

STLouis

SERVICE HISTORY

SERVICE HISTORY FOR: STLOUIS**VIN:** JTHDL5EF7B5003694

52356 MILES

DATE: 11/22/2016**REPAIR#** 0258305**REPORTED BY:** Plaza Lexus**SERVICE:** COMPLIMENTARY

CAR WASH

DESCRIPTION:

COMPLIMENTARY CAR WASH
 ~|~COMPLIMENTARY CAR WASH
 ~|~

SERVICE: DOOR LOCK

ACTUATOR: L/F DOOR (398892674)

DESCRIPTION: DOOR LOCK

ACTUATOR: L/F DOOR (398892674)
 ~|~DOOR LOCK ACTUATOR: L/F
 DOOR (398892674) ~|~ ~|~52354
 REPLACED L/F DOOR LOCK
 ACTUATOR

SERVICE: MISC MAINT REPAIR**DESCRIPTION:** MISC MAINT

REPAIR ~|~.8 CUST STATES KEY
 FOB DOES NOT UNLOCK DRIVERS
 DOOR AND MIRRORS DO NOT
 FOLD IN WHEN VEH IS LOCKED
 NOT SURE IF RELATED PLEASE
 ADVISE ~|~ ~|~52354 DRIVERS
 DOOR LOCK ACTUATOR IS
 DEFECTIVE CAUSING DOOR
 LOCK MALFUNCTION. MIRRORS
 ARE FOLDING IN PROPERLY AT
 THIS TIME. REPLACED DOOR
 LOCK ACTUATOR, SEE LINE "D"

SERVICE: MULTI POINT

INSPECTION

DESCRIPTION: MULTI POINT

INSPECTION ~|~MULTI POINT
 INSPECTION ~|~ ~|~52354
 BATTERY TERMINALS
 CORRODED, DUE FOR SERVICE

42518 MILES

DATE: 03/01/2016

REPAIR# 0832415

REPORTED BY: Hendrick Lexus Kansas City

SERVICE: NON WARRANTABLE

OPERATION CODE

DESCRIPTION: NON

WARRANTABLE OPERATION

CODE ~|~REPAIR PER WE OWE

~|~SUBLET PAINT WITH VENDOR

~|~COMPLETED REPAIR AS

REQUESTED

42517 MILES

DATE: 02/17/2016

REPAIR# 0831083

REPORTED BY: Hendrick Lexus Kansas City

SERVICE: CAR CARE

DESCRIPTION: CAR CARE

~|~CUSTOMER REQUEST CAR

CARE ~|~CHARGE TO F&I

DEPRATMENT ~|~CLEANED AND

ADDED CARE CARE TO EXTERIOR

AND INTERIOR

SERVICE: USD DEL GIFT BAG

DESCRIPTION: USD DEL GIFT

BAG ~|~USED CAR DELIVERY

GIFT BAG ~|~ ~|~DELIVERY TEAM

GAVE GIFT BAG TO CUSTOMER

42516 MILES

DATE: 02/15/2016

REPAIR# 0229719

REPORTED BY: Hendrick Lexus Kansas City North

SERVICE: PAINT REPAIR
DESCRIPTION: PAINT REPAIR
 ~|~PAINT REPAIR ~|~

SERVICE: SHEET METAL
 REPAIRS
DESCRIPTION: SHEET METAL
 REPAIRS ~|~FRONT BUMPER,
 DAMAGE ~|~ ~|~REPAIR PER
 ESTIMATE SOUTH

42378 MILES

DATE: 02/09/2016

REPAIR# 0830503
REPORTED BY: Hendrick Lexus Kansas City

SERVICE: NON WARRANTABLE
 OPERATION CODE
DESCRIPTION: NON
 WARRANTABLE OPERATION
 CODE ~|~SUBLET PAINT
 CONCERN TOUCH UP ~|~SUBLET
 PAINT WITH VENDOR
 ~|~COMPLETED REPAIR AS
 REQUESTED

