430 IN FL

SERVICE HISTORY

SERVICE HISTORY FOR: 430 IN FL

VIN: JTHBN36F655005364

DATE: 11/04/2016 38330 MILES

REPAIR# 0540316

REPORTED BY: Lexus of West Kendall

SERVICE: INSPECT BATTERY CHARGE LEVEL

DESCRIPTION: INSPECT BATTERY CHARGE LEVEL ~ | ~ CUIST STATES ENGINE NO CRANK AND VEH MAKING CLICKING NOISE SEE HISTORY FOR PRORATION ~ | ~ PERFORM TEST, TEST SHOWS BATTERY NEEDS TO BE CHARGED AND RETESTED ~ | ~ PERFORM BATTERY CHARGE WITH GR8 AFTER CHARGE AND RETEST TEST SHOWS GOOD BATTERY CUST ELECTED TO HAVE BATTERY REPLACED ANYWAYS

DATE: 01/12/2016 35860 MILES

REPAIR# 0824403

REPORTED BY: JM Lexus

SERVICE: ELECTRICAL

DESCRIPTION: ELECTRICAL ~ | ~ VEHICLE NEEDS TO RETURN TO

THE JOSE AND STEVE AND CHECK THE RADAR SYSTEM INSTALLED ~ | ~ ~ | ~ CUSTOME CREATIONS HAVE TAKEN CARE OF THE CUSTOMERS CONCERNS.

SERVICE: NAVIGATION COMPUTER **DESCRIPTION:** NAVIGATION COMPUTER ~ | ~ CUSTOMER

REQUESTS NAVIGATION MAP UPDATES CUSTOMER PURCHASED PART AT PARTS BOUTIQUE. LABOR DUE. ~ | ~ UPDATE VEHICLE NAVIGATION SYSTEM WITH VERSION 15.1 - 20% POINTS OF INTEREST HAVE CHANGED OR RELOCATED - 42 NEW FULLY NAVIGABLE COUNTIES - 200,000+ MILES OF NEW ROADS - 50+ NEW METROPOLITAN AREAS, INCLUDES MANY NEW SUBDIVISIONS -INCLUDS 6 MILLION MILES OF ~ | ~ UPDATE VEHICLE NAVIGATION SYSTEM WITH VERSION 15.1 NAV SYSTEM UPDATE COMPLETED. THANK YOU!!! CUSTOMER PURCHASED PART AT PARTS BOUTIQUE. LABOR DUE.

SERVICE: OTHERS

DESCRIPTION: OTHERS ~ | ~ CUSTOMER STATES THAT THE CARPETING NEXT TO THE FRONT CONSOLE NEEDS TO BE RE.ALIGNED. ~ | ~. ~ | ~ READJUST CARPET.

DATE: 11/27/2015 **35483 MILES**

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REPAIR# 0810374
REPORTED BY: JM Lexus

SERVICE: FRONT/REAR BODY

DESCRIPTION: FRONT/REAR BODY ~I~GUEST STATES DASH IS COMING APART BRIAN HAS NEW DASHBOARD.. LEXUS WILL PAY FOR 50% AND THE GUEST WILL TAKE CARE OF THE OTHER 50% FOR PARTS AND LABOR. GOOD WILL PORTION APPROVED BY DSPM. ~I~DASH IS CRACKED DUE TO HEAT AND HUMIDITY REASON ~I~REPLACE DASH PAD ASSY. GOOD WILL PORTION APPROVED BY DSPM. FRONT/REAR BODY ~I~GUEST STATES DASH IS COMING APART BRIAN HAS NEW DASHBOARD.. LEXUS WILL PAY FOR 50% AND THE GUEST WILL TAKE CARE OF THE OTHER 50% FOR PARTS AND LABOR. GOOD WILL PORTION APPROVED BY DSPM. ~I~DASH IS CRACKED DUE TO HEAT AND HUMIDITY REASON ~I~REPLACE DASH PAD ASSY. GOOD WILL PORTION APPROVED BY DSPM. ~I~REPLACE DASH PAD ASSY. GOOD WILL PORTION APPROVED BY DSPM.

35483 MILES DATE: 10/28/2015

REPAIR# 0807127
REPORTED BY: JM Lexus

SERVICE: FRONT/REAR BODY

DESCRIPTION: FRONT/REAR BODY ~|~CUSTOMER STATES
WOULD LIKE NEW HEADLIGHTS AND FOG LIGHTS IN- STALLED
PARTS HAVE ALREADY BEEN ORDERED AND ARE WITH DERBY ~|~
~|~R&R FRONT BUMPER.REPLACE BOTH FOG LAMP ASSEMBLIES

35478 MILES DATE: 10/27/2015

REPAIR# 0805225
REPORTED BY: JM Lexus

SERVICE: AFTERMARKET

DESCRIPTION: AFTERMARKET ~|~FULL RADAR INSTALL ~|~

35477 MILES DATE: 09/30/2015

REPAIR# 0796860
REPORTED BY: JM Lexus

SERVICE: AUTO DETAILING

DESCRIPTION: AUTO DETAILING ~1~CUSTOMER REQUESTS PRESIDENTIAL DETAIL PACKAGE. ~1~INTERIOR INCLUDES; VACUUM INTERIOR, SHAMPOO CARPETS, SEATS, & FLOOR MATS; DETAIL DASH, CONSOLE & AIR VENTS; CLEAN & CONDITION LEATHER SEATS, SIDE PANELS & DOORS; CLEAN WINDOWS

