

SERVICE HISTORY FOR: Islexus

VIN: JTHDL5EFXB5003673

329580 MILES

DATE: 03/27/2018

REPAIR# 6012615

REPORTED BY: Lexus of Orland

SERVICE: DETAIL

DESCRIPTION: DETAIL ~|~

~|~NO CAUSE SPECIFIED IN RO

324858 MILES

DATE: 01/30/2018

REPAIR# 6009546

REPORTED BY: Lexus of Orland

SERVICE:

DESCRIPTION: YOU CONSENT TO RECIEVING TEXT FROM US ON YOUR CELL PHONE # YOU HAVE PROVIDED. ~|~ ~|~NO CAUSE SPECIFIED IN RO YOU CONSENT TO RECIEVING TEXT FROM US ON YOUR CELL PHONE # YOU HAVE PROVIDED. YOU AGREE THAT WE MA

SERVICE: CHECK ENGINE LIGHT

DESCRIPTION: CHECK ENGINE LIGHT ~|~DIAGNOSE CHECK ENGINE LIGHT CUSTOMER STATES THAT THE CHECK

SERVICE: *OIL & AMP; FILTER CHANGE

DESCRIPTION: *OIL & AMP; FILTER CHANGE ~|~OIL CHANGE CONVENTIONAL ~|~

SERVICE: COURTESY

INSPECTION
DESCRIPTION: COURTESY INSPECTION ~|~ ~|~NO CAUSE SPECIFIED IN RO

ENGINE LIGHT WAS ON, CHECK
AND ADVISE. ~|~FOUND DTC
P0012 CAMSHAFT POSITION A
OVER-RETARDED INTERMITTENT
AT THIS TIME, WILL MONITOR.
~|~TECH CLEARED CODES AT
THIS TIME.

SERVICE: CUSTOMER REQUEST
TO WORK WITH JOE P
DESCRIPTION: CUSTOMER
REQUEST TO WORK WITH JOE P
~|~CUSTOMER REQUEST TO
WORK WITH JOE P ~|~

320853 MILES

DATE: 12/20/2017

REPAIR# 6007300

REPORTED BY: Lexus of Orland

SERVICE:
DESCRIPTION: 20K MILE SVC
CHANGE OIL AND FILTER-
ROTATE TIRES REPLACE CABIN
AIR FILTER PERFORM ~|~24
MONTHS/20,000 MILES SERVICE
~|~ ~|~TECH PERFORMED THE
320K MILE MAINTENANCE. 20K
MILE SVC CHANGE OIL AND
FILTER-ROTATE TIRES REPLACE
CABIN AIR FILTER PERFORM
MULTI-POINT INSPE YOU
CONSENT TO RECIEVING TEXT
FROM US ON YOUR CELL PHONE
YOU HAVE PROVIDED.
~|~CONSENT TEXT ~|~ YOU
CONSENT TO RECIEVING TEXT
FROM US ON YOUR CELL PHONE
YOU HAVE PROVIDED. YOU
AGREE THAT WE MA

SERVICE: CHECK ENGINE LIGHT
DESCRIPTION: CHECK ENGINE
LIGHT ~|~DIAGNOSE ENGINE
MECHANICAL CONCERN
CUSTOMER STATES THAT HE
NEEDED TO ADD A QUART OF
OIL, CHECK FOR A LEAK.
~|~FOUND NO LEAKS, ENGINE IS
POSSIBLY CONSUMING OIL,
CUSTOMER WAS ADVISED. ~|~NO
REPAIRS PERFORMED FOR THIS
CONCERN.

SERVICE: COURTESY
INSPECTION
DESCRIPTION: COURTESY
INSPECTION ~|~MULTI-POINT
INSPECTION ~|~

SERVICE: FUEL SYSTEM SERVICE
DESCRIPTION: FUEL SYSTEM
SERVICE ~|~FUEL/AIR
INDUCTION SERVICE ~|~
~|~TECH CLEANED THE INTAKE,
THROTTLE BODY, AND FUEL
INJECTION SYSTEM.

SERVICE: REQUEST TO WORK
WITH JOE P
DESCRIPTION: REQUEST TO
WORK WITH JOE P ~|~REQUEST
TO WORK WITH JOE P ~|~

315229 MILES

DATE: 11/06/2017

REPAIR# 6004426
REPORTED BY: Lexus of Orland

SERVICE: *OIL & AMP; FILTER
CHANGE
DESCRIPTION: *OIL & AMP;
FILTER CHANGE ~|~OIL CHANGE
CONVENTIONAL ~|~

SERVICE: MULTI-POINT
INSPECTION
DESCRIPTION: MULTI-POINT
INSPECTION ~|~MULTI-POINT
INSPECTION ~|~

SERVICE: TIRE ROTATION
DESCRIPTION: TIRE ROTATION
~|~TIRE ROTATION ~|~

309620 MILES

DATE: 09/25/2017

REPAIR# 6001853
REPORTED BY: Lexus of Orland

SERVICE: *OIL & FILTER
CHANGE
DESCRIPTION: *OIL & FILTER CHANGE ~|~REPLACE ENGINE OIL AND FILTER (UNSCHEDULED) ~|~

SERVICE: MAJOR MULTI-POINT INSPECTION (UNSCHEDULED)
DESCRIPTION: MAJOR MULTI-POINT INSPECTION (UNSCHEDULED) ~|~MAJOR MULTI-POINT INSPECTION (UNSCHEDULED) ~|~

SERVICE: ROTATE TIRES (UNSCHEDULED)
DESCRIPTION: ROTATE TIRES (UNSCHEDULED) ~|~ROTATE TIRES (UNSCHEDULED) ~|~

305166 MILES

DATE: 08/14/2017

REPAIR# 0420763
REPORTED BY: Lexus of Orland

SERVICE: 5,000 MILE LIGHT SERVICE
DESCRIPTION: 5,000 MILE LIGHT SERVICE ~|~PERFORM FACTORY RECOMMENDED 5,000 MILE SERVICE ~|~VEHICLE IS DUE BY TIME OR MILES ~|~TEST DROVE VEHICLE, ROTATED TIRES, SET THE AIR PRESSURES, INSPECTED STEERING, SUSPENSION, AND BRAKES. CHECKED BATTERY, BELTS, AND HOSES. TOPPED OFF FLUIDS.

SERVICE: COURTESY INSPECTION
DESCRIPTION: COURTESY INSPECTION ~|~PERFORM WORLD CLASS MULTI-POINT INSPECTION ~|~LEXUS OF ORLAND ~|~AS A COURTESY WE HAVE INSPECTED YOUR VEHICLE TO MAINTAIN THE LEXUS QUALITY.

SERVICE: LEXUS CELLULAR PHONE PROGRAMMING
DESCRIPTION: LEXUS CELLULAR PHONE PROGRAMMING ~|~YOU CONSENT TO RECEIVING TEXTS

FROM US ON YOUR CELL PHONE
AT THE NUMBER YOU HAVE
PROVIDED. YOU AGREE THAT WE
MAY CONTACT YOU REGARDING
SERVICE UPDATES OR OFFERS
VIA TEXT ~|~. ~|~IF YOU DO NOT
AGREE, YOU MAY PROVIDE A
LANDLINE. YOU MAY OPT OUT
AT ANY TIME.

303673 MILES

DATE: 07/27/2017

REPAIR# 0419596

REPORTED BY: Lexus of Orland

SERVICE: COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

SERVICE: LOANER

DESCRIPTION: LOANER ~|~WE
ARE PROVIDING A LEXUS
LOANER WITH THIS SERVICE.
LOANER MUST BE RETURNED AT
COMPLETION OF SERVICE
~|~LOANER ~|~LOANER UNIT
NUMBER=

SERVICE: LEXUS CELLULAR

PHONE PROGRAMMING

DESCRIPTION: LEXUS

CELLULAR PHONE
PROGRAMMING ~|~YOU
CONSENT TO RECEIVING TEXTS
FROM US ON YOUR CELL PHONE
AT THE NUMBER YOU HAVE
PROVIDED. YOU AGREE THAT WE
MAY CONTACT YOU REGARDING
SERVICE UPDATES OR OFFERS
VIA TEXT ~|~. ~|~IF YOU DO NOT
AGREE, YOU MAY PROVIDE A
LANDLINE. YOU MAY OPT OUT
AT ANY TIME.

SERVICE: SFI.MFI

DESCRIPTION: SFI.MFI ~|~CUST
STATES CHECK ENGINE LIGHT
TURNS ON AND OFF, FURTHER
DIAGNOSE AS PER PREV REC ,
AND REPLACE FUEL CAP.
~|~FOUND DTC P0012-P0022
CAMSHAFT POSITION "A"
TIMING OVER RETARDED BANK1

& BANK2, NEED TO REPLACE THE CAM TIMING MOTOR DUE TO IT BINDING. ~|~TECH REPLACED THE CAM TIMING MOTOR, CLEARED CODES, RETESTED, TEST DROVE.

300349 MILES

DATE: 07/03/2017

REPAIR# 0418210

REPORTED BY: Lexus of Orland

SERVICE: COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM WORLD CLASS MULTI-POINT INSPECTION ~|~LEXUS OF ORLAND ~|~AS A COURTESY WE HAVE INSPECTED YOUR VEHICLE TO MAINTAIN THE LEXUS QUALITY.

SERVICE: OTHERS

DESCRIPTION: OTHERS ~|~CUST

STATES CHECK ENGINE LIGHT TURNS ON AND OFF, CHECK AND ADVISE. ~|~FOUND DTC P0012 & P0022, CAMSHAFT POSITION 'A' TIMING OVER RETARDED BANK1 & BANK2, WILL NEED TO RESCHEDULE TO FURTHER DIAGNOSE, CUSTOMER WAS ADVISED. ~|~NO REPAIRS WERE PERFORMED.

SERVICE: LEXUS CELLULAR

PHONE PROGRAMMING

DESCRIPTION: LEXUS

CELLULAR PHONE PROGRAMMING ~|~YOU CONSENT TO RECEIVING TEXTS FROM US ON YOUR CELL PHONE AT THE NUMBER YOU HAVE PROVIDED. YOU AGREE THAT WE MAY CONTACT YOU REGARDING SERVICE UPDATES OR OFFERS VIA TEXT ~|~. ~|~IF YOU DO NOT AGREE, YOU MAY PROVIDE A LANDLINE. YOU MAY OPT OUT AT ANY TIME.

SERVICE: SEE SECTION

DESCRIPTION: SEE SECTION

~|~CUST STATES THAT WHEN THE AC IS TURNED ON IT RATTLES LOUD FOR A FEW SECONDS THEN SHUTS OFF, CHECK AND ADVISE. ~|~FOUND BLOWER MOTOR GROWLING. ~|~TECH REPLACED THE BLOWER MOTOR.

299727 MILES**DATE: 06/27/2017****REPAIR#** 0417836**REPORTED BY:** Lexus of Orland**SERVICE:** 150K MILE SVC**DESCRIPTION:** 150K MILE SVC

~|~CUSTOMER REQUESTS A 150K
MILE SERVICE ~|~
~|~PERFORMED A 150K MILE
SERVICE PER CUSTOMER'S
REQUEST

SERVICE: COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

SERVICE: LEXUS CELLULAR

PHONE PROGRAMMING

DESCRIPTION: LEXUS

CELLULAR PHONE
PROGRAMMING ~|~YOU
CONSENT TO RECEIVING TEXTS
FROM US ON YOUR CELL PHONE
AT THE NUMBER YOU HAVE
PROVIDED. YOU AGREE THAT WE
MAY CONTACT YOU REGARDING
SERVICE UPDATES OR OFFERS
VIA TEXT ~|~. ~|~IF YOU DO NOT
AGREE, YOU MAY PROVIDE A
LANDLINE. YOU MAY OPT OUT
AT ANY TIME.

