

# Map Update Dealer Guide

## Lexus Premium system (17CY) Maps



### 1. Background

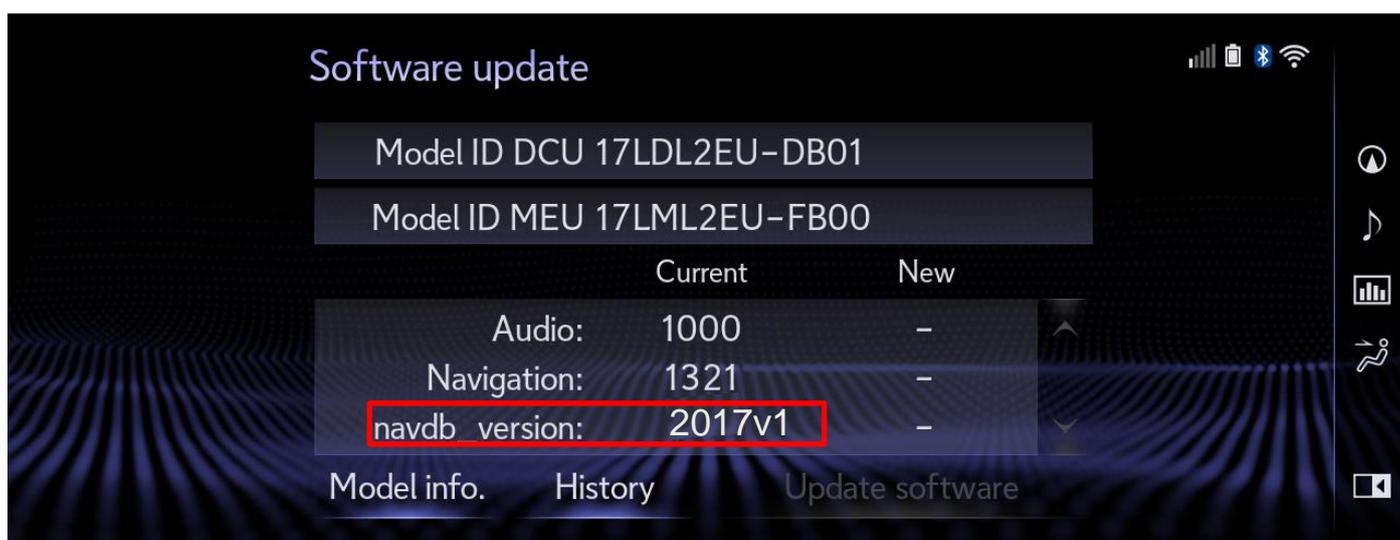
This guide explains the procedures for updating Maps on 17CY devices. It is only applicable for dealer updates. Documentation for end-customers will be available on the customer portal.

### 2. Check map version

To check whether an update is available, you need the map version of the navigation device. To check the map version, follow the steps below.

- Push the "MENU" hard key on the remote Touch pad
- Select "Setup"
- Select "General"
- Scroll down to the last page
- Select "Software Update"

The map version is then shown on the screen as marked below.

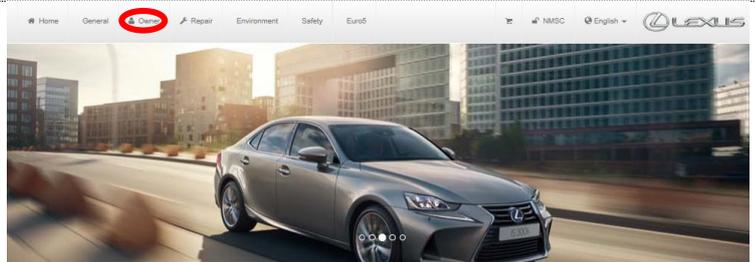


### 3. Perform a map update

The following section describes the steps needed to perform a map update.

#### 3.1 Check update availability

To identify whether a newer map version is available and to activate the update, visit <https://www.lexus-tech.eu> and select 'Map Updates' under the 'Owner' section.



Welcome to Lexus-Tech.eu

Welcome to Lexus-Tech.eu, your official source of Lexus service and repair information.

WELCOME NMSC,  
your current subscription expires on 08/01/2038 21:00:00  
Current Users: 1207

Disclaimers

1. Use of Technical Information  
The technical information published on this website is intended and made available only to users who have the necessary professional and technical skills, knowledge and qualifications, as well as the necessary equipment and tools. Specific repair or maintenance operations must be performed with the appropriate specified equipment and tools, and replacement parts or components. Any repair or maintenance operation undertaken by any user of this website on the basis of, as a result of or in connection with the technical information published on this website is performed under the sole responsibility of such user; and Toyota Motor Europe NV/SA, any of its affiliated companies and/or any of its national distributors cannot be held liable for any bodily injury, damage to property, loss, expenses or any other damage, or any infringement to any laws or regulations, as a result of any such repair or maintenance.