~|~PRESIDENTIAL PACKAGE ALL

 $\textbf{SERVICE:} \ \ \textbf{TIRE-WHEEL}$

33491 MILES DATE: 12/04/2014

REPAIR# 0704810
REPORTED BY: JM Lexus

SERVICE: AUTO DETAILING

DESCRIPTION: AUTO DETAILING ~|~CUSTOMER REQUESTS PRESIDENTIAL DETAIL PACKAGE. ~|~INTERIOR INCLUDES: VACUUM INTERIOR, SHAMPOO CARPETS, SEATS, & FLOOR MATS; DETAIL DASH, CONSOLE & AIR VENTS; CLEAN & CONDITION LEATHER SEATS, SIDE PANELS & DOORS; CLEAN WINDOWS ~|~PRESIDENTIAL PACKAGE ALL

SERVICE: OTHERS

DESCRIPTION: OTHERS ~| ~PURCHASE AND PROGRAM 1 MASTER REMOTE KEY (KEY HAS BEEN ORDERED BY DEBORAH B. IN PARTS)

~|~. ~|~COMPLETED

SERVICE: CCSP CPN D3

DESCRIPTION: CCSP CPN D3 ~ I ~ CUSTOMER REQUESTS 60,000 MILE SERVICE PER JMA/FIDELITY CAR CAR SERVICE PLAN. COUPON CODE D3 (1.9 HRS) ~ I ~ REPLACE SYN BLEND ENGINE OIL, FILTER & GASKET. ROTATE FOUR TIRES AND ADVISE ON WEAR. REPLACE ENGINE AND AC CABIN FILTER. INSPECT ENGINE COOLANT. REPLACE FRONT WIPER INSERTS. REPLACE BRAKE FLUID. REPLACE REMOTE KEYLESS ENTRY REMOTE BATTERIES. COMPLETE TRAN ~ I ~ THANK YOU FOR CHOOSING JM LEXUS TO

SERVICE YOUR VEHICLE! AUTHORIZATION #56690888

32620 MILES DATE: 08/19/2014

REPAIR# 0065930

REPORTED BY: Lexus of West Kendall

SERVICE: CAR WASH

DESCRIPTION: CAR WASH ~ | ~ COMPLEMENTARY CAR WASH ~ | ~.

~|~COMPLETE..

31738 MILES DATE: 03/26/2014

REPAIR# 0999816

REPORTED BY: Lexus of West Kendall

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE

~|~CUSTOMER IS IN A SERVICE @ 35.00PER DAY ~|~AUTH#59201755A

~|~DONE!!!!!!!!!!!!

SERVICE: OTHERS

DESCRIPTION: OTHERS ~I-CUSTOMER STATES, THAT THE VSC LIGHT IS ON. (CHECK & REPORT) \$125.00+TAXSC ~I-PERFORMED CHECK ON ENGINE LIGHT CONCERN, FOUND DTC CODES (PO455) SMALL LEAK COMING FROM FUEL SYSTEM. FUEL CAP SEAL WRAP.. AUTH#5920156A ~I-PERFORMED REPLACEMENT ON FUEL CAP ASSEMBLY. PERFORMED RECHEC ON ENGINE FUEL CONCERN, RESET & UP DATA ALL DATA, ROAD TEST VEHICLE, AT THIS TIME FUEL SYSTEM HAS A NO LEAKS COMING SYSTEM. OTHERS ~I-CUSTOMER REQUEST TO DO A REAR BRAKE ON VEHICLE AS PER ESTIMA ~I-UPON VEHICLE INSPECTION FOUND REAR BRAKE PADS BELOW FACTORY SPEC... (REAR PADS @2MM) ~I-PERFORMED REAR BRAKE JOB SERVICE COMPLETE... REFURBISH REAR ROTORS REPLACE REAR BRAKE PADS PERFORMED CLEANING & LUBING ON CALPIER SLIDES & PINS PERFORMED BLEEDING BRAKE LINES ROAD TEST VEHICLE

SERVICE: WATER PUMP

DESCRIPTION: WATER PUMP ~| ~CUSTOMER REQUEST TO REPLACE THE WATER PUMP ASSEMBLY AS PER ESTIMATE... ~| ~UPON VEHICLE INSPECTION FOUND WATER LEAK COMING FROM THE WATER PUMP ASSEMBLY.. AUTH# 59201757A ~| ~PERFORMED REPLACEMENT ON THE WATER PUMP ASSEMBLY.

 $\textbf{SERVICE:} \ \ \text{RADIO SPKR ASSY, REAR 1-SIDE}$

DESCRIPTION: RADIO SPKR ASSY, REAR 1-SIDE ~|~CUSTOMER STATES, THAT THE REAR SPEAKER IS MAKING A LOUD RATTLING NOISE WHEN AUDIO IS IN USEAGE. (CHECK & REPORT) ~|~PERFORMED INSPECTION ON RATTLING NOISE COMING FROM AUDIO SYSTEM CONCERN, FOUND REAR SUB-WOOFER SPEAKER ASSEMBLY WITH AN INTERNAL MALFUNCTION. AUTH# 59201755A ~|~PERFORMED REPALCEMENT ON THE REAR SUB-WOOFER SPEAKER ASSEMBL

31149 MILES DATE: 02/19/2014

REPORTED BY: Lexus of West Kendall

SERVICE: NON WARRANTABLE OPERATION CODE **DESCRIPTION:** NON WARRANTABLE OPERATION CODE

- ~|~CUSTOMER HAS A FREE WASH & VACC.. ~|~
- ~|~DONE!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!

