

# CUSTOMER PROBLEM ANALYSIS CHECK

SUSPENSION CONTROL System Check Sheet

Inspect's Name : \_\_\_\_\_

<b>Customer's Name</b>		<b>Registration No.</b>	
		<b>Registration Year</b>	
		<b>Frame No.</b>	/ /
<b>Date Vehicle Brought In</b>	/ /	<b>Odometer Reading</b>	

<b>Date Problem First Occurred</b>		
<b>Frequency Problem Occurs</b>	<input type="checkbox"/> Constant <input type="checkbox"/> Sometimes (    times per day, month) <input type="checkbox"/> Once only	
<b>Conditions at Time of Problem Occurrence</b>	<b>Weather</b>	<input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy <input type="checkbox"/> Various/Others
	<b>Outdoor Temperature</b>	<input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold (Approx.    °F (    °C))
	<b>Place</b>	<input type="checkbox"/> Highway <input type="checkbox"/> Suburbs <input type="checkbox"/> Inner City <input type="checkbox"/> Hill (Up, Down) <input type="checkbox"/> Rough Road <input type="checkbox"/> Others

<b>Symptoms</b>	<input type="checkbox"/> Malfunction in damping force control	<input type="checkbox"/> Anti-roll control does not operate <input type="checkbox"/> Anti-squat control does not operate <input type="checkbox"/> Anti-dive control does not operate <input type="checkbox"/> High speed control does not operate <input type="checkbox"/> Bounding control does not operate <input type="checkbox"/> Others
	<input type="checkbox"/> Malfunction in vehicle height control	<input type="checkbox"/> Vehicle height cannot be changed by operating the height control switch <input type="checkbox"/> High speed control does not operate <input type="checkbox"/> Others (    )
	<input type="checkbox"/> Others	

<b>DTC Check</b>	<b>1st Time</b>	<input type="checkbox"/> Normal Code <input type="checkbox"/> Malfunction Code (Code    )
	<b>2nd Time</b>	<input type="checkbox"/> Normal Code <input type="checkbox"/> Malfunction Code (Code    )