REPAIR NUMBER: 7233308

REPORTED BY: South County Lexus at Mission Viejo

SERVICE: ELECTRICAL SYSTEM REPAIR

DESCRIPTION: ~I~GUEST STATES CAR DOES NOT START PLEASE CHECK BATTERY , REPLACE IF NEEDED, IF ITS SOMEHTING ELSE PLEASE LET US KNOW ~I~ ~I~136260 REPLACED BATTERY FAILED LOAD TEST.

SERVICE:

DESCRIPTION: **PERFORMSOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION AS PER ATTACHED INSPECTION SH ~I~**PERFORM SOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION AS PER ATTACHED INSPECTION SHEET, TOP OFF FLUIDS AND ROAD TEST VEHICLE.**YOU CONSENT TO RECEIVING TEXTS FROM US ON YOUR CELL PHONE AT THE NUMBER YOU HAVE PROVIDED.** ~I~ ~I~136260 COMPLETED SOUTH COUNTY INSPECTION. FRONT BRAKES AT (8MM)(%) REAR BRAKES AT (4MM)(%) FRONT TIRES AT (9/32S)(%) REAR TIRES AT (10/32S)(%) ALL TIRES PRESSURES SET TO FACTORY SPECIFICATION BATTERY STATE OF CHARGE(PASS%) BATTERY STATE OF HEALTH ()

SERVICE:

DESCRIPTION: **PERFORMSOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION AS PER ATTACHED INSPECTION SH

SERVICE:

DESCRIPTION: 1DAY LOANER VEHICLES ARE REQUIRED TO BE RETURNED THE SAME DAY YOUR VEHICLE IS COMPLETED. AN \$139. ~!~1 DAY LOANER VEHICLES ARE REQUIRED TO BE RETURNED THE SAME DAY YOUR VEHICLE IS COMPLETED. AN \$139.95 PER DAY CHARGE WILL BE ASSESSED FOR EACH ADDITIONAL DAY. VEHICLES ARE EQUIPPED WITH LOCATION AND SPEED TRACKING DEVICES. ~!~ ~!~136260 LOANER/RENTAL CARS ARE THE SOLE RESPONSIBILITY OF THE CUSTOMER. IN THE EVENT OF DAMAGE, INSURANCE DEDUCTIBLE WILL BE COLLECTED FROM CUSTOMER AND THEIR INSURANCE CHARGED. CUSTOMER'S INSURANCE CAN PURSUE REIMBURSEMENT FROM OTHERS AT FAULT. THERE WILL

SERVICE:

DESCRIPTION: 1DAY LOANER VEHICLES ARE REQUIRED TO BE RETURNED THE SAME DAY YOUR VEHICLE IS COMPLETED. AN \$139.

1/7/2022 (135201 miles)

REPAIR NUMBER: 7222832

REPORTED BY: South County Lexus at Mission Viejo

SERVICE:

DESCRIPTION: PERFORMFULL SYNTHETIC LUBE, OIL, AND OIL FILTER CHANGE, TOP OFF ALL FLUIDS, ADJUST TIRE PRESSURES ~!~*ZZ* PERFORM MINOR SERVICE PER LEXUS GUIDELINES, INCLUDES OIL AND FILTER CHANGE, TIRE ROTATION/BALANCE, INSPECT BRAKES, TOP OFF ALL FLUIDS, ADD PREMIUM OIL AND FUEL ADDITIVES, TEST BATTERY, SET TIRE PRESSURE, AND COMPLETE VEHICLE INSPECTION ~!~ ~!~135199 130 REPLACED ENGINE OIL AND FILTER, ROTATED AND RE BALANCED WHEELS, LOAD TESTED BATTERY, TOPPED OFF OIL WITH ENGINE OIL LIFE BOOSTER AND FUEL INJECTOR CLEANER ADDED TO FUEL TANK. CHECK AND ADJUSTED BRAKE PADS AS NEEDED, AND TORQUED DOWN REQUIRED BO

SERVICE:

DESCRIPTION: PERFORMFULL SYNTHETIC LUBE, OIL, AND OIL FILTER CHANGE, TOP OFF ALL FLUIDS, ADJUST TIRE PRESSURES

SERVICE:

DESCRIPTION: **SPECIALFOUR WHEEL BALANCE AND TIRE ROTATION**COMPLETE BRAKE SYSTEM INSPECTION INCLUDED

SERVICE:

DESCRIPTION: PREMIUMFUEL INJECTOR SERVICE KIT TO ENHANCE THE OPERATION OF THE FUEL INJECTORS AND MAXIMIZE FUE ~I~PREMIUM FUEL INJECTOR SERVICE KIT TO ENHANCE THE OPERATION OF THE FUEL INJECTORS AND MAXIMIZE FUEL ECONOMY AND PERFORMANCE. ~I~ ~I~135199 MAINT DUE 130 PERFORMED ELECTRONIC FUEL INJECTION SERVICE TO THOROUGHLY CLEAN CARBON OFF INJECTORS AND CLEANED THROTTLE BODY AS NEEDED. PERFORMED ENGINE IDLE RE LEARN PROCEDURE AND ROAD TESTED. COMPLETED

SERVICE:

DESCRIPTION: PREMIUMFUEL INJECTOR SERVICE KIT TO ENHANCE THE OPERATION OF THE FUEL INJECTORS AND MAXIMIZE FUE

SERVICE:

DESCRIPTION: **PERFORMSOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION AS PER ATTACHED INSPECTION SH ~I~**PERFORM SOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION AS PER ATTACHED INSPECTION SHEET, TOP OFF FLUIDS AND ROAD TEST VEHICLE.**YOU CONSENT TO RECEIVING TEXTS FROM US ON YOUR CELL PHONE AT THE NUMBER YOU HAVE PROVIDED.** ~I~ ~I~135199 50 COMPLETED SOUTH COUNTY INSPECTION. FRONT BRAKES AT (10MM)(%) REAR BRAKES AT (4MM)(%) FRONT TIRES AT (9/32S)(%) REAR TIRES AT (8/32S)(%) ALL TIRES PRESSURES SET TO FACTORY SPECIFICATION BATTERY STATE OF CHARGE(75%) BATTERY STATE OF HEALTH (GOOD)

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SERVICE: DESCRIPTION: **PERFORMSOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION AS PER ATTACHED INSPECTION SH

1/18/2021 (129930 miles)

REPAIR NUMBER: 7198498

REPORTED BY: South County Lexus at Mission Viejo

SERVICE:

DESCRIPTION: PERFORMFULL SYNTHETIC LUBE, OIL, AND OIL FILTER CHANGE, TOP OFF ALL FLUIDS, ADJUST TIRE PRESSURES ~!~*ZZ* PERFORM MINOR SERVICE PER LEXUS GUIDELINES, INCLUDES OIL AND FILTER CHANGE, TIRE ROTATION/BALANCE, INSPECT BRAKES, TOP OFF ALL FLUIDS, ADD PREMIUM OIL AND FUEL ADDITIVES, TEST BATTERY, SET TIRE PRESSURE, AND COMPLETE VEHICLE INSPECTION ~!~ ~!~129928 REPLACED ENGINE OIL AND FILTER, ROTATED AND RE BALANCED WHEELS, LOAD TESTED BATTERY, TOPPED OFF OIL WITH ENGINE OIL LIFE BOOSTER AND FUEL INJECTOR CLEANER ADDED TO FUEL TANK. CHECK AND ADJUSTED BRAKE PADS AS NEEDED, AND TORQUED DOWN REQUIRED BOLTS

