERS AND BLEED ANY AIR FROM LINES ~|~C/S: RECOMMEND BRAKES FROM LAST SERVICE UPDATED BRAKES. ORDER ON MONDAY. QUOTED \$1651.20. PART #53512-0W060 *2 AND 04465-0W170. ~|~ ~|~195820 REPLACED FRONT BRAKE PADS AND ROTORS. CLEAN AND LUBED SLIDERS

184103 MILES

DATE: 08/07/2012

REPAIR# 0348066

REPORTED BY:

SERVICE: RADIATOR-FAN

DESCRIPTION: RADIATOR-FAN ~|~GUEST STATES THE VEHICLE IS OVERHEATING AND GAGE RUNNING HIGH ~|~RADIATOR IS NOT GETTING THE CIRCULATION IT SHOULD ~|~ESTIMATE 1270. TO REPLACE RADIATOR

183997 MILES

DATE: 08/06/2012

REPAIR# 0275395

REPORTED BY: Lexus of Highland Park

SERVICE: RECOMMEND DRIVE BELT - WORN

DESCRIPTION: RECOMMEND DRIVE BELT - WORN ~|~ ~|~ ~|~CUSTOMER DENIED SERVICE - CUSTOMER WILL HAVE WORK PERFORMED LATER

SERVICE: RECOMMEND FRONT BRAKES ARE AT 1MM WILL TRY TO CUT ROTORS IF THEY ARE BELOW SPEC

DESCRIPTION: RECOMMEND FRONT BRAKES ARE AT 1MM WILL TRY TO CUT ROTORS IF THEY ARE BELOW SPEC ~|~ ~|~ ~|~CUSTOMER DENIED SERVICE - CUSTOMER WILL HAVE WORK PERFORMED LATER

SERVICE: REPLACED BATTERY

DESCRIPTION: REPLACED BATTERY ~|~C/S HAD TO JUMP BATTERY ADVISE ~|~ ~|~183997 REPLACED BATTERY. RECOMMEND FRONT BRAKES AT 1MM RECOMMEND FRONT PADS WITH ROTORSRECOMMEND ENGIEN DRIVE BELT

147274 MILES

DATE: 10/18/2011

REPAIR# 0332987**REPORTED BY:****SERVICE:** ISF OIL CHANGE

DESCRIPTION: ISF OIL CHANGE ~|~CUTOMER REQUESTS WE PERFORM AN OIL AND FILTER CHANGE PER ROUTINE MAINTENANCE ~|~ ~|~CHANGED OIL AND REPLACED FILTER WITH GENUINE LEXUS FILTER. TOPPED OFF FLUID LEVELS AND SET TIRE PRESSURE TO SPECS AND RESET MAINTENANCE LIGHT.

133804 MILES

DATE: 07/12/2011

REPAIR# 0327764**REPORTED BY:****SERVICE:** ISF OIL CHANGE

DESCRIPTION: ISF OIL CHANGE ~|~CUTOMER REQUESTS WE PERFORM AN OIL AND FILTER CHANGE PER ROUTINE MAINTENANCE ~|~ ~|~CHANGED OIL AND REPLACED FILTER WITH GENUINE LEXUS FILTER. TOPPED OFF FLUID LEVELS AND SET TIRE PRESSURE TO SPECS AND RESET MAINTENANCE LIGHT.

124940 MILES

DATE: 05/02/2011

REPAIR# 0323879**REPORTED BY:****SERVICE:** 120K MILE SVC

DESCRIPTION: 120K MILE SVC ~|~CUSTOMER REQUESTS A 120K MILE SERVICE ~|~CUSTOMER REQUESTS A 120K MILE SERVICE ~|~PERFORMED A 120K MILE SERVICE PER CUSTOMER'S REQUEST BRAKES AT 10 MM TIRES AT 9-10 32NDS

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE ~|~PERFORM REAR DIFFERENTIAL SERVICE PER ROUTINE MAINTENANCE ~|~ ~|~DRAINED REAR DIFFERENTIAL. INSPECTED FOR LEAKS CHECKED FLUID FOR CONTAMINATION AND REFILLED WITH FRESH FLUID PER MANUFACTURERS SPECIFICATIONS

SERVICE: OTHERS

DESCRIPTION: OTHERS ~|~DURING THE SERVICE THE FOLLOWING REPAIRS WERE FOUND TO BE NEEDED TO THE REAR BRAKES. ~|~ ~|~REPLACED THE BRAKE PADS AND THE ROTORS AND INSPECTED PARKING BRAKE AND CALIPER OPERATION. OK AT THIS TIME. OTHERS ~|~DURING THE SERVICE THE FOLLOWING REPAIRS WERE FOUND TO BE NEEDED TO THE FRONT BRAKES. ~|~

~|~REPLACED THE BRAKE PADS AND THE ROTORS AND INSPECTED CALIPER OPERATION, OK AT THIS TIME.