298907 MILES**DATE: 06/14/2017****REPAIR#** 0417083

REPORTED BY: Lexus of Orland

SERVICE: FRONT/REAR BODY

DESCRIPTION: FRONT/REAR BODY ~|~CUSTOMER STATES, NEEDS A WINDSHIELD. ~|~FOUND CRACKED. ~|~SUBLET TO ABRA EXPRESS AUTO GLASS 630-955-9900 NOTE...DO NOT WASH FOR 1-WEEK. FRONT/REAR BODY ~|~CUSTOMER STATES, NEEDS A WINDSHIELD. ~|~FOUND CRACKED. ~|~SUBLET TO ABRA EXPRESS AUTO GLASS 630-955-9900 NOTE...DO NOT WASH FOR 1-WEEK.

SERVICE: LEXUS CELLULAR PHONE PROGRAMMING

DESCRIPTION: LEXUS CELLULAR PHONE PROGRAMMING ~|~YOU CONSENT TO RECEIVING TEXTS FROM US ON YOUR CELL PHONE AT THE NUMBER YOU HAVE PROVIDED. YOU AGREE THAT WE MAY CONTACT YOU REGARDING SERVICE UPDATES OR OFFERS VIA TEXT ~|~. ~|~IF YOU DO NOT AGREE, YOU MAY PROVIDE A LANDLINE. YOU MAY OPT OUT AT ANY TIME.

SERVICE: LOANER

DESCRIPTION: LOANER ~|~WE ARE PROVIDING A LEXUS LOANER WITH THIS SERVICE. LOANER MUST BE RETURNED AT COMPLETION OF SERVICE ~|~LOANER ~|~LOANER UNIT NUMBER=

295155 MILES

DATE: 05/08/2017

REPAIR# 0415046

REPORTED BY: Lexus of Orland

SERVICE: *TIRE ROTATION

DESCRIPTION: *TIRE ROTATION ~|~CUSTOMER REQUESTS TIRE ROTATION TIRE ROTATION INCLUDES ROTATE TIRES FRONT TO BACK ADJUST TIRE PRESSURE TO FACTORY RECOMENDED

SERVICE: COURTESY

INSPECTION
DESCRIPTION: COURTESY INSPECTION ~|~PERFORM WORLD CLASS MULTI-POINT INSPECTION ~|~LEXUS OF ORLAND ~|~AS A COURTESY WE

PRESSURE ~|~VEHICLE IS DUE BY TIME AND OR MILEAGE
~|~PERFORMED TIRE ROTATION, ROTATED TIRES FROM FRONT TO BACK, RETORQUED WHEELS AND SET AIR PRESSURES.

SERVICE: LEXUS CELLULAR PHONE PROGRAMMING

DESCRIPTION: LEXUS CELLULAR PHONE PROGRAMMING ~|~YOU CONSENT TO RECEIVING TEXTS FROM US ON YOUR CELL PHONE AT THE NUMBER YOU HAVE PROVIDED. YOU AGREE THAT WE MAY CONTACT YOU REGARDING SERVICE UPDATES OR OFFERS VIA TEXT ~|~. ~|~IF YOU DO NOT AGREE, YOU MAY PROVIDE A LANDLINE. YOU MAY OPT OUT AT ANY TIME.

HAVE INSPECTED YOUR VEHICLE TO MAINTAIN THE LEXUS QUALITY.

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE ~|~OIL & FILTER CHANGE INCLUDES 28 POINT INSPECTION DRAIN & REFILL ENGINE OIL WITH GENUINE LEXUS OIL REPLACE OIL FILTER WITH GENUINE LEXUS FILTER. CHECK ALL FLUID LEVELS, REPLENISH AS NECESSARY. ~|~ ~|~OIL & FILTER CHANGE COMPLETED

290239 MILES

DATE: 04/05/2017

REPAIR# 0413112

REPORTED BY: Lexus of Orland

SERVICE: *4 WHEEL

ALIGNMENT

DESCRIPTION: *4 WHEEL

ALIGNMENT ~|~CUSTOMER REQUEST AN ALIGNMENT WITH TIRE PURCHASE. NOTE...SPECIAL PRICE WITH TIRE PURCHASE ONLY. ~|~FOUND VEHICLE OUT OF ALINGMENT SPECS ~|~PERFORMED 4 WHEEL COMPUTERIZED WHEEL ALIGNMENT, CHECKED AND SET

SERVICE: COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM WORLD CLASS MULTI-POINT INSPECTION ~|~LEXUS OF ORLAND ~|~AS A COURTESY WE HAVE INSPECTED YOUR VEHICLE TO MAINTAIN THE LEXUS QUALITY.

ALL 4 WHEELS TO ALIGNMENT
SPECS

SERVICE: INSTALL 4 TIRES

DESCRIPTION: INSTALL 4 TIRES

~|~CUSTOMER REQUEST
REPLACEMENT OF 4 TIRES
P235/50R18 BRST TURANZA EL42
BW ~|~ ~|~TECH MOUNTED AND
BALANCED 4 TIRES PER
CUSTOMER REQUEST.

SERVICE: LEXUS CELLULAR

PHONE PROGRAMMING

DESCRIPTION: LEXUS

CELLULAR PHONE
PROGRAMMING ~|~YOU
CONSENT TO RECEIVING TEXTS
FROM US ON YOUR CELL PHONE
AT THE NUMBER YOU HAVE
PROVIDED. YOU AGREE THAT WE
MAY CONTACT YOU REGARDING
SERVICE UPDATES OR OFFERS
VIA TEXT ~|~. ~|~IF YOU DO NOT
AGREE, YOU MAY PROVIDE A
LANDLINE. YOU MAY OPT OUT
AT ANY TIME.

SERVICE: NON WARRANTABLE

OPERATION CODE

DESCRIPTION: NON

WARRANTABLE OPERATION
CODE ~|~OIL & FILTER CHANGE
INCLUDES 28 POINT INSPECTION
DRAIN & REFILL ENGINE OIL
WITH GENUINE LEXUS OIL
REPLACE OIL FILTER WITH
GENUINE LEXUS FILTER. CHECK
ALL FLUID LEVELS, REPLENISH
AS NECESSARY. ~|~ ~|~OIL &
FILTER CHANGE
COMPLETED NON
WARRANTABLE OPERATION
CODE ~|~AS PER INSPECTION,
REPLACE CABIN AIR FILTER
~|~FOUND CABIN AIR FILTER
DIRTY ~|~TECHNICIAN
REPLACED CABIN FILTER.
THANK YOU.

285495 MILES

DATE: 03/06/2017

REPAIR# 0411448

REPORTED BY: Lexus of Orland

SERVICE: *TIRE ROTATION

DESCRIPTION: *TIRE ROTATION

~|~CUSTOMER REQUESTS TIRE ROTATION TIRE ROTATION INCLUDES ROTATE TIRES FRONT TO BACK ADJUST TIRE PRESSURE TO FACTORY RECOMENDED PRESSURE ~|~VEHICLE IS DUE BY TIME AND OR MILEAGE ~|~PERFORMED TIRE ROTATION, ROTATED TIRES FROM FRONT TO BACK, RETORQUED WHEELS AND SET AIR PRESSURES.

SERVICE: COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM WORLD CLASS MULTI-POINT INSPECTION ~|~LEXUS OF ORLAND ~|~AS A COURTESY WE HAVE INSPECTED YOUR VEHICLE TO MAINTAIN THE LEXUS QUALITY.

SERVICE: LEXUS CELLULAR

PHONE PROGRAMMING

DESCRIPTION: LEXUS

CELLULAR PHONE PROGRAMMING ~|~YOU CONSENT TO RECEIVING TEXTS

SERVICE: BATTERY SERVICE

DESCRIPTION: BATTERY

SERVICE ~|~CUSTOMER REQUESTS BATTERY SERVICE. ~|~ ~|~TECHNICIAN PERFORMED BATTERY SERVICE. REMOVED AND CLEANED BATTERY TERMINALS AND POSTS, PLACED PROPRIETARY PROTECTOR PAD AROUND EACH POST TO PREVENT FUTURE CORROSIVE BUILD UP. HELPS RESTORE CRANKING EFFICIENCY AND EXTEND BATTERY LIFE. THANK YOU.

SERVICE: FUEL SYSTEM SERVICE

DESCRIPTION: FUEL SYSTEM

SERVICE ~|~CUSTOMER REQUEST 3 PART FUEL SYSTEM SERVICE. ~|~ ~|~TECHNICIAN PERFORMED FUEL SYSTEM SERVICE. CLEANED THROTTLE BODY, FUEL INJECTORS, INTAKE VALVES AND COMBUSTION CHAMBERS WITH VALVOLINE FUEL KIT. HELPS TO RESTORE FUEL ECONOMY, SMOOTHER IDLE AND ACCELERATION. THANK YOU.

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON

WARRANTABLE OPERATION CODE ~|~OIL & FILTER CHANGE INCLUDES 28 POINT INSPECTION

FROM US ON YOUR CELL PHONE AT THE NUMBER YOU HAVE PROVIDED. YOU AGREE THAT WE MAY CONTACT YOU REGARDING SERVICE UPDATES OR OFFERS VIA TEXT ~|~. ~|~IF YOU DO NOT AGREE, YOU MAY PROVIDE A LANDLINE. YOU MAY OPT OUT AT ANY TIME.

DRAIN & REFILL ENGINE OIL WITH GENUINE LEXUS OIL REPLACE OIL FILTER WITH GENUINE LEXUS FILTER. CHECK ALL FLUID LEVELS, REPLENISH AS NECESSARY. ~|~ ~|~OIL & FILTER CHANGE COMPLETED NON WARRANTABLE OPERATION CODE ~|~AS PER INSPECTION REPLACE THE ENGINE AIR FILTER ~|~FOUND ENGINE AIR FILTER DIRTY ~|~REPLACE ENGINE AIR FILTER NON WARRANTABLE OPERATION CODE ~|~AS PER INSPECTION, REPLACE FRONT WIPER INSERTS ~|~FOUND FRONT WIPERS WORN AND STREAKING ~|~REPLACED BOTH FRONT WIPER INSERTS

280066 MILES

DATE: 01/30/2017

REPAIR# 0409550

REPORTED BY: Lexus of Orland

SERVICE: *TIRE ROTATION

DESCRIPTION: *TIRE ROTATION

~|~CUSTOMER REQUESTS TIRE ROTATION TIRE ROTATION INCLUDES ROTATE TIRES FRONT TO BACK ADJUST TIRE PRESSURE TO FACTORY RECOMENDED PRESSURE ~|~VEHICLE IS DUE BY TIME AND OR MILEAGE ~|~PERFORMED TIRE ROTATION, ROTATED TIRES FROM FRONT TO BACK, RETORQUED WHEELS AND SET AIR PRESSURES.