SERVICE:

DESCRIPTION: PERFORMFULL SYNTHETIC LUBE, OIL, AND OIL FILTER CHANGE, TOP OFF ALL FLUIDS, ADJUST TIRE PRESSURES

SERVICE:

DESCRIPTION: **SPECIALFOUR WHEEL BALANCE AND TIRE ROTATION**COMPLETE BRAKE SYSTEM INSPECTION INCLUDED

SERVICE:

DESCRIPTION: SERVICE THE HYBRID SYSTEM AIR FILTRATION SYSTEM. REMOVE FILTER HOUSING AND CLEAN DUCT. REPLACE FIL ~!~SERVICE THE HYBRID SYSTEM AIR FILTRATION SYSTEM. REMOVE FILTER HOUSING AND CLEAN DUCT. REPLACE FILTER IS APPLICABLE. AIR FLOW TO THE COOLING FAN IS CRUCIAL TO HYBRID BATTERY LIFE. ~!~ ~!~129930 HYBRID FAN SERVICE COMPLETE.

SERVICE:

DESCRIPTION: SERVICETHE HYBRID SYSTEM AIR FILTRATION SYSTEM. REMOVE FILTER HOUSING AND CLEAN DUCT. REPLACE FIL

SERVICE: REPLACE CONSTANT VELOCITY BOOTS AS PER LEXUS GUIDELINES DESCRIPTION: ~!~REPLACE CONSTANT VELOCITY BOOTS AS PER LEXUS GUIDELINES ~!~ ~!~129930 REPLACED LEFT SIDE CV BOOT KIT BOOT

SERVICE: SUSPENSION SYSTEM REPAIR DESCRIPTION: ~!~REPLACE LEAKING SWAY BAR END LINKS ~!~ ~!~129930 REPLACED SWAY BAR LINKS

SERVICE: SUSPENSION SYSTEM REPAIR

DESCRIPTION: ~|~REPLACE LEAKING BALL JOINTS ~|~ ~|~129930 REPLACED LEAKING BALL JOINTS.

SERVICE: PERFORM 4 WHEEL ALIGNMENT. SET TO FACTORY SPECIFICATIONS DESCRIPTION: ~!~PERFORM 4 WHEEL ALIGNMENT. SET TO FACTORY SPECIFICATIONS ~!~ ~!~129930 PERFORMED 4 WHEEL ALIGNMENT AND SET ALL ADJUSTMENTS TO SPECIFICATION.

SERVICE:

DESCRIPTION: 1DAY LOANER VEHICLES ARE REQUIRED TO BE RETURNED THE SAME DAY YOUR VEHICLE IS COMPLETED. AN \$139. ~!~1 DAY LOANER VEHICLES ARE REQUIRED TO BE RETURNED THE SAME DAY YOUR VEHICLE IS COMPLETED. AN \$139.95 PER DAY CHARGE WILL BE ASSESSED FOR EACH ADDITIONAL DAY. VEHICLES ARE EQUIPPED WITH LOCATION AND SPEED TRACKING DEVICES. ~!~ ~!~129928 LOANER/RENTAL CARS ARE THE SOLE RESPONSIBILITY OF THE CUSTOMER. IN THE EVENT OF DAMAGE, INSURANCE DEDUCTIBLE WILL BE COLLECTED FROM CUSTOMER AND THEIR INSURANCE CHARGED. CUSTOMER'S INSURANCE CAN PURSUE REIMBURSEMENT FROM OTHERS AT FAULT. THERE WILL

SERVICE:

DESCRIPTION: 1DAY LOANER VEHICLES ARE REQUIRED TO BE RETURNED THE SAME DAY YOUR VEHICLE IS COMPLETED. AN \$139.

SERVICE:

DESCRIPTION: **PERFORMSOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION AS PER ATTACHED INSPECTION SH ~!~*PERFORM SOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION AS PER ATTACHED INSPECTION SHEET, TOP OFF FLUIDS AND ROAD TEST VEHICLE.**YOU CONSENT TO RECEIVING TEXTS FROM US ON YOUR CELL PHONE AT THE NUMBER YOU HAVE PROVIDED.** ~!~ ~!~129928 COMPLETED SOUTH COUNTY INSPECTION. FRONT BRAKES AT (10MM)(95%) REAR BRAKES AT (4MM)(15%) FRONT TIRES AT (10/32S)(95%) REAR TIRES AT (9/32S)(90%) ALL TIRES PRESSURES SET TO FACTORY SPECIFICATION BATTERY STATE OF CHARGE(35%) BATTERY STATE OF HEALTH (

SERVICE:

DESCRIPTION: **PERFORMSOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION AS PER ATTACHED INSPECTION SH

REPAIR NUMBER: 7184337 **REPORTED BY:** South County Lexus at Mission Viejo

SERVICE:

DESCRIPTION: PERFORMFULL SYNTHETIC LUBE, OIL, AND OIL FILTER CHANGE, TOP OFF ALL FLUIDS, ADJUST TIRE PRESSURES ~!~PERFORM MINOR SERVICE PER LEXUS GUIDELINES, INCLUDES OIL AND FILTER CHANGE, TIRE ROTATION/BALANCE, INSPECT BRAKES, TOP OFF ALL FLUIDS, ADD PREMIUM OIL AND FUEL ADDITIVES, TEST BATTERY, SET TIRE PRESSURE, AND COMPLETE MULTI-POINT VEHICLE INSPECTION ~!~ ~!~126894 130 REPLACED ENGINE OIL AND FILTER, ROTATED AND RE BALANCED WHEELS, LOAD TESTED BATTERY, TOPPED OFF OIL WITH ENGINE OIL LIFE BOOSTER AND FUEL INJECTOR CLEANER ADDED TO FUEL TANK. CHECK AND ADJUSTED BRAKE PADS AS NEEDED, AND TORQUED DOWN REQUIRED BO

SERVICE:

DESCRIPTION: PERFORMFULL SYNTHETIC LUBE, OIL, AND OIL FILTER CHANGE, TOP OFF ALL FLUIDS, ADJUST TIRE PRESSURES

SERVICE:

DESCRIPTION: **SPECIALFOUR WHEEL BALANCE AND TIRE ROTATION**COMPLETE BRAKE SYSTEM INSPECTION INCLUDED

SERVICE: REPLACE WIPER BLADES

DESCRIPTION: ~I~REPLACE WIPER BLADES ~I~ ~I~126894 REPLACED 2 FRONT WIPER BLADES.

