

**SERVICE HISTORY FOR:** cali ls

**VIN:** JTHBL46FX75001719

**101766 MILES**

**DATE:** 05/06/2016

**REPAIR#** 0355654

**REPORTED BY:** Putnam Lexus

**SERVICE:** GENERAL MAINT  
GROUP

**DESCRIPTION:** GENERAL  
MAINT GROUP ~|~C/S: CLIENT  
REQUEST TO UPDATE  
NAVIGATION SOFTWARE  
SYSTEM ~|~ ~|~UPDATE NAVI  
SOFTWARE AND FIRMWARE.

**SERVICE:** MULTI-POINT  
INSPECT

**DESCRIPTION:** MULTI-POINT  
INSPECT ~|~REQUEST TO  
PERFORM A MULTI-POINT  
INSPECTION ~|~MULTI POINT  
INSPECTION ~|~PERFORMED  
MULTI-POINT INSPECTION

**SERVICE:** TIRE PRESSURE

**DESCRIPTION:** TIRE PRESSURE  
~|~REQUEST TO INSPECT TIRES  
AND RESET PRESSURES TO SPECS.  
~|~ ~|~ADJUST TIRE PRESSURE

**95452 MILES**

**DATE:** 07/17/2015

**REPAIR#** 0335178

**REPORTED BY:** Putnam Lexus

**SERVICE:** ELF SERVICE  
CAMPAIGN

**DESCRIPTION:** ELF SERVICE  
CAMPAIGN ~|~GUEST REQUEST  
TO PERFORM THE ELF SERVICE

**SERVICE:** FRONT SUSP.  
CONCERN

**DESCRIPTION:** FRONT SUSP.  
CONCERN ~|~CUSTOEMR STATES  
FRONT CONTROL ARMS WORN

CAMPAIGN ~|~ELF SERVICE  
 CAMPAIGN AGGB7B 4.10 ~|~ELF  
 CAMPAIGN DONE REPLACED  
 ALL SEAL AND GASKETS  
 PERFORMED HEALTH CHECKED  
 OK TEST DROVE CAR OK AT THIS  
 TIME

PLEASE INSPECT AND VERIFY  
 ~|~REQUEST CHECK NOTICE  
 BOTH FRONT LOWER CONTROL  
 ARM BUCHEENS WORN REPLACE  
 RECOMMEND ~|~RECOMMEND  
 TO REPLACE BOTH UPPER AND  
 LOWER CONTROL ARMS

**SERVICE:** TIRE PRESSURE

**DESCRIPTION:** TIRE PRESSURE

~|~REQUEST TO INSPECT TIRES  
 AND RESET PRESSURES TO SPECS.  
 ~|~ ~|~SET TIRE PRESSUER TO  
 SPEC

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**35693 MILES**

**DATE:** 10/08/2010

**REPAIR#** 0333713

**REPORTED BY:** Putnam Lexus

**SERVICE:** ALE REPL COMP  
 SPRINGS & LASH ADJUSTERS FOR  
 GS460,  
**DESCRIPTION:** ALE REPL COMP  
 SPRINGS & LASH ADJUSTERS FOR  
 GS460, ~|~REQUEST TO PERFORM  
 ALE CAMPAIGN. ~|~ ~|~35693 ALE  
 CAMPAIGN PERFORMED ALE  
 CAMPAIGN.

**SERVICE:** MULTI-POINT WORLD  
 CLASS INSPECTION  
**DESCRIPTION:** MULTI-POINT  
 WORLD CLASS INSPECTION  
 ~|~MULTI-POINT WORLD CLASS  
 INSPECTION ~|~MULTI-POINT  
 WORLD CLASS INSPECTION

**SERVICE:** PERFORM FULL  
 DETAIL - WASH EXTERIOR &  
 CLEAN WHEELS / DRESS TIRES /  
 MACHINE POLIS  
**DESCRIPTION:** PERFORM FULL  
 DETAIL - WASH EXTERIOR &  
 CLEAN WHEELS / DRESS TIRES /  
 MACHINE POLIS ~|~PERFORM  
 FULL DETAIL - WASH EXTERIOR

**SERVICE:** REQUEST TO  
 PERFORM FREE LOF SERVICE.  
 COMPLIMENTS OF SERVICE  
 MANAGMENT.  
**DESCRIPTION:** REQUEST TO  
 PERFORM FREE LOF SERVICE.  
 COMPLIMENTS OF SERVICE  
 MANAGMENT. ~|~REQUEST TO  
 PERFORM FREE LOF SERVICE.