124499 MILES

DATE: 04/28/2011

REPAIR# 0323702**REPORTED BY:****SERVICE:** *4WHEEL ALIGNMENT**DESCRIPTION:** *4WHEEL ALIGNMENT

~|~CUSTOMER REQUESTS WE PERFORM A 4 WHEEL ALIGNMENT PER ROUTINE MAINTENANCE. NO PULL OR DRIFT MENTIONED. ~|~PERFORMED 4 WHEEL ALIGNMENT. SET ALL ADJUSTABLE ANGLES TO MANUFACTURERS SPECIFICATIONS. PRINTOUT ATTACHED.

SERVICE: M & B (4)**DESCRIPTION:** M & B (4) ~|~CUSTOMER REQUESTS

WE MOUNT AND BALANCE 4 NEW TIRES SOP BRIDGESTONES ARE IN STOCK ~|~2 FRONT SNOW TIRES SEVERE INNER EDGE WEAR AND SIDEWALL ON THE INSIDE CRACKING, TIRES NOT SAFE REARS WERE OK ~|~MOUNTED AND ROAD FORCE BALANCED 4 TIRES.

SERVICE: ISF OIL CHANGE**DESCRIPTION:** ISF OIL CHANGE ~|~CUTOMER

REQUESTS WE PERFORM AN OIL AND FILTER CHANGE PER ROUTINE MAINTENANCE ~|~ ~|~CHANGED OIL AND REPLACED FILTER WITH GENUINE LEXUS FILTER. TOPPED OFF FLUID LEVELS AND SET TIRE PRESSURE TO SPECS AND RESET MAINTENANCE LIGHT.

119298 MILES

DATE: 03/18/2011

REPAIR# 0321415**REPORTED BY:****SERVICE:** ISF OIL CHANGE**DESCRIPTION:** ISF OIL CHANGE ~|~PERFORM

LUBE, OIL AND FILTER SERVICE. CHANGE OIL AND REPLACE FILTER WITH GENUINE LEXUS FILTER, LUBE CHASSIS WHEN APPLICABLE, TOP OFF FLUIDS AND CHECK AND SET TIRE PRESSURE TO SPECS. ~|~ ~|~CHANGED OIL AND REPLACED FILTER WITH GENUINE LEXUS FILTER, LUBED CHASSIS IF APPLICABLE, TOPPED OFF FLUIDS AND SET TIRE PRESSURES. RESET MAINTENANCE LIGHT IF APPLICABLE

SERVICE: RECOMMENDED MAINT**DESCRIPTION:** RECOMMENDED MAINT ~|~AT

YOUR NEXT SERVICE VISIT YOUR VEHICLE WILL BE DUE FOR THE FOLLOWING SERVICES: ~|~FRONT WINTER TIRE HAVE INSIDE EDGE WEAR, ALIGNMENT BUMPED OUT OF ALIGN?? 120K SERVICE RECOMMENDED, REAR BRAKES AT 1MM FRONTS ARE AT 4 MM ~|~REAR PADS, ROTORS AND LABOR 1285.00 PLUS TAX 120K SERVICE 990.00 PLUS TAX

108009 MILES

DATE: 12/14/2010

REPAIR# 0251545**REPORTED BY:** Lexus of Highland Park

SERVICE: 9LG REPLACE PEDAL PAD, REFLASH - IS MODELS ONLY
DESCRIPTION: 9LG REPLACE PEDAL PAD, REFLASH - IS MODELS ONLY ~|~9LG CAMPAIGN ~|~MAINTENANCE

SERVICE: LOANER
DESCRIPTION: LOANER ~|~LOANER

SERVICE: INSTALL
DESCRIPTION: INSTALL ~|~C/S DRIVER REAR TIRES LOSES AIR ADVISE ~|~ ~|~INSTALLED NEW REAR TIRES PER TIRE MFG RECOMMEND ATION TO INSTALL IN PAIRS. STILL GOOD RIGHT REAR TIRE IN TRUNK

106729 MILES

DATE: 12/01/2010

REPAIR# 0315840
REPORTED BY:

SERVICE: ISF OIL CHANGE
DESCRIPTION: ISF OIL CHANGE ~|~CUTOMER REQUESTS WE PERFORM AN OIL AND FILTER CHANGE PER ROUTINE MAINTENANCE ~|~ ~|~CHANGED OIL AND REPLACED FILTER WITH GENUINE LEXUS FILTER. TOPPED OFF FLUID LEVELS AND SET TIRE PRESSURE TO SPECS AND RESET MAINTENANCE LIGHT.

