

FSBO-CO

SERVICE HISTORY

**SERVICE HISTORY FOR: FSBO-CO**

**VIN:** JTHCL5EFOB5012393

47659 MILES

**DATE:** 01/11/2018

**REPAIR#** 0868397

**REPORTED BY:** Stevinson Lexus of Frederick

**SERVICE:**

**DESCRIPTION:** LOANER CAR IS DUE BACK THE SAME DAY WHEN REPAIR IS COMPLETED. \$75.00 A DAY THEREAFTER. A FUEL FEE - I-LOANER CAR IS DUE BACK THE SAME DAY WHEN REPAIR IS COMPLETED. \$75.00 A DAY THEREAFTER. A FUEL FEE OF \$9.75 HAS BEEN ADDED TO THIS INVOICE. -1- -1-47652 "IN THE INTEREST OF CUSTOMER SATISFACTION SLOF WILL PERFORM THIS REPAIR AS A ONE-TIME GOODWILL GESTURE" NO CHARGE LOANER CAR \$9.75 LOANER CAR IS DUE BACK THE SAME DAY WHEN REPAIR IS COMPLETED. \$75.00 A DAY THEREAFTER. A FUEL FEE

**SERVICE:** NO INTERVAL DUE VEHICLE HISTORY INDICATES

**SERVICE:** LEXUSMULTIPOINT

INSPECTION  
**DESCRIPTION:** LEXUSMULTI POINT INSPECTION - I-\*LEXUS MULTI-POINT INSPECTION -1-

**SERVICE:** SEE TECH STORY

**DESCRIPTION:** SEE TECH STORY - I-CHECK ENGINE LIGHT

NO MAINTENANCE INTERVAL  
DUE  
**DESCRIPTION:** NO INTERVAL  
DUE VEHICLE HISTORY  
INDICATES NO MAINTENANCE  
INTERVAL DUE -1-\*NO  
INTERVAL DUE VEHICLE  
HISTORY INDICATES NO  
MAINTENANCE INTERVAL DUE  
\*CHECK INSTALLATION OF  
DRIVER'S FLOOR MAT \*CAR  
WASH INCLUDING: HAND CAR  
WASH INTERIOR VACUUM  
CLEAN WINDOWS TIRE SHINE  
-1-

ON -1- -1-47652 GUEST WAS ABLE  
TO GET A P0304 TO SET ON THE  
TEST DRIVE. 510 FOUND DURING  
HIGH RPMS THAT CYLINDER 4  
WOULD MISFIRE ONLY DURING  
DIRECT INJECTION. COIL AND  
PLUGS SWAPPED AND MISFIRE  
STILL OCCURS. TOOK INTAKE  
OFF TO INSPECT DIRECT  
INJECTOR AND FOUND  
RODE SEE TECH STORY -1-HVAC  
SYSTEM REINITIALIZING TO 75  
DEGREES ON START UP -1-  
-1-47659 CLIMATE CONTROL  
REINITIALIZING TO 75 DEGREES  
ON START UP AND TAKES A  
WHILE UNTIL ADJUSTMENTS  
ARE ALLOWED TO BE MADE.  
8700918C/71 FP# 87106-50420 530  
FOUND CODE 42 STORED IN  
HVAC SYSTEM. FOUND FRESH  
AIR VENT SERVO NOT MOVING  
BECAUSE OF AN INTERNAL0

**SERVICE:** WORKING WITHIN  
SPECS  
**DESCRIPTION:** WORKING  
WITHIN SPECS -1-SLOF  
REPLACED FUEL PUMP AND  
VEHICLE IS STILL MAKING THE  
TICKING NOISE PLEASE CHECK  
AND ADVISE R0#858886 -1-  
-1-47652 NORMAL MECHANICAL  
NOISES HEARD FORM PUMPS  
AND INJECTORS COMPARED  
WITH ANOTHER LS IN SHOP  
ALSO VERIFIED BY 800

41710 MILES

**DATE:** 07/13/2017

**REPAIR#** 0858886

**REPORTED BY:** Stevinson Lexus of Frederick

**SERVICE:**

**DESCRIPTION:** LOANER CAR IS DUE BACK THE SAME DAY WHEN REPAIR IS COMPLETED. \$75.00 A DAY THEREAFTER. A FUEL FEE - I-CUSTOMER REQUESTED A LOANER -1- LOANER CAR IS DUE BACK THE SAME DAY WHEN REPAIR IS COMPLETED. \$75.00 A DAY THEREAFTER. A FUEL FEE