& CLEAN WHEELS / DRESS TIRES /  
MACHINE POLISH & HAND WAX  
EXTERIOR / CLEAN ALL GLASS /  
VACUUM & SHAMPOO CARPETS /  
DETAIL LEATHER

COMPLIMENTS OF SERVICE  
MANAGEMENT. ~|~ ~|~35693 OIL  
CHANGE SERVICE. REPLACED  
ENGINE OIL AND FILTER. SET  
ALL FLUID LEVEL AND TIRES  
PRESSURE.

**29967 MILES**

**DATE: 02/12/2010**

**REPAIR#** 0061556

**REPORTED BY:** Lexus of Stevens Creek

**SERVICE:** LOANER CAR

PROVIDED AT N/C DURING  
SERVICE WORK

**DESCRIPTION:** LOANER CAR

PROVIDED AT N/C DURING  
SERVICE WORK ~|~LOANER CAR  
~|~LOANER ~|~LOANER CAR  
PROVIDED AT N/C DURING  
SERVICE WORK

**SERVICE:** PERFORMED 30,000

MILE SERVICE. TIRES AT 10/32 IN  
FRONT AND 9/32 IN REAR.

BRAKES

**DESCRIPTION:** PERFORMED

30,000 MILE SERVICE. TIRES AT  
10/32 IN FRONT AND 9/32 IN  
REAR. BRAKES ~|~GUEST STATES:  
PERFORM 30,000 MILE / 36  
MONTH SERVICE INTERVAL  
~|~SERVICE ~|~PERFORMED  
30,000 MILE SERVICE. TIRES AT  
10/32 IN FRONT AND 9/32 IN  
REAR. BRAKES AT 8MM IN FRONT  
AND 6.5MM IN REAR. BATTERY  
PASSED TEST WITH  
MIDTRONICS.

**SERVICE:** REPLACED OIL CAP

ASSEMBLY.

**DESCRIPTION:** REPLACED OIL

CAP ASSEMBLY. ~|~TECH STATES:  
OIL FILLER FILTER CAP IS  
CRACKED AND BROKEN ~|~CAP  
IS BROKEN DUE CRACKED AND  
OVERTIGHTENED PER JV  
~|~REPLACED OIL CAP  
ASSEMBLY.

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**27644 MILES**

**DATE: 10/20/2009**

**REPAIR#** 0048597

**REPORTED BY:** Lexus of Stevens Creek

**SERVICE:** LOANER CAR

PROVIDED AT N/C DURING  
SERVICE WORK

**DESCRIPTION:** LOANER CAR

PROVIDED AT N/C DURING  
SERVICE WORK ~|~LOANER CAR  
~|~RENTAL ~|~LOANER CAR  
PROVIDED AT N/C DURING  
SERVICE WORK

**SERVICE:** RESURFACED FRONT

ROTOR AND

**DESCRIPTION:**

**SERVICE:** RESURFACED FRONT

ROTOR AND TEST DRIVE  
VEHICLE WORKING PROPERLY  
NOW.REMOVE FRONT

**DESCRIPTION:** RESURFACED

FRONT ROTOR AND TEST DRIVE  
VEHICLE WORKING PROPERLY  
NOW.REMOVE FRONT ~|~GUEST  
STATES: WHEN BRAKES ARE  
APPLIED THERE SEEMS TO BE A  
SHIMMIE ~|~TEST DRIVE  
VEHICLE ON FREE WAY SPEED.  
VERYFIED FRONT BRAKE ARE  
SHIMIE WHEN BRAKE ARE  
APPLY.FRONT BRAKE ROTOR  
BEFORE RESURFACE 29.90MM.  
AFTER RESURFACE  
~|~RESURFACED FRONT ROTOR  
AND TEST DRIVE VEHICLE  
WORKING PROPERLY  
NOW.REMOVE FRONT BRAKE  
CHECK BRAKE PAD STILL 7MM.  
FRONT PADS 7MM

**SERVICE:** TEST DRIVE VEHICLE

WORKING PROPERLY  
NOW.REMOVE FRONT

**DESCRIPTION:**

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**24938 MILES**
**DATE: 07/13/2009****REPAIR#** 0037347**REPORTED BY:** Lexus of Stevens Creek**SERVICE:** 9LA REPLACE FUEL