42377 MILES

DATE: 02/04/2016

REPAIR# 0829910
REPORTED BY: Hendrick Lexus Kansas City

SERVICE: AUTO DETAILING
DESCRIPTION: AUTO
 DETAILING ~|~PERFORM PRE-
 OWNED DEPARTMENT DETAIL
 ~|~ ~|~COMPLETED

SERVICE: CERTIFIED PRE-
 OWNED PDI
DESCRIPTION: CERTIFIED PRE-
 OWNED PDI ~|~PERFORM LEXUS
 CERTIFIED PRE-OWNED
 INSPECTION ~|~COMPLETE
 CERTIFIED PRE OWNED
 INSPECTION BOOK ADD ALL

CERTIFIED PRE OWNED STICKERS
~|~COMPLETE

SERVICE: F.DSC 1-SD INCL;R&R
DSC PAD
DESCRIPTION: F.DSC 1-SD
INCL;R&R DSC PAD ~|~REPLACE
FRONT BRAKE PADS AND
RESURFACED ROTORS ~|~
~|~COMPLETED

SERVICE: HEADLAMP
RESTORATION
DESCRIPTION: HEADLAMP
RESTORATION ~|~3M HEADLAMP
RESTORATION RESTORES
CLARITY TO THE HEADLAMP
LENS IMPROVES THE
PERFORMANCE AND
APPEARANCE ~|~REFINES AND
REDUCES SCRATCHES REMOVES
YELLOWED, CLOUDY OR HAZY
LOOK ~|~PLEASE SEE YOUR
SERVICE ADVISORS FOR OTHER
PRODUCTS AND SERVICES
AVAILABLE

SERVICE: OTHERS
DESCRIPTION: OTHERS
~|~INSTALL NEW KEY BATTERY
~|~TRANSMITTER BATTERY
REPLACED ~|~COMPLETED

SERVICE: PAINTLESS DENT
REPR
DESCRIPTION: PAINTLESS
DENT REPR ~|~PERFORM
PAINTLESS DENT REPAIR
~|~SUPPLY PAINTLESS DENT EST
~|~COMPLETED PAINTLESS DENT
REPAIRS

SERVICE: R. DSC 1-SD INCL;R&R
DSC PAD
DESCRIPTION: R. DSC 1-SD
INCL;R&R DSC PAD ~|~REPLACE
REAR BRAKE PADS AND
RESURFACE ROTORS ~|~
~|~COMPLETE

SERVICE: RECALL INSPECTION
DESCRIPTION: RECALL
INSPECTION ~|~REVIEW
MANUFACTURERS WEBSITE FOR
OPEN RECALLS ~|~PERFORM OR
SUBLET TO INSURE ALL RECALLS
ARE COMPLETE ~|~ANALYSIS
COMPLETE

SERVICE: WHEEL ALIGNMENT
DESCRIPTION: WHEEL
ALIGNMENT ~|~CUSTOMER
REQUEST A FOUR WHEEL LAZER
ALIGNMENT ALIGNMENT IS

WARRANTED FOR 6 MONTHS OR
5,000 MILES COMES FIRST UNDER
NORMAL DRIVING CONDITIONS
~|~ALIGN TO FACTORY
SPECIFICATIONS ~|~COMPLETE

41232 MILES

DATE: 12/18/2015

REPAIR# 0825686

REPORTED BY: Hendrick Lexus Kansas City

SERVICE: NON WARRANTABLE

OPERATION CODE

DESCRIPTION: NON

WARRANTABLE OPERATION
CODE ~|~CUSTOMER WAITING
WHILE SERVICE IS COMPLETE
~|~ENJOY OUR NEW LOUNGE
~|~HENDRICK LEXUS KANSAS
CITY