95914 MILES

DATE: 08/26/2010

REPAIR# 0310725
REPORTED BY:

SERVICE: 4 WHEEL ALIGNMENT
DESCRIPTION: 4 WHEEL ALIGNMENT ~|~CUSTOMER REQUESTS WE PERFORM A 4 WHEEL ALIGNMENT PER ROUTINE MAINTENANCE. NO PULL OR DRIFT MENTIONED. ~|~PERFORMED 4 WHEEL ALIGNMENT. SET ALL ADJUSTABLE ANGLES TO MANUFACTURERS SPECIFICATIONS. PRINTOUT ATTACHED.

SERVICE: M & B (4)
DESCRIPTION: M & B (4) ~|~CUSTOMER REQUESTS WE MOUNT AND BALANCE 4 NEW TIRES ~|~ ~|~MOUNTED AND ROAD FORCE BALANCED 4 TIRES. BLIZZACS,WINTER TIRES INSTALLED

SERVICE: ISF OIL CHANGE
DESCRIPTION: ISF OIL CHANGE ~|~CUTOMER REQUESTS WE PERFORM AN OIL AND FILTER CHANGE PER ROUTINE MAINTENANCE ~|~ ~|~CHANGED OIL AND REPLACED FILTER WITH GENUINE LEXUS FILTER. TOPPED OFF FLUID LEVELS AND SET TIRE PRESSURE TO SPECS AND RESET MAINTENANCE LIGHT.

SERVICE: WINDSHIELD WIPER/WASHER
DESCRIPTION: WINDSHIELD WIPER/WASHER ~|~GUEST STATES REPLACE THE WIPER INSERTS ~|~WORN ~|~REPLACED THE INSERTS TO CORRECT

88436 MILES

DATE: 07/01/2010

REPAIR# 0307672
REPORTED BY:

SERVICE: ISF OIL CHANGE

DESCRIPTION: ISF OIL CHANGE ~|~CUTOMER REQUESTS WE PERFORM AN OIL AND FILTER CHANGE PER ROUTINE MAINTENANCE ~|~ ~|~CHANGED OIL AND REPLACED FILTER WITH GENUINE LEXUS FILTER. TOPPED OFF FLUID LEVELS AND SET TIRE PRESSURE TO SPECS AND RESET MAINTENANCE LIGHT.

SERVICE: RECOMMENDED MAINT

DESCRIPTION: RECOMMENDED MAINT ~|~AT YOUR NEXT SERVICE VISIT YOUR VEHICLE WILL BE DUE FOR THE FOLLOWING SERVICES: 90,000 MILE MAINTENANCE

73834 MILES**DATE:** 03/19/2010**REPAIR#** 0302019**REPORTED BY:****SERVICE:** FRONT/REAR BODY

DESCRIPTION: FRONT/REAR BODY ~|~GUEST STATES REPLACE THE PASSENGER REAR EXHAUST TIP ~|~BROKEN ~|~REPLACED THE EXHAUST TIP ASSEMBLY

SERVICE: OTHERS

DESCRIPTION: OTHERS ~|~GUEST STATES THE BRAKE ARE NOISEY ~|~INSPECTED AND FOUND THE BRAKES WORN TO REPLACE GUEST HAS HAD SEVERAL CONCERNS ABOUT BRAKE NOISE ~|~LEXUS ONE TIME GOODWILL REPLACE THE FRONT BRAKES PARTS AND LABOR FOR CUSTOMER SATISFACTION

SERVICE: V8 SYNTH OIL CHNG

DESCRIPTION: V8 SYNTH OIL CHNG ~|~PERFORM LUBE, OIL AND FILTER SERVICE. CHANGE OIL AND REPLACE FILTER WITH GENUINE LEXUS FILTER, LUBE CHASSIS WHEN APPLICABLE, TOP OFF FLUIDS AND CHECK AND SET TIRE PRESSURE TO SPECS. ~|~ ~|~CHANGED OIL AND REPLACED FILTER WITH GENUINE LEXUS FILTER, LUBED CHASSIS IF APPLICABLE, TOPPED OFF FLUIDS AND SET TIRE PRESSURES. RESET MAINTENANCE LIGHT IF APPLICABLE