DELIVERY PIPES FOR LS460

**DESCRIPTION:** 9LA REPLACE

FUEL DELIVERY PIPES FOR LS460

~|~GUEST STATES: 9LA SERVICE

CAMPAIGN FOR FUEL RAIL

REPLACEMENT ~|~CAMPAIGN

~|~9LA REPLACE FUEL DELIVERY

PIPES FOR LS460 GUEST STATES:

9LA SERVICE CAMPAIGN FOR

FUEL RAIL REPLACEMENT,

DONE

**SERVICE:** PERFORMED 25,000

MILE / 30 MONTH SERVICE

INTERVAL

**DESCRIPTION:** PERFORMED

25,000 MILE / 30 MONTH SERVICE

INTERVAL ~|~GUEST STATES:

PERFORM 25,000 MILE / 30

MONTH SERVICE INTERVAL

(GUEST WILL REPLACE TIERS

OUTSIDE LEXUS) ~|~SERVICE

~|~PERFORMED 25,000 MILE / 30

MONTH SERVICE INTERVAL ALL

TIRES AT 0/32" FRONT BRAKE

PADS AT 6MM, REAR AT 7MM

BATTEYR PASSED LOAD TEST

**SERVICE:** LOANER CAR

PROVIDED AT N/C DURING

SERVICE WORK

**DESCRIPTION:** LOANER CAR

PROVIDED AT N/C DURING

SERVICE WORK ~|~LOANER CAR

~|~RENTAL ~|~LOANER CAR

PROVIDED AT N/C DURING

SERVICE WORK

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**20063 MILES**
**DATE: 12/16/2008****REPAIR#** 0014017

**REPORTED BY:** Lexus of Stevens Creek

**SERVICE:** LIGHT TURNED OFF  
WHEN TIRE PRESSURES SET  
**DESCRIPTION:** LIGHT TURNED  
OFF WHEN TIRE PRESSURES SET  
~|~GUEST STATES: LOW TIRE  
PRESSURE LIGHT IS ON-PLEASE  
SET ALL 5 TIRES AT 35 PSI COLD  
~|~TIRE LAMP ~|~LIGHT TURNED  
OFF WHEN TIRE PRESSURES SET

**SERVICE:** NO REPAIRS DONE  
**DESCRIPTION:** NO REPAIRS  
DONE ~|~CUSTOMER STATES R/F  
DOOR SEAL ON BODY WAS  
COMING LOOSE ~|~UNABLE TO  
VERIFY GUEST CONCERN FOR  
LOOSE WEATHERSEALS ~|~NO  
REPAIRS DONE

**SERVICE:** PERFORMED 20,000  
MILE / 24 MONTH SERVICE  
INTERVAL  
**DESCRIPTION:** PERFORMED  
20,000 MILE / 24 MONTH SERVICE  
INTERVAL ~|~GUEST STATES:  
PERFORM 20,000 MILE / 24  
MONTH SERVICE INTERVAL  
~|~FRONT BRAKES PADS AT 8MM  
REAR PADS 9MM BATTERY  
PASSED LOAD TESTS  
~|~PERFORMED 20,000 MILE / 24  
MONTH SERVICE INTERVAL

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**15036 MILES**

**DATE: 08/01/2008**

**REPAIR#** 0098940

**REPORTED BY:** Lexus of Stevens Creek

**SERVICE:** FILLED FUEL TANK.  
**DESCRIPTION:** FILLED FUEL  
TANK. ~|~FILL WITH FUEL ~|~PER  
GUEST REQUEST ~|~FILLED FUEL  
TANK.

**SERVICE:** LOANER CAR  
PROVIDED AT N/C DURING  
SERVICE WORK  
**DESCRIPTION:** LOANER CAR  
PROVIDED AT N/C DURING  
SERVICE WORK ~|~LOANER CAR  
~|~RENTAL ~|~LOANER CAR

PROVIDED AT N/C DURING  
SERVICE WORK

**SERVICE:** LS460 ""B"" LEVEL  
SERVICE PERFORMED @  
15,45,75,105 MILES  
**DESCRIPTION:** LS460 ""B"" LEVEL  
SERVICE PERFORMED @  
15,45,75,105 MILES ~|~B LEVEL  
SERVICE-CLEAR LIGHTS  
~|~SERVICE ~|~LS460 ""B"" LEVEL  
SERVICE PERFORMED @  
15,45,75,105 MILES FRONT AND  
REAR BRAKES:12MM. FRONT  
ROTORS:29.6MM, REAR  
ROTORS:19.6MM. ALL FOUR TIRES  
8/32", 34PSI BATTERY PASSED  
LOAD TEST