SERVICE: TIRE-WHEEL

DESCRIPTION: TIRE-WHEEL

~|~CLIENT STATES THAT THERE
IS ONE TIRE LISTED ON THE
INSTRUMENT PANEL THAT IS
3LBS LOWER THAN THE RESET
PLEASE CHECK FOR POSSIBLE
LEAK AND ADVISE. ~|~ ~|~RESET
ALL TIRE PRESSURES

40042 MILES

DATE: 10/24/2015

REPAIR# 0820472

REPORTED BY: Hendrick Lexus Kansas City

SERVICE: COMP LOANER

DESCRIPTION: COMP LOANER

~|~ ~|~NO CHARGE LOANER FEE
COUPON MUST BE ATTACHED
TO REPAIR ORDER ~|~THANK
YOU FOR CHOOSING HENDRICK
LEXUS KANSAS CITY YOUR
SERVICE NEEDS. PLEASE
CONTACT YOUR ADVISOR WITH
ANY QUESTIONS.

SERVICE: MISC

DESCRIPTION: MISC

~|~CLIENT STATES THAT THE
VEHICLE WAS HARD TO START
THIS MORNING, SLOW
CRANKING AND THEN FINALLY
STARTED BUT WHEN FINISHED
WITH THIS SAME DRIVE CYCLE
THE VEHICLE WOULD NOT SHUT
OF THE INSTRUMENT PANEL,

ENGINE DID SHUT OFF BUT NOT
ABLE TO SHUT OFF THE I/P, CA
~|~TESTED BATTERY WITH GR8
BATTERY TESTED, BATTERY
FAILED TESTING. FAIL CODE
F0V8-C2JQ-C6EMO ~|~REPLACED
BATTERY, COMPLETE

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER

INSPECTION ~|~PERFORM
WORLD CLASS INTERIM
INSPECTION ~|~INSPECTION
SHEET PROVIDED ~|~PROVIDE
COPY OF WCI TO CUSTOMER

39942 MILES

DATE: 10/23/2015

REPAIR# 0820346

REPORTED BY: Hendrick Lexus Kansas City

SERVICE: 40000 MILE SERVICE

NON WARRANTY-NON OEM

DESCRIPTION: 40000 MILE

SERVICE NON WARRANTY-NON

OEM ~|~CUSTOMER REQUESTS

40000 MILE SERVICE

~|~SCHEDULED MAINTENANCE

DUE TO TIME OR MILEAGE

~|~40000 MILE SERVICE

PERFORMED

SERVICE: COMP LOANER

DESCRIPTION: COMP LOANER

~|~ONLINE ~|~NO CHARGE

LOANER FEE COUPON MUST BE

ATTACHED TO REPAIR ORDER

~|~THANK YOU FOR CHOOSING

HENDRICK LEXUS KANSAS CITY

YOUR SERVICE NEEDS. PLEASE

CONTACT YOUR ADVISOR WITH

ANY QUESTIONS.

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER

INSPECTION ~|~PERFORM

WORLD CLASS INSPECTION

PROVIDE CUSTOMER WITH THE

TREATMENT PLAN

~|~RECOMMENDED ACTION

PLAN ~|~REVIEW WORLD CLASS
INSPECTION WITH CUSTOMER
AND PROVIDE A COPY TO THE
CUSTOMER.

35593 MILES

DATE: 05/13/2015

REPAIR# 0804409

REPORTED BY: Hendrick Lexus Kansas City

SERVICE: COMP LOANER

DESCRIPTION: COMP LOANER

~|~ONLINE ~|~THANK YOU
~|~PLEASE RETURN VEHICLE TO
SERVICE DRIVE

SERVICE: INSPECT WARNING

LIGHTS & BUZZERS

DESCRIPTION: INSPECT

WARNING LIGHTS & BUZZERS
~|~CLIENT STATES THAT THERE
IS A NAIL IN THE RIGHT FRONT
TIRE, CLIENT IS INTERESTED IN
REPLACING SET - PLEASE QUOTE
LEDT000-91426-MI REPLACEMENT
- WANTS SAME TIRES THAT
WERE INSTALLED LAST VISIT.
QUOTE ALIGNMENT/TIRES ETC.
~|~ ~|~MOUNTED AND
BALANCED 4 TIRES PER JOB 5

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER

INSPECTION ~|~PERFORM
WORLD CLASS INSPECTION
PROVIDE CUSTOMER WITH THE
TREATMENT PLAN
~|~RECOMMENDED ACTION
PLAN ~|~REVIEW WORLD CLASS
INSPECTION WITH CUSTOMER
AND PROVIDE A COPY TO THE
CUSTOMER.

