

Groan When Turning Steering Wheel

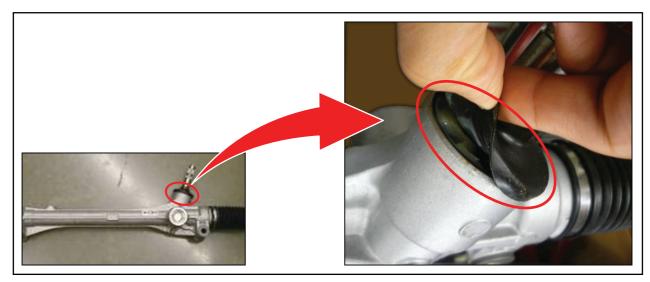
| Service Category | Steering | | | Lexus Supports |
|---------------------|-----------------|--------|-----|-------------------------------------|
| Section | Steering Column | Market | USA | Lexus Supports ASE Certification |

Applicability

| YEAR(S) | MODEL(S) | ADDITIONAL INFORMATION | |
|---------|----------|------------------------|--|
| 2010 | RX350 | WMI(s): JTJ | |
| 2010 | RX450H | | |

Introduction

Some vehicles may exhibit a groan or squeak type noise when turning the steering wheel left or right while maneuvering at low speeds. If the noise is coming from the steering rack input shaft area, use the following procedure to lubricate the rubber boot for the steering gear input shaft.



Refer to the video link below for an example of the groan/squeak noise.

RX 350/450h Groan/Squeak Noise Example

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Production Change Information

This TSIB applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

| MODEL | PLANT | LINE | DRIVETRAIN | PRODUCTION CHANGE EFFECTIVE VIN |
|---------|-------|-------|------------|---------------------------------|
| | TMIZ | 1 | 2WD | JTJZK1BA#A2 0 01947 |
| RX 350 | | | 4WD | JTJBK1BA#A2 <u>0</u> 04785 |
| KA 350 | | 2 | 2WD | JTJZK1BA#A2 <u>4</u> 09225 |
| | | | 4WD | JTJBK1BA#A2 <u>4</u> 19148 |
| | LINIK | ТМК 1 | 2WD | JTJZB1BA#A2 <u>0</u> 01991 |
| RX 450h | 50h | | 4WD | JTJBC1BA#A2 0 17064 |
| KA 4500 | | 2 | 2WD | JTJZB1BA#A2 <u>4</u> 05135 |
| | | | 4WD | JTJBC1BA#A2 <u>4</u> 00664 |

NOTE

Underlined number in VIN (12th digit) represents assembly plant line code (0 = Line 1, 4 = Line 2).

Warranty Information

| OP CODE | DESCRIPTION | TIME | OFP | T1 | T2 |
|---------|--|------|-------------|----|----|
| ST1008 | Lubricate Steering Gear Rubber Boot for Input Shaft | 0.4 | 45510-48040 | 91 | 99 |

APPLICABLE WARRANTY

- This repair is covered under the Lexus Comprehensive Warranty. This warranty is in effect for 48 months or 50,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Parts Information

| PREVIOUS PART NUMBER | CURRENT PART NUMBER | PART NAME | QTY |
|----------------------|---------------------|------------|-----|
| N/A | 04007-76133 | Grease Kit | 2 |

NOTE

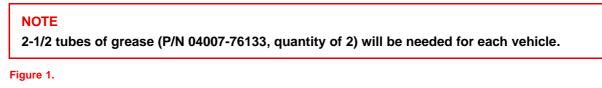
Repair requires 2 kits per vehicle. Each kit contains 2 cylinders (2 grams each) of grease.

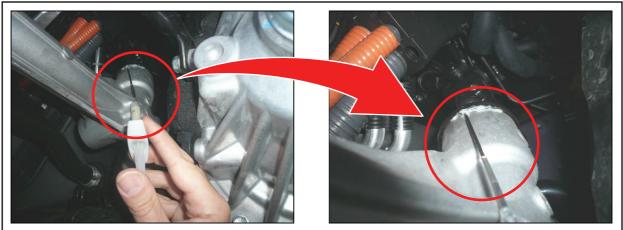


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Repair Procedure

- 1. While turning the steering wheel, lift up on one side of the rubber boot with a long screwdriver to confirm if the noise is coming from the steering gear rubber boot for the steering gear input shaft.
- 2. Attach cylinder of grease to grease injection needle.
- 3. Apply bead of grease (5 grams) between steering gear housing and rubber boot for steering gear input shaft.





- 4. Turn steering wheel lock to lock 10 times to help work grease around and under steering gear input shaft rubber boot.
- 5. Confirm the noise has been eliminated.