**SERVICE:** NOINTERVALDUE VEHICLE HISTORY INDICATES NO MAINTENANCE INTERVAL DUE  
**DESCRIPTION:** NO INTERVAL DUE VEHICLE HISTORY INDICATES NO MAINTENANCE INTERVAL DUE -1-\*NO INTERVAL DUE VEHICLE HISTORY INDICATES NO MAINTENANCE INTERVAL DUE \*CHECK INSTALLATION OF DRIVER'S FLOOR MAT \*CAR WASH INCLUDING: HAND CAR WASH INTERIOR VACUUM CLEAN WINDOWS TIRE SHINE -1-

**SERVICE:** LEXUSMULTIPOINT INSPECTION

**DESCRIPTION:** LEXUSMULTIPOINT INSPECTION - I-\*LEXUS MULTI-POINT INSPECTION -1-

**SERVICE:** OTHERSR&R

**DESCRIPTION:** OTHERS R&R - I-CUSTOMER REPORTS CHECK ENGINE LIGHT IS ON-CHK AND ADVISE - I-POWER TRAIN -1-41710 CYL 4 MISFIRE CODE SET. NO MISFIRE DETECTED WITH SCAN TOOL AT THIS TIME. HEARING A TICKING NOISE FROM ENGINE FROM BANK 2. REMOVED VALVE COVER AND INSPECTED VALVE TRAIN PER 800. NO DAMAGE FOUND TO VALVE TRAIN REPLACE HIGH PRESSURE FUEL PUMP. TICKING

40396 MILES

**DATE:** 03/20/2017

**REPAIR#** 6062515

**REPORTED BY:**

**SERVICE:** UCO LOF AND SAFETY

**DESCRIPTION:** UCO LOF AND  
SAFETY - I-PERFORM UCD LOF  
AND INSPECTION - I-  
- I-COMPLETED UCO LOF AND  
INSPECTION NO LOF BAL AND  
ROTATE FOUR TIRES 1.0LABOR

40391 MILES

**DATE:** 03/11/2017**REPAIR#** 6062308**REPORTED BY:****SERVICE:** 01TOZOW200**DESCRIPTION:** 01TOZOW200

-1- -I-NO CAUSE SPECIFIED IN  
RO -1-AFTERMARKET  
FLOORMAT MOVED TO  
PASSENGER SIDE FLOORMAT  
SECURED TECH A 705

**SERVICE:** OW20 SYNT. OIL  
CHNG.

**DESCRIPTION:** OW20 SYNT.  
OIL CHNG. -1- - I-NO CAUSE  
SPECIFIED IN RO - I-OIL AND  
INSPECT COMP 9.SQ OW20 AS  
TECH A 705 TECH B 680

35772 MILES

**DATE:** 10/04/2016**REPAIR#** 6055340**REPORTED BY:****SERVICE:** OITOZCARLO**DESCRIPTION:** OITOZCARLO

-1- -I-NO CAUSE SPECIFIED IN  
RO -1-FLOORMAT SECURED  
TEHC686

**SERVICE:** QL OIL CHG CAR**DESCRIPTION:** QL OIL CHG

CAR - I-PERFORM CAR OIL  
CHANGE -1- - I-COMPLETED OIL  
CHANGE USED 9.5 QTS OW20  
TECH A 686 TECH B 680

30560 MILES

**DATE:** 02/03/2016

**REPAIR#** 6044701**REPORTED BY:****SERVICE:** OITOZCARLO**DESCRIPTION:** OITOZCARLO

-1- -I-NO CAUSE SPECIFIED IN  
RO -1-FLOORMAT IS SECURE  
TECH630

**SERVICE:** OIL CHG CAR**DESCRIPTION:** OIL CHG CAR

- I-PERFORM CAR OIL CHANGE  
-1- -I-OIL AND FILTER CHANGE  
ADDED 9.5 QTS OW20 AS FILTER  
TECH A 630 TECH B 663

25660 MILES

**DATE:** 07/07/2015**REPAIR#** 6036308**REPORTED BY:**

**SERVICE:** OW20 SYNT. OIL  
CHNG.

**DESCRIPTION:** OW20 SYNT.

OIL CHNG. -1- - I-NO CAUSE  
SPECIFIED IN RO - I-OIL CHANGE  
AND INSPECTION COMPLETED  
9.5 QTS OF BULK OW-20. AS FILTER  
USED TECH A/BJASON