Owner

FREE Access	PAYABLE Access
Accessory Installation Manuals	Maintenance Schedules
Accessory Owner Manuals	<b>Map and software updates</b>
Bluetooth	Map reconfiguration
Campaign Information	USA specification vehicles link (USA site)
ECU Update certificates	
French Speed Camera Law	
Homologation Documents	
National website links	
Navigation Map Updates	

Select the device for which you want to perform a map update. Notice that the map update process is different to the Software update process.

For more information on the device and latest map version, select 'More info'.

To start the update process, select 'Update'.

#### Map and software updates

The latest available map version is shown on the left. If this is greater than the map ID in the 'System information' menu, a map update is available.

On this page you can also obtain the update files by downloading or by ordering a USB key using the part number mentioned.

When using the download option, the update files will be packaged in a zip file. First **unzip** the contents onto your PC and then **copy** them to your USB stick. Verify that the directory named 'FMU' is in the root directory, and that following files are inside 'FMU':

- FMU\_PONXXX\_1.iso
- FMU\_PONXXX\_2.iso
- FMU\_PONXXX\_3.iso
- FMU\_PONXXX\_4.iso

Where 'XXX' is the same for all four files.

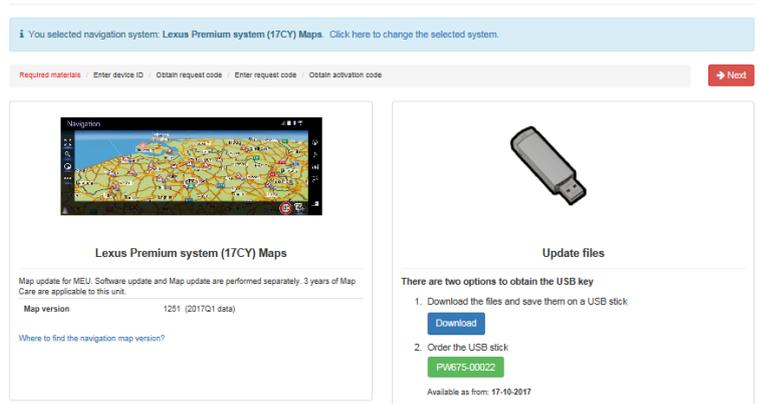
Once you have downloaded the map to your USB stick, you can start the map update process by plugging the USB stick into USB port of the vehicle.

**NOTE:**

The USB stick needs to be FAT 32 formatted, with a capacity of 16 GB or higher. The USB memory should be empty. To check if this is the case, or to get more details, insert the USB stick into you PC / laptop and right-click on the USB icon.

Please note that the map update content should be downloaded to the 'root' file structure of the USB stick, and not saved to any other directories or folders.

### Map updates



### 3.2 Performing the update

To start the update process, go to Techdoc and select map update for the desired device. Then, click the "next" icon until the system requires the Device ID.

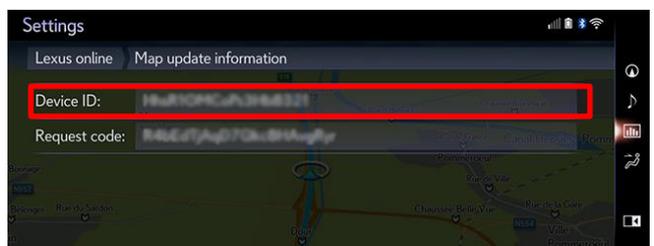
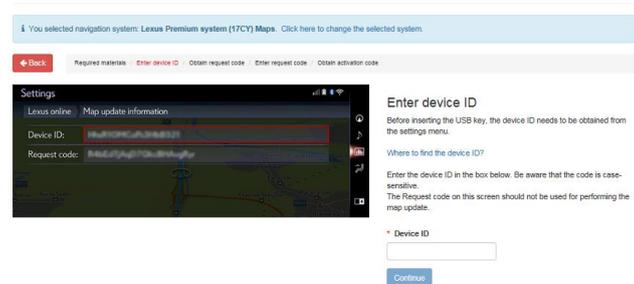
Device ID can be obtained by follow the steps below on the navigation device:

- Push the "MENU" hard key on the remote Touch pad
- Select "Setup"
- Select "Online"
- Select "Lexus Online" or "Toyota Online"
- Select "Map Update Information"

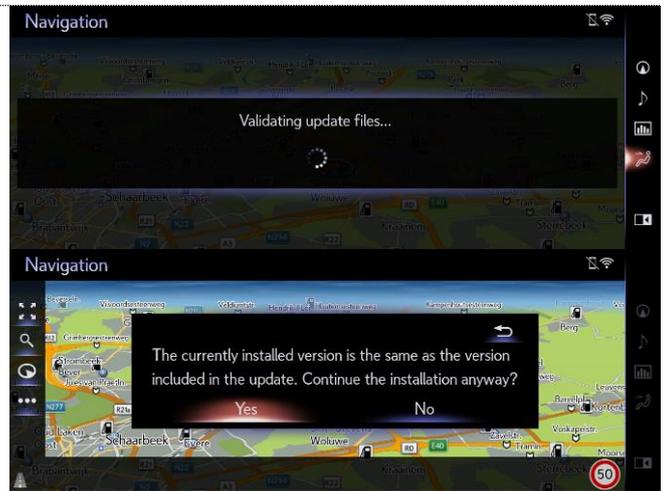
The Device ID shown on the device screen has to be entered on Techdoc.