SERVICE: SUSPENSION SYSTEM REPAIR

DESCRIPTION: ~!~REPLACE LEAKING RIGHT SIDE CV BOOTS. ~!~ ~!~126894 300 REPLACED FRONT RIGHT AXLE BOOTS

SERVICE:

DESCRIPTION: 1DAY LOANER VEHICLES ARE REQUIRED TO BE RETURNED THE SAME DAY YOUR VEHICLE IS COMPLETED. AN \$139. ~|~1 DAY LOANER VEHICLES ARE REQUIRED TO BE RETURNED THE SAME DAY YOUR VEHICLE IS COMPLETED. AN \$139.95 PER DAY CHARGE WILL BE ASSESSED FOR EACH ADDITIONAL DAY. VEHICLES ARE EQUIPPED WITH LOCATION AND SPEED TRACKING DEVICES. ~|~

SERVICE:

DESCRIPTION: 1DAY LOANER VEHICLES ARE REQUIRED TO BE RETURNED THE SAME DAY YOUR VEHICLE IS COMPLETED. AN \$139.

SERVICE:

DESCRIPTION: **PERFORMSOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION AS PER ATTACHED INSPECTION SH ~!~**PERFORM SOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION AS PER ATTACHED INSPECTION SHEET, TOP OFF FLUIDS AND ROAD TEST VEHICLE.**YOU CONSENT TO RECEIVING TEXTS FROM US ON YOUR CELL PHONE AT THE NUMBER YOU HAVE PROVIDED.** ~!~ ~!~126894 50 COMPLETED SOUTH COUNTY INSPECTION. FRONT BRAKES AT (11MM)(95%) REAR BRAKES AT (4MM)(15%) FRONT TIRES AT (10/32S)(95%) REAR TIRES AT (8/32S)(70%) ALL TIRES PRESSURES SET TO FACTORY SPECIFICATION BATTERY STATE OF CHARGE(60%) BATTERY STATE OF HEALT

SERVICE:

DESCRIPTION: **PERFORMSOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION AS PER ATTACHED INSPECTION SH

9/25/2019 (121997 miles)

REPAIR NUMBER: 7165853 **REPORTED BY:** South County Lexus at Mission Viejo

SERVICE: REMOVE AND REPLACE ALL SIX SPARK PLUGS AND PERFORM MINOR TUNE UP. DESCRIPTION: ~I~REMOVE AND REPLACE ALL SIX SPARK PLUGS AND PERFORM MINOR TUNE UP. ~I~ ~I~121996 300 REMOVED AND REPLACED ALL SPARK PLUGS AND PERFORMED MINOR TUNE UP.

SERVICE:

DESCRIPTION: PERFORMCOMPLETE HYBRID VEHICLE INVERTER COOLING SYSTEM EXCHANGE TO REPLACE 100% OF HYBRID INVERTE ~!~PERFORM COMPLETE HYBRID VEHICLE INVERTER COOLING SYSTEM EXCHANGE TO REPLACE 100% OF HYBRID INVERTER COOLANT. ~!~ ~!~121996 100 PERFORMED COMPLETE HYBRID VEHICLE INVERTER COOLING SYSTEM EXCHANGE.

SERVICE:

DESCRIPTION: PERFORMCOMPLETE HYBRID VEHICLE INVERTER COOLING SYSTEM EXCHANGE TO REPLACE 100% OF HYBRID INVERTE

SERVICE:

DESCRIPTION: CHEMICALLYCLEAN AIR CONDITIONING VENTILATION SYSTEM REMOVING ALL ODORS AND CONTAMINATES. REMOVE A ~!~CHEMICALLY CLEAN AIR CONDITIONING VENTILATION SYSTEM REMOVING ALL ODORS AND CONTAMINATES. REMOVE AND REPLACE CABIN AIR FILTER. ~!~ ~!~121996 50 REPLACED A/C FILTER AND PERFORMED EVAP SVC, CLEAN AND REMOVE DEBRIS FROM AIR BOX.

SERVICE:

DESCRIPTION: CHEMICALLYCLEAN AIR CONDITIONING VENTILATION SYSTEM REMOVING ALL ODORS AND CONTAMINATES. REMOVE A

SERVICE:

DESCRIPTION: REMOVEAND REPLACE ENGINE AIR FILTER, CLEAN AND REMOVE DEBRIS FROM AIR BOX AND INSPECT AIR/FUEL AN ~I~REMOVE AND REPLACE ENGINE AIR FILTER, CLEAN AND REMOVE DEBRIS FROM AIR BOX AND INSPECT AIR/FUEL AND INTAKE SYSTEM. ~I~ ~I~121996 20 REPLACED ENGINE AIR FILTER, CLEAN AND REMOVE DEBRIS FROM AIR BOX

SERVICE:

DESCRIPTION: REMOVEAND REPLACE ENGINE AIR FILTER, CLEAN AND REMOVE DEBRIS FROM AIR BOX AND INSPECT AIR/FUEL AN

SERVICE: PERFORM 4 WHEEL ALIGNMENT. SET TO FACTORY SPECIFICATIONS DESCRIPTION: ~!~PERFORM 4 WHEEL ALIGNMENT. SET TO FACTORY SPECIFICATIONS ~!~ ~!~121996 80 PERFORMED 4 WHEEL ALIGNMENT. SET TO FACTORY SPECIFICATIONS.

SERVICE: ELECTRICAL SYSTEM REPAIR

DESCRIPTION: ~ /~ TIRE PRESSURE MONITORING SYSTEM, LAMP ON, CUSTOMER APPROVED TO REPLACE ALL TIRE SENSORS. ~!~ ~!~121996 140 TIRE SENSOR NOT RESP; ONDING. REPLACED ALL TIRE SENSORS.

SERVICE: MOUNT AND BALANCE (4) TIRES.

DESCRIPTION: ~I~CUSTOMER APPROVED TO REPLACE ALL 4 TIRES WITH NEW YOKOHAMA TIRES. ~I~REPLACE 4 TIRES PER CLIENT REQUEST ~|~121996 160 PERFORMED MOUNT AND BALANCE (4) TIRES.

SERVICE: CLIENT CONSULTATION

DESCRIPTION: ~!~CUSTOMER STATES AN INDEPENDENT SHOP INFORMED HER THE TRANSMISSION FLUID WAS LOW, INSPECT AND ADVISE. ~!~ ~!~121996 TECHNICIAN PERFORMED INSPECTION AND GOOD AT THIS TIME.

SERVICE: CLIENT HAS CHOSEN TO POSTPONE RECOMMENDED WHEEL BALANCE.

DESCRIPTION: ~/~**SPECIAL FOUR WHEEL BALANCE AND TIRE ROTATION**COMPLETE BRAKE SYSTEM INSPECTION INCLUDED ~!~ ~!~121996 INSTALLED NEW TIRES.