SERVICE: BRAKE FLUID FLUSH

DESCRIPTION: BRAKE FLUID

FLUSH ~|~CUSTOMER REQUEST BRAKE FLUID EXCHANGE SERVICE. ~|~ ~|~TECHNICIAN EVACUATED ALL OF THE OLD CONTAMINATED BRAKE FLUID FROM THE BRAKE SYSTEM AND REPLACED WITH PREMIUM-DRY VALVOLINE BRAKE FLUID TO ENSURE THE LEAST AMOUNT OF MOSTURE WITHIN THE BRAKE SYSTEM. THANK YOU.

SERVICE: COURTESY
INSPECTION
DESCRIPTION: COURTESY
INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

SERVICE: NON WARRANTABLE
OPERATION CODE
DESCRIPTION: NON
WARRANTABLE OPERATION
CODE ~|~OIL & FILTER CHANGE
INCLUDES 28 POINT INSPECTION
DRAIN & REFILL ENGINE OIL
WITH GENUINE LEXUS OIL
REPLACE OIL FILTER WITH
GENUINE LEXUS FILTER. CHECK
ALL FLUID LEVELS, REPLENISH
AS NECESSARY. ~|~ ~|~OIL &
FILTER CHANGE
COMPLETED NON
WARRANTABLE OPERATION
CODE ~|~AS PER INSPECTION,
REPLACE CABIN AIR FILTER
~|~FOUND CABIN AIR FILTER
DIRTY ~|~TECHNICIAN
REPLACED CABIN FILTER.
THANK YOU.

274495 MILES

DATE: 12/22/2016

REPAIR# 0407327
REPORTED BY: Lexus of Orland

SERVICE: *TIRE ROTATION
DESCRIPTION: *TIRE ROTATION
~|~CUSTOMER REQUESTS TIRE
ROTATION TIRE ROTATION
INCLUDES ROTATE TIRES FRONT
TO BACK ADJUST TIRE PRESSURE
TO FACTORY RECOMENDED
PRESSURE ~|~VEHICLE IS DUE BY
TIME AND OR MILEAGE
~|~PERFORMED TIRE ROTATION,
ROTATED TIRES FROM FRONT TO
BACK, RETORQUED WHEELS
AND SET AIR PRESSURES.

SERVICE: COOLING SYSTEM
DIAG
DESCRIPTION: COOLING
SYSTEM DIAG ~|~CUSTOMER
STATES HEARS GROWLING LIKE
NOISE COMING FROM RADIATOR
ASSY ~|~ENTER CAUSE ~|~ENTER
CORRECTION STATEMENT

SERVICE: COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

SERVICE: NON WARRANTABLE
OPERATION CODE**DESCRIPTION:** NON

WARRANTABLE OPERATION
CODE ~|~OIL & FILTER CHANGE
INCLUDES 28 POINT INSPECTION
DRAIN & REFILL ENGINE OIL
WITH GENUINE LEXUS OIL
REPLACE OIL FILTER WITH
GENUINE LEXUS FILTER. CHECK
ALL FLUID LEVELS, REPLENISH
AS NECESSARY. ~|~ ~|~OIL &
FILTER CHANGE COMPLETED

SERVICE: LOANER**DESCRIPTION:** LOANER ~|~WE

ARE PROVIDING A LEXUS
LOANER WITH THIS SERVICE.
LOANER MUST BE RETURNED AT
COMPLETION OF SERVICE
~|~LOANER ~|~LOANER UNIT
NUMBER=

269863 MILES
DATE: 11/10/2016**REPAIR#** 0405052**REPORTED BY:** Lexus of Orland**SERVICE:** 115K MILE SVC**DESCRIPTION:** 115K MILE SVC

~|~CUSTOMER REQUESTS A 115K
MILE SERVICE ~|~
~|~PERFORMED A 115K MILE
SERVICE PER CUSTOMER'S
REQUEST

SERVICE: COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE

TO MAINTAIN THE LEXUS
QUALITY.

SERVICE: LEXUS CELLULAR
PHONE PROGRAMMING
DESCRIPTION: LEXUS
CELLULAR PHONE
PROGRAMMING ~|~YOU
CONSENT TO RECEIVING TEXTS
FROM US ON YOUR CELL PHONE
AT THE NUMBER YOU HAVE
PROVIDED. YOU AGREE THAT WE
MAY CONTACT YOU REGARDING
SERVICE UPDATES OR OFFERS
VIA TEXT ~|~. ~|~IF YOU DO NOT
AGREE, YOU MAY PROVIDE A
LANDLINE. YOU MAY OPT OUT
AT ANY TIME.

267336 MILES

DATE: 10/26/2016

REPAIR# 0404164
REPORTED BY: Lexus of Orland

SERVICE: COOLING SYSTEM
DIAG
DESCRIPTION: COOLING
SYSTEM DIAG ~|~CUSTOMER
STATES WHEN TURNING HEAT
OR AC ON HEARS GROWLING
NOISE. ~|~RIGHT SIDE RADIATOR
FAN MOTOR INNER BEARING
WORN ~|~REPLACE RADIATOR
FAN MOTOR

SERVICE: INSTALL 1 TIRE
DESCRIPTION: INSTALL 1 TIRE
~|~CUSTOMER STATES TIRE IN
TRUNK HAS A LARGE OBJECT IN

SERVICE: COURTESY
INSPECTION
DESCRIPTION: COURTESY
INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

SERVICE: LOANER
DESCRIPTION: LOANER ~|~WE
ARE PROVIDING A LEXUS
LOANER WITH THIS SERVICE.

IT. ORIGINAL POSITION R/R
 DT00093492BSL ~|~AUTH
 AMOUNT 243.50 AUTH NUMBER
 1378585 ~|~REPLACE R/R TIRE

LOANER MUST BE RETURNED AT
 COMPLETION OF SERVICE
 ~|~LOANER ~|~LOANER UNIT
 NUMBER=

SERVICE: NON WARRANTABLE

OPERATION CODE

DESCRIPTION: NON

WARRANTABLE OPERATION
 CODE ~|~PER PREVIOUS REC
 PERFORM REAR DIFF SERVICE
 ~|~MILEAGE AND AGE
 ~|~REPLACE REAR DIFFERENTIAL
 FLUID

265404 MILES

DATE: 10/10/2016

REPAIR# 0403293

REPORTED BY: Lexus of Orland

SERVICE: *TIRE ROTATION

DESCRIPTION: *TIRE ROTATION

~|~CUSTOMER REQUESTS TIRE
 ROTATION TIRE ROTATION
 INCLUDES ROTATE TIRES FRONT
 TO BACK ADJUST TIRE PRESSURE
 TO FACTORY RECOMENDED
 PRESSURE ~|~VEHICLE IS DUE BY
 TIME AND OR MILEAGE
 ~|~PERFORMED TIRE ROTATION,
 ROTATED TIRES FROM FRONT TO
 BACK, RETORQUED WHEELS
 AND SET AIR PRESSURES.

SERVICE: COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT

SERVICE: CONSENT/TEXT

DESCRIPTION: CONSENT/TEXT

~|~YOU CONSENT TO RECEIVING
 TEXTS FROM US ON YOUR CELL
 PHONE AT THE NUMBER YOU
 HAVE PROVIDED. YOU AGREE
 THAT WE MAY CONTACT YOU
 REGARDING SERVICE UPDATES
 OR OFFERS VIA TEXT ~|~. ~|~IF
 YOU DO NOT AGREE, YOU MAY
 PROVIDE A LANDLINE. YOU MAY
 OPT OUT AT ANY TIME.

SERVICE: NON WARRANTABLE

OPERATION CODE

DESCRIPTION: NON

WARRANTABLE OPERATION
 CODE ~|~OIL & FILTER CHANGE

INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

INCLUDES 28 POINT INSPECTION
DRAIN & REFILL ENGINE OIL
WITH GENUINE LEXUS OIL
REPLACE OIL FILTER WITH
GENUINE LEXUS FILTER. CHECK
ALL FLUID LEVELS, REPLENISH
AS NECESSARY. ~|~ ~|~OIL &
FILTER CHANGE
COMPLETED NON
WARRANTABLE OPERATION
CODE ~|~AS PER INSPECTION,
REPLACE CABIN AIR FILTER ~|~
~|~TECHNICIAN REPLACED
CABIN FILTER. THANK YOU.

259638 MILES

DATE: 09/08/2016

REPAIR# 0401594

REPORTED BY: Lexus of Orland

SERVICE: CONSENT/TEXT

DESCRIPTION: CONSENT/TEXT
~|~YOU CONSENT TO RECEIVING
TEXTS FROM US ON YOUR CELL
PHONE AT THE NUMBER YOU
HAVE PROVIDED. YOU AGREE
THAT WE MAY CONTACT YOU
REGARDING SERVICE UPDATES
OR OFFERS VIA TEXT ~|~. ~|~IF
YOU DO NOT AGREE, YOU MAY
PROVIDE A LANDLINE. YOU MAY
OPT OUT AT ANY TIME.

SERVICE: NON WARRANTABLE
OPERATION CODE

DESCRIPTION: NON
WARRANTABLE OPERATION
CODE ~|~OIL & FILTER CHANGE
INCLUDES 28 POINT INSPECTION
DRAIN & REFILL ENGINE OIL

SERVICE: COURTESY

INSPECTION
DESCRIPTION: COURTESY
INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

WITH GENUINE LEXUS OIL
 REPLACE OIL FILTER WITH
 GENUINE LEXUS FILTER. CHECK
 ALL FLUID LEVELS, REPLENISH
 AS NECESSARY. ~|~ ~|~OIL &
 FILTER CHANGE COMPLETED

255340 MILES

DATE: 08/10/2016

REPAIR# 0599906

REPORTED BY: Lexus of Orland

SERVICE: COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT
 INSPECTION ~|~LEXUS OF
 ORLAND ~|~AS A COURTESY WE
 HAVE INSPECTED YOUR VEHICLE
 TO MAINTAIN THE LEXUS
 QUALITY.

SERVICE: NON WARRANTABLE

OPERATION CODE

DESCRIPTION: NON

WARRANTABLE OPERATION
 CODE ~|~OIL & FILTER CHANGE
 INCLUDES 28 POINT INSPECTION
 DRAIN & REF ILL ENGINE OIL
 WITH GENUINE LEXUS OIL
 REPLACE OIL FILTER WIT H
 GENUINE LEXUS FILTER. CHECK
 ALL FLUID LEVELS, REPLENISH
 AS NECESSARY. ~|~ ~|~OIL &
 FILTER CHANGE
 COMPLETED NON
 WARRANTABLE OPERATION
 CODE ~|~AS PER INSPECTION
 REPLACE THE ENGINE AIR
 FILTER ~|~FOUND ENGINE AIR
 FILTER DIRTY ~|~REPLACE
 ENGINE AIR FILTER NON
 WARRANTABLE OPERATION
 CODE ~|~AS PER INSPECTION,
 REPLACE FRONT WIPER INSERTS
 ~|~FOUND FRONT WIPERS WORN
 AND STREAKING ~|~REPLACED
 BOTH FRONT WIPER INSERTS

250674 MILES**DATE: 06/27/2016****REPAIR#** 0597309**REPORTED BY:** Lexus of Orland**SERVICE:** COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT
 INSPECTION ~|~LEXUS OF
 ORLAND ~|~AS A COURTESY WE
 HAVE INSPECTED YOUR VEHICLE
 TO MAINTAIN THE LEXUS
 QUALITY.