DATE: 01/22/2014 **30619 MILES**

REPAIR# 0972219

REPORTED BY: Lexus of West Kendall

SERVICE: NON WARRANTABLE OPERATION CODE **DESCRIPTION: NON WARRANTABLE OPERATION CODE** ~ | ~ CUSTOMER IS IN A SERVICE LOANER @ \$35.00PER DAY

~|~AUTH# 59831420A ~|~DONE!!!!!!!!!!!!!!!!!

SERVICE: SEE SECTION

DESCRIPTION: SEE SECTION ~ | ~ CUSTOMER STATES, THAT THE AUTOMATIC A/C VENTS DOESN'T MOVE BACK & FORWARD. (CHECK & REPORT) ~ | ~ PERFORMED CHECK ON THE IONTERIOR TRIM CONCERN, FOUND AUTOMATIC SWING REGISTER MOTOR ASSEMBLY WITH AN INTERNAL MALFUNCTION.. AUTH# 59831415A ~ | ~ PERFORMED REPLACEMENT ON THE A/C VENT AUTOMATIC SWING REGISTER MOTOR ASSEMBLY. RECHECK A/C UNIT CONCERN, ALL VENTS WORKING AS PER DESIGN... SEE SECTION ~ | ~ CUSTOMER STATES, THAT THERE IS BLACK OBJECTS COMING OUT THE A/C VENTS. (CHECK & REPORT).. ~|~PERFORMED CHECK ON A/C UNIT CONCERN, FOUND THE INLET AIR SERV-O MOTOR ASSEMBLY WITH AN INTERNAL MALFUNCTION.. AUTH# 59831415A ~ | ~ PERFORMED REPLACEMENT ON THE A/C UNIT SERV-O INLET AIR MOTOR ASSEMBLY..

DATE: 11/16/2013 29283 MILES

REPAIR# 0948782

REPORTED BY: Lexus of West Kendall

SERVICE: OTHERS

DESCRIPTION: OTHERS ~ | ~ CUSTOMER REQUEST TO REPLACE THE REAR MAIN SEAL ASSEMBLY.. AS PER ESTIMATE. ~ | ~ UPON VEHICLE INSPECTION FOUND OIL LEAK COMING FRO ENGINE REAR MAIN SEAL ASSEMBLY.. AUTH# 46931572A ~ | ~ PERFORMED REPLACEMENT ON THE ENGINE CRANK SHAFT REAR MAIN SEAL ASSEMBLY.

DATE: 10/18/2013 29009 MILES

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REPORTED BY: Lexus of West Kendall

SERVICE: 10000 MILE SERVICE NON WARRANTY-NON OEM

DESCRIPTION: 10000 MILE SERVICE NON WARRANTY-NON OEM

~|-CUSTOMER REQUESTS 10000 MILE SERVICE ##VEHICLE HAS

PRE-PAID MAINTENANCE## REPLACE ENGINE OIL AND FILTER,

RESET MAINT REMINDER ROTATE & BALANCE TIRES INSPECT

ENGINE AIR FILTER INSPECT BRAKE PADS, LININGS, DISCS/DRUMS

INSPECT STEERING LINKAGE INSPECT DRIVE ~|-SCHEDULED

MAINTENANCE DUE TO TIME OR MILEAGE AUTH# 47190834

~|~10000 MILE SERVIED COMPLETED.

SERVICE: MISC

DESCRIPTION: MISC ~I~CUSTOMER STATES, THAT THERE IS ELECT. PROBLEM OCURRING WITH THE DRIVER'S FRONT SEAT & SIDE VEIW MIRRORS. CUSTOMER STATES, WHEN SELECTING POISTION NUMBER ONE THE SEAT STARTS GOING CRAZY, BOTH SIDE VEIW MIRRORS START MAKING LOUD KNOCKI NOISE, AND THE STEERI ~I~PERFORMED CHECK ON EXTERIOR ELECT TRM CONCERN, FOUND PASSENGER SIDE VEIW MIRROR WITH AN INTERNAL MALFUNCTION OCCURING... AUTH# 47182650A ~I~PERFORMED REPLACEMENT ON PASSENGER SIDE VEIW MIRROR ASSEMBLY...

SERVICE: DISTRIBUTOR/HDLIGHT/T. SGNL

DESCRIPTION: DISTRIBUTOR/HDLIGHT/T. SGNL ~|~CUSTOEMR STATES, THAT THE PASSENGER HEADLIGHT ASSEMBLY GETS DIME WHEN DRIIVING. (CHECK & REPORT) ~|~PERFORMED CHECK ON EXTERIOR TRIM CONCERN, FOUND DTC CODES (B2418)

PASSENGER HEADLIGHT BEAM LEVEL CONTROL MOTOR HAS AN INTERNAL MALFUNCTION OCCURRING. AUTH#47182650A
~|~PERFORMED REPLACEMENT ON PASSENGER HEADLIGHT ASSEMBLY RECEHCK EXTERIOR TRIM CONCERN, BOTH HEADLIGHT WORKING TO FACTORY SPEC...