SERVICE: WHEEL ALIGNMENT

DESCRIPTION: WHEEL

ALIGNMENT ~|~CUSTOMER
REQUEST A FOUR WHEEL LAZER
ALIGNMENT WARRANTY ON
ALIGNMENT IS 30 DAYS OR 1000
MILES WHICHEVER COMES FIRST
UNDER NORMAL DRIVING
CONDITIONS ~|~ALIGN TO
FACTORY SPECIFICATIONS
~|~COMPLETE

SERVICE: WINDSHIELD

WIPER/WASHER

DESCRIPTION: WINDSHIELD

WIPER/WASHER ~|~PLEASE
CHECK WIPER BLADES AND
REPLACE IF NEEDED. ~|~
~|~WIPERS CLEARING GLASS
WELL AT THIS TIME. NO WORK
PERFORMED.

 35087 MILES

DATE: 04/24/2015
REPAIR# 0802634**REPORTED BY:** Hendrick Lexus Kansas City**SERVICE:** 35000 MILE SERVICE

NON WARRANTY-NON OEM

DESCRIPTION: 35000 MILE

SERVICE NON WARRANTY-NON
OEM ~|~CUSTOMER REQUESTS
35000 MILE SERVICE
~|~SCHEDULED MAINTENANCE
DUE TO TIME OR MILEAGE
~|~35000 MILE SERVICE
PERFORMED

SERVICE: NON WARRANTABLE
OPERATION CODE**DESCRIPTION:** NON

WARRANTABLE OPERATION
CODE ~|~THANK YOU FOR
CHOOSING HENDRICK LEXUS
KANSAS CITY FOR YOUR SERVICE
NEEDS. WE ARE PROUD TO
OFFER OUR LOANER VEHICLE
WHILE YOUR LEXUS IS BEING
SERVICED AT EITHER OF OUR
LOCATIONS. WE DO HOWEVER
HAVE A \$8.50 LOANER
OPERATION FEE. ~|~THANK YOU
~|~PLEASE RETURN VEHICLE TO
SERVICE DRIVE

SERVICE: OTHER INSPECTION**DESCRIPTION:** OTHER

INSPECTION ~|~PERFORM
WORLD CLASS INSPECTION
PROVIDE CUSTOMER WITH THE
TREATMENT PLAN
~|~RECOMMENDED ACTION
PLAN ~|~REVIEW WORLD CLASS
INSPECTION WITH CUSTOMER

SERVICE: WINDSHIELD

WIPER/WASHER

DESCRIPTION: WINDSHIELD

WIPER/WASHER ~|~REPLACED
FRONT WIPER INSERTS ~|~
~|~COMPLETED

AND PROVIDE A COPY TO THE
CUSTOMER.

33515 MILES

DATE: 01/30/2015

REPAIR# 0794940

REPORTED BY: Hendrick Lexus Kansas City

SERVICE: FRONT/REAR BODY

DESCRIPTION: FRONT/REAR

BODY ~|~CUST STATES THAT THE
LEFT FRONT DOOR WILL NOT
LATCH RIGHT. THE HINGE
LOOKS LOOSE ~|~HINGE BOLTS
LOOSE 670991 62 60 6874030080
~|~TIGHTENED HINGE BOLTS
AND REALIGN DOOR