SERVICE: INSTALL 4 TIRES**DESCRIPTION:** INSTALL 4 TIRES

~|~CUSTOMER REQUEST
 REPLACEMENT OF 4 TIRES -
 BRIDGESTONE TURANZA - HELD
 IN PARTS ~|~INNER EDGE OF THE
 TIRES ARE FOUND TO BE
 FEATHERED AND NOISY
 ~|~MOUNTED AND BALANCED
 FOUR NEW BRIDGESTONE
 TURANZA EL042 TIRES

SERVICE: NON WARRANTABLE

OPERATION CODE

DESCRIPTION: NON

WARRANTABLE OPERATION
 CODE ~|~OIL & FILTER CHANGE
 INCLUDES 28 POINT INSPECTION
 DRAIN & REFILL ENGINE OIL
 WITH GENUINE TOYOTA OIL
 REPLACE OIL FILTER WITH
 GENUINE TOYOTA FILTER
 CHECK ALL FLUID LEVELS,
 REPLENISH AS NECESSARY. ~|~
 ~|~OIL & FILTER CHANGE
 COMPLETED

245975 MILES**DATE: 05/16/2016****REPAIR#** 0594658**REPORTED BY:** Lexus of Orland

SERVICE: COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT
 INSPECTION ~|~THANK YOU FOR
 CHOOSING LEXUS OF ORLAND. I
 WANT TO MAKE SURE THAT
 YOUR SERVICE EXPERIENCE WAS
 TRULY OUTSTANDING. WE HERE
 AT LEXUS OF ORLAND STRIVE
 FOR EXCELLENCE AND PERFECT
 10S ON OUR SURVEYS. IF I DID
 NOT MEET YOUR EXPECTATIONS
 IN ANY WAY PLEASE LET US K
 ~|~AS A COURTESY WE HAVE
 INSPECTED YOUR VEHICLE TO
 MAINTAIN THE LEXUS QUALITY.

SERVICE: OTHERS**DESCRIPTION:** OTHERS ~|~AS

PER INSPECTION, REPLACE
 FRONT BRAKE PADS AND
 RESURFACE FRONT ROTORS
 ~|~FOUND FRONT BRAKE PADS
 WORN BELOW OE SPECS, FRONT
 ROTORS HAVE HIGH AND LOW
 SPOTS ~|~REPLACED FRONT
 BRAKE PADS AND RESURFACED
 ROTORS CLEANED AND
 LUBRICATED HARDWARE
 SLIDES OTHERS ~|~AS PER
 INSPECTION, REPLACE REAR
 BRAKE PADS AND RESURFACE
 REAR BRAKE ROTORS ~|~FOUND
 REAR BRAKE PADS WORN
 BELOW OE SPECS, ROTORS HAVE
 HIGH AND LOW SPOTS
 ~|~REPLACED REAR BRAKE
 PADS, RESURFACED REAR BRAKE
 ROTORS, CLEANED AND
 LUBRICATED HARDWARE
 SLIDES

SERVICE: NON WARRANTABLE

OPERATION CODE

DESCRIPTION: NON

WARRANTABLE OPERATION
 CODE ~|~OIL & FILTER CHANGE
 INCLUDES 28 POINT INSPECTION
 DRAIN & REFILL ENGINE OIL
 WITH GENUINE TOYOTA OIL
 REPLACE OIL FILTER WITH
 GENUINE TOYOTA FILTER
 CHECK ALL FLUID LEVELS,
 REPLENISH AS NECESSARY. ~|~
 ~|~OIL & FILTER CHANGE
 COMPLETED NON
 WARRANTABLE OPERATION
 CODE ~|~AS PER INSPECTION,
 REPLACE CABIN AIR FILTER ~|~
 ~|~TECHNICIAN REPLACED
 CABIN FILTER. THANK YOU.

239993 MILES
DATE: 04/11/2016**REPAIR#** 0592692**REPORTED BY:** Lexus of Orland**SERVICE:** COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT
 INSPECTION ~|~LEXUS OF
 ORLAND ~|~AS A COURTESY WE
 HAVE INSPECTED YOUR VEHICLE
 TO MAINTAIN THE LEXUS
 QUALITY.

SERVICE: NON WARRANTABLE

OPERATION CODE

DESCRIPTION: NON

WARRANTABLE OPERATION
 CODE ~|~OIL & FILTER CHANGE
 INCLUDES 28 POINT INSPECTION
 DRAIN & REFILL ENGINE OIL
 WITH GENUINE TOYOTA OIL
 REPLACE OIL FILTER WITH
 GENUINE TOYOTA FILTER
 CHECK ALL FLUID LEVELS,
 REPLENISH AS NECESSARY. ~|~
 ~|~OIL & FILTER CHANGE
 COMPLETED

SERVICE: TRANSMISSION

FLUSH

DESCRIPTION: TRANSMISSION

FLUSH ~|~CUSTOMER REQUESTS
 TRANSMISSION FLUSH ~|~
 ~|~TECHNICIAN PERFORMED
 TRANSMISSION FLUSH SERVICE.
 ADDED VPS CLEANER TO
 REMOVE DEPOSITS AND DEBRIS
 FROM TRANSMISSION. FLUSHED
 OUT ALL OLD FLUID IN SYSTEM
 AND REPLACED WITH NEW
 LEXUS APPROVED FLUID AND
 VPS CONDITIONER. HELPS
 MAINTAIN PROPER SHIFTING
 CHARACTE

235639 MILES
DATE: 03/17/2016

REPAIR# 0591281

REPORTED BY: Lexus of Orland

SERVICE: *TIRE ROTATION

DESCRIPTION: *TIRE ROTATION

~|~CUSTOMER REQUESTS TIRE
ROTATION TIRE ROTATION
INCLUDES ROTATE TIRES FRONT
TO BACK ADJUST TIRE PRESSURE
TO FACTORY RECOMENDED
PRESSURE ~|~ ~|~ROTATE TIRES
07/12

SERVICE: COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY. FRONT BRAKE JOB
WITH RESURFACE OF ROTORS
\$319.91 - REAR BRAKE JOB WITH
PADS AND ROTORS (WILL
MEASURE ROTOR ONCE BRAKES
ARE REMOVED AND RESURFACE
IF POSSIBLE) \$581.27 - ENGINE SP

SERVICE: NON WARRANTABLE

OPERATION CODE

DESCRIPTION: NON

WARRANTABLE OPERATION
CODE ~|~OIL & FILTER CHANGE
INCLUDES 28 POINT INSPECTION
DRAIN & REF ILL ENGINE OIL
WITH GENUINE TOYOTA OIL
REPLACE OIL FILTER WI TH
GENUINE TOYOTA FILTER
CHECK ALL FLUID LEVELS,
REPLENISH A S NECESSARY. -
ADVISE ON BRAKES AND OTHER
NEEDED WORK - ~|~ ~|~OEM OIL
& FILTER CHANGE AWD 09/13
USA NON WARRANTABLE
OPERATION CODE ~|~AS PER
INSPECTION, REPLACE FRONT
WIPER INSERTS ~|~ ~|~FRONT

WIPER BLADE REFILL, R&R 07/16
BOTH

229980 MILES

DATE: 02/11/2016

REPAIR# 0589448

REPORTED BY: Lexus of Orland

SERVICE: 135K MILE SVC

DESCRIPTION: 135K MILE SVC
~|~CUSTOMER REQUESTS A 135K
MILE SERVICE ~|~ ~|~135,000
MILES OR 162 MONTHS SERVICE
AT 135000 MILES

SERVICE: COURTESY

INSPECTION
DESCRIPTION: COURTESY
INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

225153 MILES

DATE: 01/11/2016

REPAIR# 0587662

REPORTED BY: Lexus of Orland

SERVICE: 130K MILE SVC

DESCRIPTION: 130K MILE SVC
~|~CUSTOMER REQUESTS A 130K
MILE SERVICE ~|~ ~|~130,000
MILES OR 156 MONTHS SERVICE
AT 130000 MILES

SERVICE: COURTESY

INSPECTION
DESCRIPTION: COURTESY
INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

SERVICE: INSTALL 1 TIRE

DESCRIPTION: INSTALL 1 TIRE
 ~|~FOUND METAL OBJECT IN
 TIRE NEAR SIDEWALL. ~|~TIRE
 WAS NOT REPAIRABLE DUE TO
 BEING TO CLOSE TO SIDEWALL.
 SONSIO ROAD HAZARD CLAIM#
 1224885 TOTAL#246.50 OLD DOT#
 ELVJCM0815 10/32" NEW
 DOT#EL5VJCM4612 ~|~MOUNTED
 AND BALANCED ONE NEW
 BRIDGESTONE TURANZA EL42
 WITH A TWO YEAR ROAD
 HAZARD.

220546 MILES

DATE: 12/01/2015

REPAIR# 0585391

REPORTED BY: Lexus of Orland

SERVICE: *4 WHEEL

ALIGNMENT

DESCRIPTION: *4 WHEEL

ALIGNMENT ~|~PERFORM FOUR
 WHEEL ALIGNMENT ~|~
 ~|~PERFORMED FOUR WHEEL
 ALIGNMENT

SERVICE: COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT
 INSPECTION ~|~LEXUS OF
 ORLAND ~|~AS A COURTESY WE
 HAVE INSPECTED YOUR VEHICLE
 TO MAINTAIN THE LEXUS
 QUALITY.

SERVICE: 125K MILE SVC

DESCRIPTION: 125K MILE SVC

~|~CUSTOMER REQUESTS A 125K
 MILE SERVICE ~|~ ~|~125,000
 MILES OR 150 MONTHS SERVICE
 AT 125000 MILES DID NOT
 ROTATE TIRES SEE JOB# 2

SERVICE: INSTALL 4 TIRES

DESCRIPTION: INSTALL 4 TIRES

~|~CUSTOMER REQUEST
 REPLACEMENT OF 4 TIRES ~|~
 ~|~MOUNTED AND BALANCED
 FOUR NEW BRIDGESTONE
 TURANZA EL 42 WITH A TWO
 YEAR ROAD HAZARD.

SERVICE: NON WARRANTABLE

OPERATION CODE

DESCRIPTION: NON

WARRANTABLE OPERATION

CODE ~|~CUSTOMER REQUESTS

REPLACING FRONT DIFF FLUID.

~|~ ~|~SERVICE FRONT

DIFFERENTIAL AWD 09/12 NON

WARRANTABLE OPERATION

CODE ~|~CUSTOMER REQUESTS

REPLACE REAR DIFF FLUID. ~|~

~|~SERVICE REAR DIFFERENTIAL,

W/O LIMITED SLIP AWD

09/12 NON WARRANTABLE

OPERATION CODE ~|~CUSTOMER

REQUESTS CENTER DIFF SERVICE

~|~ ~|~PERFORMED CENTER DIFF

SERVICE

215168 MILES

DATE: 10/26/2015

REPAIR# 0583196

REPORTED BY: Lexus of Orland

SERVICE: 120K MILE SVC

DESCRIPTION: 120K MILE SVC

~|~CUSTOMER REQUESTS A 120K

MILE SERVICE ~|~ ~|~120,000

MILES OR 144 MONTHS SERVICE

AT 120000 MILES

SERVICE: COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM

WORLD CLASS MULTI-POINT

INSPECTION ~|~LEXUS OF

ORLAND ~|~AS A COURTESY WE

HAVE INSPECTED YOUR VEHICLE

TO MAINTAIN THE LEXUS

QUALITY.