28319 MILES DATE: 09/16/2013

REPAIR# 0913080

REPORTED BY: Lexus of West Kendall

SERVICE: DISTRIBUTOR/HDLIGHT/T. SGNL

DESCRIPTION: DISTRIBUTOR/HDLIGHT/T. SGNL ~|~CUSTOMER STATES, THAT THE BOTH HEADLIGHT ASSEMBLY GETS DIME WHEN DRIVING. (CHECK & REPORT) ~|~PERFORMED CHECK ON EXTERIOR TRIM CONCERN, FOUND DRIVER'S HEADLIGHT LEVEL SYSTEM WITH AN INTERNAL MALFUNCTION OCCURING AUTH#47610937A ~|~PERFORMED REPLACEMENT ON DRIVER'S HEADLIGHT ASSEMBLY

SERVICE: MISC

DESCRIPTION: MISC ~I ~CUSTOMER STATES, THAT THE STEERING MOTOR ASSEMBLY DOESN'T RETRACK UP NOR DOWN. (CHECK & REPORT) ~I ~PERFORMED CHECK ON INTERIOR TRIM CONCERN, FOUND STEERING WHEEL TILT MOTOR ASSEMBLY WITH AN INTERNAL MALFUNCTION. AUTH#47610937A ~I ~PERFORMED REPLACEMENT ON STEERING WHEEL TILT MOTOR ASSEMBLY RECHECK CONCERN, ROAD TEST VEHICLE, STEERING WHEEL TILT ASSEMBLY WORKING AS PER DESIGN.

28020 MILES DATE: 08/08/2013

REPAIR# 0903145

REPORTED BY: Lexus of West Kendall

SERVICE: MISC

DESCRIPTION: MISC ~ I ~ CUSTOMER STATES, THAT THE PASSENGER FRONT DOOR LOCK ASSEMBLY IS RESPONDING AT TIMES. (CHECK & REPORT) ~ I ~ PERFORMED CHECK ON EXTERIOR TRIM ELECT. CONCERN, FOUND PASSENGER FRONT DOOR LOCK ASSEMBLY WITH AN INTERNAL MALFUNCTION OCCURRING. AUTH# 47933198A (1.3) ~ I ~ PERFORMED REPLACEMENT ON THE PASSENGER FRONT DOOR LOACK ASSEMBLY. RECHECK EXTERIOR TRIM CONCERN, AT THIS TIME LOCK ASSEMBLY WORKING TO FACTORY SPEC..

SERVICE: NON WARRANTABLE OPERATION CODE DESCRIPTION: NON WARRANTABLE OPERATION CODE

~|-CUSTOMER REQUEST TO DO AO FULL DETAILLING ON VEHICLE ~|~ ~|~PERFORMED FULL DETAILLING ON VEHICLE

25765 MILES DATE: 04/06/2013

REPAIR# 0848683

REPORTED BY: Lexus of West Kendall

LEXUS DRIVERS

25469 MILES SERVICE: DISTRIBUTOR/HDLIGHT/T. SGNL

DESCRIPTION: DISTRIBUTOR/HDLIGHT/T. SGNL ~ | ~ CUSTOMER REPAIR #HATSTHE HEADLIGHT ASSEMBLY IS GOES WHILE DRIVING CUSTOMER ASLO STATES, THAT THEY REPLACE BULB.
REPORTED BY: LEVIS OF STATES, THAT THEY REPLACE BULB.
"-PERFORMED CHECK ON EXTERIOR TRIM CONCERN, FOUND DRIVER'S HEADLIGHT BALLIST ASSEMBLY WITH AN INTERNAL SERVICETIONO (AMTHE#S90800598AO IN-WERE DROPLED ROPLEMENT BESCRIPTION FAMILIESERVICE AREM BLARREGUES NON OEM CONCERV ROAD TEST VEHICLE BOTH HEADLIGHT ASSEMBLY ?- CUSTOMER REOUTS STATEMENT WORKING AS PER DESIGNATION OF THE PAID MAINTENANCE ## REPLACE ENGINE OIL AND FILTER, RESET MAINT REMINDERE ROTATE & BALANCE TIRES INSPECT ENGINE AIR FILTER INSPECT BRAKE PAD, LININGS, DISCS/DRUMS INSPECT STEERING LINKAGE INSPECT DRIVE ~ | ~ SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE AUTH#4941228 ~ | ~25000 DATE: 03/01/2013

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE

~ | ~ CUSTOMER STATES, THAT THE TRUNK SHOCK ARE NOT HOLDING PRESSURE. (CHECK & REPORT) ~ | ~ PERFORMED CHECK ON EXTERIOR TRIM CONCERN, FOUND TRUNK SHOCK ASSEMBLY NOT HOLDING THE PRESSURE.. AUTH#4908602A ~ | ~ PERFORMED **BERNACE: MENERS DONIH** TRUNK SHOCKS ASSEMBLY

DESCRIPTION: SEE SECTION ~ | ~ CUSTOMER STATES. THAT THE A/C UNIT NOT COOLING LIKE NORMAL (CHECK & REPORT) ~|~PERFORMED CHECK ON A/C UNIT CONCERN, FOUND A/C TEMP. CONTROL AIR MIXER SERV-O MOTOR ASSEMBLY.. AUTH#49402172A ~ | ~ PERFORMED REPLACEMENT ON A/C TEMP. CONTROL AIR MIXER SERV-O MOTOR ASSEMBLY. RECHECK CONCERN, ROAD TEST VEHICLE, A/C UNIT WORIKING AS PER DESIGN...