SERVICE: NON WARRANTABLE

OPERATION CODE

DESCRIPTION: NON

WARRANTABLE OPERATION
CODE ~|~CUSTOMER WAITING
WHILE SERVICE IS COMPLETE
~|~ENJOY OUR NEW LOUNGE
~|~HENDRICK LEXUS KANSAS
CITY

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER

INSPECTION ~|~PERFORM
WORLD CLASS INTERIM
INSPECTION ~|~INSPECTION
SHEET PROVIDED ~|~PROVIDE
COPY OF WCI TO CUSTOMER

29914 MILES

DATE: 08/22/2014

REPAIR# 0779537

REPORTED BY: Hendrick Lexus Kansas City

SERVICE: 30000 MILE SERVICE

NON WARRANTY

DESCRIPTION: 30000 MILE
SERVICE NON WARRANTY

SERVICE: COMP LOANER

DESCRIPTION: COMP LOANER

~|~NO CHARGE FOR LOANER.
VEHICLE NOT READY ON TIME

~|~CUSTOMER REQUESTS 30000
MILE SERVICE PREPAID
~|~SCHEDULED MAINTENANCE
DUE TO TIME OR MILEAGE
~|~30000 MILE SERVICE
PERFORMED

~|~THANK YOU ~|~PLEASE
RETURN VEHICLE TO SERVICE
DRIVE

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER

INSPECTION ~|~PERFORM
WORLD CLASS INSPECTION
PROVIDE CUSTOMER WITH THE
TREATMENT PLAN
~|~RECOMMENDED ACTION
PLAN ~|~REVIEW WORLD CLASS
INSPECTION WITH CUSTOMER
AND PROVIDE A COPY TO THE
CUSTOMER.

25365 MILES

DATE: 02/15/2014

REPAIR# 0759952

REPORTED BY: Hendrick Lexus Kansas City

SERVICE: BATTERY/COIL SPK
PLUG
DESCRIPTION: BATTERY/COIL
SPK PLUG ~|~CUST STATES
BATTERY WILL NOT HOLD A
CHARGE ~|~BATTERY FAILED
LOAD TEST ~|~REPLACED
BATTERY 190011 71 71 2880038110
A8CP

SERVICE: NON WARRANTABLE
OPERATION CODE
DESCRIPTION: NON
WARRANTABLE OPERATION
CODE ~|~LOANER VEHICLE
~|~THANK YOU ~|~PLEASE
RETURN VEHICLE TO SERVICE
DRIVE

SERVICE: OTHER INSPECTION
DESCRIPTION: OTHER
INSPECTION ~|~PERFORM
WORLD CLASS INTERIM
INSPECTION ~|~INSPECTION

SERVICE: STEERING
WHL/MAIN SHAFT
DESCRIPTION: STEERING
WHL/MAIN SHAFT ~|~CUST
STATES AT TIMES THE STEERING

SHEET PROVIDED ~|~PROVIDE
COPY OF WCI TO CUSTOMER

LIGHT IS COMING ON AND NO
POWER STEERING. TURN
VEHICLE OFF AND BACK ON
AND LIGHT GOES AWAY AND
DRIVES NORMAL. ONGOING
CONCERN ~|~NO SIGNAL FROM
DC-DC CONVERTER OPEN
CIRCUIT ~|~REPLACED DC-DC
COVERTER 450991 71 71
G925050010

25017 MILES

DATE: 01/17/2014

REPAIR# 0759222

REPORTED BY: Hendrick Lexus Kansas City

SERVICE: 25000 MILE SERVICE
NON WARRANTY-NON OEM
DESCRIPTION: 25000 MILE
SERVICE NON WARRANTY-NON
OEM ~|~CUSTOMER REQUESTS
25000 MILE SERVICE PREPAID
~|~SCHEDULED MAINTENANCE
DUE TO TIME OR MILEAGE
~|~25,000 MILES OR 30 MONTHS
SERVICE AT 25000