**WARNING: Do not use the Request Code on this screen to perform map update.**

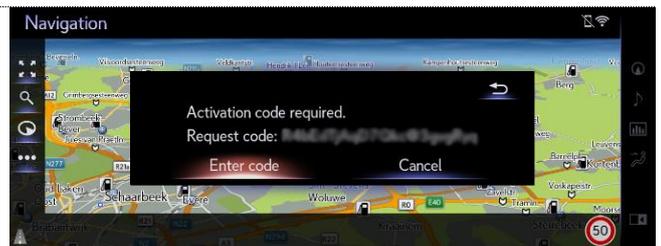
### Map updates



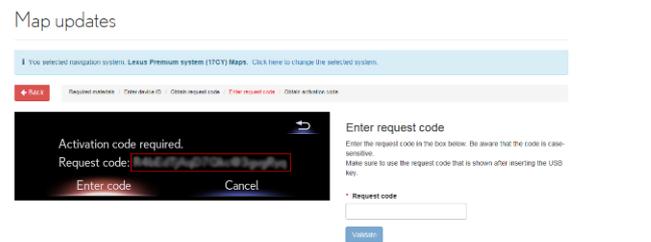
After inserting the USB stick into your navigation device, the following screen will appear:  
You will then be requested to confirm that you wish to update the system.



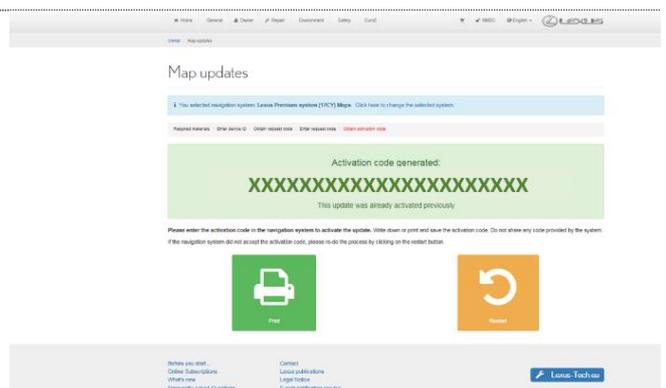
Entering 'Yes' to proceed will bring up the following screen. You need the Request Code mentioned here to activate the update. Take the request code and return to the 'Map Updates' section on Techdoc.



On Techdoc, click the "Next" icon until the system requires the Request Code.

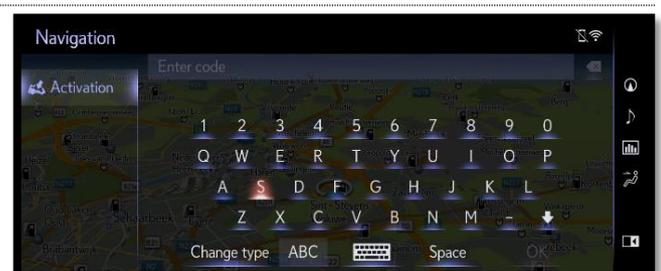


After entering the Request Code, you will receive the activation code which needs to be entered into the navigation device for starting the map update.



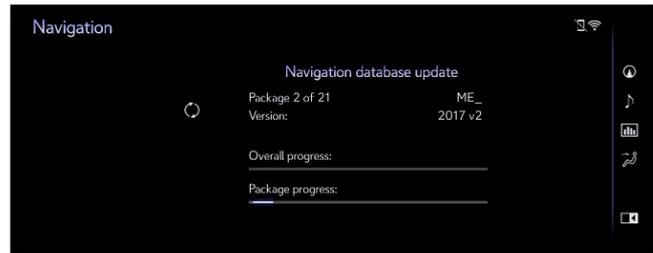
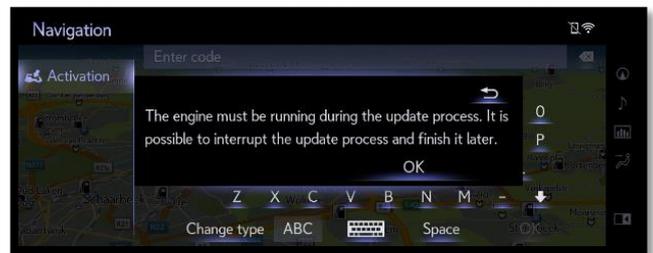
Take this code to the vehicle to activate the update.

Press 'Enter Code' and enter the Activation Code received from Techdoc. Click confirm to continue.



After successful activation, you will reach the following screen, advising you to keep the engine running during the update. Press 'OK' to show the update.

The navigation device will then reset to start the update process (this can take up to 1 minute). The system will then execute the update process.



Once the update is completed, you will see the following screen. Remove the USB stick to start using the updated map. Notice that after removing the USB stick the system will restart