DATE: 03/30/2012 24239 MILES

REPAIR# 0705766

MILE SERVICE COMPLETED

REPORTED BY: Lexus of West Kendall

SERVICE: INSPECT BATTERY CHARGE LEVEL INSPECT BATTERY CHARGE LEVEL

DESCRIPTION: INSPECT BATTERY CHARGE LEVEL ~ | ~ VEHICLE GIVES OFF A WEAK CRANKING WHEN TRYING TOO START ~ | ~ PERFORMED CHECK ON ELECT. CONCERN FOUND BATTERY WITH BAD CEL OPER.#190011A (0.6) ~ | ~ REPLACED BAD BATTERY

SERVICE: NON WARRANTABLE OPERATION CODE **DESCRIPTION: NON WARRANTABLE OPERATION CODE**

- ~|~PERFORM 4 WHEEL ALIGNMENT \$129 99+TAXSC ~|~
- ~|~PERFORMED FOUR WHEEL ALIGNMENT NON WARRANTABLE OPERATION CODE ~ | ~ CUSTOMER IS IN A SERVICE LOANER ~ | ~ ~|~DONE!!!1

SERVICE: MISC

DESCRIPTION: MISC ~ | ~ CUSTOMER STATES. THAT THE VEHICLE GIVES OFF A WEAKING CRANKING WHEN TRYING TOO START. CUSTOMER ALSO STATES, VEHICLE SHUTS OFF WHEN TRYING TOO START. (CHECK & REPORT) ~ | ~ PERFORMED CHECK ON ELECTRICAL CONCERN, FOUND ALTERNATOR ASSEMBLEY NOT HOLDING CHARGE ON LOAD...... AUTH#39111525A (1.3) ~|~REPLACED ALTERNATOR ASSEMBLEY// RECHECK CONCERN EVERYTHING WORKING TOO FACTORY SPEC

SERVICE: OTHERS

DESCRIPTION: OTHERS ~ | ~ CUSTOMER REQUEST TOO DO A FRONT BRAKE IOB ~ | ~ LIPON VEHICLE INSPECTION FOUND FRONT BRAKE PADS @ 3MM. ~ | ~ PERFORMED FRONT BRAKE JOB SERVICE REPLACED FRONT BRAKE PADS REFURBISH ROTORS REPLACED CALIPLER BOLTS LUBE CAILPER SLIDES & PINS BLEEDS BRAKE LINES TEST DROVE VEHICLE

DATE: 11/23/2011 23927 MILES

REPAIR# 0645099

REPORTED BY: Lexus of West Kendall

DESCRIPTION: 10000 MILE SERVICE NON WARRANTY-NON OEM ~|~CUSTOMER REQUESTS 25000 MILE SERVICE ##VEHICLE HAS PRE-PAID MAINTENANCE## REPLACE ENGINE OIL AND FILTER, RESET MAINT REMINDERE ROTATE TIRES INSPECT ENGINE AIR FILTER INSPECT BRAKE PAD. LININGS, DISCS/DRUMS INSPECT STEERING LINKAGE INSPECT DRIVE BELTS INSP ~ | ~ SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~ | ~25000 MILE SERVICE COMPLETED AUTH#26760376

SERVICE: 10000 MILE SERVICE NON WARRANTY-NON OEM

SERVICE: MISC MISC

DESCRIPTION: MISC ~ | ~ CUST STATES VEH SOMETIMES HARD TO START PLEASE CK AND ADVISE ~ | ~ TESTED ELECTRICAL SYSTEM FOUND BATT NOT HOLDING CHARGE NEEDS BATT. ~ | ~ REPLACED BATT OPCODE#190011A

23353 MILES DATE: 04/27/2011

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REPORTED BY: Lexus of West Kendall

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE ~ | ~ CUST

STATES DRIVER SIDE MIRROR WILL NOT ADJUST UP OR DOWN

~|~FOUND OUTER DRIVER SIDE MIRROR INTERNAL FAILURE

 \sim \mid \sim NECESSARY TO REPLACE DRIVER SIDE DOOR MIRROR FIDELITY

AUTH#28950217A

22964 MILES DATE: 02/24/2011

REPAIR# 0492775

REPORTED BY: Lexus of West Kendall

SERVICE: 15000 MILE SERVICE NON WARRANTY

DESCRIPTION: 15000 MILE SERVICE NON WARRANTY

~|-CUSTOMER REQUESTS 30000 MILE SERVICE ##VEHICLE HAS

PRE-PAID MAINTENANCE## REPLACE ENGINE OIL AND FILTER

REPLACE ENGING AIR FILTER ROTATE TIRES INSPECT A/C AIR

FILTER INSPECT STEERING LINKAGE INSPECT BALL JOINTS AND

DUST COVERS INSPECT BODY/CHASSIS NUTS AN ~|-SCHEDULED

MAINTENANCE DUE TO TIME OR MILEAGE ~|~30000 MILE SERVICE

COMPLETED

SERVICE: OTHERS

DESCRIPTION: OTHERS ~ | ~ C/S THE CHECK ENGINE VSC AND TRAC OFF LIGHTS ARE ON ~ | ~ BRAKE MASTER CYCLINDER NOT HOLDING PRESURE ~ | ~ REPLACED BRAKE MASTER CYCLINDER

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE

~|~PERFORM TOP ENGINE CLEAN SERVICE ~|~CARBON BUILD UP IN SYSTEM ~|~JOB COMPLETED, CLEANED OUT THROTTLE BODY AND FLUSHED FUEL INJECTORS

22118 MILES DATE: 09/25/2010

REPAIR# 0326214
REPORTED BY: JM Lexus

SERVICE: 19 PT INSPECTION

DESCRIPTION: 19 PT INSPECTION ~ | ~ COMPLIMENTARY 19-POINT

VEHICLE INSPECTION

SERVICE: MANIFOLD-MUFFLER

DESCRIPTION: MANIFOLD-MUFFLER ~| ~VEHICLE DUE FOR 5,000 MILE INTERVAL SERVICE. (5M,10M,20M....85M,95M,100M,1 10M) THIS IS STANDARD SERVICE PERFORMED EVERY 5,000 MILE INTERVAL ~| ~INCLUDES ALL ITEMS LISTED ABOVE. ~| ~5,000 MILE SVC