SERVICE: NON WARRANTABLE
OPERATION CODE
DESCRIPTION: NON
WARRANTABLE OPERATION
CODE ~|~THANK YOU FOR
CHOOSING HENDRICK LEXUS
KANSAS CITY FOR YOUR SERVICE
NEEDS. WE ARE PROUD TO
OFFER OUR LOANER VEHICLE
WHILE YOUR LEXUS IS BEING
SERVICED AT EITHER OF OUR
LOCATIONS. WE DO HOWEVER
HAVE A \$8.50 LOANER
OPERATION FEE. ~|~THANK YOU
~|~PLEASE RETURN VEHICLE TO
SERVICE DRIVE

SERVICE: OTHER INSPECTION
DESCRIPTION: OTHER
INSPECTION ~|~PERFORM
WORLD CLASS INSPECTION
PROVIDE CUSTOMER WITH THE
TREATMENT PLAN
~|~RECOMMENDED ACTION

SERVICE: SFI.MFI
DESCRIPTION: SFI.MFI ~|~CUST
STATES A WEEK AGO, A POWER
STEERING WARNING LIGHT WAS
ON. WE DID NOT HAVE TIME TO
CHECK THE CODES. THE LIGHT
HAS SINCE GONE OFF. CUST IS

PLAN ~|~REVIEW WORLD CLASS INSPECTION WITH CUSTOMER AND PROVIDE A COPY TO THE CUSTOMER.

CONCERNED THERE MAY BE A PROBLEM THE CUSTOMER AND DRIVER HAS NOT SEEN ANY WARNING LIGHT ~|~
~|~CANNOT DUPLICATE CONCERN TO DIAGNOSE. NO TSIB'S

19834 MILES

DATE: 05/24/2013

REPAIR# 0737815

REPORTED BY:

SERVICE: 20000 MILE SERVICE
NON WARRANTY-NON OEM
DESCRIPTION: 20000 MILE SERVICE NON WARRANTY-NON OEM ~|~CUSTOMER REQUESTS 20000 MILE SERVICE PREPAID ~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~20,000 MILES OR 24 MONTHS SERVICE AT 20000

SERVICE: FOUR WHEEL ALIGNMENT
DESCRIPTION: FOUR WHEEL ALIGNMENT ~|~\$20.00 OFF PRICE OF ALIGNMENT SPECIAL PRICE OF \$99.95 ~|~ ~|~COMPLETE FOUR WHEEL ALIGNMENT PER FACTORY SPECS.

SERVICE: MT&BAL FOUR TIRES
DESCRIPTION: MT&BAL FOUR TIRES ~|~MOUNT AND BALANCE FOUR TIRES ~|~ ~|~COMPLETED

SERVICE: COMP NITRO
DESCRIPTION: COMP NITRO ~|~COMPLIMENTARY INSTALL OF NITROGEN WITH THE PURCHASE OF 4 TIRES. ~|~PROVIDE CUSTOMER WITH INFO PACKAGE AND UPGRADED CHROME VALVE STEM CAPS ~|~NITROGEN CAN INCREASE THE LIFE OF YOUR TIRES BY MAINTAINING CORRECT TIRE PRESSURES.

SERVICE: FRONT/REAR BODY
DESCRIPTION: FRONT/REAR BODY ~|~SCRATCH ON PASS SIDE REAR DOOR AND QUARTER ~|~ ~|~THE REPAIR WOULD NEED TO BE DONE BY A BODY SHOP

SERVICE: NON WARRANTABLE OPERATION CODE
DESCRIPTION: NON WARRANTABLE OPERATION

CODE ~|~THANK YOU FOR
 CHOOSING SUPERIOR LEXUS
 AND SUPERIOR LEXUS NORTH
 FOR YOUR SERVICE NEEDS. THIS
 COMPLIMENTARY LOANER
 VEHICLE IS YOURS TO USE
 WHILE YOUR LEXUS IS BEING
 SERVICED AT EITHER OF OUR
 LOCATIONS. WE DO HOWEVER
 HAVE A \$8.50 LOANER
 OPERATION FEE.