SERVICE:

DESCRIPTION: **PERFORMSOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION AS PER ATTACHED INSPECTION SH ~!~**PERFORM SOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION AS PER ATTACHED INSPECTION SHEET, TOP OFF FLUIDS AND ROAD TEST VEHICLE.**YOU CONSENT TO RECEIVING TEXTS FROM US ON YOUR CELL PHONE AT THE NUMBER YOU HAVE PROVIDED.** ~ ~ ~ ~ 121996 50 PERFORMED COMPLIMENTARY 60 POINT INSPECTION PER LEXUS GUIDELINES. FRONT BRAKES MEASURED AT 10MM (100%), REAR BRAKES MEASURED AT 6MM (40%). FRONT TIRES MEASURED AT 10/32ND (100%), REAR TIRES MEASURED AT 10/32ND (100%). BATTERY STATE OF CHARGE (%)

SERVICE:

DESCRIPTION: **PERFORMSOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION AS PER ATTACHED INSPECTION SH

SERVICE:

DESCRIPTION: 1DAY LOANER VEHICLES ARE REQUIRED TO BE RETURNED THE SAME DAY YOUR VEHICLE IS COMPLETED. AN \$139. ~I~1 DAY LOANER VEHICLES ARE REQUIRED TO BE RETURNED THE SAME DAY YOUR VEHICLE IS COMPLETED. AN \$139.95 PER DAY CHARGE WILL BE ASSESSED FOR EACH ADDITIONAL DAY. VEHICLES ARE EQUIPPED WITH LOCATION AND SPEED TRACKING DEVICES. ~!~

SERVICE

best 2018 (1009) and the vehicles are required to be returned the same day your vehicle is completed.-AN \$139.

BERAIRENUMBER: 7138589

BESORATION: SOANERCARS SARE AT MISSIOL FRESPONSIBILITY OF THE CUSTOMER. IN THE EVENT OF DAMAGE, DEDUCTIBLE WILL B SERVICE: N

DESCRIPTION: ~!~CLIENT STATS THERE IS A NOISE NOISE HEARD WHEN ACCELERATING AND WHEN THE BRAKES ARE APPLIED. CHECK AND ADVISE. -I~ -I~101953 TECH TEST DROVE WITH CUSTOMER. CUSTOMER WAS NOT ABLE TO DUPLICATE NOISE CONCERN WHILE ON TEST DRIVE. TECH INSPECTED PARTS THAT WERE REPLACED LAST SERVICE, ALL NUTS/BOLTS SECURED. NEED TO VERIFY NOISE WITH CUSTOMER IN ORDER FOR TECH TO FIND CAUSE OF

SERVICE:

DESCRIPTION: 1DAY LOANER VEHICLES ARE REQUIRED TO BE RETURNED THE SAME DAY YOUR VEHICLE IS COMPLETED. AN \$139. ~I~1 DAY LOANER VEHICLES ARE REQUIRED TO BE RETURNED THE SAME DAY YOUR VEHICLE IS COMPLETED. AN \$139.95 PER DAY CHARGE WILL BE ASSESSED FOR EACH ADDITIONAL DAY. VEHICLES ARE EQUIPPED WITH LOCATION AND SPEED TRACKING DEVICES. ~I~

SERVICE:

DESCRIPTION: 1DAY LOANER VEHICLES ARE REQUIRED TO BE RETURNED THE SAME DAY YOUR VEHICLE IS COMPLETED. AN \$139.

SERVICE:

DESCRIPTION: LOANERCARS ARE THE SOLE RESPONSIBILITY OF THE CUSTOMER. IN THE EVENT OF DAMAGE, DEDUCTIBLE WILL B

REPAIR NUMBER: 7137634 **REPORTED BY:** South County Lexus at Mission Viejo

SERVICE: TIRE PRESSURE MONITORING SYSTEM, LAMP ON DESCRIPTION: ~I~TIRE PRESSURE MONITORING SYSTEM, LAMP ON ~I~ ~I~101207 ALL TIRES WERE LOW ON AIR. NO LEAKS/NAILS FOUND. SET TIRES TO 35 PSI AND RESET TIRE LIGHT

SERVICE: INTERIOR REPAIR

DESCRIPTION: ~I~REINSTALL DRIVER SUNVIOR SCREW (IN DRIVER DOOR HANDLE) ~I~ ~I~101207 INSTALLED SCREW

SERVICE: EXTERIOR BODY REPAIR

DESCRIPTION: ~!~INSPECT FRONT BUMPER DAMAGE PASSENGER SIDE. ~!~ ~!~101207 MINOR CRACK ON R/F CORNER

SERVICE: 100,000 MILE SERVICE ALL MODELS

DESCRIPTION: ~I~100,000 MILE SERVICE ALL MODELS ~I~ ~I~101207 COMPLETED SERVICE. FRONT BRAKES AT 4.5/4MM REAR BRAKES AT 7.5MM. SET TIRES TO 35 PSI. BATTERY PASSED LOAD TEST.

SERVICE:

DESCRIPTION: **SPECIALPRICED 4 WHEEL BALANCE ADDED TO TIRE ROTATION**.COMPLETE BRAKE SYSTEM INSPECTION INCLUDE

SERVICE: PERFORM HYDRAULIC BRAKING SYSTEM FLUID EXCHANGE SERVICE AS PER LEXUS GUIDELINES. DESCRIPTION: ~I~PERFORM HYDRAULIC BRAKING SYSTEM FLUID EXCHANGE SERVICE AS PER LEXUS GUIDELINES. ~I~ ~I~101207 PERFORMED BRAKE FLUID EXCHANGE.

SERVICE: PERFORM COMPLETE COOLING SYSTEM FLUID EXCHANGE SERVICE DESCRIPTION: ~!~PERFORM COMPLETE COOLING SYSTEM FLUID EXCHANGE SERVICE ~!~COMPLETE COOLING SYSTEM FLUID EXCHANGE SERVICE AS PER LEXUS GUIDELINES. ~!~101207 PERFORMED ENGINE COOLANT SERVICE.

SERVICE:

DESCRIPTION: PERFORMCOMPLETE **WORLD STANDARD** AUTOMATIC TRANSMISSION FLUID EXCHANGE USING LOW PRESSURE TO RE ~!~PERFORM COMPLETE **WORLD STANDARD** AUTOMATIC TRANSMISSION FLUID EXCHANGE USING LOW PRESSURE TO REPLACE 100% OF ALL TRANSMISSION FLUID ~!~ ~!~101207 PERFORMED TRANSMISSION FLUID SERVICE

SERVICE:

DESCRIPTION: PERFORMCOMPLETE **WORLD STANDARD** AUTOMATIC TRANSMISSION FLUID EXCHANGE USING LOW PRESSURE TO RE

SERVICE: REPLACE FRONT LOWER CONTROL ARMS DESCRIPTION: ~!~REPLACE FRONT LOWER CONTROL ARMS- PERFORM ALIGNMENT ~!~ ~!~101207 REPLACED BOTH FRONT CONTROL ARMS. PERFORMED WHEEL ALIGNMENT AND SET TO FACTORY SPECS

SERVICE: PERFORM 4 WHEEL ALIGNMENT. SET TO FACTORY SPECIFICATIONS **DESCRIPTION:**

SERVICE:

DESCRIPTION: **PERFORMSOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION AS PER ATTACHED INSPECTION SH ~!~*PERFORM SOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION AS PER ATTACHED INSPECTION SHEET, TOP OFF FLUIDS AND ROAD TEST VEHICLE.**YOU CONSENT TO RECEIVING TEXTS FROM US ON YOUR CELL PHONE AT THE NUMBER YOU HAVE PROVIDED.** ~!~