SERVICE: FUEL SYSTEM SERVICE

DESCRIPTION: FUEL SYSTEM

SERVICE ~|~CUSTOMER REQUEST

3 PART FUEL SYSTEM SERVICE.

~|~ ~|~TECHNICIAN PERFORMED
 FUEL SYSTEM SERVICE. CLEANED
 THROTTLE BODY, FUEL
 INJECTORS, INTAKE VALVES
 AND COMBUSTION CHAMBERS
 WITH VALVOLINE FUEL KIT.
 HELPS TO RESTORE FUEL
 ECONOMY, SMOOTHER IDLE
 AND ACCELERATION. THANK
 YOU.

209649 MILES

DATE: 09/21/2015

REPAIR# 0581142

REPORTED BY: Lexus of Orland

SERVICE: 115K MILE SVC

DESCRIPTION: 115K MILE SVC
 ~|~CUSTOMER REQUESTS A 115K
 MILE SERVICE ~|~ ~|~115,000
 MILES OR 138 MONTHS SERVICE
 AT 115000 MILES

SERVICE: COURTESY

INSPECTION
DESCRIPTION: COURTESY
 INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT
 INSPECTION ~|~LEXUS OF
 ORLAND ~|~AS A COURTESY WE
 HAVE INSPECTED YOUR VEHICLE
 TO MAINTAIN THE LEXUS
 QUALITY.

205158 MILES

DATE: 08/24/2015

REPAIR# 0579461

REPORTED BY: Lexus of Orland

SERVICE: 110K MILE SVC

DESCRIPTION: 110K MILE SVC
 ~|~CUSTOMER REQUESTS A 110K
 MILE SERVICE ~|~ ~|~110,000

SERVICE: COURTESY

INSPECTION
DESCRIPTION: COURTESY
 INSPECTION ~|~PERFORM

MILES OR 132 MONTHS SERVICE
AT 110000 MILES

WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

199607 MILES

DATE: 07/15/2015

REPAIR# 0576724

REPORTED BY: Lexus of Orland

SERVICE: 105K MILE SVC

DESCRIPTION: 105K MILE SVC
~|~CUSTOMER REQUESTS A 105K
MILE SERVICE ~|~ ~|~105,000
MILES OR 126 MONTHS SERVICE
AT 105000 MILES

SERVICE: COURTESY

INSPECTION
DESCRIPTION: COURTESY
INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

SERVICE: NON WARRANTABLE
OPERATION CODE

DESCRIPTION: NON

WARRANTABLE OPERATION
CODE ~|~AS PER INSPECTION
REPLACE BOTH ENGINE AIR
FILTERS ~|~ ~|~AIR FILTER, R&R
07/12 BOTH

194744 MILES

DATE: 05/29/2015

REPAIR# 0573656

REPORTED BY: Lexus of Orland

SERVICE: 100K MILE SVC
DESCRIPTION: 100K MILE SVC
 ~|~CUSTOMER REQUESTS A 100K
 MILE SERVICE ~|~
 ~|~PERFORMED A 100K MILE
 SERVICE PER CUSTOMER'S
 REQUEST

SERVICE: COURTESY
 INSPECTION
DESCRIPTION: COURTESY
 INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT
 INSPECTION ~|~LEXUS OF
 ORLAND ~|~AS A COURTESY WE
 HAVE INSPECTED YOUR VEHICLE
 TO MAINTAIN THE LEXUS
 QUALITY.

189999 MILES

DATE: 04/01/2015

REPAIR# 0569940
REPORTED BY: Lexus of Orland

SERVICE: 95K MILE SVC
DESCRIPTION: 95K MILE SVC
 ~|~CUSTOMER REQUESTS A 95K
 MILE SERVICE ~|~ ~|~95,000 MILES
 OR 114 MONTHS SERVICE AT
 95000

SERVICE: COURTESY
 INSPECTION
DESCRIPTION: COURTESY
 INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT
 INSPECTION ~|~LEXUS OF
 ORLAND ~|~AS A COURTESY WE
 HAVE INSPECTED YOUR VEHICLE
 TO MAINTAIN THE LEXUS
 QUALITY.

184700 MILES

DATE: 02/25/2015

REPAIR# 0567855
REPORTED BY: Lexus of Orland

SERVICE: *4 WHEEL
 ALIGNMENT

SERVICE: COURTESY
 INSPECTION

DESCRIPTION: *4 WHEEL
ALIGNMENT ~|~AT TIME OF
TIRES PLEASE ALIGN ~|~
~|~ALIGN FOUR WHEELS AWD
09/12

SERVICE: INSTALL TIRES
DESCRIPTION: INSTALL TIRES
~|~C/S TIRES ARE NOISY AND
CUPPING PLEASE REPLACE
TIRES. SAME BRIDGESTONE TIRES
AS ON CAR NOW. SEE CHRIS IN
PARTS ~|~ ~|~REPLACED TIRES

SERVICE: TRANSMISSION
FLUSH
DESCRIPTION: TRANSMISSION
FLUSH ~|~CUSTOMER REQUESTS
TRANSMISSION FLUSH ~|~
~|~TECHNICIAN PERFORMED
TRANSMISSION FLUSH SERVICE.
ADDED VPS CLEANER TO
REMOVE DEPOSITS AND DEBRIS
FROM TRANSMISSION. FLUSHED
OUT ALL OLD FLUID IN SYSTEM
AND REPLACED WITH NEW
LEXUS APPROVED FLUID AND
VPS CONDITIONER. HELPS
MAINTAIN PROPER SHIFTING
CHARACTE

DESCRIPTION: COURTESY
INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

SERVICE: NON WARRANTABLE
OPERATION CODE
DESCRIPTION: NON
WARRANTABLE OPERATION
CODE ~|~OIL & FILTER CHANGE
INCLUDES 28 POINT INSPECTION
DRAIN & REFILL ENGINE OIL
WITH GENUINE TOYOTA OIL
REPLACE OIL FILTER WITH
GENUINE TOYOTA FILTER
CHECK ALL FLUID LEVELS,
REPLENISH AS NECESSARY. ~|~
~|~OEM OIL & FILTER CHANGE
AWD 09/13 USA

180242 MILES

DATE: 01/26/2015

REPAIR# 0566188**REPORTED BY:** Lexus of Orland**SERVICE:** 90K MILE SVC**DESCRIPTION:** 90K MILE SVC
~|~CUSTOMER REQUESTS A 90K
MILE SERVICE ~|~|~90,000 MILES
OR 108 MONTHS SERVICE AT
90000**SERVICE:** BATTERY/COIL SPK
PLUG**DESCRIPTION:** BATTERY/COIL
SPK PLUG ~|~AT INSPECTION
LOAD TEST FAILED BATTERY ~|~
~|~BATTERY, R&R 07/12
STANDARD US**SERVICE:** COURTESY

INSPECTION

DESCRIPTION: COURTESYINSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

174994 MILES**DATE:** 12/02/2014**REPAIR#** 0562988**REPORTED BY:** Lexus of Orland**SERVICE:** 25K MILE SVC**DESCRIPTION:** 25K MILE SVC
~|~CUSTOMER REQUESTS A 25K
MILE SERVICE ~|~|~25,000 MILES
OR 30 MONTHS SERVICE AT
25000**SERVICE:** CAR WASH**DESCRIPTION:** CAR WASH
~|~PERFORM FULL SERVICE CAR
WASH ~|~CAR WASH ~|~LEXUS
OF ORLAND FULL SERVICE CAR
WASH SUBLET TO DETAIL SHOP**SERVICE:** COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT
 INSPECTION ~|~LEXUS OF
 ORLAND ~|~AS A COURTESY WE
 HAVE INSPECTED YOUR VEHICLE
 TO MAINTAIN THE LEXUS
 QUALITY.

169783 MILES**DATE:** 10/24/2014**REPAIR#** 0560505**REPORTED BY:** Lexus of Orland**SERVICE:** 20K MILE SVC

DESCRIPTION: 20K MILE SVC
 ~|~CUSTOMER REQUESTS A 20K
 MILE SERVICE ~|~ ~|~20,000 MILES
 OR 24 MONTHS SERVICE AT
 20000

SERVICE: COURTESY

INSPECTION
DESCRIPTION: COURTESY
 INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT
 INSPECTION ~|~LEXUS OF
 ORLAND ~|~AS A COURTESY WE
 HAVE INSPECTED YOUR VEHICLE
 TO MAINTAIN THE LEXUS
 QUALITY.

SERVICE: NON WARRANTABLE

OPERATION CODE

DESCRIPTION: NON

WARRANTABLE OPERATION
 CODE ~|~THIS CUSTOMER CAN
 DRIVE AS MUCH AS 6K MILES PER
 MONTH. PLEASE KEEP THIS IN
 MIND WHEN CHECKING BRAKES
 AND TIRES ~|~ ~|~ALL CHECKS
 OK

164444 MILES**DATE:** 09/18/2014

REPAIR# 0558314**REPORTED BY:** Lexus of Orland**SERVICE:** 15K MILE SVC

DESCRIPTION: 15K MILE SVC
 ~|~CUSTOMER REQUESTS A 15K
 MILE SERVICE ~|~ ~|~15,000 MILES
 OR 18 MONTHS SERVICE AT
 15000

SERVICE: COURTESY

INSPECTION
DESCRIPTION: COURTESY
 INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT
 INSPECTION ~|~LEXUS OF
 ORLAND ~|~AS A COURTESY WE
 HAVE INSPECTED YOUR VEHICLE
 TO MAINTAIN THE LEXUS
 QUALITY.

160084 MILES**DATE:** 08/20/2014**REPAIR#** 0556397**REPORTED BY:** Lexus of Orland**SERVICE:** *4 WHEEL

ALIGNMENT
DESCRIPTION: *4 WHEEL
 ALIGNMENT ~|~AT TIME OF
 TIRES RECOMMEND ALIGNMENT
 ~|~ ~|~ALIGN FOUR WHEELS
 AWD 09/12

SERVICE: COURTESY

INSPECTION
DESCRIPTION: COURTESY
 INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT
 INSPECTION ~|~LEXUS OF
 ORLAND ~|~AS A COURTESY WE
 HAVE INSPECTED YOUR VEHICLE
 TO MAINTAIN THE LEXUS
 QUALITY.

