



**Technical Service  
Information Bulletin**

January 26, 2004

Title:  
**MARK LEVINSON AUDIO SYSTEM STAYS  
MUTED AFTER ENDING BLUETOOTH  
WIRELESS PHONE CALL**

Models:  
**'04 LX 470**

**AUDIO  
AU001-04**

**Introduction** Some customers may experience the Mark Levinson Audio System remaining muted after ending a phone call using the Bluetooth system. Improvements have been made to the software inside the Mark Levinson amplifier to remedy this condition.

- Applicable Vehicles**
- **2004** model year **LX 470** vehicles **equipped with the Mark Levinson sound system** produced **BEFORE** the Production Change Effective VIN shown below.

**Production  
Change  
Information**

MODEL	PART	PRODUCTION CHANGE EFFECTIVE VIN
LX 470	Mark Levinson Amplifier	JTJHT00W#43541355

**Parts  
Information**

PREVIOUS PART NUMBER	CURRENT PART NUMBER	PART NAME	QTY
86280-0W051	86280-0W052	Amplifier Assembly, Stereo Component	1

**Repair  
Procedure**

1. Order a replacement amplifier from Mark Levinson through the exchange program by calling 1-800-456-4265.
2. Follow the installation procedure outlined in TSIB No. AU001-02, "Mark Levinson Amplifier Installation Cautions."

**Warranty  
Information**

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
860601	R & R Amplifier Assembly, Stereo Component	0.3	86280-0W051	95	71

**Applicable Warranty\*:**

**This repair is covered under the Lexus Comprehensive Warranty. This warranty is in effect for 48 months or 50,000 miles, whichever occurs first, from the vehicle's in-service date.**

\* Warranty application is limited to correction of a problem based upon a customer's specific complaint.



**Parts  
Identification**

The model numbers of the improved parts are 7722AC and higher.