62895 MILES**DATE:** 12/11/2009**REPAIR#** 0297064**REPORTED BY:****SERVICE:** AIR CONDITIONING

DESCRIPTION: AIR CONDITIONING ~|~CUSTOMER STATES: HEATER IS BLOWING OUT COLD AIR. PLEASE INSPECT AND ADVISE. ~|~TESTED AND FOUND COOLANT LEVEL LOW AND THE REASON DUE TO LEAKING WATERPUMP,DEFORMED ~|~REPLACED THE WATER PUMP ASSEMBLY TO CORRECT

SERVICE: ISF OIL CHANGE

DESCRIPTION: ISF OIL CHANGE ~|~CUTOMER REQUESTS WE PERFORM AN OIL AND FILTER CHANGE PER ROUTINE MAINTENANCE ~|~ ~|~CHANGED OIL AND REPLACED FILTER WITH GENUINE LEXUS FILTER. TOPPED OFF FLUID LEVELS AND SET TIRE PRESSURE TO SPECS AND RESET MAINTENANCE LIGHT.

53386 MILES**DATE:** 10/02/2009

REPAIR# 0293573**REPORTED BY:****SERVICE:** ENGINE OIL

DESCRIPTION: ENGINE OIL ~|~PERFORM LUBE, OIL AND FILTER SERVICE. CHANGE OIL AND REPLACE FILTER WITH GENUINE LEXUS FILTER, LUBE CHASSIS WHEN APPLICABLE, TOP OFF FLUIDS AND CHECK AND SET TIRE PRESSURE TO SPECS. ~|~ ~|~CHANGED OIL AND REPLACED FILTER WITH GENUINE LEXUS FILTER, LUBED CHASSIS IF APPLICABLE, TOPPED OFF FLUIDS AND SET TIRE PRESSURES. RESET MAINTENANCE LIGHT IF APPLICABLE

SERVICE: RECOMMENDED MAINT

DESCRIPTION: RECOMMENDED MAINT ~|~AT YOUR NEXT SERVICE VISIT YOUR VEHICLE WILL BE DUE FOR THE ~|~RECOMMEND BOTH AIR FILTERS BY NEXT SERVICE RECOMMEND 60K SERVICE NEXT VISIT ~|~THANK YOU ALAN

44643 MILES**DATE:** 07/30/2009**REPAIR#** 0290270**REPORTED BY:****SERVICE:** FRONT/REAR BODY

DESCRIPTION: FRONT/REAR BODY ~|~GUEST STATES PASSENGER REAR MUD GUARD LOOSE ~|~CLIP MISSING FROM THE GUARD TO HOLD IN PLACE AND SECURE ~|~INSTALLED NEW CLIP TO CORRECT

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE ~|~CUSTOMER REQUESTS WE PERFORM LUBE OIL AND FILTER SERVICE. CHANGE OIL AND FILTER, LUBE CHASSIS WHEN APPLICABLE, TOP OFF FLUIDS, SET TIRE PRESSURES AND RESET MAINTENANCE LIGHT WHEN APPLICABLE ~|~ ~|~CHANGED OIL AND FILTER USING GENUINE LEXUS FILTER, TOPPED OFF FLUIDS, LUBED CHASSIS IF APPLICABLE, SET TIRE PRESSURES, AND RESET MAINTENANCE LIGHT IF APPLICABLE

36533 MILES**DATE:** 06/02/2009**REPAIR#** 0287049**REPORTED BY:****SERVICE:** NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE ~|~CUSTOMER REQUESTS WE PERFORM LUBE OIL AND FILTER SERVICE. CHANGE OIL AND FILTER, LUBE CHASSIS WHEN APPLICABLE, TOP OFF FLUIDS, SET TIRE PRESSURES AND RESET MAINTENANCE LIGHT WHEN APPLICABLE ~|~ ~|~CHANGED OIL AND FILTER USING GENUINE LEXUS FILTER, TOPPED OFF FLUIDS, LUBED CHASSIS IF APPLICABLE, SET TIRE PRESSURES, AND RESET MAINTENANCE LIGHT IF APPLICABLE NON WARRANTABLE OPERATION CODE ~|~CUSTOMER REQUESTS WE INSPECT AND REPLACE THE ENGINE AIR FILTER IF NEEDED DUE TO ROUTINE MAINTENANCE ~|~ ~|~AIR FILTER, R&R 08/09

24546 MILES**DATE: 02/20/2009****REPAIR#** 0282226**REPORTED BY:****SERVICE:** ENGINE OIL

DESCRIPTION: ENGINE OIL ~|~PERFORM LUBE, OIL AND FILTER SERVICE. CHANGE OIL AND REPLACE FILTER WITH GENUINE LEXUS FILTER, LUBE CHASSIS WHEN APPLICABLE, TOP OFF FLUIDS AND CHECK AND SET TIRE PRESSURE TO SPECS. ~|~ ~|~CHANGED OIL AND REPLACED FILTER WITH GENUINE LEXUS FILTER, LUBED CHASSIS IF APPLICABLE, TOPPED OFF FLUIDS AND SET TIRE PRESSURES. RESET MAINTENANCE LIGHT IF APPLICABLE