SERVICE: NON WARRANTABLE

OPERATION CODE
DESCRIPTION: NON
 WARRANTABLE OPERATION
 CODE ~|~C/S PLEASE REPLACE
 OIL ~|~VEHICLE IS DUE BY TIME

SERVICE: TIRE VALVE STEM CAP

DESCRIPTION: TIRE VALVE
 STEM CAP ~|~C/S: C/S PLEASE
 INSTALL TIRES ~|~ ~|~REPLACED
 BRIDGESTONE TIRES

OR MILES ~|~OEM OIL & FILTER
CHANGE AWD 09/13 USA

154903 MILES

DATE: 07/10/2014

REPAIR# 0553935

REPORTED BY: Lexus of Orland

SERVICE: 65K MILE SVC

DESCRIPTION: 65K MILE SVC

~|~CUSTOMER REQUESTS A 65K
MILE SERVICE ~|~CUSTOMER
REQUESTS A 65K MILE SERVICE
~|~65,000 MILES OR 78 MONTHS
SERVICE AT 65000

SERVICE: COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

150142 MILES

DATE: 06/02/2014

REPAIR# 0551669

REPORTED BY: Lexus of Orland

SERVICE: 30K MILE SVC

DESCRIPTION: 30K MILE SVC

~|~CUSTOMER REQUESTS A 30K
MILE SERVICE ~|~CUSTOMER
REQUESTS A 30K MILE SERVICE
~|~30,000 MILES OR 36 MONTHS
SERVICE AT 30000

SERVICE: COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

147502 MILES

DATE: 05/15/2014

REPAIR# 0550623**REPORTED BY:** Lexus of Orland**SERVICE:** COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

SERVICE: LOANER**DESCRIPTION:** LOANER ~|~WE

ARE PROVIDING A LEXUS
LOANER WITH THIS SERVICE.
LOANER MUST BE RETURNED AT
COMPLETION OF SERVICE
~|~LOANER ~|~LOANER

SERVICE: FRONT AXLE**DESCRIPTION:** FRONT AXLE

~|~C/S PER PREVIOUS
DISCUSSION WITH CUSTOMER
PLEASE REPLACE ALL 4 STRUTS
AND ACTUATORS ~|~

145412 MILES

DATE: 04/28/2014

REPAIR# 0549707**REPORTED BY:** Lexus of Orland**SERVICE:** COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE

SERVICE: RV**DESCRIPTION:** RV ~|~C/S CAR IS

STILL RIDING DIFFERENT THAN
HE IS USED TO. RECENT REPAIRS
~|~PREVIOUS CODES IN
COMUPTER ARE GONE. ON TEST
DRIVE CUSTOMER DISCUSSED A
KNOCKING NOISE THAT WAS

TO MAINTAIN THE LEXUS
QUALITY.

NOT PREVIOUSLY NOTED
~|~RECOMMEND REAR STRUTS
FOR KNOCKING NOISE. BUT CAR
DOES SEEM TO BE OPERATING
OK TODAY

144798 MILES

DATE: 04/24/2014

REPAIR# 0549327

REPORTED BY: Lexus of Orland

SERVICE: 10,000 MILE MAINT.

DESCRIPTION: 10,000 MILE
MAINT. ~|~10,000 MILE SERVICE
REPLACE ENGINE OIL AND OIL
FILTER INSPECT ENGINE BELTS
INSPECT COOLING SYSTEM,
COOLANT AND HOSES ROTATE
TIRES FRONT TO REAR WHEEL
OFF BRAKE INSPECTION INSPECT
TIRES PROVIDE MESURMENT OF
REMAINING TREAD INSPECT
BRAKE LINES AND CALIPERS
~|~10,000 MILE SERVICE
~|~COMPLETED 10,000 MILE
SERVICE

SERVICE: FRONT AXLE

DESCRIPTION: FRONT AXLE
~|~SAME DRIVER IN CAR ALL
THE TIME, 5K MILES PER MONTH
CAR NOT RIDING AS WELL AS IT
USED TOO. PLEASE SEE SERVICE
WRITER ~|~CODES FOR
CONTINUOUS RUN AT
COMPRESSOR. NO SIGNS OF
OTHER LEAKAGE ~|~REPLACED
COMPRESSOR

SERVICE: COURTESY

INSPECTION
DESCRIPTION: COURTESY
INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

SERVICE: LOANER

DESCRIPTION: LOANER ~|~WE
ARE PROVIDING A LEXUS
LOANER VEHICLE WITH THIS
SERVICE. LOANER MUST BE
RETURNED AT COMPLETION OF
SERVICE ~|~LOANER ~|~LOANER

139757 MILES**DATE: 03/24/2014****REPAIR#** 0547639**REPORTED BY:** Lexus of Orland**SERVICE:** 10,000 MILE 0-W20**DESCRIPTION:** 10,000 MILE

0-W20 ~|~10,000 MILE SERVICE
 0-W20 REPLACE ENGINE OIL AND
 OIL FILTER INSPECT ENGINE
 BELTS INSPECT COOLING
 SYSTEM, COOLANT AND HOSES
 ROTATE TIRES FRONT TO REAR
 WHEEL OFF BRAKE INSPECTION
 ~|~10,000 MILE SERVICE 0-W20
 ~|~COMPLETED 10,000 MILE
 SERVICE

SERVICE: COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT
 INSPECTION ~|~LEXUS OF
 ORLAND ~|~AS A COURTESY WE
 HAVE INSPECTED YOUR VEHICLE
 TO MAINTAIN THE LEXUS
 QUALITY.

134930 MILES**DATE: 02/24/2014****REPAIR#** 0546200**REPORTED BY:** Lexus of Orland**SERVICE:** 135K MILE SVC**DESCRIPTION:** 135K MILE SVC

~|~CUSTOMER REQUESTS A 135K
 MILE SERVICE ~|~CUSTOMER
 REQUESTS A 135K MILE SERVICE
 ~|~135,000 MILES OR 162 MONTHS
 SERVICE AT 135000

SERVICE: 4 WHL ALIGNMENT**DESCRIPTION:** 4 WHL

ALIGNMENT ~|~AT TIME OF
 TIRES PLEASE ALIGN TO SPEC ~|~
 ~|~ALIGNED TO SPEC

SERVICE: COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT
 INSPECTION ~|~LEXUS OF

SERVICE: INSTALL TIRES**DESCRIPTION:** INSTALL TIRES

~|~C/S: C/S PLEASE REPLACE
 TIRES. BRIDGESTONE TIRES
 ~|~TIRES NOISY AND CUPPING -
 CUSTOMER REQUESTS REPLACE

ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

~|~REPLACED BRIDGESTONE
TIRES

129923 MILES

DATE: 01/14/2014

REPAIR# 0544240

REPORTED BY: Lexus of Orland

SERVICE: 10,000 MILE MAINT.

DESCRIPTION: 10,000 MILE
MAINT. ~|~10,000 MILE SERVICE
REPLACE ENGINE OIL AND OIL
FILTER INSPECT ENGINE BELTS
INSPECT COOLING SYSTEM,
COOLANT AND HOSES ROTATE
TIRES FRONT TO REAR WHEEL
OFF BRAKE INSPECTION INSPECT
TIRES PROVIDE MESURMENT OF
REMAINING TREAD INSPECT
BRAKE LINES AND CALIPERS
~|~10,000 MILE SERVICE
~|~COMPLETED 10,000 MILE
SERVICE

SERVICE: COURTESY

INSPECTION
DESCRIPTION: COURTESY
INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

124897 MILES

DATE: 12/05/2013

REPAIR# 0542253

REPORTED BY: Lexus of Orland

SERVICE: 10,000 MILE MAINT.

DESCRIPTION: 10,000 MILE
MAINT. ~|~10,000 MILE SERVICE
REPLACE ENGINE OIL AND OIL
FILTER INSPECT ENGINE BELTS

SERVICE: COURTESY

INSPECTION
DESCRIPTION: COURTESY
INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT

INSPECT COOLING SYSTEM,
 COOLANT AND HOSES ROTATE
 TIRES FRONT TO REAR WHEEL
 OFF BRAKE INSPECTION INSPECT
 TIRES PROVIDE MESURMENT OF
 REMAINING TREAD INSPECT
 BRAKE LINES AND CALIPERS
 ~|~10,000 MILE SERVICE
 ~|~COMPLETED 10,000 MILE
 SERVICE

INSPECTION ~|~LEXUS OF
 ORLAND ~|~AS A COURTESY WE
 HAVE INSPECTED YOUR VEHICLE
 TO MAINTAIN THE LEXUS
 QUALITY.

120318 MILES

DATE: 11/01/2013

REPAIR# 0540329

REPORTED BY: Lexus of Orland

SERVICE: 120K MILE SVC

DESCRIPTION: 120K MILE SVC
 ~|~CUSTOMER REQUESTS A 120K
 MILE SERVICE ~|~CUSTOMER
 REQUESTS A 120K MILE SERVICE
 ~|~120,000 MILES OR 144 MONTHS
 SERVICE AT 120000

SERVICE: COURTESY

INSPECTION
DESCRIPTION: COURTESY
 INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT
 INSPECTION ~|~LEXUS OF
 ORLAND ~|~AS A COURTESY WE
 HAVE INSPECTED YOUR VEHICLE
 TO MAINTAIN THE LEXUS
 QUALITY.

SERVICE: FUEL INJECTOR

SERVIC
DESCRIPTION: FUEL INJECTOR
 SERVIC ~|~PERFORM AIR
 INDUCTION SERVICE ~|~, ~|~.

SERVICE: FUEL SERVICE

DESCRIPTION: FUEL SERVICE
 ~|~PERFORM THROTTLE BODY
 SERVICE ~|~, ~|~.

SERVICE: OTHERS

DESCRIPTION: OTHERS ~|~AT
 INSPECTION 4 WHEEL BRAKES
 AT 3MM ~|~ ~|~REPLACED 4
 WHEEL BRAKE PADS

RESURFACED ROTORS AND
LUBED CALIPERS

114801 MILES

DATE: 09/30/2013

REPAIR# 0538449

REPORTED BY: Lexus of Orland

SERVICE: 10,000 MILE MAINT.

DESCRIPTION: 10,000 MILE
MAINT. ~|~10,000 MILE SERVICE
REPLACE ENGINE OIL AND OIL
FILTER INSPECT ENGINE BELTS
INSPECT COOLING SYSTEM,
COOLANT AND HOSES ROTATE
TIRES FRONT TO REAR WHEEL
OFF BRAKE INSPECTION INSPECT
TIRES PROVIDE MESURMENT OF
REMAINING TREAD INSPECT
BRAKE LINES AND CALIPERS
~|~10,000 MILE SERVICE
~|~COMPLETED 10,000 MILE
SERVICE

SERVICE: COURTESY

INSPECTION
DESCRIPTION: COURTESY
INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

109725 MILES

DATE: 08/28/2013

REPAIR# 0536673

REPORTED BY: Lexus of Orland

SERVICE: 4 WHL ALIGNMENT

DESCRIPTION: 4 WHL
ALIGNMENT ~|~AT TIME OF NEW
TIRES PLEASE ALIGN ~|~
~|~ALIGNED TO FACTORY SPEC

SERVICE: COURTESY

INSPECTION
DESCRIPTION: COURTESY
INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE

HAVE INSPECTED YOUR VEHICLE TO MAINTAIN THE LEXUS QUALITY.

SERVICE: INSTALL TIRES

DESCRIPTION: INSTALL TIRES
~|~INSTALL NEW BRIDGESTONE TIRES - SHOULD HAVE CUSTOMER NAME ON RESERVED TIRES. SET APPT 2 DAYS AGO ~|~
~|~INSTALLED NEW BRIDGESTONE TIRES

SERVICE: NON WARRANTABLE

OPERATION CODE
DESCRIPTION: NON WARRANTABLE OPERATION CODE ~|~OIL & FILTER CHANGE INCLUDES 28 POINT INSPECTION DRAIN & REFILL ENGINE OIL WITH GENUINE TOYOTA OIL REPLACE OIL FILTER WITH GENUINE TOYOTA FILTER CHECK ALL FLUID LEVELS, REPLENISH AS NECESSARY. ~|~
~|~OIL & FILTER CHANGE COMPLETED

105041 MILES

DATE: 08/05/2013

REPAIR# 0535277

REPORTED BY: Lexus of Orland

SERVICE: 15,000 MILE MAINT

DESCRIPTION: 15,000 MILE MAINT ~|~15,000 MILE SERVICE REPLACE ENGINE OIL AND OIL FILTER INSPECT ENGINE BELTS INSPECT COOLING SYSTEM, COOLANT AND HOSES INSPECT ENGINE FOR LEAKS REPLACE ENGINE AIR FILTER INSPECT VACUUM LINES REPLACE CABIN AIR FILTER INSPECT ALL LIGHTS ROTATE TIRES FRONT TO ~|~15,000 MILE SERVICE ~|~COMPLETED 15,000 MILE SERVICE

SERVICE: COURTESY

INSPECTION
DESCRIPTION: COURTESY INSPECTION ~|~PERFORM WORLD CLASS MULTI-POINT INSPECTION ~|~LEXUS OF ORLAND ~|~AS A COURTESY WE HAVE INSPECTED YOUR VEHICLE TO MAINTAIN THE LEXUS QUALITY.