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER

INSPECTION ~|~PERFORM
 WORLD CLASS INSPECTION
 PROVIDE CUSTOMER WITH THE
 TREATMENT PLAN
 ~|~RECOMMENDED ACTION
 PLAN ~|~REVIEW WORLD CLASS
 INSPECTION WITH CUSTOMER
 AND PROVIDE A COPY TO THE
 CUSTOMER.

15032 MILES

DATE: 11/16/2012

REPAIR# 0723189

REPORTED BY:

SERVICE: 15000 MILE SERVICE

NON WARRANTY

DESCRIPTION: 15000 MILE

SERVICE NON WARRANTY

~|~CUSTOMER REQUESTS 15000

MILE SERVICE PREPAID

~|~SCHEDULED MAINTENANCE

DUE TO TIME OR MILEAGE

~|~15000 MILE SERVICE

PERFORMED

SERVICE: NON WARRANTABLE

OPERATION CODE

DESCRIPTION: NON

WARRANTABLE OPERATION

CODE ~|~THANK YOU FOR

CHOOSING SUPERIOR LEXUS

AND SUPERIOR LEXUS NORTH

FOR YOUR SERVICE NEEDS. THIS

COMPLIMENTARY LOANER

VEHICLE IS YOURS TO USE

WHILE YOUR LEXUS IS BEING

SERVICED AT EITHER OF OUR LOCATIONS. WE DO HOWEVER HAVE A \$8.50 LOANER OPERATION FEE.

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER

INSPECTION ~|~PERFORM WORLD CLASS INSPECTION PROVIDE CUSTOMER WITH THE TREATMENT PLAN ~|~RECOMMENDED ACTION PLAN ~|~REVIEW WORLD CLASS INSPECTION WITH CUSTOMER AND PROVIDE A COPY TO THE CUSTOMER.

9947 MILES

DATE: 06/22/2012

REPAIR# 0711095

REPORTED BY:

SERVICE: 10,000 MILE FULL SERVICE

DESCRIPTION: 10,000 MILE FULL SERVICE ~|~CUSTOMER REQUESTS 10000 MILE SERVICE NO CHARGE TO CUSTOMER- INTERNAL PRICING ~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~REPLACED ENGINE OIL AND FILTER, ROTATED TIRES, INSPECTED BRAKE PADS AND ROTORS, AXLE SHAFT BOOTS, BALL JOINTS AND DUST COVERS, ENGINE AIR FILTER, NUTS AND BOLTS ON CHASIS, STEERING

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER

INSPECTION ~|~PERFORM WORLD CLASS INSPECTION PROVIDE CUSTOMER WITH THE TREATMENT PLAN ~|~RECOMMENDED ACTION PLAN ~|~REVIEW WORLD CLASS INSPECTION WITH CUSTOMER AND PROVIDE A COPY TO THE CUSTOMER.

LINKAGE AND BOOTS, ROAD
TESTED VEHICLE

4771 MILES

DATE: 12/02/2011

REPAIR# 0694822

REPORTED BY:

SERVICE: 5,000 MILE SERVICE

DESCRIPTION: 5,000 MILE

SERVICE ~|~CUSTOMER REQUEST
5000 MILE SERVICE INTERVAL:
REPLACE OIL AND OIL FILTER,
RESET MAINTENANCE
REMINDER LIGHT, ROTATE
TIRES, VISUALLY INSPECT BRAKE
PADS, CALIPERS AND ROTORS,
CHECK INSTALLATION OF
DRIVER'S FLOOR MAT, ROAD-
TEST VEHICLE ~|~FACTORY
RECOMMENDED MAINTENANCE
~|~COMPLETED 5000 MILE
SERVICE MAINTENANCE
INTERVAL

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER

INSPECTION ~|~PERFORM
WORLD CLASS INSPECTION
PROVIDE CUSTOMER WITH THE
TREATMENT PLAN
~|~RECOMMENDED ACTION
PLAN ~|~REVIEW WORLD CLASS
INSPECTION WITH CUSTOMER
AND PROVIDE A COPY TO THE
CUSTOMER.