SERVICE:

DESCRIPTION: **PERFORMSOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION AS PER ATTACHED INSPECTION SH

SERVICE:

DESCRIPTION: 1DAY LOANER VEHICLES ARE REQUIRED TO BE RETURNED THE SAME DAY YOUR VEHICLE IS COMPLETED. AN \$139. ~|~1 DAY LOANER VEHICLES ARE REQUIRED TO BE RETURNED THE SAME DAY YOUR VEHICLE IS COMPLETED. AN \$139.95 PER DAY CHARGE WILL BE ASSESSED FOR EACH ADDITIONAL DAY. VEHICLES ARE EQUIPPED WITH LOCATION AND SPEED TRACKING DEVICES. ~|~

SERVICE:

DESCRIPTION: 1DAY LOANER VEHICLES ARE REQUIRED TO BE RETURNED THE SAME DAY YOUR VEHICLE IS COMPLETED. AN \$139.

SERVICE:

DESCRIPTION: LOANERCARS ARE THE SOLE RESPONSIBILITY OF THE CUSTOMER. IN THE EVENT OF DAMAGE, DEDUCTIBLE WILL B

REPAIR NUMBER: 7091625 **REPORTED BY:** South County Lexus at Mission Viejo

SERVICE:

DESCRIPTION: PERFORMFULL SYNTHETIC LUBE, OIL, AND FILTER CHANGE, TOP OFF ALL FLUIDS, ADJUST TIRE PRESSURES AN ~!~PERFORM FULL SYNTHETIC LUBE, OIL, AND FILTER CHANGE, TOP OFF ALL FLUIDS, ADJUST TIRE PRESSURES AND PERFORM FOUR WHEEL BRAKE INSPECTION. ~!~ ~!~78745 PERFORMED OIL CHANGE TIRE ROTATION TOPPED OF FLUIDS SET TIRE PSI TO 36PSI ALL TIRES.

SERVICE:

DESCRIPTION: PERFORMFULL SYNTHETIC LUBE, OIL, AND FILTER CHANGE, TOP OFF ALL FLUIDS, ADJUST TIRE PRESSURES AN

SERVICE: MOUNT AND BALANCE (4) TIRES. DESCRIPTION: ~I~MICH TIRES ~I~REPLACE 4 TIRES PER CLIENT REQUEST ~I~78745 MOUNT AND BALANCE 4 TIRES.

SERVICE: PERFORM 4 WHEEL ALIGNMENT. SET TO FACTORY SPECIFICATIONS DESCRIPTION: ~I~PERFORM 4 WHEEL ALIGNMENT. SET TO FACTORY SPECIFICATIONS ~I~

SERVICE:

DESCRIPTION: PERFORMCOMPLETE **REAR** BRAKE SERVICE, REPLACE BRAKE PADS, RESURFACE BRAKE ROTORS WITH ON CAR BR ~!~PERFORM COMPLETE **REAR** BRAKE SERVICE, REPLACE BRAKE PADS, RESURFACE BRAKE ROTORS WITH ON CAR BRAKE LATHE, CLEAN/LUBE AND ADJUST BRAKE HARDWARE, INSPECT AND ADJUST PARKING BRAKE, TOP OFF BRAKE FLUID AND ROAD TEST VEHICLE. ~!~WORN

SERVICE:

DESCRIPTION: PERFORMCOMPLETE **REAR** BRAKE SERVICE, REPLACE BRAKE PADS, RESURFACE BRAKE ROTORS WITH ON CAR BR

SERVICE:

DESCRIPTION: **PERFORMSOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION, TOP OFF FLUIDS AND ROAD TES ~!~**PERFORM SOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION, TOP OFF FLUIDS AND ROAD TEST VEHICLE.** ~!~

SERVICE:

DESCRIPTION: **PERFORMSOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION, TOP OFF FLUIDS AND ROAD TES

6/2/2016 (66548 miles)

REPAIR NUMBER: 7068256 **REPORTED BY:** South County Lexus at Mission Viejo

SERVICE: ELECTRICAL SYSTEM REPAIR

DESCRIPTION: ~I~CLIENT STATES REAR HATCH NOT OPENING - CHECK AND ADVISE ~I~ ~I~66548 VALET BUTTON SETTING ENABLED

SERVICE: PERFORM 65,000 MILE SERVICE PER LEXUS GUIDELINES. DESCRIPTION: ~!~PERFORM 65,000 MILE SERVICE PER LEXUS GUIDELINES. ~!~MAINT ~!~66546 COMPLETED 65,000 MILE SERVICE ,TIRE ROTATION AND SET TIRE PRESSURES

SERVICE:

DESCRIPTION: 1DAY LOANER VEHICLES ARE REQUIRED TO BE RETURNED THE SAME DAY YOUR VEHICLE IS COMPLETED. AN \$89.9 ~|~1 DAY LOANER VEHICLES ARE REQUIRED TO BE RETURNED THE SAME DAY YOUR VEHICLE IS COMPLETED. AN \$89.95 PER DAY CHARGE WILL BE ASSESSED FOR EACH ADDITIONAL DAY. VEHICLES ARE EQUIPPED WITH LOCATION AND SPEED TRACKING DEVICES. ~|~MISC

SERVICE:

DESCRIPTION: 1DAY LOANER VEHICLES ARE REQUIRED TO BE RETURNED THE SAME DAY YOUR VEHICLE IS COMPLETED. AN \$89.9

SERVICE:

DESCRIPTION: **PERFORMSOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION, TOP OFF FLUIDS AND ROAD TES ~!~**PERFORM SOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION, TOP OFF FLUIDS AND ROAD TEST VEHICLE.** ~!~ ~!~66548 FRONT BRAKES AT 7MM REAR AT 6MM FRONT TIRES AT 8/32NDS REAR AT 4/32NDS CENTER EDGE WEAR AT 1/32NDS SET TIRE PRESSURE AT 35PSI

SERVICE:

DESCRIPTION: **PERFORMSOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION, TOP OFF FLUIDS AND ROAD TES

4/27/2016 (64948 miles)

SERVICE: ADJUSTED TIRE PRESSURES DESCRIPTION: ~!~CLIENT STATES TIRE PRESURE MONITOR ENGAGED. PLEASE CHECK/ADVISE ~!~ ~!~64948 30 CHECK ALL 4 TIRES FOUND ALL TIRES WAS LOW ON AIR SET TIRES PRESSURE TO 34 PSI

SERVICE: NO WASH WAITER DESCRIPTION: ~|~***NO WASH WAITER*** ~|~

2/4/2016 (61335 miles)

REPAIR NUMBER: 7058275 **REPORTED BY:** South County Lexus at Mission Viejo

SERVICE: 60,000 MILE SERVICE ALL MODELS

DESCRIPTION: ~I~60,000 MILE SERVICE ALL MODELS ~I~MAINT PER FACTORY SPECTS ~I~61335 100 COMPLETED SERVICE AND SET PSI TO 34

SERVICE: **SPECIAL PRICED 4 WHEEL BALANCE ADDED TO TIRE ROTATION** DESCRIPTION: ~!~**SPECIAL PRICED 4 WHEEL BALANCE ADDED TO TIRE ROTATION** ~!~ ~!~61335 30 BALANCED TIRES.