99629 MILES
DATE: 06/24/2013**REPAIR#** 0532698**REPORTED BY:** Lexus of Orland**SERVICE:** 100K MILE SVC

DESCRIPTION: 100K MILE SVC
 ~|~CUSTOMER REQUESTS A 100K
 MILE SERVICE ~|~CUSTOMER
 REQUESTS A 100K MILE SERVICE
 ~|~100,000 MILES OR 120 MONTHS
 SERVICE AT 100000

SERVICE: COURTESY

INSPECTION
DESCRIPTION: COURTESY
 INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT
 INSPECTION ~|~LEXUS OF
 ORLAND ~|~AS A COURTESY WE
 HAVE INSPECTED YOUR VEHICLE
 TO MAINTAIN THE LEXUS
 QUALITY.

SERVICE: REGULAR

MAINTENANCE
DESCRIPTION: REGULAR
 MAINTENANCE ~|~NO WASH NO
 WASH NO WASH

95275 MILES
DATE: 05/10/2013**REPAIR#** 0530038**REPORTED BY:** Lexus of Orland**SERVICE:** 95K MILE SVC

DESCRIPTION: 95K MILE SVC
 ~|~CUSTOMER REQUESTS A 95K
 MILE SERVICE ~|~CUSTOMER
 REQUESTS A 95K MILE SERVICE
 ~|~95,000 MILES OR 114 MONTHS
 SERVICE AT 95000

SERVICE: COURTESY

INSPECTION
DESCRIPTION: COURTESY
 INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT
 INSPECTION ~|~LEXUS OF
 ORLAND ~|~AS A COURTESY WE
 HAVE INSPECTED YOUR VEHICLE

TO MAINTAIN THE LEXUS
QUALITY.

90654 MILES

DATE: 04/12/2013

REPAIR# 0528489

REPORTED BY: Lexus of Orland

SERVICE: 90K MILE SVC

DESCRIPTION: 90K MILE SVC
~|~CUSTOMER REQUESTS A 90K
MILE SERVICE ~|~CUSTOMER
REQUESTS A 90K MILE SERVICE
~|~90,000 MILES OR 108 MONTHS
SERVICE AT 90000

SERVICE: COURTESY

INSPECTION
DESCRIPTION: COURTESY
INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

84916 MILES

DATE: 02/25/2013

REPAIR# 0525771

REPORTED BY: Lexus of Orland

SERVICE: 10,000 MILE 0-W20

DESCRIPTION: 10,000 MILE
0-W20 ~|~10,000 MILE SERVICE
0-W20 REPLACE ENGINE OIL AND
OIL FILTER INSPECT ENGINE
BELTS INSPECT COOLING
SYSTEM, COOLANT AND HOSES
ROTATE TIRES FRONT TO REAR
WHEEL OFF BRAKE INSPECTION
~|~10,000 MILE SERVICE 0-W20
~|~COMPLETED 10,000 MILE
SERVICE

SERVICE: 4 WHL ALIGNMENT

DESCRIPTION: 4 WHL
ALIGNMENT ~|~AT TIME OF
TIRES PLEASE ALIGN VEHICLE
~|~ ~|~PERFORMED ALIGNMENT

SERVICE: COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

SERVICE: INSTALL TIRES**DESCRIPTION:** INSTALL TIRES

~|~C/S INSTALLED ONE TIRE
LAST VISIT. NEW TIRE LT FT.
REPLACE OTHER 3 TIRES WITH
SAME BRAND ~|~ ~|~REPLACED 3
TIRES

79272 MILES**DATE:** 01/18/2013**REPAIR#** 0523848**REPORTED BY:** Lexus of Orland**SERVICE:** 80K MILE SVC**DESCRIPTION:** 80K MILE SVC

~|~CUSTOMER REQUESTS A 80K
MILE SERVICE ~|~CUSTOMER
REQUESTS A 80K MILE SERVICE
~|~80,000 MILE OR 96 MONTH
SERVICE AT 80000

SERVICE: COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

SERVICE: FRONT/REAR BODY**DESCRIPTION:** FRONT/REAR

BODY ~|~C/S FIX FLAT TIRE IN
TRUNK - SPARE IS ON LT REAR -
PLEASE SWAP SPARE BACK TO
TRUNK WHEN DONE ~|~
~|~REPLACED TIRE AT DRIVERS
FT

76546 MILES**DATE:** 12/19/2012

REPAIR# 0522321**REPORTED BY:** Lexus of Orland**SERVICE:** COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT
 INSPECTION ~|~LEXUS OF
 ORLAND ~|~AS A COURTESY WE
 HAVE INSPECTED YOUR VEHICLE
 TO MAINTAIN THE LEXUS
 QUALITY.

SERVICE: FRONT/REAR BODY

DESCRIPTION: FRONT/REAR
 BODY ~|~C/S: REMOVE BACK
 SEAT TO RETRIEVE JEWELRY

74550 MILES**DATE:** 12/10/2012**REPAIR#** 0521720**REPORTED BY:** Lexus of Orland**SERVICE:** 75K MILE SVC**DESCRIPTION:** 75K MILE SVC

~|~CUSTOMER REQUESTS A 75K
 MILE SERVICE ~|~CUSTOMER
 REQUESTS A 75K MILE SERVICE
 ~|~75,000 MILE OR 90 MONTH
 SERVICE AT 75000

SERVICE: COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT
 INSPECTION ~|~LEXUS OF
 ORLAND ~|~AS A COURTESY WE
 HAVE INSPECTED YOUR VEHICLE
 TO MAINTAIN THE LEXUS
 QUALITY.

70149 MILES**DATE:** 11/14/2012**REPAIR#** 0520333

REPORTED BY: Lexus of Orland

SERVICE: 70K MILE SVC

DESCRIPTION: 70K MILE SVC

~|~CUSTOMER REQUESTS A 70K MILE SERVICE ~|~CUSTOMER REQUESTS A 70K MILE SERVICE ~|~70,000 MILE OR 84 MONTH SERVICE AT 70000

SERVICE: COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM WORLD CLASS MULTI-POINT INSPECTION ~|~LEXUS OF ORLAND ~|~AS A COURTESY WE HAVE INSPECTED YOUR VEHICLE TO MAINTAIN THE LEXUS QUALITY.

65849 MILES

DATE: 10/16/2012

REPAIR# 0518700

REPORTED BY: Lexus of Orland

SERVICE: 65K MILE SVC

DESCRIPTION: 65K MILE SVC

~|~CUSTOMER REQUESTS A 65K MILE SERVICE ~|~CUSTOMER REQUESTS A 65K MILE SERVICE ~|~65,000 MILE OR 78 MONTH SERVICE AT 65000

SERVICE: COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM WORLD CLASS MULTI-POINT INSPECTION ~|~LEXUS OF ORLAND ~|~AS A COURTESY WE HAVE INSPECTED YOUR VEHICLE TO MAINTAIN THE LEXUS QUALITY.

61246 MILES

DATE: 09/24/2012

REPAIR# 0517308

REPORTED BY: Lexus of Orland

SERVICE: 60K MILE SVC

DESCRIPTION: 60K MILE SVC
 ~|~CUSTOMER REQUESTS A 60K
 MILE SERVICE ~|~CUSTOMER
 REQUESTS A 60K MILE SERVICE
 ~|~60,000 MILE OR 72 MONTH
 SERVICE AT 60000

SERVICE: COURTESY
 INSPECTION
DESCRIPTION: COURTESY
 INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT
 INSPECTION ~|~LEXUS OF
 ORLAND ~|~AS A COURTESY WE
 HAVE INSPECTED YOUR VEHICLE
 TO MAINTAIN THE LEXUS
 QUALITY.

55499 MILES

DATE: 08/27/2012

REPAIR# 0515705
REPORTED BY: Lexus of Orland

SERVICE: 4 WHL ALIGNMENT
DESCRIPTION: 4 WHL
 ALIGNMENT ~|~AT TIME OF
 TIRES PLEASE ALIGN TO
 FACTORY SPEC

SERVICE: 55K MILE SVC
DESCRIPTION: 55K MILE SVC
 ~|~CUSTOMER REQUESTS A 55K
 MILE SERVICE ~|~CUSTOMER
 REQUESTS A 55K MILE SERVICE
 ~|~55,000 MILE OR 66 MONTH
 SERVICE AT 55000

SERVICE: COURTESY
 INSPECTION
DESCRIPTION: COURTESY
 INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT
 INSPECTION ~|~LEXUS OF
 ORLAND ~|~AS A COURTESY WE
 HAVE INSPECTED YOUR VEHICLE
 TO MAINTAIN THE LEXUS
 QUALITY.

SERVICE: INSTALL TIRES
DESCRIPTION: INSTALL TIRES
 ~|~INSTALL NEW TIRE OR TIRES
 ~|~ ~|~INSTALL NEW MICHELIN
 TIRES

50028 MILES

DATE: 07/27/2012

REPAIR# 0513930**REPORTED BY:** Lexus of Orland**SERVICE:** 15,000 MILE MAINT

DESCRIPTION: 15,000 MILE MAINT ~|~15,000 MILE SERVICE REPLACE ENGINE OIL AND OIL FILTER INSPECT ENGINE BELTS INSPECT COOLING SYSTEM, COOLANT AND HOSES INSPECT ENGINE FOR LEAKS REPLACE ENGINE AIR FILTER INSPECT VACUUM LINES REPLACE CABIN AIR FILTER INSPECT ALL LIGHTS ROTATE TIRES FRONT TO ~|~15,000 MILE SERVICE ~|~COMPLETED 15,000 MILE SERVICE

SERVICE: COURTESY

INSPECTION
DESCRIPTION: COURTESY INSPECTION ~|~PERFORM WORLD CLASS MULTI-POINT INSPECTION ~|~LEXUS OF ORLAND ~|~AS A COURTESY WE HAVE INSPECTED YOUR VEHICLE TO MAINTAIN THE LEXUS QUALITY.

44681 MILES**DATE:** 06/13/2012**REPAIR#** 0511193**REPORTED BY:** Lexus of Orland**SERVICE:** COURTESY

INSPECTION
DESCRIPTION: COURTESY INSPECTION ~|~PERFORM WORLD CLASS MULTI-POINT INSPECTION ~|~LEXUS OF ORLAND ~|~AS A COURTESY WE HAVE INSPECTED YOUR VEHICLE TO MAINTAIN THE LEXUS QUALITY.