8 MILES

DATE: 07/26/2011

REPAIR# 0683367

REPORTED BY:

SERVICE: AUTO DETAILING

DESCRIPTION: AUTO

DETAILING ~|~DETAIL FOR
DELIVERY CAR CARE ~|~SOLD
UNIT ~|~COMPLETED

8 MILES

DATE: 07/26/2011

REPAIR# 0683266

REPORTED BY:

SERVICE: LOT CLEAN

DESCRIPTION: LOT CLEAN

~|~LOT CLEAN FOR INVENTORY
 DISPLAY INCLUDES
 APPLICATION OF
 INTERIOR/EXTERIOR
 AUTOGUARD PROTECTION
 CHEMICALS . ETCH NUMBER =
 ~|~ ~|~COMPLETE

SERVICE: NON-OEM DOOR

EDGE GUARD INSTALL/R&R

DESCRIPTION: NON-OEM

DOOR EDGE GUARD
 INSTALL/R&R ~|~INSTALL DOOR
 EDGE GUARDS ~|~LIMITED
 WARRANTY OF 3YR/36,000 MILES
 ~|~CCOMPLETED INSTALLATION
 OF DOOR EDGE GUARDS

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER

INSPECTION ~|~CUSTOMER
 REQUESTS TO NITROGEN
 INSTALLED IN TIRES ~|~BENEFITS
 TO NITROGEN INCLUDE
 INCREASED FUEL EFFICIENCY,
 LONGER TIRE LIFE, INCREASED
 SAFETY AND IMPROVED
 PERFORMANCE OF THE TIRE
 PRESSURE MONITORING SYSTEM.
 (TPMS) ~|~COMPLETED
 NITROGEN FILL AND
 REPLACEMENT OF VALVE STEM
 CAPS. WE OFFER LIFE TIME TOP
 OFF OF NITROGEN

4 MILES

DATE: 07/06/2011

REPAIR# 5039962

REPORTED BY:

SERVICE: PRE-DELIVERY

SERVICE FOR USA ALL
ALTITUDES

DESCRIPTION: PRE-DELIVERY

SERVICE FOR USA ALL
ALTITUDES ~|~CUSTOMER
REQUEST PRE DELIVERY
INSPECTION ~|~PRE DELIVERY
INSPECTION NEEDED DUE TO
TIME OR MILEAGE
~|~PERFORMED PREDELIVERY
INSPECTION REMOVE ALL
PLASTIC AND CARDBOARD
FROM INSIDE & OUTSIDE VEH
REMOVE ALL WINDOW STICKERS
EXCEPT PRICE & STOCK #
INSTALL FLOORMATS, FRONT
CARPET DOWN REAR CARPET UP
SET RADIO PRESETS AS LISTED
BELOW AM- 790 840 900 970 1080
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TERMS AND CONDITIONS

INFORMATION ACCURACY

Information presented on this website is summarized and standardized from repair orders completed at the time of service and submitted by Lexus dealers. When reviewing a vehicle's service history, please note that all information is provided by the Lexus Dealer that conducted the service, and that dealer is solely responsible for the accuracy, completeness or authenticity of any information contained in this site. Lexus provides this site and all information and materials contained herein as is without warranty of any kind. Any questions or concerns regarding this information should be addressed to the applicable Lexus dealer.

L/CERTIFIED OWNER INFORMATION

Dealer-reported service history records are linked to a vehicle's Vehicle Identification Number (VIN). All owner-reported service history records will be made available to the person who input the information on the site, but will not be shared with future owners of the vehicle.

OWNER-REPORTED INFORMATION AND PRIVACY TERMS

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