21692 MILES DATE: 08/31/2010

REPAIR# 0318190 REPORTED BY: JM Lexus

SERVICE: FUEL TANK SUBASSEMBLY FUEL TANK SUBASSEMBLY DESCRIPTION: FUEL TANK SUBASSEMBLY ~| ~CUSTOMER STATES SLOW CRANK TO START ~| ~RATED CCA: 582 MEASURED CCA: 438 MEASURED VOLTS: 12.64 WARRANTY CODE: C1CP ~| ~REPLACED BATTERY. Z=EXCHANGE FEE R/R BATT ON 167090 01/19/2009 15275

21550 MILES DATE: 06/07/2010

REPORTED BY: JM Lexus

SERVICE: CCSP CPN C9

DESCRIPTION: CCSP CPN C9 ~ | ~ CUSTOMER REQUESTS 40,000 MILE SERVICE PER JMA/FIDELITY CAR CARE SERVICE PLAN. COUPON CODE C9 AUTH # 18430782 ~ | ~ LUBE, OIL AND FILTER CHANGE, REPLACE A/C FILTER, ROTATE TIRES, MULTI-POINT INSPECTION, AND ROAD TEST VEHICLE. ~ | ~ THANK YOU FOR CHOOSING JM LEXUS TO SERVICE YOUR VEHICLE!

18512 MILES DATE: 01/20/2010

REPAIR# 0262560

REPORTED BY: JM Lexus

SERVICE: CCSP CPN C5

DESCRIPTION: CCSP CPN C5 ~ | ~ CUSTOMER REQUESTS 20,000 MILE SERVICE AS PER JMA/FIDELITY CAR CARE SERVICE PLAN. COUPON CODE C5 ~ | ~ LUBE, OIL AND FILTER CHANGE, CLEAN A/C FILTER, ROTATE TIRES, MULTI-POINT INSPECTION, AND ROAD TEST VEHICLE. ~ | ~ THANK YOU FOR CHOOSING JM LEXUS TO

SERVICE YOUR VEHICLE!

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE

- ~|~REPLACE 4 TIRES LS430 MICHELIN MXV4 225/55R17 06852 ~|~
- ~|~REPLACED ALL FOUR TIRES AND BALANCED LCCS CREDIT \$350 AUTH# 1-SR8HL REF CASE# 1001128282 NON WARRANTABLE OPERATION CODE ~|~CUSTOMER REQUESTS 4 WHEEL ALIGNMENT ~|~~|~PERFORMED 4-WHEEL ALIGNMENT ON

VEHICLE

18074 MILES DATE: 11/20/2009

REPAIR# 0244837

REPORTED BY: JM Lexus

 $\textbf{SERVICE:}\ \ DETAIL\ PKG\ 3$

DESCRIPTION: DETAIL PKG 3 ~ I ~ CUSTOMER REQUESTS CAR

CARE ANNIVERSARY DETAIL. ~ I ~ INCLUDES: COMPLETE INTERIOR

DETAIL INCLUDES SHAMPOOING OF CARPETS & SEATS, EXTERIOR

HAND WASH AND WAX, TIRES DRESSED, AND WINDOWS

CLEANED. ~ I ~ THANK YOU FOR CHOOSING THE JM LEXUS

SERVICE DEPARTMENT!

17777 MILES DATE: 10/19/2009

REPAIR# 0235200 REPORTED BY: JM Lexus

SERVICE: FRONT/REAR BODY

DESCRIPTION: FRONT/REAR BODY ~I ~CUSTOMER STATES FINISH PEELING OFF WIPER ARMS ~I ~WIPER ARM ASSEMBLY FINISH PEELING TO POOR ADHESION ~I ~REPLACED WIPER ARM ASSEMBLY REFER TP PREV RO# 209912 7/01/09 MO-16885

16886 MILES DATE: 07/02/2009

REPORTED BY: JM Lexus

SERVICE: CCSP CPN C5

DESCRIPTION: CCSP CPN C5 ~ | ~ CUSTOMER REQUESTS 20,000

MILE SERVICE AS PER JMA/FIDELITY CAR CARE SERVICE PLAN. COUPON CODE C5 ~ | ~LUBE, OIL AND FILTER CHANGE, REPLACE A/C FILTER, ROTATE TIRES, MULTI-POINT INSPECTION, AND ROAD TEST VEHICLE. ~ | ~THANK YOU FOR CHOOSING JM LEXUS TO

SERVICE YOUR VEHICLE!

SERVICE: WINDSHIELD WIPER/WASHER

 $\textbf{DESCRIPTION:} \ \ \text{WINDSHIELD WIPER/WASHER} \ {\sim} \ | \ {\sim} \ \text{CUSTOMER}$

STATES WIPER ARMS PEELING FINISH FADING ~ | ~ POOR

ADHESION ~ | ~ REPLACED WIPER BLADES

SERVICE: NAV UPDATE

DESCRIPTION: NAV UPDATE ~ | ~ CUSTOMER REQUESTS

NAVIGATION MAP UPDATES ~ | ~ VERSION 8.1 NAVIGATION UPDATE INCLUDES: - MORE THAN 6 MILLION MILES OF ROAD COVERAGE - NEW RESTAURANTS, HOTELS, AND ATM LOCATIONS - MORE GAS STATIONS AND PARKING GARAGES - OVER 7 MILION POINTS OF INTEREST ~ | ~ UPDATE VEHICLE NAVIGATION SYSTEM