20352 MILES

**DATE:** 08/12/2014**REPAIR#** 6024441**REPORTED BY:**

**SERVICE:** OW20 SYNT. OIL  
CHNG.

**DESCRIPTION:** OW20 SYNT.

OIL CHNG. - I-CHANGE OIL AND  
FILTER -1- - I-CHANGED OIL  
AND FILTER

17607 MILES

**DATE:** 06/16/2014

**REPAIR#** 6022254

**REPORTED BY:**

**SERVICE:** ENGINE CONCERN

**DESCRIPTION:** ENGINE  
CONCERN -1-CUST STATES THAT  
THERE IS NO POWER WHEN  
PRESSING THE GAS -1- - I-WE  
FOUND THE ECO MODE WAS ON  
AND WHEN WE TURNED IT OFF  
IT SEEMED TO DRIVE NORMAL IF  
CONTINUES IT WILL NEED TO  
GO TO LEXUS FOR FURTHER  
DIAG

**SERVICE:** TIRE/WHEEL

CONCERN  
**DESCRIPTION:** TIRE/WHEEL  
CONCERN - I-THUMPING NOISE  
WHEN TRAVELING 30-SOMPH - I-  
- I-THE ONLY NOISE WE HEARD  
ARE FROM THE TIRES CUPPING

17063 MILES

**DATE:** 05/28/2014

**REPAIR#** 0817480

**REPORTED BY:**

**SERVICE:**

**DESCRIPTION:** PER LEXUS  
NOTIFICATION ALL VEHICLES  
MUST HAVE THE FLOOR MATS  
INSPECTED FOR RECOMMENDED  
SPECIFICATI

**SERVICE:** MAINTENANCE

**DESCRIPTION:** MAINTENANCE  
- I-GUEST STATES THEY HAD A  
CHECK ENGINE LIGHT ON.  
- I-THERE WAS NO MIL LIGHT  
WHEN BROUGHT IN TO THE  
SHOP AND NO CODE STORED.  
-1-17063 THERE WAS NO MIL

LIGHT WHEN BROUGHT IN TO THE SHOP AND NO CODE STORED. 100 FOUND IN HISTORY FROM OTHER SHOP THAT CODE P0304 HAD BEEN PRESENT. CALLED TAS (141400822) AND THE TECH SAID THAT WE NEED TO VERIFY, SWAP COILS AND SPARK PLUGS. AT THIS TIME T

**SERVICE:** PLEASE PERFORM

MULTI POINT VEHICLE INSPECTION.

**DESCRIPTION:** PLEASE

PERFORM MULTI POINT VEHICLE INSPECTION. - I-PLEASE PERFORM MULTI POINT VEHICLE INSPECTION. - I-INSPECTION -1-17063 INSPECTED VEHICLE. PLEASE SEE INSPECTION RESULTS ATTACHED TO THE CUSTOMER INVOICE.

