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This notice applies to your vehicle:

INTERIM NOTICE
We are currently preparing the remedy.
We will notify you again when the
remedy is available.

IMPORTANT SAFETY RECALL (Interim Notice)

**Multiple Models and Model Years
Vehicle May Stall While Driving
NHTSA Recall No. 20V-012**

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Lexus has decided that a defect, which relates to motor vehicle safety, exists in the vehicles described below:

- Certain 2018 - 2019 model year RX 350
- Certain 2018 - 2019 model year RC 300
- Certain 2018 - 2019 model year RC 350
- Certain 2018 - 2019 model year LX 570
- Certain 2018 - 2019 model year LS 500
- Certain 2018 - 2019 model year LC 500
- Certain 2018 - 2019 model year IS 300
- Certain 2018 - 2019 model year GX 460
- Certain 2018 - 2019 model year GS 350
- Certain 2019 model year NX 300
- Certain 2019 model year RX 350L
- Certain 2019 model year ES 350
- Certain 2019 model year GS 300

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

What is the condition?

The subject vehicles are equipped with a low-pressure fuel pump which may stop operating. If this were to occur, warning lights and messages may be displayed on the instrument panel, and the engine may run rough. This may result in a vehicle stall, and the vehicle may be unable to be restarted. **If a vehicle stall occurs while driving, this could increase the risk of a crash.**

What will Lexus do?

Lexus is currently preparing the remedy for this issue. When the remedy is available, it will be **FREE OF CHARGE** to vehicle owners. You will receive a second notification when the remedy is available.

What Should You Do?

We appreciate your patience while we prepare the remedy for this issue. We will notify you again when the remedy is available. Your local Lexus dealer will be more than happy to answer any of your questions.

- ✓ To find a dealer near you, visit www.lexus.com/dealers.
- ✓ For more information on this and other Safety Recalls, including Frequently Asked Questions, visit www.lexus.com/recall. Input your full 17-digit Vehicle Identification Number (VIN) noted above to review information specific to your vehicle.
- ✓ If you require further assistance, you may contact the Lexus Guest Experience Center at 1 800-255-3987 Monday through Friday, 7:00 a.m. to 7:00 p.m., Saturday 8:00 a.m. to 5:00 p.m. Central Time.