**SERVICE:** PATCH 1 TIRE  
REMOUNT AND BALANCE  
**DESCRIPTION:** PATCH 1 TIRE  
REMOUNT AND BALANCE  
~|~CUSTOMER STATES VERY  
SLOW LEAK AT R/REAR TIRE  
~|~NAIL IN TIRE ~|~PATCH 1 TIRE  
REMOUNT AND BALANCE

**SERVICE:** UNABLE TO DETECT  
ANY HAZE AT THIS TIME.  
**DESCRIPTION:** UNABLE TO  
DETECT ANY HAZE AT THIS  
TIME. ~|~CUSTOMER STATES  
FRONT WINDSCREEN APPEARS  
HAZY WHEN VIEWING FROM  
INSIDE OUT ~|~UNABLE TO  
DUPLICATE GUESTS CONCERN  
~|~UNABLE TO DETECT ANY  
HAZE AT THIS TIME.

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**11799 MILES**

**DATE: 03/13/2008**

**REPAIR#** 0083165  
**REPORTED BY:** Lexus of Stevens Creek

**SERVICE:** LOANER CAR  
PROVIDED AT N/C DURING  
SERVICE WORK

**SERVICE:** REPLACED IDLER  
PULLEYS NUMBER 1 AND 2.

**DESCRIPTION:** LOANER CAR  
 PROVIDED AT N/C DURING  
 SERVICE WORK ~|~LOANER CAR  
 ~|~RENTAL ~|~LOANER CAR  
 PROVIDED AT N/C DURING  
 SERVICE WORK

**DESCRIPTION:** REPLACED  
 IDLER PULLEYS NUMBER 1 AND  
 2. ~|~PER OWNERS REQUEST  
 PERFORM 8LA CAMPAIGN-FILL  
 WITH FUEL ~|~CAMPAIGN  
 ~|~REPLACED IDLER PULLEYS  
 NUMBER 1 AND 2.

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**10429 MILES**

**DATE:** 01/17/2008

**REPAIR#** 0076341

**REPORTED BY:** Lexus of Stevens Creek

**SERVICE:** LOANER CAR  
 PROVIDED AT N/C DURING  
 SERVICE WORK  
**DESCRIPTION:** LOANER CAR  
 PROVIDED AT N/C DURING  
 SERVICE WORK ~|~LOANER CAR  
 ~|~RENTAL ~|~LOANER CAR  
 PROVIDED AT N/C DURING  
 SERVICE WORK

**SERVICE:** R&R FRONT DOOR  
 GLASS (BOTH  
**DESCRIPTION:**

**SERVICE:** R&R FRONT DOOR  
 GLASS (BOTH SIDES)  
**DESCRIPTION:** R&R FRONT  
 DOOR GLASS (BOTH SIDES)  
 ~|~CUSTOMER STATES EXCESSIVE  
 WIND NOISE FROM FRONT  
 DOORS, VERIFIED LAST VISIT  
 WITH DS-SOP GLASS HERE  
 ~|~TSIB NV009-07 ~|~R&R FRONT  
 DOOR GLASS (BOTH SIDES)  
 INSTALLED FRONT DOOR GLASS  
 AND APPLIED FOAM AS PER TSIB  
 NV009-07 TO HELP REDUCE WIND  
 NOISE FROM FRONT WINDOW  
 AREAS