SERVICE:

DESCRIPTION: COMPLETELYEXCHANGE ALL BRAKE FLUID USING A FLUID EXCHANGE MACHINE AND REPLACE 100% OF ALL FLUID, ~I~COMPLETELY EXCHANGE ALL BRAKE FLUID USING A FLUID EXCHANGE MACHINE AND REPLACE 100% OF ALL FLUID, BLEED AND PRESSURE TEST BRAKE SYSTEM ~I~ ~I~61335 100 PERFORMED BRAKE FLUID EXCHANGE.

SERVICE:

DESCRIPTION: COMPLETELYEXCHANGE ALL BRAKE FLUID USING A FLUID EXCHANGE MACHINE AND REPLACE 100% OF ALL FLUID,

SERVICE:

DESCRIPTION: PERFORMCOMPLETE HYBRID VEHICLE INVERTER COOLING SYSTEM EXCHANGE TO REPLACE 100% OF HYBRID INVERTE ~!~PERFORM COMPLETE HYBRID VEHICLE INVERTER COOLING SYSTEM EXCHANGE TO REPLACE 100% OF HYBRID INVERTER COOLANT. ~!~ ~!~61335 100 PERFORMED INVERTER COOLANT EXCHANGE.

SERVICE:

DESCRIPTION: PERFORMCOMPLETE HYBRID VEHICLE INVERTER COOLING SYSTEM EXCHANGE TO REPLACE 100% OF HYBRID INVERTE

SERVICE:

DESCRIPTION: PERFORMCOMPLIMENTARY FOUR SYSTEMS CHECK TO INCLUDE: TIRE TREAD DEPTH CHECK - 12 MEASUREMENTS, BAT ~!~PERFORM COMPLIMENTARY FOUR SYSTEMS CHECK TO INCLUDE: TIRE TREAD DEPTH CHECK - 12 MEASUREMENTS, BATTERY STATE OF CHARGE TEST, EMISSIONS SYSTEM TROUBLE CODE CHECK AND FOUR WHEEL ALIGNMENT INSPECTION. PRE-INSPECTION REVIEWED AND APPROVED BY CUSTOMER. ~!~

SERVICE:

DESCRIPTION: PERFORMCOMPLIMENTARY FOUR SYSTEMS CHECK TO INCLUDE: TIRE TREAD DEPTH CHECK - 12 MEASUREMENTS, BAT

SERVICE:

DESCRIPTION: **PERFORMSOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION, TOP OFF FLUIDS AND ROAD TES ~!~**PERFORM SOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION, TOP OFF FLUIDS AND ROAD TEST VEHICLE.** ~!~ ~!~61335 30 PERFORMED 60 POINT ISPECTION.

SERVICE:

DESCRIPTION: **PERFORMSOUTH COUNTY LEXUS WORLD CLASS 60 POINT VEHICLE INSPECTION, TOP OFF FLUIDS AND ROAD TES

SERVICE:

DESCRIPTION: PERFORMTIRE PRESSURE INSPECTION. SET TIRE PRESSURE TO MANUFACTURES RECOMMENDATIONS AND MEASURE TR ~!~PERFORM TIRE PRESSURE INSPECTION. SET TIRE PRESSURE TO MANUFACTURES RECOMMENDATIONS AND MEASURE TREAD DEPTH. ~!~

SERVICE:

DESCRIPTION: PERFORMTIRE PRESSURE INSPECTION. SET TIRE PRESSURE TO MANUFACTURES RECOMMENDATIONS AND MEASURE TR

SERVICE:

DESCRIPTION: 1DAY LOANER VEHICLES ARE REQUIRED TO BE RETURNED THE SAME DAY YOUR VEHICLE IS COMPLETED. AN \$89.9 ~I~1 DAY LOANER VEHICLES ARE REQUIRED TO BE RETURNED THE SAME DAY YOUR VEHICLE IS COMPLETED. AN \$89.95 PER DAY CHARGE WILL BE ASSESSED FOR EACH ADDITIONAL DAY. VEHICLES ARE EQUIPPED WITH LOCATION AND SPEED TRACKING DEVICES. ~I~MISC

SERVICE:

DESCRIPTION: 1DAY LOANER VEHICLES ARE REQUIRED TO BE RETURNED THE SAME DAY YOUR VEHICLE IS COMPLETED. AN \$89.9

REPAIR NUMBER: 7047838

REPORTED BY: South County Lexus at Mission Viejo

SERVICE:

DESCRIPTION: PERFORM15K MILE LIGHT INTERVAL SERVICE AS PER LEXUS FACTORY GUIDELINES. REMOVE AND REPLACE ENGIN ~!~PERFORM 15K MILE INTERVAL SERVICE AS PER LEXUS FACTORY GUIDELINES. REMOVE AND REPLACE ENGINE AND CABIN AIR FILTERS, PERFORM ENZYMATIC DUCT AND VENTILATION TREATMENT, ADJUST TIRE PRESSURES, ROTATE, TOP OFF FLUIDS, 27PT INSP. ~!~ ~!~55486 FRONT BRAKES REPORTED AT:6MM=GOOD. REAR BRAKES REPORTED AT:5MM=GOOD. FRONT TIRES REPORTED AT:NEW. REAR TIRES REPORTED AT:7/32=GOOD. TIRE AIR PRESSURE SET AT:34. BATTERY TESTED AT:GOOD.

SERVICE:

DESCRIPTION: PERFORM15K MILE LIGHT INTERVAL SERVICE AS PER LEXUS FACTORY GUIDELINES. REMOVE AND REPLACE ENGIN

SERVICE: MOUNT AND BALANCE (2) TIRES. DESCRIPTION: ~!~REPLACE WORN OUT REAR TIRES WITH SAME - DT00290123GY ~!~REQUESTED BY CLIENT REPLACE 2 TIRES

SERVICE: LABOR

DESCRIPTION: ~I~PERFORM COMPLIMENTARY FOUR SYSTEMS CHECK TO INCLUDE: TIRE TREAD DEPTH CHECK - 12 MEASUREMENTS, BATTERY STATE OF CHARGE TEST, EMISSIONS SYSTEM TROUBLE CODE CHECK AND FOUR WHEEL ALIGNMENT INSPECTION. PRE-INSPECTION REVIEWED AND APPROVED BY CUSTOMER. ~I~

SERVICE: LABOR

DESCRIPTION: ~!~BALANCE FRONT TIRES ~!~

SERVICE: LABOR

DESCRIPTION: ~I~CUSTOMER STATES; AM RADIO TURNS OFF AND SAYS AUDIO OFF AT TIMES- RANDOM. ~I~ ~I~55486 UNABLE TO DUPLICATE THIS PROBLEM DURING OUR INSPECTION AND ROAD TESTING.