SERVICE: NON WARRANTABLE

OPERATION CODE
DESCRIPTION: NON WARRANTABLE OPERATION CODE ~|~OIL & FILTER CHANGE INCLUDES 28 POINT INSPECTION DRAIN & REFILL ENGINE OIL WITH GENUINE TOYOTA OIL REPLACE OIL FILTER WITH GENUINE TOYOTA FILTER CHECK ALL FLUID LEVELS, REPLENISH AS NECESSARY. ~|~

~|~OIL & FILTER CHANGE
COMPLETED

SERVICE: TIRE ROTATION

DESCRIPTION: TIRE ROTATION

~|~CUSTOMER REQUESTS TIRE
ROTATION TIRE ROTATION
INCLUDES ROTATE TIRES FRONT
TO BACK ADJUST TIRE PRESSURE
TO FACTORY RECOMENDED
PRESSURE

40097 MILES

DATE: 05/11/2012

REPAIR# 0509192

REPORTED BY: Lexus of Orland

SERVICE: 40K MILE SVC

DESCRIPTION: 40K MILE SVC

~|~CUSTOMER REQUESTS A 40K
MILE SERVICE ~|~CUSTOMER
REQUESTS A 40K MILE SERVICE
~|~40,000 MILE OR 48 MONTH
SERVICE AT 40000

SERVICE: COURTESY

INSPECTION

DESCRIPTION: COURTESY

INSPECTION ~|~PERFORM
WORLD CLASS MULTI-POINT
INSPECTION ~|~LEXUS OF
ORLAND ~|~AS A COURTESY WE
HAVE INSPECTED YOUR VEHICLE
TO MAINTAIN THE LEXUS
QUALITY.

34549 MILES

DATE: 04/16/2012

REPAIR# 0507671

REPORTED BY: Lexus of Orland

SERVICE: 35K MILE SVC

SERVICE: COURTESY

INSPECTION

DESCRIPTION: 35K MILE SVC
 ~|~CUSTOMER REQUESTS A 35K
 MILE SERVICE ~|~CUSTOMER
 REQUESTS A 35K MILE SERVICE
 ~|~35,000 MILE OR 42 MONTH
 SERVICE AT 35000

SERVICE: REGULAR
 MAINTENANCE

DESCRIPTION: REGULAR
 MAINTENANCE ~|~LEFT REAR
 TIRE LEAKING ~|~ ~|~INSTALL
 PATCH ON INSIDE OF TIRE

DESCRIPTION: COURTESY
 INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT
 INSPECTION ~|~LEXUS OF
 ORLAND ~|~AS A COURTESY WE
 HAVE INSPECTED YOUR VEHICLE
 TO MAINTAIN THE LEXUS
 QUALITY.

29508 MILES

DATE: 03/14/2012

REPAIR# 0505749

REPORTED BY: Lexus of Orland

SERVICE: 30,000 MILE 0-W20
DESCRIPTION: 30,000 MILE
 0-W20 ~|~30,000 MILE SERVICE LX,
 LS 0-W20 REPLACE ENGINE OIL
 AND ENGINE OIL FILTER
 INSPECT ENGINE DRIVE BELTS
 INSPECT COOLING SYSTEM,
 COOLANT AND HOSES REPLACE
 ENGINE AIR FILTER INSPECT
 VACUUM LINES REPLACE CABIN
 AIR FILTER INSPECT ALL LIGHTS
 ROTATE TIRES FRONT TO
 ~|~30,000 MILE SERVICE
 ~|~COMPLETED 30,000 MILE
 SERVICE

SERVICE: INSTALL TIRES

SERVICE: COURTESY
 INSPECTION
DESCRIPTION: COURTESY
 INSPECTION ~|~PERFORM
 WORLD CLASS MULTI-POINT
 INSPECTION ~|~LEXUS OF
 ORLAND ~|~AS A COURTESY WE
 HAVE INSPECTED YOUR VEHICLE
 TO MAINTAIN THE LEXUS
 QUALITY.

DESCRIPTION: INSTALL TIRES
 ~|~CUSTOMER REQUEST 4
 BRIDGESTONE TIRES TO BE
 REPLACED WITH 4 MICHELIN ~|~
 ~|~REPLACE 4 TIRES WITH
 MICHELINS

25668 MILES

DATE: 02/20/2012

REPAIR# 0504424
REPORTED BY: Lexus of Orland

SERVICE: 25K MILE SVC
DESCRIPTION: 25K MILE SVC
 ~|~CUSTOMER REQUESTS A 25K
 MILE SERVICE ~|~CUSTOMER
 REQUESTS A 25K MILE SERVICE
 ~|~25,000 MILE OR 30 MONTH
 SERVICE AT 25000

SERVICE: COURTESY
 INSPECTION
DESCRIPTION: COURTESY
 INSPECTION ~|~PERFORM
 COURTESY INSPECTION
 ~|~LEXUS OF ORLAND ~|~AS A
 COURTESY WE HAVE INSPECTED
 YOUR VEHICLE TO MAINTAIN
 THE LEXUS QUALITY.

20005 MILES

DATE: 01/17/2012

REPAIR# 0502466
REPORTED BY: Lexus of Orland

SERVICE: 20K MILE SVC
DESCRIPTION: 20K MILE SVC
 ~|~CUSTOMER REQUESTS A 20K
 MILE SERVICE ~|~CUSTOMER
 REQUESTS A 20K MILE SERVICE
 ~|~20,000 MILE OR 24 MONTH
 SERVICE AT 20000

SERVICE: COURTESY
 INSPECTION
DESCRIPTION: COURTESY
 INSPECTION ~|~PERFORM
 COURTESY INSPECTION
 ~|~LEXUS OF ORLAND ~|~AS A
 COURTESY WE HAVE INSPECTED
 YOUR VEHICLE TO MAINTAIN
 THE LEXUS QUALITY.

14645 MILES
DATE: 12/02/2011**REPAIR#** 0499829**REPORTED BY:** Lexus of Orland**SERVICE:** 15,000 MILE MAINT

DESCRIPTION: 15,000 MILE
 MAINT ~|~15,000 MILE SERVICE
 REPLACE ENGINE OIL AND OIL
 FILTER INSPECT ENGINE BELTS
 INSPECT COOLING SYSTEM,
 COOLANT AND HOSES INSPECT
 ENGINE FOR LEAKS REPLACE
 ENGINE AIR FILTER INSPECT
 VACUUM LINES REPLACE CABIN
 AIR FILTER INSPECT ALL LIGHTS
 ROTATE TIRES FRONT TO
 ~|~15,000 MILE SERVICE
 ~|~COMPLETED 15,000 MILE
 SERVICE

SERVICE: COURTESY

INSPECTION
DESCRIPTION: COURTESY
 INSPECTION ~|~PERFORM
 COURTESY INSPECTION
 ~|~LEXUS OF ORLAND ~|~AS A
 COURTESY WE HAVE INSPECTED
 YOUR VEHICLE TO MAINTAIN
 THE LEXUS QUALITY.

9605 MILES
DATE: 11/02/2011**REPAIR#** 0497965**REPORTED BY:** Lexus of Orland**SERVICE:** 10K MILE SVC

DESCRIPTION: 10K MILE SVC
 ~|~CUSTOMER REQUESTS A 10K
 MILE SERVICE ~|~CUSTOMER
 REQUESTS A 10K MILE SERVICE
 ~|~10,000 MILE OR 12 MONTH
 SERVICE AT 10000

SERVICE: REGULAR

MAINTENANCE
DESCRIPTION: REGULAR
 MAINTENANCE ~|~CUSTOMER
 REQUEST REPROGRAM OF KEY
 FOB TO POP TRUNK WITHOUT
 DELAY. ~|~ ~|~REPROGRAMMED
 KEY PER CUSTOMER REQUEST

5004 MILES**DATE: 09/28/2011****REPAIR#** 0495774**REPORTED BY:** Lexus of Orland**SERVICE:** 5,000 MILE SERVICE**DESCRIPTION:** 5,000 MILE

SERVICE ~|~5,000 MILE SERVICE
CHANGE ENGINE OIL & FILTER.
INSPECT AIR FILTER. CHECK &
CORRECT ALL FLUIDS, BRAKE,
TRANSMISSION COOLANT,
DIFFERENTIAL & POWER
STEERING. CHECK ALL LIGHTS
ROTATE TIRES, SET PRESSURE
INSPECT CHASSIS & BODY BOLTS
WASH & VACUUM. ROAD TEST.
~|~SCHEDULED MAINTENANCE
DUE TO TIME OR MILEAGE
~|~5000 MILE SERVICE
PERFORMED

SERVICE: ACCESSORY**DESCRIPTION:** ACCESSORY ~|~

~|~ ~|~CUSTOMER REQUEST
TOUCH UP PAINT

908 MILES**DATE: 09/01/2011****REPAIR#** 0494214**REPORTED BY:** Lexus of Orland**SERVICE:** 1,000 MILE SERVICE**DESCRIPTION:** 1,000 MILE

SERVICE ~|~1000 MILE SERVICE
CHECK AND CORRECT ALL
FLUIDS, BRAKE, TRANSMISSION,
COOLANT, DIFFERENTIAL,
POWER STEERING, AND ENGINE
OIL. CHECK ALL INSTRUMENTS &
LIGHTS. CHECK TIRE WEAR AND
PRESSURES. INSPECT CHASSIS

AND BODY BOLTS. ROAD TEST.
~|~SCHEDULED MAINTENANCE
~|~COMPLETED 1,000 MILE
MAINTENACE SERVICE

18 MILES

DATE: 08/13/2011

REPAIR# 0492867
REPORTED BY: Lexus of Orland

SERVICE: FRONT/REAR BODY
DESCRIPTION: FRONT/REAR
BODY ~|~DELIVER

14 MILES

DATE: 07/12/2011

REPAIR# 0260080
REPORTED BY: Lexus of Highland Park

SERVICE: PRE-DELIVERY
SERVICE FOR USA ALL
ALTITUDES
DESCRIPTION: PRE-DELIVERY
SERVICE FOR USA ALL
ALTITUDES ~|~PRE-DELIVERY
SERVICE FOR USA ALL
ALTITUDES

TERMS AND CONDITIONS

INFORMATION ACCURACY

Information presented on this website is summarized and standardized from repair orders completed at the time of service and submitted by Lexus dealers. When reviewing a vehicle's service history, please note that all information is provided by the Lexus Dealer that conducted the service, and that dealer is solely responsible for the accuracy, completeness or authenticity of any information contained in this site. Lexus provides this site and all information and materials contained herein as is without warranty of any kind. Any questions or concerns regarding this information should be addressed to the applicable Lexus dealer.

L/CERTIFIED OWNER INFORMATION

Dealer-reported service history records are linked to a vehicle's Vehicle Identification Number (VIN). All owner-reported service history records will be made available to the person who input the information on the site, but will not be shared with future owners of the vehicle.

OWNER-REPORTED INFORMATION AND PRIVACY TERMS

Lexus makes every effort to ensure the secure collection and transmission of sensitive user information using industry-accepted data collection and encryption methodologies. The information you provide is used by Lexus and its vendors and dealers to help improve the services we render. It is occasionally provided to Lexus dealers for their marketing use. Lexus will never sell your personally identifiable information to any other company. To learn more about our privacy policies and practices with respect to this website, please [click here](http://www.lexus.com/privacy/online-statement) ([//www.lexus.com/privacy/online-statement](http://www.lexus.com/privacy/online-statement)).