**SERVICE:** SIDES)  
**DESCRIPTION:**



9720 MILES

DATE: 12/12/2007

**REPAIR#** 0072692**REPORTED BY:** Lexus of Stevens Creek**SERVICE:** LOANER CARPROVIDED AT N/C DURING  
SERVICE WORK**DESCRIPTION:** LOANER CARPROVIDED AT N/C DURING  
SERVICE WORK ~|~LOANER CAR  
~|~RENTAL ~|~LOANER CAR  
PROVIDED AT N/C DURING  
SERVICE WORK**SERVICE:** LS460 """"A"""" LEVEL  
SERVICEPERFORMED@10,20,25,35,40,50,5  
5,65,70 MILES**DESCRIPTION:** LS460 ""A""LEVEL SERVICE  
PERFORMED@10,20,25,35,40,50,5  
5,65,70 MILES ~|~CUSTOMER  
STATES A LEVEL SERVICE-CLEAR  
SERVICE LIGHT  
~|~MAINTENANCE ~|~LS460 ""A""  
LEVEL SERVICE  
PERFORMED@10,20,25,35,40,50,5  
5,65,70 MILES BOTH FRONT AND  
REAR BRAKE PADS AT 10MM.  
BATTERY PASSED LOAD TEST.  
ALL 4 TIRES AT 9/32"".**SERVICE:** NEED TO ROAD TEST  
WITH GUEST TO CONFIRM NOISE.  
NO TSIB'S APPLY.**DESCRIPTION:** NEED TO ROAD  
TEST WITH GUEST TO CONFIRM  
NOISE. NO TSIB'S APPLY.  
~|~CUSTOMER STATES CLICKING  
TYPE SOUND PRESENT AT TIMES  
IN DASH AND MOST  
NOTICEABLE WHEN HEATER IS  
TURNED ON ~|~UNABLE TO  
VERIFY AT THIS TIME ~|~NEED  
TO ROAD TEST WITH GUEST TO  
CONFIRM NOISE. NO TSIB'S  
APPLY.**SERVICE:** PATCH 1 TIRE

REMOUNT AND BALANCE

**DESCRIPTION:** PATCH 1 TIREREMOUNT AND BALANCE  
~|~CUSTOMER STATES SLOW  
LEAK AT R/REAR TIRE ~|~NAIL  
PUNCTURE IN RIGHT REAR TIRE  
~|~PATCH 1 TIRE REMOUNT AND  
BALANCE

**SERVICE:** SET TIRES TO GUEST SPECIFICATIONS.  
**DESCRIPTION:** SET TIRES TO GUEST SPECIFICATIONS. ~|~PER OWNERS REQUEST SET TIRE PRESSURE TO 33PSI COLD ~|~GUEST REQUEST ~|~SET TIRES TO GUEST SPECIFICATIONS.

**4698 MILES**

**DATE:** 05/14/2007

**REPAIR#** 0048648  
**REPORTED BY:** Lexus of Stevens Creek

**SERVICE:** LEXUS PERSONALIZED SETTINGS  
**DESCRIPTION:** LEXUS PERSONALIZED SETTINGS ~|~PER OWNERS REQUEST PLEASE DISABLE SEAT BELT CHIME FOR LOW SPEED ~|~SET SEAT BELT REMINDER OFF ~|~LEXUS PERSONALIZED SETTINGS

**SERVICE:** PREFORM 5K SERVICE,DONE  
**DESCRIPTION:** PREFORM 5K SERVICE,DONE ~|~PERFORM INITIAL 5K SCHEDULED SERVICE ~|~5K SERVICE ~|~PREFORM 5K SERVICE,DONE

**SERVICE:** LOANER CAR PROVIDED AT N/C DURING SERVICE WORK  
**DESCRIPTION:** LOANER CAR PROVIDED AT N/C DURING SERVICE WORK ~|~LOANER CAR ~|~RENTAL ~|~LOANER CAR PROVIDED AT N/C DURING SERVICE WORK

**SERVICE:** VEHICLE OPERATES AS DESIGNED.  
**DESCRIPTION:** VEHICLE OPERATES AS DESIGNED. ~|~CUSTOMER STATES FAINT TICKING TYPE NOISE CAN BE HEARD FROM ENGINE AREA AT STOPS OR WHILE AT SLOW SPEEDS ~|~UNABLE TO DUPLICATE CONCERN. ~|~VEHICLE OPERATES AS DESIGNED.

**18 MILES**

**DATE:** 10/18/2006

**REPAIR#** 0312284

**REPORTED BY:** Lexus of Serramonte

**SERVICE:** \* DETAIL FOR

DELIVERY

**DESCRIPTION:** \* DETAIL FOR

DELIVERY ~|~\* DETAIL FOR

DELIVERY

**SERVICE:** PRE-DELIVERY

SERVICE FOR USA ALL

ALTITUDES

**DESCRIPTION:** PRE-DELIVERY

SERVICE FOR USA ALL

ALTITUDES ~|~PRE-DELIVERY

SERVICE FOR USA ALL

ALTITUDES ~|~PDI ~|~17 2.0

PERFORM PDI

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## TERMS AND CONDITIONS

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