SERVICE: LABOR

DESCRIPTION: ~!~PERFORM 4 WHEEL ALIGNMENT. SET TO FACTORY SPECIFICATIONS ~!~

SERVICE: REPLACE SENSOR AND BRACKET DESCRIPTION: ~!~PERFORM OXYGEN SENSOR RECALL ~!~UPDATE ~!~55486 BGG19A 70 PERFORMED FLB

11/4/2014 (42557 miles)

REPAIR NUMBER: 7017632 **REPORTED BY:** South County Lexus at Mission Viejo

SERVICE: TIRE PRESSURE MONITORING SYSTEM, LAMP ON DESCRIPTION: ~I~TIRE PRESSURE MONITORING SYSTEM, LAMP ON ~I~ ~I~42556 30 TIRES WERE LOW AT 30 PSI. INFLATED ALL TIRES TO THE COLD TIRE PRESSURE SETTING OF 36 PSI.

4/23/2014 (35027 miles)

REPAIR NUMBER: 7000877 **REPORTED BY:** South County Lexus at Mission Viejo

SERVICE: CERTIFIED PRE-OWNED 1ST OIL CHANGE DESCRIPTION: ~I~CERTIFIED PRE-OWNED 1ST OIL CHANGE ~I~ ~I~35025 TECH CHANGED OIL AND FILTER. SET TIRES TO 33 PSI.

SERVICE: ELECTRICAL SYSTEM REPAIR

DESCRIPTION: ~I~PLEASE CHECK ANTEENA CONNECTION FOR BLUETOOTH CLIENT STATES PEOPLE HAVE BEEN HAVING DIFFICULTY HEARING HER ~I~ ~I~35027 TECH CHECKED BLUETOOTH OPERATION USING TECHS PERSONAL PHONE. BLUETOOTH SENDS AND RECEIVED AS DESIGNED AT THIS TIME. NOTE THAT DUE TO THE MICROPHONE POSITION IT IS NECESSARY FOR THE GUEST TO LOOK STRAIGHT AHEAD FOR CLEAR TRANSMISSION

SERVICE: WINDSHIELD REPAIR PERFORMED BY ARS. WRI.6000 **DESCRIPTION:** ~I~WINDSHIELD REPAIR PERFORMED BY ARS. WRI.6000 ~I~

SERVICE: PERFORM COMPLIMENTARY 27 POINT INSPECTION

DESCRIPTION: ~I~PERFORM COMPLIMENTARY 27 POINT INSPECTION ~I~ ~I~35027 PERFORMED INSPECTION FOUND FRONT BRAKES ARE AT 90% REAR BRAKES ARE AT 70% FRONT AND REAR TIRES ARE AT 62% SET AND ADJUSTED TIRE PRESSURE TO 33 PSI. BATTERY PASSED LOAD TEST AND IS IN GOOD HEALTH REPAIR NUMBER: 0009013 REPORTED BY:

SERVICE: COLOR COAT TOUCH UP DESCRIPTION: ~!~COLOR COAT TOUCH UP

10/20/2013 (27429 miles)

REPAIR NUMBER: 0008322 **REPORTED BY:**

SERVICE: NOTE-DURING VEHICLE INSPECTION, FOUND UNDER CARRIAGE NUTS AND BOLTS RUSTED, POSS DESCRIPTION: ~!~ ~!~ ~!~ CUSTOMER DENIED SERVICE - CUSTOMER HAS BEEN INFORMED AND WILL SCHEDULE AT A LATER DATE

SERVICE: PRE-OWNED INSPECTION DESCRIPTION: ~!~PRE-OWNED INSPECTION ~!~POI ~!~27429 POI 200 POI COMPLETE

SERVICE: TIRES - MOUNT AND BALANCE DESCRIPTION: ~I~TIRES - MOUNT AND BALANCE- REAR TIRES WORN 2/32-INNER EDGES WORN ADVISE REPLACE TWO TIRES 235/55R19 DUNLOP GRAND TREK TOURING A/S ~I~TIRES WORN 2/32 ~I~27429 TIRES WORN 2/32 100 REPLACED TWO REAR TIRES

SERVICE: SERVICE - 30,000 MILES

DESCRIPTION: ~I~SERVICE - 30,000 MILES- ADVISE 30K SERVICE DUE TO MILEAGE, HISTORY AND FILTERS DIRTY. RODENT ACTIVITY ON A/C FILTER, ENGINE AIR FILTER DIRTY DUE TO DIRT ROAD DRIVING. ~I~SCHEDULED SERVICE ~I~27429 SCHEDULED SERVICE 300 PERFORMED MAINTENANCE SERVICE AS PRESCRIBED BY LEXUS

SERVICE: ADD WASHER SOLVENT AS NEEDED DESCRIPTION:

SERVICE: REPLACE ENGINE OIL **DESCRIPTION:**

SERVICE: REPLACE ENGINE OIL FILTER **DESCRIPTION:**

SERVICE: RESET SERVICE INDICATOR **DESCRIPTION:**

SERVICE: ROAD TEST DESCRIPTION:

SERVICE: TIGHTEN BODY AND CHASSIS MOUNTING NUTS AND BOLTS DESCRIPTION:

SERVICE: ROTATE TIRES DESCRIPTION:

SERVICE: REPLACE AIR CLEANER FILTER **DESCRIPTION:**

SERVICE: MEASURE BRAKE PAD THICKNESS AND ROTOR RUNOUT **DESCRIPTION:**

SERVICE: REPLACE BATTERY(S) IN MASTER KEY **DESCRIPTION:**

SERVICE: REPLACE BRAKE FLUID DESCRIPTION:

SERVICE: REPLACE CABIN AIR FILTER **DESCRIPTION:**

SERVICE: INSPECT AUTOMATIC TRANSMISSION FLUID LEVEL **DESCRIPTION:**

SERVICE: INSPECT BODY PAINT AND CORROSION **DESCRIPTION:**

SERVICE: INSPECT BRAKE LINES, HOSES AND CONNECTIONS **DESCRIPTION:**

SERVICE: INSPECT BRAKE PADS AND/OR LININGS, ROTORS AND/OR DRUMS **DESCRIPTION:**

SERVICE: INSPECT DRIVE AXLE BOOTS **DESCRIPTION:**

SERVICE: INSPECT EXHAUST SYSTEM AND HEAT SHIELDS **DESCRIPTION:**

SERVICE: INSPECT FUEL TANK, CAP, LINE AND HOSES **DESCRIPTION:**

SERVICE: INSPECT SUSPENSION BALL JOINTS DESCRIPTION:

SERVICE: INSPECT STEERING OPERATION **DESCRIPTION:**

SERVICE: MISCELLANEOUS MAINTENANCE - REPAIR DESCRIPTION: ~!~PAINT CHIPPED ON FRONT OF HOOD- ADVISE REPAIR- SUBLET (TOUCH UP ONLY/ NO CHARGE)

SERVICE: MISCELLANEOUS MAINTENANCE - REPAIR **DESCRIPTION:** ~I~FRONT DRIVER AND PASSENGER SEATS, LEATHER CRACKED AND WORN- ADVISE REPAIR #25