16983 MILES

**DATE:** 05/09/2014

**REPAIR#** 6020883

**REPORTED BY:**

**SERVICE:** CHECK ENG LITE DIAG.

**DESCRIPTION:** CHECK ENG LITE DIAG. - I-CHECK ENG AND SKID CONTROL LIGHTS ARE ON -1- -1-N/C MISS FIRE CODE #4

15611 MILES

**DATE:** 02/20/2014

**REPAIR#** 0132956

**REPORTED BY:** Lexus of Chandler

**SERVICE:** LOANER

**DESCRIPTION:** LOANER-I-

-I-

**SERVICE:** SFI.MFI

**DESCRIPTION:** SFI.MFI

- I-TRAC LIGHT WILL COME ON AT TIMES WHILE DRIVING GUEST STATES CAR WILL NOT GO ANY FASTER THAN 20 MPH UNTIL HE PULLS OVER SHUT CAR OFF AND RESTART. -I-CHECK FOR CODES, NONE PRESENT. TEST DRIVE FOR 53 MILES ON FREEWAY, NO ABNORMAL ENGINE PERFORMANCE OR CODES SET DURING THIS EXTENDED TEST DRIVE. RECOMMEND DRIVING FOR TRIP AS CUSTOMER HAS REPORTED THAT ISSUE OCCURS AFTER EXTENDED DRIVING. - I-CUSTOMER DECLINED ANY FURTHER EXTENDED TEST DRIVES. CUSTOMER LAST EXPERIENCED ISSUE WHILE DRIVING IN DECEMBER OF 2013. UNABLE TO DUPLICATE CONCERN AS DESCRIBED. NO REPAIR INDICATED, RECOMMENDED OR PERFORMED AT THIS TIME. RECOMMEND CUSTOMER DUPLICATE CONCE

15251 MILES

**DATE:** 12/18/2013

**REPAIR#** 0129477

**REPORTED BY:** Lexus of Chandler



**SERVICE:** 15K MILE SVC  
**DESCRIPTION:** 15K MILE SVC  
 - I-CUSTOMER REQUESTS 15K MILE SERVICE  
 - I-RECOMMENDED MAINTENANCE -1-15,000 MILE SVC.

**SERVICE:** REARAXLE-DIFFERENTIAL  
**DESCRIPTION:** REARAXLE-DIFFERENTIAL - I-TRAC LIGHT WILL COME AND VEHICLE WILL SLOW TO 20 MPH AND NOT GO ANY FASTER UNTIL VEHICLE RESTARTED GUEST STATES CK NATIONAL SERVICE HISTORY -I-CODE P0304 PENDING AT TIME OF INITIAL INSPECTION. SUBMITTED SNAPSHOT OF TEST DRIVE PER ENGINEER REQUEST AFTER OPENING TAS CASE 133450656. ENGINEER REQUESTED US TO PERFORM INJECTOR WAY TESTING, INSPECT SPARK PLUGS, ROAD TEST FOR TIRE VIBRATION, EXTENDED RO -1-TAS ENGINEER REQUESTED 2 OTHER TESTS THAT WE WERE UNABLE TO PERFORM. CUSTOMER CALLED 12/18/13 AM AND REQUESTED TO HAVE VEHICLE READIED FOR PICK UP DUE TO FAMILY EMERGENCY. WE WERE UNABLE TO DUPLICATE THE CUSTOMERS CONCERN DURING ANY OF OUR TESTING AT THIS

**SERVICE:** RED TIRE  
**DESCRIPTION:** RED TIRE  
 - I-TIRE TREAD DEPTH AT 3MM OR LESS. NEEDS REPLACEMENT  
 -1-SSK INSPECTION  
 - I-CUSTOMER DECLINED.

9883 MILES

**DATE:** 10/31/2012

**REPAIR#** 0801567

**REPORTED BY:****SERVICE:** 10,000 MILE FULL

SERVICE

**DESCRIPTION:** 10,000 MILE

FULL SERVICE - I-PERFORM 10,000  
MILE SERVICE. -I-10000 SERVICE  
-I-9883 10000 SERVICE 100  
PERFORMED 10,000 SERVICE

**SERVICE:** MAINTENANCE**DESCRIPTION:** MAINTENANCE

- I-GUEST STATES WHEN  
TRAVLING AT HIGHWAY SPEEDS  
CAR WILL LOOSE POWER CAR  
LOSES POWER UNTIL IT COMES  
TO 20 MPH. AFTER CAR IS  
TURNED OFF IT WILL GAIN  
POWER. - I-RELATED TO MIL ON  
LINE -I-9883 RELATED TO MIL  
ON LINE O CONCERN IS RELATED  
TO MIL ON CONCERN.