WITH VERSION 8.10 ======\$315.95==

15275 MILES DATE: 01/29/2009

REPAIR# 0167090

REPORTED BY: JM Lexus

SERVICE: BATTERY BATTERY

DESCRIPTION: BATTERY ~ | ~OWNER STATES VEHICLE ISN'T STARTING AND BELIEVES IT MAY BE THE BATTERY. PLEASE CHECK

& ADVISE. ~| ~BATTERY FAILED LOAD TEST. FAIL CODE A93P ~| ~REPLACED BATTERY AND TESTED TO CONFIRM REPAIR

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE

~|~SERVICE RESERVATION MADE BY J M LEXUS SERVICE

RESERVATIONS

SERVICE: FRONT/REAR BODY

 $\textbf{DESCRIPTION:} \ \ \text{FRONT/REAR BODY} \ {\sim} \ | \ {\sim} \text{CUSTOMER STATES TRIM}$

AROUND DRIVER FRONT SEAT COMING LOOSE ~ | ~FRONT SEAT TRIM BRACKET SEPARATED ~ | ~REMOVED DRIVER SEAT AND

REPLACED FRONT TRIM ASSY AND TESTED

15031 MILES DATE: 12/03/2008

REPAIR# 0154899

REPORTED BY: JM Lexus

SERVICE: CCSP CPN C4

 $\textbf{DESCRIPTION:} \ \ \text{CCSP CPN C4} \ \hbox{\sim} | \hbox{\sim} \text{CUSTOMER REQUESTS 15,000}$

MILE SERVICE PER JMA/FIDELITY CAR CARE SERVICE PLAN. COUPON CODE C4 ~| ~LUBE, OIL AND FILTER CHANGE, TIRE ROTATION, MULTI-POINT INSPECTION, ROAD TEST VEHICLE. ~| ~THANK YOU FOR CHOOSING JM LEXUS TO SERVICE YOUR

VEHICLE!

SERVICE: DETAIL PKG 3

 $\textbf{DESCRIPTION:} \ \ \mathsf{DETAIL} \ \mathsf{PKG} \ \mathsf{3} \sim \mathsf{I} \sim \mathsf{CUSTOMER} \ \mathsf{REQUESTS} \ \mathsf{DETAIL}$

PACKAGE # 3. ~ | ~ INCLUDES: COMPLETE INTERIOR DETAIL INCLUSING SHAMPOOING OF CARPETS & SEATS, EXTERIOR HAND WASH AND WAX, TIRES DRESSED, AND WINDOWS CLEANED.

~|~THANK YOU FOR CHOOSING THE JM LEXUS SERVICE DEPARTMENT!>>>>>>>>>>>>\$99.95

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14436 MILES DATE: 08/04/2008

REPAIR# 0125088

REPORTED BY: JM Lexus

SERVICE: CCSP CPN C4

DESCRIPTION: CCSP CPN C4 ~ | ~ CAR CARE PLAN SERVICE MAINT CONT # 31002234 AUTH#82170222.\$91.00 ~ | ~ LUBE, OIL AND FILTER CHANGE, TIRE ROTATION, MULTI-POINT INSPECTION, ROAD TEST VEHICLE. ~ | ~ THANK YOU FOR CHOOSING JM LEXUS TO SERVICE

YOUR VEHICLE!

LEXUS DRIVERS

11775 MILES DATE: 10/08/2007

REPAIR# 0038270

REPORTED BY: JM Lexus

SERVICE: 10000 MILE SERVICE NON WARRANTY-NON OEM

DESCRIPTION: 10000 MILE SERVICE NON WARRANTY-NON OEM

~I-CUSTOMER REQUESTS 10000 MILE SERVICE JMA CONT #31002234

SVS CODE 01 SCHED C3 \$134.00 ~I-SCHEDULED MAINTENANCE

DUE TO TIME OR MILEAGE ~I~10000 MILE SERVICE PERFORMED

10999 MILES DATE: 08/10/2007

REPAIR# 0020262

REPORTED BY: JM Lexus

SERVICE: FRONT/REAR BODY

DESCRIPTION: FRONT/REAR BODY ~1~C/S BUTTONS ON STEERING WHEEL NOT FUNCTIONING WHEN PRESSED ~1~BUTTONS SHORTED ON STEERING WHEEL ~1~REPLACE CTERRING WHEEL ~1~REPLACE

STEERING WHEEL

10742 MILES DATE: 07/03/2007

REPAIR# 0010742

REPORTED BY: JM Lexus

SERVICE: FRONT/REAR BODY

DESCRIPTION: FRONT/REAR BODY ~ | ~ C/S DRIVER DOOR STEP

MOILDING WITH LOGO COMING LOOSE AND FADING

~|~MOULDING LEXUS LOGO SEPERATED ~|~REPLACE L FRT STEP

MOULDING FRONT/REAR BODY ~ | ~ C/S KEY RING TRIM FADING

~|~RING TRIM DEFORMED ~|~REPLACE KEY RING TRIM

9531 MILES DATE: 02/27/2007

REPAIR# 0969288

REPORTED BY: JM Lexus

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE

- ~|~BUTTONS ON STEERING WHEEL DO NOT LOOK CORRECT
- ~|~BUTTONS ON STEERING WHEEL HAVE A DEFORMATION
- ~|~REPLACE BUTTONS ON STEERING WHEEL

8278 MILES DATE: 11/15/2006

REPAIR# 0939870

REPORTED BY: JM Lexus

SERVICE: FRONT/REAR BODY

DESCRIPTION: FRONT/REAR BODY ~|~C/S THAT THE REAR PRIVACY CURTAIN GOES UP ON ONE SIDE ONLY AT TIMES. ~|~CURTAIN DEFORMED AND IS BINDING INSIDE OF THE REAR SUNSHADE ASSEMBLY. ~|~REPLACED REAR SUNSHADE ASSEMBLY, OPERATED TO VERIFY CORRECT- ION.