12237 MILES**DATE: 12/05/2008****REPAIR#** 0278825**REPORTED BY:****SERVICE:** ENGINE OIL

DESCRIPTION: ENGINE OIL ~|~PERFORM LUBE, OIL AND FILTER SERVICE. CHANGE OIL AND REPLACE FILTER WITH GENUINE LEXUS FILTER, LUBE CHASSIS WHEN APPLICABLE, TOP OFF FLUIDS AND CHECK AND SET TIRE PRESSURE TO SPECS. ~|~ ~|~CHANGED OIL AND REPLACED FILTER WITH GENUINE LEXUS FILTER, LUBED CHASSIS IF APPLICABLE, TOPPED OFF FLUIDS AND SET TIRE PRESSURES. RESET MAINTENANCE LIGHT IF APPLICABLE

SERVICE: OTHERS

DESCRIPTION: OTHERS ~|~CUSTOMER STATES: BRAKES ARE SQUEEKING VERY BAD. PLEASE INSPECT AND ADVISE. ~|~ ~|~HIGH PERFORMANCE BRAKE PAD NOISE

SERVICE: M & B (4)

DESCRIPTION: M & B (4) ~|~CUSTOMER REQUESTS WE MOUNT AND BALANCE 4 NEW TIRES SOP WINTER TIRES. ~|~ ~|~MOUNTED AND ROAD FORCE BALANCED 4 TIRES.

10859 MILES**DATE: 10/15/2008****REPAIR#** 0276356**REPORTED BY:****SERVICE:** FRONT/REAR BODY

DESCRIPTION: FRONT/REAR BODY ~|~CUSTOMER STATES:SMELL ON HARD ACCEL ~|~ ~|~NO ABNORMAL SMELL NOTCED ON TEST DRIVE

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE ~|~CUSTOMER REQUESTS WE PERFORM LUBE OIL AND FILTER SERVICE. CHANGE OIL AND

FILTER, LUBE CHASSIS WHEN APPLICABLE, TOP OFF FLUIDS, SET TIRE PRESSURES AND RESET MAINTENANCE LIGHT WHEN APPLICABLE ~|~ ~|~CHANGED OIL AND FILTER USING GENUINE LEXUS FILTER, TOPPED OFF FLUIDS, LUBED CHASSIS IF APPLICABLE, SET TIRE PRESSURES, AND RESET MAINTENANCE LIGHT IF APPLICABLE

SERVICE: OTHERS

DESCRIPTION: OTHERS ~|~CUSTOMER STATES: BRAKES SQUEEK ~|~ ~|~NORMAL OPERATION AT THIS TIME

SERVICE: RECOMMENDED MAINT

DESCRIPTION: RECOMMENDED MAINT ~|~AT YOUR NEXT SERVICE VISIT YOUR VEHICLE WILL BE DUE FOR THE ~|~ ~|~15K SERV

5334 MILES

DATE: 09/03/2008

REPAIR# 0274119

REPORTED BY:

SERVICE: 5,000 MILE SERVICE

DESCRIPTION: 5,000 MILE SERVICE ~|~CUSTOMER REQUESTS THE COMPLIMENTARY 5,000 MILE SERVICE SERVICE COMPLIMENTARY FOR THE FIRST 12 MONTHS AFTER DOFU ~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~PERFORM 5,000 MILE SERVICE REPLACE ENGINE OIL AND FILTER ROTATE TIRES (FRONT TO BACK) LUBE ALL GREASE FITTINGS AS REQUIRED LUBRICATE DOOR LATCH AND HINGES CHECK AND CORRECT FLUID LEVELS; BRAKE FLUID, COOLANT, WASHER FLUID, AUTOMATIC TRANSMISSION FLUID (ON

10 MILES

DATE: 07/16/2008

REPAIR# 0271666

REPORTED BY:

SERVICE: PRE-DELIVERY SERVICE FOR USA ALL ALTITUDES

DESCRIPTION: PRE-DELIVERY SERVICE FOR USA ALL ALTITUDES ~|~PERFORM THE PRE-DELIVERY INSPECTION PER THE MANUFACTURERS CHECKLIST. ~|~ ~|~COMPLETED PRE DELIVERY INSPECTION PER THE MANUFACTURERS CHECKLIST

TERMS AND CONDITIONS

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