SERVICE: MISCELLANEOUS MAINTENANCE - REPAIR DESCRIPTION: ~!~LEFT FRONT AND REAR WHEELS, RIGHT FRONT WHEEL- DAMAGED ON OUTER EDGE DUE TO OUTSIDE

SERVICE: ALIGNMENT INSPECTION* DESCRIPTION: ~!~ALIGNMENT INSPECTION* ~!~ALIGN ~!~27429 ALIGN 100 PERFORMED FOUR WHEEL ALIGNMENT, ADJUST CASTER, CAMBER AND TOE AS NEEDED ADJUSTED FRONT AND REAR TOE

SERVICE: MISCELLANEOUS BODY - REPAIR **DESCRIPTION:** ~I~FRONT BUMPER #28

12/9/2012 (18279 miles)

REPAIR NUMBER: 0504847 REPORTED BY:

SERVICE: 20,000 MILE MAINTENANCE SERVICE**CHANGE ENGINE OIL AND FILTER**ROTATE TIRES AND DESCRIPTION: ~I~20,000 MILE MAINTENANCE SERVICE**CHANGE ENGINE OIL AND FILTER**ROTATE TIRES AND INSPECT TIRE CONDITION AND PRESSURES**INSPECT FRONT AND REAR BRAKES**INSPECT: ENGINE AND A/C AIR FILTERS, STEERING LINKAGES, BALL JOINTS AND DUST COVERS, C/V BOOTS, BODY AND C ~I~ ~I~18278 BRAKES ARE AT 9MM FRONT AND 10MM REAR, TIRES ARE AT 5-4/32 SET TO 32 PSI

SERVICE: TIRES SET TO 32 PSI DESCRIPTION: ~!~INSPECT AND CORRECT TIRE PRESSURE PSI TO FACTORY RECOMMENDATION ~!~ 4

9/16/2012 (15527 miles)

REPAIR NUMBER: 0503308 REPORTED BY:

SERVICE: MODIFY THE ACCELERATOR PEDAL DESCRIPTION: ~I~9LG CAMPAIGN ~I~9LG ~I~15526 PERFORMED 9LG CAMPAIGN

SERVICE: COMPLIMENTARY VEHICLE INSPECTION DESCRIPTION: ~!~COMPLIMENTARY VEHICLE INSPECTION ~!~ ~!~15526 BRAKES GOOD FONT 10MM REAR 9MM

SERVICE: INSPECT AND CORRECT TIRE PRESSURE PSI TO FACTORY RECOMMENDATION DESCRIPTION: ~I~INSPECT AND CORRECT TIRE PRESSURE PSI TO FACTORY RECOMMENDATION ~I~ 4 ~I~15526 FRONT AND REAR PSI 35

6/17/2012 (13042 miles)

REPAIR NUMBER: 0501737 **REPORTED BY:**

SERVICE: ENGINE OIL CHANGE AND FILTER. CHECK FLUID LEVELS. DESCRIPTION: ~I~ENGINE OIL CHANGE AND FILTER. CHECK FLUID LEVELS. ~I~REQUESTED ~I~13040 PERFORMED OIL CHANGE SERVICE. BRAKES GOOD: 10MM FRONT, 9MM REAR. TIRES GOOD 7/32NDS FRONT, 9/32NDS REAR. 35PSI. DISCOUNT APPLIED. NEXT SERVICE DUE AT 18040 MILES OR 09/18/12.

SERVICE: DRIVABILITY CHECK

DESCRIPTION: ~I~CUSTOMER STATES: CHECK ALIGNMENT AND BRAKES, DRIVES TERRIBLY -ADVISE ~I~ ~I~13040 TEST DROVE AND INSPECTED VEHICLE. BRAKES ARE NEAR NEW AND ALIGNMENT IS STRAIGHT. NO PROBLEM FOUND WITH VEHICLE. WORKING AS DESIGNED AS COMPARED TO SIMILAR MAKE/MODEL LEXUS RX450H.

SERVICE: COMPLIMENTARY VEHICLE INSPECTION DESCRIPTION: ~I~COMPLIMENTARY VEHICLE INSPECTION

SERVICE: INSPECT AND CORRECT TIRE PRESSURE PSI TO FACTORY RECOMMENDATION **DESCRIPTION:** ~I~INSPECT AND CORRECT TIRE PRESSURE PSI TO FACTORY RECOMMENDATION ~I~ 4

1/17/2012 (9543 miles)

REPAIR NUMBER: 0216365 **REPORTED BY:**

SERVICE: 10,000 MILE FULL SERVICE

DESCRIPTION: ~I~10,000 MILE/1 YEAR FULL MAINTENANCE SERVICE. INCLUDES OIL AND FILTER CHANGE, TIRE ROTATION ON APPLICABLE MODELS, FLUID CHECK AND BRAKE INSPECTION ~I~10K ~I~9540 BRAKES ARE AT 10MM FRONT AND 10MM REAR, TIRES ARE AT 37 PSI

SERVICE: INSPECT AND CORRECT TIRE PRESSURE PSI TO FACTORY RECOMMENDATION DESCRIPTION: ~!~INSPECT AND CORRECT TIRE PRESSURE PSI TO FACTORY RECOMMENDATION ~!~ 4

SERVICE: RESET REMINDER LIGHT(S) - INCLUDING MAINTENANCE - TIRE PRESSURE LIGHTS - **DESCRIPTION:** ~I~RESET REMINDER LIGHT(S) - INCLUDING MAINTENANCE - TIRE PRESSURE LIGHTS -

6/12/2011 (4849 miles)

REPAIR NUMBER: 0206142 **REPORTED BY:**

SERVICE: 5,000 MILE LIGHT SERVICE DESCRIPTION: ~!~5,000 MILE LIGHT SERVICE ~!~5K ~!~4848 BRAKES ARE GOOD FRONT...10MM REAR...10MM

SERVICE: INSPECT AND CORRECT TIRE PRESSURE PSI TO FACTORY RECOMMENDATION DESCRIPTION: ~!~INSPECT AND CORRECT TIRE PRESSURE PSI TO FACTORY RECOMMENDATION ~!~ 4 ~!~4848 TIRE PRESSURES ARE AT...35PSI

10/13/2010 (141 miles)

REPAIR NUMBER: 0193751 **REPORTED BY:**

SERVICE: BATTERY DESCRIPTION: ~!~VEHICLE DOES NOT START IT HAS TO BE JUMP STARTED PLEASE CHECK & ADVISE ~!~BAD CELL ~!~140 REPLACED BATTERY - WARRATY CODE C9PP

SERVICE: TOWED IN DESCRIPTION: ~!~TOW IN

4/4/2010 (4 miles)

REPAIR NUMBER: 0037125 **REPORTED BY:** Lexus of Cerritos

SERVICE: PRE-DELIVERY SERVICE FOR USA ALL ALTITUDES DESCRIPTION: ~!~PERFORM PRE-DELIVERY INSPECTION ~!~. ~!~4 PERFORMED PRE-DELIVERY INSPECTION SAT#HA3632C9 SAFE PART#426557460

TERMS AND CONDITIONS

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