0400 1411 56 DATE: 10/02/2004

REPAIR# 0913780 **REPORTED BY:** JM Lexus

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE ~ | ~ CHECK VEHICLE FOR VIBRATION C/S VIBRATION FELT IN STEERING AT 45MPH AND ABOVE ~ | ~ ROAD TEST VEHICLE TO VERIFY CUST, CONCERN AND FOUND ST, SHAKES AND VEHICLE VIB. AT HIGHER SPEEDS, NEEDS TIRE'S BAL. TIRES OUT OF BALANCE ~ | ~ PERFORM 4 WHEEL TIRE BALANCE, ROAD TEST VEHICLE AND ALL OK AT THIS TIME.

SERVICE: NON WARRANTABLE OPERATION CODE NON WARRANTABLE OPERATION CODE DESCRIPTION:

DATE: 01/23/2006 4801 MILES

REPAIR# 0851470 **REPORTED BY: JM Lexus**

SERVICE: NON WARRANTABLE OPERATION CODE **DESCRIPTION: NON WARRANTABLE OPERATION CODE** ~ | ~ CUSTOMER TO GET SOP CHROME WHEELS. SEE SINGH IN PARTS ~ | ~ CUSTOMER REQUEST CHROME RIMS. ~ | ~ REPLACE ORIGNAL RIMS WITH CHROME RIMS. NON WARRANTABLE OPERATION CODE ~ | ~ WINDOW TINT DRIVERS FRONT WINDOW IS PEELING. ~ | ~ ~ | ~ RE-TINT WINDOW AFTER INSPECTION. TINT

DATE: 12/26/2005 4180 MILES

REPAIR# 0839515 REPORTED BY: JM Lexus

WARRANTY. NO CHARGE.

SERVICE: 5.000 MILE SERVICE

DESCRIPTION: 5,000 MILE SERVICE ~ | ~ CUSTOMER REQUESTS 5000 MILE SERVICE ~ | ~ SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~ | ~5000 MILE SERVICE PERFORMED

SERVICE: NON WARRANTABLE OPERATION CODE **DESCRIPTION: NON WARRANTABLE OPERATION CODE** ~ | ~ SERVICE RESERVATION MADE BY J M LEXUS SERVICE RESERVATIONS

SERVICE: FRONT/REAR BODY

DESCRIPTION: FRONT/REAR BODY ~ | ~ C/S THAT THE PRIVACY NET ON THE REAR DECK INSIDE CAR IS NOT GOING BACK UP. ~|~CUSTOMER HAD REAR CURTAIN BUTTON DE-ACTIVATED. ~|~RE-ACTIVATED REAR CURTAIN USING BUTTON ON CENTER CONSOLE.

SERVICE: NON-OEM THEFT DETERRENT SYSTEM INSTALL/R&R **DESCRIPTION: NON-OEM THEFT DETERRENT SYSTEM** INSTALL/R&R ~ | ~ C/S THAT KEYLESS ENTRY FOR VEHICLE IS NOT WORKING. REMOTE BUTTON HAS TO BE PRESSED BEFORE DOOR OPENS. ~ | ~ CUSTOMER HAD SECOND MASTER KEY STORED IN GLOVE COMPARTMENT. REMOTE ACCESS WILL NOT WORK IF SMART KEY IS PRESENT IN CAR. ~ | ~ ADVISE CUSTOMER TO ENSURE THAT NO OTHER KEYS ARE KEPT INSIDE VEHICLE IF KEYLESS ENTRY IS TO WORK EFFECTIVELY.

DATE: 08/31/2005 **3633 MILES**

REPAIR# 0815286 REPORTED BY: JM Lexus

SERVICE: MISC

DESCRIPTION: MISC ~ | ~ C/S THAT CIGARETTE LIGHTER IN FRONT IS INOP. ~ | ~ CIG.LIGHTER FUSE WAS BURNT ~ | ~ REPLACED FUSE

DATE: 12/30/2004 18 MILES

12/12/2016 12:30 PM 11 of 12

REPAIR# 0751128
REPORTED BY: JM Lexus

SERVICE: PRE-DELIVERY SERVICE FOR USA ALL ALTITUDES

DESCRIPTION: PRE-DELIVERY SERVICE FOR USA ALL ALTITUDES

~|-PERFORM PRE DELIVERY INSPECTION. ~|~~|-PERFORMED PRE
DELIVERY INSPECTION

TERMS AND CONDITIONS

INFORMATION ACCURACY

Information presented on this website is summarized and standardized from repair orders completed at the time of service and submitted by Lexus dealers. When reviewing a vehicle?s service history, please note that all information is provided by the Lexus Dealer that conducted the service, and that dealer is solely responsible for the accuracy, completeness or authenticity of any information contained in this site. Lexus provides this site and all information and materials contained herein ?as is? without warranty of any kind. Any questions or concerns regarding this information should be addressed to the applicable Lexus dealer.

L/CERTIFIED OWNER INFORMATION

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OWNER-REPORTED INFORMATION AND PRIVACY TERMS

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