**SERVICE:** OTHERS R&R**DESCRIPTION:** OTHERS R&R

-I-MIL ON.-I-CODE P0304, P1604  
AND P1605 -I-9883 CODE P0304,  
P1604 AND P160519199120 CODE  
P0304 MISFIRE CYLINDER FOUR.  
REMOVED COIL AND SPARK  
PLUG, INSPECTED PLUG AND  
SWAPPED COIL WITH CYLINDER  
2 COIL. REINSTALLED AND  
CHECKED FOR MISFIRE NONE  
FOUND. TEST DROVE VEHICLE  
ON TWO DIFFERENT TRIPS BOTH

**SERVICE:** PLEASE PERFORM

WORLD CLASS INSPECTION

**DESCRIPTION:** PLEASE

PERFORM WORLD CLASS  
INSPECTION - I-PLEASE  
PERFORM WORLD CLASS  
INSPECTION - I-WCI -I-9883 WCI  
O PERFORMED WCI INSPECTION

7313 MILES

**DATE:** 07/12/2012**REPAIR#** 0785128**REPORTED BY:****SERVICE:** FRONT AXLE**DESCRIPTION:** FRONT AXLE

- I-LEFT FRONT LOWER B-PILLAR  
SCUFFS ONE TIME GOODWILL

**SERVICE:** NON WARRANTABLE

OPERATION CODE

**DESCRIPTION:** NON

WARRANTABLE OPERATION

GUESTURE PER GUEST  
 SATISFACTION-I-SEATBELT  
 CATCHING IN BETWEEN THE  
 DOOR AND B-PILLAR TORN  
 UPHOLSTARY - I-SUBLET. REPAIR  
 COMPLETED

CODE - I-PLEASE PERFORM  
 WORLD CLASS INSPECTION  
 - I-INSPECTED VEHICLE. PLEASE  
 SEE INSPECTION RESULTS  
 ATTACHED TO THE CUSTOMER  
 INVOICE. - I-INSPECTION  
 COMPLETED.

5232 MILES

**DATE:** 05/23/2012

**REPAIR#** 0135827

**REPORTED BY:** Lexus of Albuquerque

**SERVICE:** 5,000 MILE SERVICE

**DESCRIPTION:** 5,000 MILE

SERVICE - I-CUSTOMER  
 REQUESTS 5000 MILE SERVICE  
 - I-SCHEDULED MAINTENANCE  
 DUE TO TIME OR MILEAGE  
 - I-REPLACE ENGINE OIL AND  
 FILTER; ROTATE TIRES, CHECK  
 WEAR AND SET PROPER  
 INFLATION PRESSURES; INSPECT  
 ENGINE AIR FILTER, BRAKE  
 LININGS AND DISCS, STEERING  
 LINKAGES, BALL JOINTS AND  
 DUST COVERS, DRIVE SHAFT  
 BOOTS, BODY/CHASSIS NUTS  
 AND BOLTS, AND A/C FILTER;

**SERVICE:** OTHERS

**DESCRIPTION:** OTHERS

-I-OWNER STATES-UNUSUAL  
 ""JERK"" WHEN APPLYING  
 BRAKES AT SLOW ROLLING  
 SPEEDS -I-CUST. STATES  
 UNSUAL JERK WHEN APPLING  
 BRAKES AT SLOW SPEEDS  
 - I-TEST DROVE NEW VEHICLE  
 FROM LOT FOUND NORMAL  
 OPERATION DID SAME THING AT  
 SLOW SPEEDS WHEN APPLYING  
 BRAKES

16 MILES

**DATE:** 11/04/2011

**REPAIR#** 0125092

**REPORTED BY:** Lexus of Albuquerque

**SERVICE:** CHROME WHEELS

**DESCRIPTION:** CHROME  
WHEELS - I-CUSTOMER  
REQUESTS INSTALLATION OF  
CHROME WHEELS AS PER  
ATTACHED RECON SHEET.  
- I-CUSTOMER PURCHASE  
OPTION - I-CHROME WHEELS  
INSTALLED AND OPERATING TO  
SPECIFICATION

11 MILES

**DATE:** 09/23/2011

**REPAIR#** 0158758  
**REPORTED BY:** Plaza Lexus

**SERVICE:** NEW CAR DETAIL  
**DESCRIPTION:** NEW CAR  
DETAIL -I-NEW CAR DETAIL

10 MILES

**DATE:** 09/23/2011

**REPAIR#** 0158757  
**REPORTED BY:** Plaza Lexus

**SERVICE:** PRE-DELIVERY  
SERVICE FOR USA ALL  
ALTITUDES  
**DESCRIPTION:** PRE-DELIVERY  
SERVICE FOR USA ALL  
ALTITUDES -I-PERFORM PRE  
DELIVERY INSPECTION - I-PRE  
DELIVERY INSPECTION -1-10 POI

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TERMS AND CONDITIONS

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